



# Getting Started

## with DEFINITY<sup>®</sup> ProLogix<sup>™</sup> Solutions Release 2.0 Documentation

The DEFINITY ProLogix Solutions Release 2.0 documentation consists of the following components:

- **DEFINITY ProLogix Solutions Release 2.0 Overview**

This paper document is shipped with your DEFINITY ProLogix Solutions system and provides an overview of the features, components, and capabilities of DEFINITY ProLogix Solutions, Release 2.0. This document provides high-level information about the system; it does not describe how to install, administer, or maintain DEFINITY ProLogix Solutions.

- **DEFINITY ProLogix Solutions Document Library CD**

This CD contains PDF files of the user guides that describe how to install, administer, and maintain DEFINITY ProLogix Solutions and all of the adjuncts, telephones, and PC applications that you can use with DEFINITY ProLogix Solutions. It also contains *Guide Builder*<sup>™</sup> Software for DEFINITY ECS Telephones so you can create customized user documentation for your telephone(s).

- **DEFINITY ProLogix Solutions International Documentation CD (outside US only)**

This CD contains PDF files of selected translated documents for end users with system administrator responsibilities, including DEFINITY Little Instruction Books, general description documents, and various telephone user's guides in Brazilian Portuguese, Canadian French, Dutch, French, German, Italian, Japanese, Latin American Spanish, Russian, Spanish, and Traditional Chinese. Note that for some documents, such as the general descriptions and overviews of DEFINITY ECS, the DEFINITY ECS Release 6 versions are contained on the CD, since the DEFINITY ECS Release 7 documents have not yet been translated.

- **DEFINITY System's Little Instruction Box**

This package contains three paper documents placed inside a box for easy storage on your bookshelf. *Basic Administration* provides step-by-step procedures for performing basic switch administration tasks like managing phones, features and routing outgoing calls. *Advanced Administration* provides step-by-step procedures for adding trunks, hunt groups, writing vectors, and recording announcements. *Basic Diagnostics* provides step-by-step procedures for baselining your system, solving common problems, reading alarms and errors, and using features to troubleshoot your system.

- **DEFINITY World Class Routing Administration Training CD**

This CD is for end users with system administration responsibilities, and contains training modules on administering World Class Routing; training is presented in a multimedia and interactive testing environment.

- **DEFINITY Administrator Knowledge Tool CD**

This CD is a combination of documentation, training, and online help. This Knowledge Tool CD is a comprehensive, integrated basic system administration and basic DEFINITY system administration support tool—this tool helps you become self-supportive in handling day-to-day administration tasks.

## Installing and Starting the DEFINITY ProLogix Solutions CDs

To install and start any of the CDs that are part of your DEFINITY ProLogix Solutions Release 2.0 package, please follow the directions on the CD inserts. For the Documentation CDs and Knowledge Tool CD, you can pull the CD insert booklets out of the inside front cover of the plastic CD jewel case; for the World Class Routing CD, you can pull the insert booklet out of the plastic sleeve inside the carrying case.

We recommend you create a desktop icon for each of these CD programs for easy reference.

## Finding Information

If you need high-level information about the features, components, adjuncts, and telephones supported by DEFINITY ProLogix Solutions, see the *DEFINITY® ProLogix Solutions Release 2.0 Overview*.

For a self-paced training program on administering world class routing, see the World Class Routing CD. For information on everyday administration tasks, see the Little Instruction Books. To understand the role of a system administrator and practice administration tasks, see the Knowledge Tool CD.

If you need to find information on how to administer and use the DEFINITY ProLogix Solutions system or any of the adjuncts it supports, access the PDF documents that you installed from the Document Library CD or International Documentation CD.

To access the PDF documents, select **Start>Programs>Lucent Documents**. The ProLogix Documents main menu appears—the documents are grouped by language for the International Documentation CD, and into the following categories for the Document Library CD:

- ◆ Alphabetical Document List
- ◆ Call Center
- ◆ DEFINITY ECS Release 7.1 (and later) Administration & Operations
- ◆ DEFINITY ECS Release 7.1 (and later) Installation & Maintenance for Compact Modular Cabinets
- ◆ DEFINITY Adjuncts
- ◆ DEFINITY AUDIX System Release 4
- ◆ Guide Builder
- ◆ INTUITY Messaging Solutions Release 5
- ◆ PC Applications and CALLMASTER
- ◆ Telephones

Click on the category you want, and then view the appropriate document, or select **File>Print** to print the document. To return to the Main Menu, just click on the MAIN MENU link.

## Ordering Information

To order paper versions of the documents contained on the DEFINITY ProLogix Solutions Documentation Library CD or any other documents, provide the order number(s) for the document(s) you want to order. Appendix B of the *DEFINITY® ProLogix Solutions Release 2.0 Overview* contains the list of ordering numbers for all documentation contained on the CD.

To order documents, contact:

Lucent Technologies BCS Publications Center  
2855 North Franklin Road  
Indianapolis, IN 46219-1385  
U.S.A.

Voice: 1 800 457-1235  
Fax: 1 800 457-1764  
International Voice: 317 322-6791  
International Fax: 317 322-6699