

GENERAL COMMANDS:

Give me a demo
Take a break
Avaya come back [or press ##]
Cancel or Stop
Help me or What are my options?
Leave a comment
Good-bye [or hang up]

ASA Phone Number:

My Account Number:

MESSAGES: KEY: **required words** (optional words)

How many (urgent) (unread) **messages do I have?**

List my (urgent) (unread) **messages**

Read my (urgent) (unread) (voice) **messages**

Read my (urgent) (unread) (e-mail) **messages**

MESSAGE NAVIGATION

Next message
Previous message
Get more detail
Continue

MESSAGE ACTIONS

Reply to this message
Call the sender
Forward this message
Delete this message

MESSAGE CREATION:

Send a message

CALLS:

Make a call
Dial a number
Connect all calls
Connect me to line <n>*
Drop line <n>*
* Specify 1, 2... for <n>

REACH-ME COMMANDS:

Follow me
Hold my calls
What is my Reach-Me status?

CONTACTS:

List my contacts
Look up a contact
Get more detail

APPOINTMENTS:

Read my appointments
Schedule an appointment
Delete this appointment
Find free time

TASKS:

Read my tasks
Create a task
Delete this task