ADVANCED SPEECH ACCESS (ASA) EASY SPEECH COMMANDS FOR EXCHANGE USERS

AVAYA

GENERAL COMMANDS:
Give me a demo
Take a break
Avaya come back [or press ##]
Avaya, drop this line
Cancel or **Stop**
Help me or **What are my options?**
Leave a comment
Good-bye [or hang up]

ASA Phone Number:

_____

My Account Number:

_____

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MESSAGES: KEY: **required words** (optional words)
How many (urgent) (unread) **messages do I have?**
List my (urgent) (unread) **messages**
Read my (urgent) (unread) (voice) **messages**
Read my (urgent) (unread) (e-mail) **messages**

MESSAGE NAVIGATION
Next message
Previous message
Get more detail
Continue

MESSAGE ACTIONS
Reply to this message
Call the sender
Forward this message
Delete this message

MESSAGE CREATION:
Send a message

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CALLS:
Make a call
Dial a number
Connect all calls
Connect me to line <n>*
Drop line <n>*
* Specify 1, 2… for **<n>**

REACH-ME COMMANDS:
Follow me
Hold my calls
What is my Reach-Me status?

CONTACTS:
List my contacts
Get more detail

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APPOINTMENTS:
Read my appointments
Schedule an appointment
Delete this appointment
Find free time

TASKS:
Read my tasks
Create a task
Delete this task