AVAYA

www.messenger™ to Avaya Web Messaging Upgrade Instructions

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Introduction

The process for upgrading from www.messenger to the Unified Communication Center (UCC) consists of:

- Uninstalling www.messenger

- Installing UCC

Instructions

To upgrade to UCC:

1. Go to **Start > Settings > Control Panel > Add/Remove Programs**.

2. Select **www.messenger**.

3. Click **OK**.

4. Follow the directions of the uninstall Wizard.

   The Data folder will remain in the webmsg directory automatically. You will need this folder to upgrade to UCC.

5. Make sure the Data folder is accessible by either saving it to a disk, saving it to another directory, or leaving it where it is.

6. Install UCC by using the UCC Base Server Installation document on the CD.

7. After UCC is installed, transfer the Data folder to the directory in which you installed UCC in the folder:

    Avaya\UCC\webmsg

    Allow it to overwrite the existing Data file.

8. For INTUITY LX, initiate the retrieval of the message server's Names Directory after the upgrade. This allows users access to the addressing feature when they first log on. For more information about retrieving the Names Directory, see the UCC Administrator's Guide. Look for the Manual Retrieval of Names Directory topic in the UCC Avaya Web Messaging Administration and Maintenance section.