

**PACIFIC TEL.**  
**NUMERICAL INDEX — DIVISION 660**  
**TEST CENTER OPERATION**

**1. GENERAL**

- 1.01** This appendix supplements the AT&T Numerical Index and lists:
- All Pacific Co. issued practices.
  - All valid Pacific Co. issued Flashes affecting this division.
  - Long Lines practices Standard for use in the Pacific Co.
  - AT&T practices NOT STANDARD for Pacific Co. use. (See AT&T index for issue number.)
- 1.02** A bullet (●) indicates an item that has been added or changed since the previous issue of the index.
- 1.03** A square (□) indicates a canceled item. Information relating to the cancellation, if necessary, will be shown in a note following the item. Canceled items and related notes will be deleted upon reissue of the index.
- 1.04** A crescent (☾) indicates an associated Flash(es) exists against the section.
- 1.05** A solid diamond (◆) indicates a number assigned for a future practice. Practices issued as a preliminary under a future BSP number assignment are not recognized as official BSP publications.
- 1.06** An asterisk (\*) indicates a registered trademark.
- 1.07** A club (♣) indicates a section that refers to a manufacturer's manual providing a number for filing purposes, and instructions for ordering the manual (if required).
- 1.08** A parenthesis ( ) at the end of a title on Addenda (Add) indicates the issue the Addenda is against.

Section Number	Issue	Subject
Add	660-004-010PT	A Special Services Networks — Plant Network Managers
Add	660-005-011PT	A Office Responsibilities — Special Services
Add	660-095-900PT	A
	660-095-900PT	C Quarterly Report — Services Working Cross-Boundary — Form P-1677
	660-095-910PT	C Trunk Control Plan — Message Trunks — Office Responsibilities
	660-095-911PT	E Trunk Control Plan — Message Trunks — Assignment of Control Offices
	660-095-912PT	B Facility Control Plan — Office Responsibilities
	660-095-913PT	C Assignment of Control Offices — Facilities
App 1	660-095-913PT	B Types of Facilities — Definitions
	660-095-914PT	F Control Offices Changes — Form P 2746
	660-095-915PT	D Long-Haul Microwave Radio Relay — Control Office Responsibilities
Add	660-095-916PT	A
	660-095-916PT	B Long-Haul — Microwave Radio Relay — Assignment of Control Offices
	660-095-917PT	A Short-Haul Radio Facilities — Control Office Responsibilities
	660-095-918PT	A Short-Haul Radio Facilities — Assignment of Control Offices
	660-095-925PT	B Broadband Service — Results Measurement Plan — Toll Operations

Section Number	Issue	Subject
<b>660-0</b>	<b>INDEXES, EQUIPMENT TEST LISTS, AND GENERAL INFORMATION</b>	
● App 1	660-000-000PT	B Numerical Index
	660-000-005PT	D Pacific Telephone Alphabetical Index — Division 660 — Test Center Operation
	660-003-010	NOT STANDARD
	660-003-010PT	A Cable Trouble Analysis Plan — Introduction and Definitions
	660-003-012	NOT STANDARD
	660-003-014	NOT STANDARD

Section Number	Issue	Subject
<b>660-1</b>	<b>CUSTOMER TELEPHONE STATIONS AND LINES</b>	
Add	660-100-012PT	A Customer Trouble Report Analysis Plan — Customer Service Quality Indicators — MCSIRBAN
□ ☾	660-100-013	Flash 473 (4/76) Flash 747 (3/80)
□ Add	660-100-013PT	B Customer Trouble Report Analysis Plan — Trouble Reports — Type, Disposition and Cause

**NOTICE**  
 Not for use or disclosure outside the  
 Bell System except under written agreement

**SECTION 660-000-000PT  
APPENDIX 1**

Section Number	Issue	Subject	Section Number	Issue	Subject
660-100-015		NOT STANDARD	660-150-010		NOT STANDARD
660-100-016		NOT STANDARD	660-151-010		NOT STANDARD
660-100-018		NOT STANDARD <i>(Information now covered by Section 660-165-065.)</i>	660-152-010		NOT STANDARD
660-100-019		NOT STANDARD	660-153-010		NOT STANDARD
660-101-300		NOT STANDARD	Add 660-165-002PT	A	ARSB — TREAT — Report 02 — Central Office Results
App 1 660-101-300PT	B	— Trouble Investigation Procedures	<input type="checkbox"/> Add 660-165-006PT	B	ARSB — TREAT — Report 06 — Central Office Originating Equipment — Detailed Listing
660-101-301		NOT STANDARD <i>(Information now covered by Section 660-169-301)</i>	<input type="checkbox"/> Add 660-165-008PT	A	ARSB — TREAT — Report 08 — Central Office Terminating Equipment Detailed Listing
660-101-302		NOT STANDARD	<input type="checkbox"/> Add 660-165-010PT	A	ARSB — TREAT — Report 10 — Called-Calling Analysis
660-101-302PT	B	Cable Sheath Opening Record	<input type="checkbox"/> Add 660-165-012PT	A	ARSB — TREAT — Report 12 — Cable Count Analysis-Detailed Listing
660-101-303		NOT STANDARD	<input type="checkbox"/> Add 660-165-013PT	A	ARSB — TREAT — Report 13 — Repeated Analysis-Original Reports
660-101-304		NOT STANDARD	<input type="checkbox"/> Add 660-165-014PT	A	ARSB — TREAT — Report 14 — Repeated Report Analysis — R Reports
660-101-306		NOT STANDARD	<input type="checkbox"/> Add 660-165-015PT	A	ARSB — TREAT — Report 15 — Repeated Reports-Detailed Listing
660-101-307		NOT STANDARD <i>(Information now covered by Section 660-169-307)</i>	<input type="checkbox"/> Add 660-165-017PT	A	ARSB — TREAT — Report 17 — Repeated Reports-Individual Craftperson
660-101-308		NOT STANDARD	<input type="checkbox"/> Add 660-165-018PT	A	ARSB — TREAT — Report 18 — Missed Appointments
660-101-311		NOT STANDARD	<input type="checkbox"/> Add 660-165-019PT	A	ARSB — TREAT — Report 19 — Appointment Comments
Add 660-101-312PT	B	Maintenance of Service Charge on Services with Customer Provided Equipment	<input type="checkbox"/> Add 660-165-020PT	A	ARSB — TREAT — Report 20 — Work Comments
App 1 660-101-312PT	C	— Procedures Involving Independent Telephone Companies	<input type="checkbox"/> Add 660-165-021PT	A	ARSB — TREAT — Report 21 — Subsequent Reports
660-101-313		NOT STANDARD	<input type="checkbox"/> Add 660-165-022PT	A	ARSB — TREAT — Report 22 — Installation Reports
660-101-314		NOT STANDARD	<input type="checkbox"/> Add 660-165-024PT	A	ARSB — TREAT — Report 24 — Out of Service Received Before 1700 and Carried Over
660-101-314PT	A	No-Access Procedure	<input type="checkbox"/> Add 660-165-025PT	A	ARSB — TREAT — Report 25 — Bulk Dispatch
660-101-318		NOT STANDARD	<input type="checkbox"/> Add 660-165-026PT	A	ARSB — TREAT — Report 26 — Repair Clerk Analysis
660-101-318PT	B	Tariff Violation Notice Procedures, Form E 6670	Add 660-165-045PT	A	ARSB — TREAT — Report 45 — CPE #2 — Cases to be Billed
App 1 660-101-904PT	A	— Bay Area	660-165-048		NOT STANDARD
App 4 660-101-904PT	A	— Nevada			
660-101-905PT	A	E911 Trouble Reporting and Handling — Public Safety Answering Points and Users			
660-102-300	A	NOT STANDARD			
660-103-300		NOT STANDARD <i>(Information now covered by Section 660-169-300)</i>			
660-104-300		NOT STANDARD <i>(Information now covered by Sections 660-168-254 and 660-169-321)</i>			

**ISS B, SECTION 660-000-000PT  
APPENDIX 1**

Section Number	Issue	Subject	Section Number	Issue	Subject
660-165-048PT	A	ARSB — TREAT — Report 48 — Disposition Codes 01 through 03 — Subcodes by Class-of-Service Groups	660-168-162		NOT STANDARD
660-165-049		NOT STANDARD	660-168-163		NOT STANDARD
660-165-049PT	A	ARSB — TREAT — Report 49 — Disposition Codes 04 through 13 — Subcodes by Class-of-Service Groups	660-168-207		NOT STANDARD
660-165-050		NOT STANDARD	Add 660-168-207PT	A	(Issue A)
660-165-050PT	A	ARSB — TREAT — Report 50 — Cause Codes 01 through 06 — Subcodes by Class-of-Service Groups	660-168-207PT	A	ARSB — Interpretation of the Status and Test Summary Form — User Guide
660-165-064		NOT STANDARD	Add 660-168-247PT	A	ARSB — Equipped with Mechanized Loop Testing — Verify Line Condition Position Practice (Issue 3)
Add 660-165-070PT	A	ARSB — TREAT — Treat Operation in an Information Management System (IMS) Environment	Add 660-168-248PT	A	ARSB — Equipped with Mechanized Loop Testing — Process Cable Trouble Data Position Practice (Issue 3)
Add 660-167-300PT	A	Cable Restoration — Dedicated Plant — Identifying Paper Insulated — Cable Pairs	Add 660-168-251PT	A	ARSB — Equipped with — Mechanized Loop Testing — Generate A Trouble Report — Position Practice
App 1 660-167-300PT	C	— Modified Dedicated Outside Plant	668-168-253		NOT STANDARD
Add 660-168-011PT	A	ARSB — Glossary of Terms	Add 660-168-254PT	A	ARSB — Update Commitment Dates and Times — Position Practice
Add 660-168-012PT	A	ARSB — Transaction Reference Guide	App 2 660-168-254PT	A	ARSB — Update Commitment Dates and Times — Performance Aid
660-168-100		NOT STANDARD	Add 660-168-262PT	A	Automated Repair Service Bureau Equipped with Mechanized Loop Testing — Update Cable Data — Position Practice (Issue 3)
660-168-107		NOT STANDARD	660-168-270		NOT STANDARD
660-168-107PT	A	ARSB — Interpretation of the Trouble Report and Status Form — User Guide	App 1 660-168-274PT	A	ARSB — Equipped with Mechanized Loop Testing — Central Office Preparation and Testing Procedures for No-Test Trunk Circuits — Using Ped-50028-10 Auxiliary Test Set
660-168-111		NOT STANDARD	660-168-370		NOT STANDARD
Add 660-168-113PT	A	ARSB — Identify and Select Front-End Processor — User Guide	660-168-371		NOT STANDARD
660-168-121		NOT STANDARD	Add 660-169-013PT	A	Automated Repair Service Bureau (ARSB) — Loop Maintenance Operations System (LMOS) — Trouble Report Evaluation and Analysis Tool (TREAT) — Trouble Reports — Type, Disposition and Cause
660-168-122		NOT STANDARD	660-169-303		NOT STANDARD
660-168-123		NOT STANDARD	Add 660-169-312PT	A	Maintenance of Service Charge on Services with Customer-Provided Equipment — Description — Automated Repair Service Bureau (ARSB)
Add 660-168-130PT	A	ARSB — Request System Information — User Guide	Add 660-169-313PT	A	ARSB — Bulk Dispatch — Trouble Reports
Add 660-168-131PT	A	ARSB — Request System Information — Position Practice	660-169-599		NOT STANDARD
660-168-140		NOT STANDARD	660-195-003PT	B	Receiver-Off-Hook Administration
660-168-141		NOT STANDARD			
660-168-142		NOT STANDARD			
660-168-143		NOT STANDARD			
Add 660-168-155PT	A	ARSB — Create and Maintain Test Lists — Position Practice (Issue 2)			

**SECTION 660-000-000PT**  
**APPENDIX 1**

Section Number	Issue	Subject	Section Number	Issue	Subject
◀	660-195-005PT	Flash 728 (7/79)	<b>660-2</b>	<b>SPECIAL SERVICES</b>	
	660-195-005PT	A Customer Damage to Equipment		660-200-300	NOT STANDARD
	660-195-903PT	B Storm Trouble Reports	Add	660-200-301PT	A Private Services — Protection and Safeguarding
	660-195-905PT	A Repair Procedures for Special Plant Service Centers (SPLPSC) — Los Angeles Area	Add	660-201-010PT	A Toll Telephone Facility Maintenance — Office Responsibilities
◆	660-195-910PT			660-201-901LL	A Telegraph — Office Responsibilities — Emergency Action Notification System
	660-195-913PT	A Mobile Telephone Service Trouble Report Handling	Add	660-202-010PT	A Telegraph Facility and Service Maintenance — Office Responsibilities
Add	660-195-914PT	A	App 1	660-202-010LL	D Telegraph Facility and Service Maintenance — Office Responsibilities Long Lines Services Operated by the Pacific Telephone & Telegraph Co. (California and Nevada)
	660-195-914PT	C Coin Telephone Service — Special Trouble Handling Procedures		660-202-900LL	F Telegraph — Circuit Maintenance Tests
	660-195-915PT	A Special Service Protection (SSP) and Special Safeguarding Measures (SSM)	Add	660-203-010PT	B Telegraph — Disposition of Monitoring Teletypewriter and TWX Copy
	660-195-918PT	A Civil Defense — Attack Warning Service — Bell and Lights System (California Only)	Add	660-207-020PT	C Intercity Special Services — Restoration Priority Description and Procedures (Issue 3)
App 1	660-195-918PT	A Attack Warning Service — Bell and Lights Systems — Station Signal Indicator Circuit		660-208-010	NOT STANDARD
Add	660-195-919PT	A		660-210-010	NOT STANDARD
	660-195-919PT	B Civil Air Defense Warning System (CADW) — Attack Warning Service — Bell and Lights — Sirens		660-210-011	NOT STANDARD
App 1	660-195-919PT	E — Bell and Lights — Sirens — Central Office Identifying Suffixes — Los Angeles Area	Add	660-210-011PT	A Local Special Service Results Plan — Circuit Inventory
App 2	660-195-919PT	C — Sirens — Special Reporting Procedures — Los Angeles		660-210-012	NOT STANDARD
	660-195-931PT	C Cable Trouble — Breakdown Test Set Procedure	Add	660-220-012PT	A Private Services Analysis Plan — Preparation and use of Private Service History Cards — Forms E4476 and E4475
	660-195-950PT	B Revertive Calling	App 1	660-230-100PT	A Digital Data System Administrative Procedures — Local Office Layout Records
◀	660-195-951PT	Flash 375 (2/75) Flash 724 (5/79)		660-295-900PT	C Voice Frequency Carrier Telegraph Systems — Patching Method
Add	660-195-951PT	B		660-295-902PT	A Toll Testroom Responsibilities — Handling Customer Contacts
	660-195-951PT	E Temporary Denial and Restoral of Service		660-295-907PT	A Reporting Unauthorized Connection of Customer Provided Equipment
◀	660-195-960PT	Flash 727 (6/79)		660-295-911PT	A Network Circuit Control Office (CCO) or Plant Control Office (PCO) and Switched Services Interface Responsibilities
	660-195-960PT	B Concentrator-Identification System — Telephone Answering Service		660-295-912PT	A Pacific Telephone and General Telephone of California Operations Interfaces for the Provisioning and the Maintenance of Special Services
App 1	660-195-960PT	A Concentrator-Delta System — Telephone Answering Service			
	660-195-969PT	A Analysis of Automatic Line Insulation Test (ANALIT)			
	660-195-970PT	H Subscriber Line Insulation Testing — General			
	660-195-977PT	B Subscriber Line Records — Transfers			

**ISS B, SECTION 660-000-000PT  
APPENDIX 1**

Section Number	Issue	Subject
<b>660-4 TRUNK MAINTENANCE — GENERAL</b>		
Add	660-400-010PT	B Trunk Service Results Plan
	660-400-900PT	A Message Trunk — Inventory Plan
	660-403-011	Flash 249 (3/72) Flash 281 (12/72) Flash 474 (4/76) Flash 545 (1/77)
Add	660-403-504LL	A Signaling Systems — Overall Tests on Trunk Employing Single Frequency Signaling
	660-460-010	NOT STANDARD
	660-460-010PT	B No. 4 ESS Offices — Terminal Balance Records
Add	660-460-100PT	A No. 4 ESS Offices — Terminal Balance — General Information
	660-460-301	NOT STANDARD
	660-460-301PT	A No. 4 ESS Offices — Terminal Balance Requirements
App 1	660-470-500PT	A Method of Making Terminal Balance Tests — Toll Switching Offices — General
App 1	660-471-504PT	A Crossbar Tandem Offices — Wiltron 9041 Transmission Level and Return Loss Measuring Set — Through and Terminal Balance
	660-480-301	NOT STANDARD
<b>660-6 TRUNK MAINTENANCE — TESTBOARD LOCATIONS</b>		
Add	660-625-300PT	D Procedures for Reporting and Handling Service Reports on Toll Message Trunks, Private Lines and VF Circuits

Section Number	Issue	Subject
660-630-901LL	A	Maintenance of International Groups, Supergroups — CCITT Volume IV
660-630-902LL	A	Maintenance of Interzone International Private Circuits — CCITT Volume IV
660-630-903LL	A	Maintenance of International Circuits for Voice-Frequency Telegraph and Facsimile — CCITT Volume IV
660-630-904LL	A	Maintenance of International Systems on Communication Satellites — CCITT Volume IV
660-630-905LL	A	Lining Up and Maintaining International Sound Program Circuits — CCITT Volume IV
660-630-906LL	A	Lining Up and Maintaining International Monochrome Television Transmissions — CCITT Volume IV
Add	660-630-920LL	A
Add	660-630-920PT	A
	660-630-920LL	A Submarine Cable Systems — Overseas Service — Plant Operations
App 40	660-630-920PT	A Submarine Cable Systems Plan for Service Restoration — Pacific Ocean Area
	660-630-925LL	A Signaling System No. 5
	660-630-926LL	A Manual Testing Arrangements for Signaling System No. 5
<b>660-8 CABLE AND OPEN-WIRE PLANT — MAINTENANCE</b>		
Add	660-806-500PT	B Line Fault Location — Use of Wheatstone Bridge — KS-3011 and KS- 5588
Add	660-819-500LL	A Fault Location Methods — Coaxial Cables
	660-895-901PT	B Toll and Trunk Cable Acceptance Tests — Records and Reports