

Meridian Mail

NTP Contents Overview

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Chapter 1: Introduction

A few moments to read this document will help you find and use essential information about the Northern Telecom (Nortel) publications (NTPs) associated with your Meridian Mail system. The NTP Contents Overview describes each of the documentation suites, and the NTPs within each suite, available with Release 10.0 of Meridian Mail.

Nortel Publications (NTPs) are assigned unique ten-digit identification numbers in the format XXX-YYYY-ZZZ.

The first three digits (XXX, the division number) identify the general product line. For example, 555 is the product code assigned to Office Systems and Services products.

The middle four digits (the layer number) further subdivide the classification into specific product lines. Meridian Mail documents are assigned numbers in the 70x1 layer, where “x” represents the corresponding product line as follows:

- 7001 Meridian Mail documents common to all options
- 7011 Meridian Mail Options documentation
- 7041 Meridian Mail Modular Option documentation
- 7051 Meridian Mail Modular Option GP documentation
- 7061 Meridian Mail Modular Option EC documentation
- 7071 Meridian Mail Card Option documentation

The last three digits (the key number) relate to the content of the NTP. The following conventions are used for Meridian Mail documents:

- 1XX—general-purpose information (for example, 555-7001-100 General Description)
- 2XX—hardware installation and maintenance, and configuration, (for example, 555-7061-250 Modular Option EC Installation and Maintenance Guide)
- 3XX—system software and applications (for example, 555-7001-301 System Administration Guide)
- 5XX—maintenance information (for example, 555-7001-510, Maintenance Messages (SEERs))

Publications can be ordered by contacting your Nortel distributor and providing one of the assembly numbers associated with each Nortel suite. The assembly numbers associated with each suite can be found in Chapter 3 of this NTP.

Chapter 2: NTP contents

This chapter describes the contents of Northern Telecom (Nortel) Publications (NTPs) required to support Release 10.0 of Meridian Mail. The NTPs, which comprise Meridian Mail reference manuals, are grouped under the following category headings:

- General-purpose
- Installation and maintenance
- Administration
- Speciality
- Guides, cards, and templates

Refer to Chapter 3 for information on how NTPs are packaged to create Meridian Mail reference manuals for the following:

- the various hardware platforms (for example, Modular Option EC, Modular Option, Modular Option GP, Options, or Card Option)
- the various administration types (for example, single-customer or multi-customer)
- feature-specific applications

Note: The NTPs are also packaged according to the type of switch or connectivity (for example, Meridian 1, DMS-10 or -100, SL-100, or selected models of AT&T PBXs) used.

General-purpose publications

General-purpose publications are commonly found in each of the reference manuals.

NTP Contents Overview (NTP 555-7001-000)

The *NTP Contents Overview* describes each of the Meridian Mail installation, maintenance, and administration NTPs and feature manuals. In addition, the *NTP Contents Overview* provides a listing of the NTPs contained in each reference manual.

General Description (NTP 555-7001-10x)

The “x” in the last layer of the NTP number (10x) represents the switch or connectivity used and corresponds to one of the following:

- 100 for Meridian 1 systems
- 101 for DMS and SL-100 systems

The *General Description* describes the features and capabilities of the Meridian Mail system and provides an overview of the hardware and software.

Installation and maintenance publications

The installation, planning, modification, and maintenance NTPs listed below support the Meridian Mail hardware platform and system which has been selected for your site.

The *Options Installation Guide* (NTP 555-7011-210), the installation section of the *Installation and Maintenance guide* (NTP 555-70x1-250), and the installation section of the *Card Option Installation and Maintenance Guide* (NTP 555-7071-210) contain procedures for the following:

- unpacking shelf or cabinet, and disk unit
- installing Meridian Mail hardware
- installing administration terminal and modem
- installing either the Meridian Link (AML/CSL link) between the Meridian Mail system and the Meridian 1 Private Branch Exchange (PBX) or the SMDI link between the Meridian Mail system and the CO switch
- configuring Meridian 1 or PBX

The *Options Maintenance Procedures* (NTP 555-7011-500), the maintenance section of the *Installation and Maintenance Guide* (NTP 555-70x1-250), and the maintenance section of the *Card Option Installation and Maintenance Guide* (NTP 555-7071-210) describe hardware maintenance and troubleshooting procedures for:

- the administrator's terminal and printer
- Meridian Mail applicable hardware system
- Meridian (AML/CSL) Link

Note: Troubleshooting procedures for Meridian Link is not described in the Modular Option GP systems NTP.

Site and Installation Planning (555-70x1-200)

The “x” in the middle layer of the NTP number (70x1) represents the hardware system you have selected for your site and corresponds to one of the following:

- 7041 for Options and Modular Option

Note: The *Site and Installation* manual (NTP 555-7041-200) is applicable to Options and Modular Option systems.

- 7051 for Modular Option GP
- 7061 for Modular Option EC

The *Site and Installation Planning* NTP assists in selecting and planning the Meridian Mail hardware installation site and includes the following information:

- determining system size
- developing the site
- preparing for Meridian Mail hardware installation
- planning spares

Installation and Maintenance Guide (NTP 555-70x1-250)

The “x” in the middle layer of the NTP number (70x1) represents the hardware platform and corresponds to one of the following:

- 7041 for Modular Options
- 7051 for Modular Option GP
- 7061 for Modular Option EC

System Installation and Modification Guide (NTP 555-7001-215)

This guide describes the functions available on the Install/data tape, such as Meridian Mail software installation and upgrade, storage and language expansion, and hardware modifications.

Options Installation Guide (NTP 555-7011-210)

This guide describes the hardware and software installation procedures for Meridian Mail Options.

Options Maintenance Guide (NTP 555-7011-500)

This guide describes the hardware and software maintenance procedures for Meridian Mail Options.

Card Option Installation and Maintenance Guide (NTP 555-7071-210)

This guide describes the hardware and software installation and maintenance procedures for Meridian Mail Card Option systems.

Maintenance Messages (SEERs) (NTP 555-7001-510)

This guide lists System Error and Event Reports (SEERs). The information helps you isolate and fix system problems.

ETAS Utilities (NTP 555-7001-260)

This guide describes Emergency Technical Assistance Service (ETAS) utilities.

SEER Reference Manual for NT Support (NTP 555-7001-270)

This manual lists System Error and Event Reports (SEERs) for Nortel’s Emergency Technical Assistance Service (ETAS).

EC Quick Installation Reference Guide (P0803182)

A condensed version of the Meridian Mail Modular Option EC installation procedures. This guide is intended for the technician responsible for installing the Modular Option EC system.

Networking Installation (NTP 555-7001-21x)

The “x” in the last layer of the NTP number (21x) represents the switch connection and corresponds to one of the following:

- 213 for systems using Meridian 1
- 214 for systems using either a DMS-10, DMS-100, or SL-100 switch, or selected models of AT&T PBXs

The *Networking Installation* NTP contains procedures for installing Networking service using either the Meridian (AML/CSL) or Simplified Message Desk Interface (SMDI) link.

Voicebridge Installation Procedures (NTP 555-7001-21x)

The “x” in the last layer of the NTP number (21x) represents the switch type and corresponds to one of the following:

- 216 for AT&T switches
- 217 for ROLM switches

The *Voicebridge Installation Procedures* NTP describes the procedures for installing the Voicebridge link between a selected third-party vendor’s (that is, either AT&T or ROLM) PBX and Nortel’s Meridian Mail.

Note: Voicebridge for AT&T and ROLM switches can be linked to Modular Option GP and MSM systems.

General administration publications

The NTPs (which are independent of customer type or switch connection) listed below support the administration of Meridian Mail systems.

System Administration (NTP 555-7001-30x)

The “x” in the last layer of the NTP number represents the interface and corresponds to one of the following:

- 305 for Tools
- 306 for Utilities (RSC)

The *System Administration Tools* guide (NTP 555-7001-305) describes how to use the Meridian Mail Tools interface for advanced troubleshooting and configuration functions; the *System Administration Utilities (RSC)* guide (NTP 555-7001-306) describes how to use both the Tools and Regional Support Center (RSC) interfaces for advanced troubleshooting and configuration functions.

System and customer administration publications

The system and customer administration NTPs listed below support Meridian Mail systems using either a Meridian 1, DMS-10, DMS-100, or SL-100 switch, or selected AT&T PBXs.

Option 11: Meridian Mail System Administration—The Basics (NTP 555-7071-300)

This guide provides the basic information required to customize and maintain your Meridian Mail system.

System Administration Guide (NTP 555-7001-30x)

The “x” in the last layer of the NTP number (30x) represents the switch connection and customer type, and corresponds to one of the following:

- 301 for single-customer systems using Meridian 1
- 302 for multi-customer systems using Meridian 1
- 307 for single-customer systems using either a DMS-10, DMS-100, or SL-100 switch, or selected models of AT&T PBXs
- 308 for multi-customer systems using either a DMS-10, DMS-100, or SL-100 switch, or selected models of AT&T PBXs

The System Administration Guide for single-customer systems describes how to administer Meridian Mail services and users in both standard and networking environments; whereas, for multi-customer systems the guide describes how to administer Meridian Mail services for all customer groups of a multi-customer system.

In a multi-customer environment, many of the parameters you will be configuring are system-wide and apply to all customers. In other instances, you will have to select each customer group and configure parameters or services specific to each customer.

Note: If the multi-customer feature is not installed on your system, you will receive one administration guide (NTP 555-7001-301). If you have a multi-customer system, you will receive two administration guides: one for system administration (NTP 555-7001-302) and one for customer administration (NTP 555-7001-303).

The procedural descriptions of the following administrative functions appear in both the single- and multi-customer administration guides, regardless of switch connection:

- system backup
- voice menu applications administration (announcements, voice menus, thru dial services, and voice menus, if installed)
- hardware administration
- system status checks and maintenance
- monitoring traffic reports and user usage reports
- monitoring system events and error reports (SEERs)

The procedural descriptions of the following administrative functions appear only in the single-customer administration guides:

- system startup
- administration of Meridian Mail voice messaging functions
- networking administration
- maintaining a current information base of users, Mailbox Class of Service, and customer distribution lists
- hospitality administration (if installed)

The procedural descriptions of the following administrative functions appear only in the multi-customer administration guides:

- system setup
- system-wide AMIS networking administration (if installed)

Customer Administration Guide for Multi-Customer Systems (NTP 555-7001-30x)

The “x” in the last layer of the NTP number (30x) represents the switch connection and corresponds to one of the following:

- 303 for systems using Meridian 1
- 309 for systems using either a DMS-10, DMS-100, or SL-100 switch, or selected models of AT&T PBXs

The Customer Administration Guide for Multi-Customer Systems describes how to administer Meridian Mail services for a single-customer group in a multi-customer system. The guide explains how to add users to a customer group and provides procedural descriptions of functions such as:

- maintaining a current information base of users, Mailbox Class of Service, and customer distribution lists
- voice menu applications administration (announcements, voice menus, thru-dial services, voice forms, if installed) for the customer group you are currently logged onto
- monitoring user usage reports
- networking administration, if installed (Meridian Mail networking for one customer and/or AMIS networking for any number of customers)
- monitoring system event and error reports (SEERs)

Speciality publications

The NTPs listed below support Meridian Mail’s speciality applications or services.

Meridian ACCESS Configuration Guide (NTP 555-7001-315)

This guide describes Meridian Mail and PBX configuration for Meridian ACCESS.

Meridian ACCESS Developer’s Guide (NTP 555-7001-316)

This guide describes how to develop and maintain Meridian ACCESS applications.

Meridian ACCESS Application Programming Interface (API) Reference Manual (NTP 555-7001-317)

This manual describes how to use the API library functions to program Meridian ACCESS applications.

Meridian ACCESS Voice Prompt Editor User's Guide (NTP 555-7001-318)

This guide describes how to use the voice prompt editor to create and maintain voice segment files and individual voice segments. Included in the guide is an overview of the editor and its functions, tips on designing and creating prompts, and specific information about using the editor.

GAC Guide and Guest Voice Messaging Reference Guide (P0746530)

This guide describes the Guest Administration Console functions for the HVS System Administrator, and the Voice Messaging features available to guests.

HVS Implementation Guide (TIPS H024)

This guide provides the prospective user of HVS with an effective planning tool. The guide helps the user focus attention on important considerations that should be taken into account when planning for the implementation of HVS.

Voice Menus Application Guide (NTP 555-7001-325)

This guide describes how to plan, implement, and configure the voice services which are included with the voice menus feature package. The services include the following:

- announcements
- thru-dial services
- time-of-day controllers
- voice menus

This document also describes how to incorporate voice forms and fax items if they are installed features. Furthermore, it provides instructions on how to create different types of automated attendants and information services using these services as building blocks.

Voice Forms Application Guide (NTP 555-7001-326)

This guide describes how to plan, implement, and configure voice forms. It also describes how to set up a transcription service so that transcribers can access your voice form applications and process the caller responses. As well, the guide also discusses the operational measurements which are relevant to monitoring voice forms and transcription services.

Fax on Demand Application Guide (NTP 555-7001-327)

This guide describes how to plan and configure fax items, stand-alone fax information services, and the Fax Item Maintenance service. The guide also discusses monitoring of fax services using operational measurement reports.

Outcalling Application Guide (NTP 555-7001-32x)

The “x” in the last layer of the NTP number (32x) represents the switch connection and customer type, and corresponds to one of the following:

- 320 for single-customer systems using Meridian 1
- 321 for multi-customer systems using Meridian 1
- 322 for single-customer systems using either a DMS-10, DMS-100, or SL-100 switch or selected models of AT&T PBXs
- 323 for multi-customer systems using either a DMS-10, DMS-100, or SL-100 switch or selected models of AT&T PBXs

The Outcalling Application Guide describes how to plan, implement, and configure outcalling. The outcalling service includes two features: remote notification and delivery to non-users.

Voice Forms Transcriber User Guide (P0746530)

This guide describes the process of transcribing voice forms.

Guides, cards, and templates

The following guides, cards, and templates support Meridian Mail and basic voice services.

Guides

The user guides listed below support voice messaging and call answering. Unless otherwise stated, each package contains 15 user guides.

Meridian Mail 8.5 Voice Messaging User Guide (A0403732)

This guide describes the Meridian Mail Voice Messaging features of Release 8.5.

Meridian Mail 9.0 Voice Messaging User Guide (A0407681)

This guide describes the Meridian Mail Voice Messaging features of Release 9.0.

Call Answering User Guide (VMUIF) (A0407682)

This guide describes how to use Call Answering Voice Messaging User Interface Forum (VMUIF) to record a greeting, set up a password and mailbox, and how to manipulate messages in your mailbox.

Voice Messaging User Guide (VMUIF) (A0407683)

This guide describes how to use the Nortel version of the Voice Messaging User Interface Forum's (evolving) standards as a voice messaging interface.

Cards

The cards listed below support voice messaging and call answering. Unless otherwise stated, each package contains 15 cards.

Meridian Mail Voice Messaging Quick Reference Card

This card provides a quick-reference reminder of the basic Meridian Mail keypad commands.

Call Answering Quick Reference Card (VMUIF)

This card provides a quick-reference reminder of the basic keypad commands. The card is designed so that it can be carried with you.

Voice Messaging Quick Reference Card (VMUIF)

This card provides a quick-reference reminder of the VMUIF.

Meridian Mail Voice Messaging "Updating Voice Menu Prompts" Card

This card is designed to be left beside the phone as a quick reference for when you update voice menu prompts.

Meridian Mail Voice Messaging "At a Glance" Card

This card provides the same function as the quick reference card, but is designed to be left beside the phone.

Call Answering "At a Glance" Card (VMUIF)

This card provides the same function as the quick reference card, but is designed to be left beside the phone.

Voice Messaging “At a Glance” Card (VMUIF)

This card provides the same function as the quick reference card, but is designed to be left beside the phone.

Option 11: Wallet Card

This card provides a quick-reference reminder of the basic commands.

Templates

Meridian Mail Voice Messaging Template

This template fits over the telephone keypad and identifies the keypad functions in Meridian Mail’s Voice Messaging. The package contains 10 templates.

Chapter 3: NTP Listings

This section lists the NTPs contained in each Meridian Mail reference manual. The NTPs are presented in numerical sequence, with their issue dates.

Note that there are six administration NTPs. The first three NTPs are intended for Meridian Mail systems connected to a Meridian 1 and include the following:

- *System Administration Guide* (NTP 555-7001-301) which is distributed to single-customer clients
- *System Administration Guide for Multi-Customer Systems* (NTP 555-7001-302) and *Customer Administration Guide for Multi-Customer Systems* (NTP 555-7001-303) which are distributed to multi-customer clients

The second three NTPs are intended for Meridian Mail systems connected to DMS family, SL-100, or third party (AT&T or ROLM) switches and include the following:

- *System Administration Guide* (NTP 555-7001-307) which is distributed to single-customer clients
- *System Administration Guide for Multi-Customer Systems* (NTP 555-7001-308) and *Customer Administration Guide for Multi-Customer Systems* (NTP 555-7001-309) which are distributed to multi-customer clients

**Table 3-1
Meridian Mail Modular Option EC Reference Manual contents**

Assembly Number: A0639706		NT6R83AA
Publication number	Title	Date
555-7001-000	NTP Contents Overview	08 95
555-7001-100	General Description	08 95
555-7061-200	Site and Installation Planning	08 95
555-7061-250	Installation and Maintenance Guide	08 95
555-7001-215	System Installation & Modification Guide	08 95

**Table 3-2
Meridian Mail Installation Quick Reference Guide EC**

Assembly Number: A0 639713		NT6R90AA
Publication number	Title	Date
P0803182	Installation Quick Reference Guide	08 95

**Table 3-3
Meridian Mail Modular Option Reference Manual contents**

Assembly Number: A0639707		NT6R84AA
Publication number	Title	Date
555-7001-000	NTP Contents Overview	08 95
555-7001-100	General Description	08 95
555-7041-200	Site and Installation Planning	08 95
555-7041-250	Installation and Maintenance Guide	08 95
555-7001-215	System Installation & Modification Guide	08 95

Table 3-4
Meridian Mail Modular Option GP Reference Manual contents

Assembly Number: A0639705		NT6R82AA
Publication number	Title	Date
555-7001-000	NTP Contents Overview	08 95
555-7001-101	General Description	08 95
555-7051-200	Site and Installation Planning	08 95
555-7051-250	Installation and Maintenance Guide	08 95
555-7001-215	System Installation and Modification Guide	08 95

Table 3-5
Meridian Mail Options Reference Manual contents

Assembly Number: A0639704		NT6R81AA
Publication number	Title	Date
555-7001-000	NTP Contents Overview	08 95
555-7001-100	General Description	08 95
555-7041-200	Site and Installation Planning	08 95
555-7011-210	Installation Guide	08 95
555-7001-215	System Installation and Modification Guide	08 95
555-7011-500	Maintenance Guide	08 95

Table 3-6
Meridian Mail Card Option Reference Manual contents

Assembly Number: A0639715		NT6R93AA
Publication number	Title	Date
555-7071-210	Option 11: Meridian Mail Installation and Maintenance (Includes 6 to 8 Assembly expansion)	08 95
555-7071-300	Option 11: Meridian Mail System Administration—The Basics	08 95
555-7001-215	System Installation and Modification Guide	08 95
	Option 11: Wallet Card	08 95

Table 3-7
Meridian Mail Networking Services Administration Guide contents

Assembly Number: A0408809/02		NT5R46AA
Publication number	Title	Date
555-7001-000	NTP Contents Overview	08 95
555-7001-100	General Description	08 95
555-7001-213	Networking Installation Guide	03 94
555-7001-214	Networking Installation Guide (SMDI)	03 94
555-7001-335	Networking Services Administration Guide	03 94

Table 3-8
Meridian Mail Maintenance Messages (SEERs) Reference Manual contents

Assembly Number: A0A0639714		NT6R91AA
Publication number	Title	Date
555-7001-510	Maintenance Messages (SEERs)	08 95

Table 3-9
Meridian Mail System Administration Reference Manual contents
(Book 1 of 2)

Assembly Number: A0639709		NT6R86AA
Publication number	Title	Date
555-7001-000	NTP Contents Overview	08 95
555-7001-100	General Description	08 95
555-7001-301	System Administration Guide	08 95

Table 3-10
Meridian Mail System Administration Reference Manual contents
(Book 2 of 2)

Assembly Number: A0639709		NT6R86AA
Publication number	Title	Date
555-7001-000	NTP Contents Overview	08 95
555-7001-305	System Administration Tools	08 95
555-7001-320	Outcalling Application Guide	03 94

Table 3-11
Meridian Mail Multi-Customer System Administration Reference
Manual contents (Book 1 of 2)

Assembly Number: A0639708		NT6R85AA
Publication number	Title	Date
555-7001-000	NTP Contents Overview	08 95
555-7001-100	General Description	08 95
555-7001-302	System Administration Guide for Multi-Customer Systems	08 95
555-7001-305	System Administration Tools	08 95
555-7001-321	Outcalling Application Guide for Multi-Customer Systems	03 94

Table 3-12
Meridian Mail Multi-Customer System Administration Reference Manual contents (Book 2 of 2)

Assembly Number: A0639708		NT6R85AA
Publication number	Title	Date
555-7001-000	NTP Contents Overview	08 95
555-7001-303	Customer Administration Guide for Multi-Customer Systems	08 95

Table 3-13
Meridian Mail System Administration Reference Manual (DMS) contents (Book 1 of 2)

Assembly Number: A0639716		NT6R99AA
Publication number	Title	Date
555-7001-000	NTP Contents Overview	08 95
555-7001-101	General Description	08 95
555-7001-307	System Administration Guide (for single customer systems)	08 95

Table 3-14
Meridian Mail System Administration Reference Manual (DMS) contents (Book 2 of 2)

Assembly Number: A0639716		NT6R99AA
Publication number	Title	Date
555-7001-000	NTP Contents Overview	08 95
555-7001-305	System Administration Tools	08 95
555-7001-322	Outcalling Application Guide	03 94

Table 3-15
Meridian Mail Multi-Customer System Administration Reference Manual (DMS) contents (Book 1 of 2)

Assembly Number: A0639710		NT6R87AA
Publication number	Title	Date
555-7001-000	NTP Contents Overview	08 95
555-7001-101	General Description	08 95
555-7001-308	System Administration Guide for Multi-Customer Systems (DMS)	08 95
555-7001-323	Outcalling Application Guide for Multi-Customer Systems	03 94

Table 3-16
Meridian Mail Multi-Customer System Administration Reference Manual (DMS) contents (Book 2 of 2)

Assembly Number: A0639710		NT6R87AA
Publication number	Title	Date
555-7001-000	NTP Contents Overview	08 95
555-7001-309	Customer Administration Guide for Multi-Customer Systems (DMS)	08 95

Table 3-17
Meridian Mail ACCESS Developer's Reference Manual contents

Assembly Number: A0639711		NT6R88AA
Publication number	Title	Date
555-7001-316	Meridian ACCESS Developer's Guide	08 95
555-7001-317	Meridian ACCESS Application Programming Interface (API) Reference Manual	08 95
555-7001-318	Meridian ACCESS Voice Prompt Editor User's Guide	08 95

Table 3-18
Meridian Mail ACCESS Enable Option Manual contents

Assembly Number: A0639712		NT6R89AA
Publication number	Title	Date
555-7001-315	Meridian ACCESS Configuration Guide	08 95
555-7001-318	Meridian ACCESS Voice Prompt Editor User's Guide	08 95

Table 3-19
Meridian Mail Connections Reference Manual contents — AT&T

Assembly Number: P0746527		
Publication number	Title	Date
555-7001-216	VoiceBridge Installation Procedures for AT&T Switches	04 95

Table 3-20
Meridian Mail Connections Reference Manual contents — ROLM

Assembly Number: P0746528		
Publication number	Title	Date
555-7001-217	VoiceBridge Installation Procedures for ROLM Switches	04 95

Table 3-21
Meridian Mail HVS Administration Reference Manual contents

Assembly Number: A0407678		NT5R92AA
Publication number	Title	Date
P0746530	GAC Guide and Guest Voice Messaging Reference Guide	03 94
TIPS H024	HVS Implementation Guide	03 94

Table 3-22
Meridian Mail HVS GAC User Guide contents

Assembly Number: P0746530		
Publication number	Title	Date
P0746530	GAC Guide and Guest Voice Messaging Reference Guide	03 94

Table 3-23
Meridian Mail MultiMedia Reference Manual contents

Assembly Number: A0407684 NT5R98AA		
Publication number	Title	Date
555-7001-000	NTP Contents Overview	08 95
555-7001-325	Voice Menus Application Guide	03 94
555-7001-326	Voice Forms Application Guide	03 94
555-7001-327	Fax on Demand Application Guide	03 94

Table 3-24
Meridian Mail Voice Forms Transcriber User Guide contents

Assembly Number: P0746564		
Publication number	Title	Date
P0746530	Voice Forms Transcriber User Guide	03 94

Note: Numbers in round brackets, for the following tables, represent the quantity of cards and/or templates in the package

Table 3-25
Meridian Mail Voice Messaging User Guide Package contents

Assembly Number: A0407681 NT5R95AA		
Title	Date	
Voice Messaging User Guide	03 94	
Voice Messaging Quick Reference Card (15)	03 94	
Voice Messaging "Updating Voice Menu Prompts" Card (15)	03 94	
Voice Messaging "At a Glance" Card (15)	03 94	

Table 3-26
Meridian Mail Call Answering User Guide (VMUIF) Package contents

Assembly Number: A0407682		NT5R96AA
Title	Date	
Call Answering User Guide (VMUIF) (15)	03 94	
Call Answering Quick Reference Card (VMUIF) (15)	03 94	
Call Answering "At a Glance" Card (VMUIF) (15)	03 94	

Table 3-27
VMUIF User Guide Package contents

Assembly Number: A0407683		NT5R97AA
Title	Date	
Voice Messaging User Guide (VMUIF) (15)	03 94	
Voice Messaging Quick Reference Card (VMUIF) (15)	03 94	
Voice Messaging "At a Glance" Card (VMUIF) (15)	03 94	



Reader's Response Form

for

Meridian Mail

NTP Contents Overview (NTP 555-7001-000,)

August 1995

Tell us about yourself:

Name: _____ Date: _____

Company: _____

Address: _____

Occupation: _____ Phone: _____

1. What is your level of experience with this product?

New user Intermediate Experienced Programmer

2. How do you use this book?

Learning Procedural Problem solving Reference

3. Did this book meet all of your needs?

Yes No

If you answered **No** to this question, please answer the following questions.

4. What chapters, sections, or procedures did you find hard to understand?

5. What information (if any) was missing from this book?

6. How could we improve this book? (For example, books can also be evaluated in many other ways, including: ease of information retrieval, presentation, and use of reading aids, such as diagrams.)

Please return your comments by fax to (416) 597-7104, or mail your comments to: Nortel Product Training and Documentation, Toronto Lab, 522 University Ave. 12 floor., Toronto, Ontario, Canada. M5G 1W7.

Meridian Mail

NTP Contents Overview

Customer Documentation
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