



## Speech Access for Communication Manager

### Remote Phone Interface (Keypad options are in parentheses.)

#### Place a Call

Dial by contacts<sup>1</sup> (1C)  
Dial by directory (1D)  
Dial by number (1N)

#### Connect a Call

Connect all lines (C0)  
Connect me to line *n* (C*n*)

#### Manage Your Account

Manage my account (M)  
Forward all calls (M1)  
Send all calls (M2)

#### Transfer a Call

Transfer line *n* (X*n*)  
Transfer by contacts (X1C)  
Transfer by directory (X1D)  
Transfer by number (X1N)

#### Drop a Call

Drop this line (#8)  
Drop line *n* (#*n*)  
Drop all lines (#0)  
Press ## to drop last call<sup>2</sup>

#### Return to SA Session

Press \*\* on keypad

### Registered Phone Interface (Keypad options are in parentheses.)

#### Place a Call

Dial by contacts<sup>1</sup> (1C)  
Dial by directory (1D)

### Usage Tips - All Interfaces (Keypad options are in parentheses.)

To log in to your account, press L on the keypad.

To stop any action, say "Main Menu" (\*\*).

To get help, say "What are my options?" (H).

Say contact names exactly as they appear in the directory or your personal contacts.

To leave feedback or report a problem, say "Leave a comment." (H0)

You can interrupt prompts and speak commands at any time.

#### Other Keypad Options (when applicable)

Press 1 for "Yes."  
Press 2 for "No."

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<sup>1</sup>"Dial by contacts" is available only if you have defined contacts on your User Preferences.

<sup>2</sup>Pressing ## to drop the last call is available if you have enabled it on your User Preferences.