

DATAPHONE® II DATA COMMUNICATIONS SERVICE

CONTROL OFFICE DIRECTORY

1. GENERAL

1.01 This section provides a directory of Bell System Offices capable of performing the overall installation and maintenance control functions on certain DATAPHONE II data communications service systems. These offices are known as DATAPHONE II Service Control Offices. This directory is intended for use within the DATAPHONE II service provisioning process which involves data communications service.

1.02 Whenever this section is reissued, the reason(s) for reissue will be given in this paragraph.

1.03 For those customers who establish internal centralized reporting, the Bell System will designate single points of contact to interface with control data set customer locations. These telephone company locations are known as DATAPHONE II Service Control Offices, hereafter referred to as Service Control Office(s). They must perform an overall service control function, similar to a Network Control Office (NCO) on each customer's DATAPHONE II service system. Only one will be assigned per customer control data set location. These offices will be responsible for both the installation and maintenance aspects of the qualifying customer's DATAPHONE II service systems. Service Control Office functions are in addition to the normal Plant Control Office (PCO) and Serving Bureau (SVB) circuit responsibilities. For services that do not qualify, customer/telephone company interfaces will be handled in the normal manner.

2. DIRECTORY USE

2.01 The use of this directory is applicable to those DATAPHONE II service systems where the customer has agreed to establish internal centralized trouble reporting. In these cases, it is necessary to designate Service Control Office on all service order documents for circuits comprising the service system

so that this office will be provided with the necessary circuit information (service orders and engineering) to fulfill the overall installation and maintenance responsibilities assigned. Additionally, this directory should be used by Sales and Marketing offices in directing service order documents on existing DATAPHONE II service systems so controlled when adds, disconnects, rearrangements, or changes are being made.

2.02 The managing account team company Sales/Marketing office will use this directory to designate the Service Control Office within the NCO field identifier of all Universal Service Order Memorandums (USOMs) and/or Universal Service Orders (USOs) for circuits comprising the total DATAPHONE II service system. This designation should be carried over to all local and/or translated orders used within the service provisioning process.

2.03 The managing account team company and geographic location of the customer's control data set determines the Service Control Office selected. Use the following process for selection and transcription of information to the USOM(s) and/or USO(s):

- (a) Page to the managing account team company for the DATAPHONE II service customer.
- (b) Determine the geographic location of the control data set and select the corresponding Service Control Office.
- (c) Transcribe the indicated name (either common language location identifier or plain language city name, whichever is required) to the NCO field identifier or equivalent.
- (d) Include the corresponding Administrative Data Network (ADNet) code or DATAPHONE number within the distribution address section of the USO.

Note: If no telegraphic address is shown or distribution to the indicated telegraphic ad-

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Bell System except under written agreement

dress cannot be made, it will be necessary to mail a copy to the postal address given.

(e) In cases where Automatic Trouble Reporting (ATR) applies, the indicated ATR telephone number shall be programmed within the 1-number dialer associated with the 212AR data set at the control data set location.

Note: If an ATR number is required but not shown, use the supervision telephone number to obtain the ATR number assignment.

(f) The centralized trouble reporting telephone numbers listed in this directory are for control customer usage only in interfacing with the Service Control Office. These numbers should not be used to designate tributary station equipment for trouble reporting purposes.

Note: Control customers should provide their internal centralized trouble reporting number for station equipment designation purposes, and this number should be included within the Service and Equipment (S&E) remarks section for each Circuit Location (CKL). The tributary customer locations report their troubles to the control data set customer location instead of the normal SVB when centralized reporting applies.

3. DIRECTORY REVISION RESPONSIBILITY

3.01 Business Services Installation and Maintenance (I&M), Bell Operating Company (BOC) Staffs, and Long Lines Headquarters Staff Opera-

tions are responsible for supplying revisions to this directory.

3.02 Submit revisions as incurred to:

American Telephone and Telegraph Company
 Division Manager — BSCC/Operational
 Support Systems
 295 North Maple Avenue, Room 1216L2
 Basking Ridge, New Jersey 07920

4. REFERENCES

SECTION	TITLE
010-505-100	Administration of Designed Services
010-520-1ZZ	Intercompany Services Coordination Plan
660-005-011	Office Responsibilities—Special Services
666-617-104	DATAPHONE® II Service—Administrative Procedures
668-301-100	DATAPHONE® II Service Test Position — Description and Operation — Data Test Centers
668-301-200	DATAPHONE® II Service Test Position — Installation — Data Test Centers
668-301-500	DATAPHONE® II Service Test Position — Test Procedures — Data Test Centers.

**DATAPHONE® II DATA COMMUNICATIONS SERVICE CONTROL OFFICE
DIRECTORY**

CONTROL DATA SET LOCATION

MANAGING ACCOUNT TEAM COMPANY	COMPANY AREA OR GEOGRAPHIC AREA SERVED	DIISCO NCO FID NAME/ADDRESS	SUPERVISION TELEPHONE NO.	ADNET CODE DATAPHONE NO.	CENTRALIZED TROUBLE REPORTING TELEPHONE NO.	AUTOMATIC TROUBLE REPORTING TELEPHONE NO.
BELL OF PA	Philadelphia Area, Eastern Area, Delaware	PHLAPAMKM12 9th and Race Sts 8th Floor Philadelphia, PA 19107	Manager East Serving Test Center (215) 574-1901	(215) 922-1180	(800) 462-4915 (Pa) (800) 523-2813 (Del)	(800) 523-9741
	Central Area, Western Area	PITBPADGS02 635 Grant St 15th Floor Pittsburgh, PA 15219	Manager Customer Services Bureau (412) 633-5334	BPA518 (412) 633-5255	(800) 242-1786	(800) 427-2747
CHESAPEAKE & POTOMAC	Maryland (Exclude Baltimore Area)	CLPKMDBWA01 6315 Greenbelt Rd College Park, MD 20741	Manager—SSC (301) 441-1450	(301) 441-1559	(301) 441-1440 (800) 492-0307	
	Maryland (Baltimore Area—See Attached)	GLBRMDOOA01 220 Dorsey Rd Glen Burnie, MD 21061	Manager—SSC (301) 393-3798	CPM117 (301) 761-2048	(301) 760-7650	
	Virginia (See Attached)	NRFLVA11TCP 741 Monticello Ave Norfolk, VA 23510	Manager Special Services (804) 623-3121	CPV320 (804) 623-2937	(804) 623-4000	

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CHESAPEAKE & POTOMAC (Contd)	Virginia (See Attached)	RONKVALKTCP 225 Franklin Rd SW Roanoke, VA 24016	Manager Toll (703) 982-4137	CPV335 (703) 343-2585	(703) 345-6973	
	Virginia (See Attached)	RCMDVA55TCP 501 E Cary St Richmond, VA 23219	Foreman Supervisor (804) 772-2418	(804) 780-0097	(804) 772-2492	
	Virginia (See Attached)	ARTNVAARTCP 1025 N Irving St Arlington, VA 22201	Manager — SSC (703) 974-6125	CPV327 (703) 525-1728	(703) 527-6766	
	Washington, DC	WASHDCBKA01 1039 Lawrence St NE Room 100 Washington, DC 20017	Business Manager (202) 392-8649	CPW888 (202) 529-7642	(202) 737-3001	
	West Virginia	CHTNWVMKA02 1500 Maccorkle Ave, SW Room 303 Charleston, WVA 25314	Manager Special Services (304) 346-6634	CWV150 (304) 344-6634	(800) 642-8264	

DETAIL SHEETS FOR C&P COMPANIES

DATAPHONE® II		SERVING AREA		
COLLEGE PARK, MD	Washington Suburban Area within Maryland			
GLEN BURNIE, MD	Aberdeen Baltimore Bel Air Brooklyn Catonsville Cockeysville Columbia	Dundalk Edgemere Eldersburg Elkton Ellicott City Essex Glen Burnie	Havre de Grace Lutherville Manchester Owings Mills Parkville Pikesville Randalltown	Reistertown Severna Park Taneytown Timonium Towson Westminster
ARLINGTON, VA	Alexandria Annandale Arcola Arlington Arlington (Pentagon) Bailey's Cross Roads Centreville Chantilly	Dranesville Dulles Engleside Fairfax Falls Church Fort Belvoir Fort Myers Herndon	Langley Lorton Manassas Merrifield McLean Occoquan Quantico	Reston Rosslyn (Arlington County) Springfield Sterling Sterling Park Tyson's Corner Vienna
NORFOLK, VA	Cape Charles Chesapeake Hampton Newport News	Norfolk Onancock Portsmouth	Suffolk Temperanceville Virginia Beach	Wallops Island West Point Williamsburg
RICHMOND, VA	Ashland Chester Colonial Heights Culpeper	Fredericksburg Gordonsville Hopewell Leesburg	Louisa Midlothian Orange Petersburg	Purcellville Richmond Warrenton Winchester
ROANOKE, VA	Bedford Blacksburg Christiansburg Danville	Lebanon Lynchburg Norton Pennington Gap	Pulaski Radford Roanoke	St. Paul Salem Staunton

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CINCINNATI BELL	Entire Company	CNCNOHWS 229 W 7th St Room 253 Cincinnati, OH 45202	Manager—SSC (513) 397-2929	CBI10 (513) 381-7582	(513) 241-6900	
ILLINOIS BELL	Illinois	CHCGILFRT21 311 W Washington Room 1602 Chicago, ILL 60606	Data Test Ctr Asst Manager (312) 727-4461	(312) 368-9048	(312) 372-9966	
INDIANA BELL	Indiana	IPLSINO1SDC 240 N Meridian Room 1290 Indianapolis, IND 46204	Data Test Ctr Supervisor (317) 632-7296	IND502	(800) 562-2380	(800) 562-2399
MICHIGAN BELL	Michigan	DTRTMIBLSSI 1365 Cass Ave Room 620 Detroit, MI 48226	Switching Systems Manager (313) 223-7385	MBT20	(800) 482-2090	

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MOUNTAIN BELL	Arizona, New Mexico, El Paso Texas, Utah Colorado, Montana, Idaho, Wyoming	PHNXAZMAP06 211 W Monroe Room 401 Phoenix, AZ 85003	Data Test Ctr System Manager (602) 255-2927	-	(602) 255-6747	(602) 253-1708
NEW ENGLAND TEL	Entire Company	BSTNMAHABSC 8 Harrison Ave 6th Floor Boston, MA	Toll Supervisor (617) 743-4528	(617) 743-1117	(800) 225-1782	
NEW JERSEY BELL	New Jersey	Special Service Centers (SSCs) will handle the DIISCO functions. Selection of the appropriate SSC will follow the same guidelines currently used for other private line data services and customers. Contact the ISC Team for determination of the responsible SSC.				

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NEW YORK TEL	Downstate Area (Nassau, Suffolk, West Chester, New York City)	NYCMNY37S11 239 E 37th St Room 980 New York, NY 10016	Supervisor Data Test Ctr (212) 370-2880	(212) 661-3678	(212) 986-8155	
	Upstate Area	SYRCNYBUS11 922 Burnet Ave 1st Floor Syracuse, NY 13202	Supervisor Data Test Ctr (315) 473-3973	(315) 477-1174	(315) 477-1403	
NORTHWESTERN BELL	Minnesota, North Dakota	STPLMNMIS60 426 N Fairview Ave Lower Level St. Paul, MN 55104	Supervisor Data Test Ctr (612) 642-6322		(612) 642-6300	
	South Dakota, Nebraska, Iowa	Existing procedures for the assignment of network control offices on non-DATAPHONE II Services Services should be used in assigning DIISCO. Contact the respective Northwestern Bell ISC Control Team to obtain DIISCO assignments.				

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OHIO BELL	216 Area Code (Eastern)	AKRNOHAA02 80 W Bowery Room 306 Akron, Ohio 44380	Manager-SSC (216) 384-4426	OBT443	(800) 362-0752 (Youngstown) (216) 384-3337 (Other)	
	216 Area Code (Northern)	CLEVOHAEA01 1020 Bolivar Rd 4th Floor Cleveland, Ohio 44115	Manager-SSC (216) 822-8146	OBT430 (216) 566-9463	(216) 822-3737	
	614 Area Code	CLMBOH11A04 111 North 4th St Columbus, Ohio 43215	Manager-SSC (614) 223-7683	OBT450 (614) 464-0105	(614) 223-6901	
	513/419 Area Codes	DYTNOH15A02 215 W 2nd Street Room 903 Dayton, Ohio 45402	Manager-SSC (513) 227-4710	OBT304	(800) 762-9516	

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PACIFIC NORTHWEST	Washington, Idaho Area	STTLWABPSSC 1600 7th Avenue Room 600 Seattle, Wash 98191	Network Svc Supervisor (206) 345-3452	PNW80	(206) 345-4910	
	Oregon	PTLDOR62SSC 819 SW Oak St Room 415 Portland, Ore 97205	Network Svc Manager (503) 242-7719	PN090 (503) 243-1948	(503) 242-7700	
PACIFIC TELEPHONE AND TELEGRAPH	California, Nevada	SNVACA52P08 642 N Pastoria Room 4 Sunnyvale, CA 94086	Data Test_Ctr Testboard Supv (408) 737-1212	PTB000 (PTC1427) (408) 735-8381	(800) 672-1712	(800) 672-1713

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SOUTH CENTRAL BELL	Alabama, Kentucky, Louisiana, Mississippi, Tennessee	BRHMALMTT02 1701 6th Ave North Room 921 Birmingham, Ala 35201	Manager Data Services Center (205) 321-3895	SCB007 (205) 321-2177	(800) 292-4141 (Ala) (800) 633-6567 (Other)	
SOUTHERN BELL	Florida, Georgia, North Carolina, South Carolina	Network STCs/SSCs will provide the DIISCO functions. Selection of the appropriate STC/SSC will follow the same guidelines currently used for non-DATAPHONE II private line data customers, and those DATAPHONE II customers without centralized reporting. Contact the ISC Team to determine responsible network STC/SSC.				
SOUTHERN NEW ENGLAND TELEPHONE	Connecticut (Served by SNET)	NWHNCT02A26 310 Orange St Room 210 New Haven, CT 06506	Data Test Ctr Supervisor PBX Technicians (203) 771-7803	(203) 771-5864	(800) 922-6387	
SOUTHWESTERN BELL	Special Service Centers (SSCs)/Serving Bureaus (SVBs) will handle the DIISCO functions. Selection of the appropriate SSC or SVB as DIISCO will follow the same guidelines currently used for other private line data services and customers. Contact the ISC Team for determination of the responsible _SSC or SVB.					

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WISCONSIN TEL	Special Service Centers (SSCs)/Serving Bureaus (SVBs) will handle the DIISCO functions. Selection of the appropriate SSC or SVB as DIISCO will follow the same guidelines currently used for other private line data services and customers. Contact the ISC Team for determination of the responsible _SSC or SVB.					
LONG LINES	Alabama	BRHMALMT 1715 6th Ave N Birmingham, AL 35203	Operations Manager (205) 328-2890	LSO305	(205) 328-2890	
	Arizona See SOD Manual	PHNXAZMA Room 2000 211 W Monroe Phoenix, AZ 85003	Operations Supervisor (602) 271-5809	LWO255	(602) 271-6376	
		TCSNAZMAT10 Room 323 111 E Alameda Tucson, AZ 85701	Operations Supervisor (602) 792-3462	LWO275	(602) 622-2865	
	Colorado See SOD Manual	CLSPCOMAT10 2nd Floor 308 E Pikes Peak Ave Colorado Springs, CO 80903	Operations Supervisor (303) 636-6182	LWO155	(303) 636-1345	

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LONG LINES (Contd)		DNVRCOMAT10 1425 Champa St Room 550 Denver, CO 80202	Operations Manager (303) 624-8714	LWO210	(303) 624-1081	
	Connecticut	HRFRCT02T06 PO Box 85 Hartford, CT 06101	Operations Manager (203) 247-6066	LNO315	(203) 527-9235	(800) 842-4326
	District of Columbia See SOD Manual	WASHDCDTW20 725 13th St NW Room 203 Washington, DC 20005	Operations Manager (202) 637-5445	LEO405	(202) 637-5421	
		WASHDCSWW20 30 E St SW Room 306 Washington, DC 20024	Operations Manager (202) 457-3975	LEO426	(202) 488-2920	
	Florida See SOD Manual	JCVLFLCL 424 Pearl Street Jacksonville, FL 32202	Operations Manager (904) 350-5470	LSO258	(904) 350-5444	
		MIAMFLMA PO Box 12855 Miami, FL 33101	Operations Manager (305) 377-6410	LSO605	(305) 377-6380	

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LONG LINES (Contd)		ORLDFLMA 45 N Magnolia Ave Orlando, FL 32801	Operations Manager (305) 422-3378	LSO706	(305) 425-3378	
		WPBHFLMA PO Box 2820 West Palm Beach, FL 33402	Operations Manager (305) 837-9643	LSO715	(305) 659-6161	
	Georgia	ATLNGATL 51 Ivy Street Atlanta, GA 30303	Operations Manager (404) 529-3020	LSO110	(404) 529-3000	
	Illinois See LL SOD	CHCGILFRW10 311 Washington 11th Floor Chicago, IL 60606	Supervisor (312) 855-8278	LCO120	Assigned according to service board location	
		CHCGILCLP60 10 S Canal St 12th Floor Chicago, IL 60606	Supervisor (312) 368-3371	LCO630	(312) 368-3041	
		CHCGILHKP50 7601 S Stewart St Chicago, IL 60620	Supervisor (312) 962-3134	LCO216	(312) 962-3192	

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LONG LINES (Contd)		CHCGILCLP60 10 S Canal St 12th Floor Chicago, IL 60606	Supervisor (312) 368-3371	LCO630	(312) 368-3041	
		OKBRILOAT10 1000 Commerce Dr Oakbrook, IL 60521	Supervisor (312) 654-8480	LCO629	(312) 654-8481	
		SPFDILSF 620 S 5th St Springfield, IL 62703	Supervisor (217) 789-5016	LCO305	(217) 789-5025	
	Iowa See SOD Manual	DBNPIADTT10 528 Main St Davenport, IA 52805	Operations Manager (319) 383-7341	LMO110	(319) 383-7205	
		DESMIADTT10 909 High Avenue Room 800 Des Moines, IA 50309	Operations Supervisor (515) 286-6738	LMO105	(515) 282-0478	

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LONG LINES (Contd)	Indiana	FTWY1N01T01 411 Berry Street Ft Wayne, IN 46802	Supervisor (219) 422-1326	LCO770	(219) 442-4651	
		IPLSIN01 240 N Meridian St Room 690 Indianapolis, IN 46204	Supervisor (317) 265-8063	LCO557	(317) 639-9215	
		SBNDINOST10 222 S Scott St South Bend, IN 46601	Supervisor (219) 237-8480	LCO775	(219) 237-8481	
	Kentucky	LSVLKYCS 521 W Chestnut St Louisville, KY 40202	Operations Manager (502) 582-3000	LSO505	(502) 582-1081	
	Louisiana See SOD Manual	NWORLAMA 820 Poydras St Room 610 New Orleans, LA 70112	Operations Manager (504) 568-1776	LSO380	(504) 568-1776	

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LONG LINES (Contd)		SHPTLAMA PO Box 1766 Shreveport, LA 71166	Operations Manager (318) 226-9438	LSO390	(318) 221-4221	
	Maryland See SOD Manual	BLTMMDDT 323 N Charles St Room 301 Baltimore, MD 21201	Operations (301) 547-2613	LEO120	(301) 547-2590	
		SLSPMDSS 8670 Georgia Ave Silver Spring, MD 20910	Operations Manager (301) 588-8366	LEO445	(301) 588-8277	
	Massachusetts See SOD Manual	BSTNMAFRT50 185 Franklin St Room 904C Boston, MA 12107	Operations Manager (617) 743-4345	LNO226	(617) 743-7500	(617) 451-9747
		SPFDMAWOT30 295 Washington St 8th Floor Springfield, MA 01103	Operations Manager (413) 736-2759	LNO290	(413) 781-2530	

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LONG LINES (Contd)	Michigan	DTRTMIBLT11 365 Cass Ave Room 721, Bell Bldg Detroit, MI 48202	Supervisor (313) 223-6776	LCO520	(313) 223-6579	
	Minnesota	MPLSMNDTTT70 420 3rd Ave South Room 815 Minneapolis, MN 55402	Operations Supervisor (612) 344-5290	LMO165	(612) 344-6311	
	Mississippi	JCSNMSCA 201 E Capitol St Jackson, MS 39201	Operations Manager (601) 969-9021	LSO355	(601) 969-9021	
	Missouri See SOD Manual	KSCYMOAO41 1425 Oak, 3rd Floor Kansas City, MO 64106	Operations Supervisor (816) 275-8134	LMO315	(816) 275-3596	
		STLSM009 2651 Olive, Room 922 St. Louis, MO 63103	Operations Manager (314) 531-9859	LMO415	(314) 371-1230	

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LONG LINES (Contd)	Nebraska	OMAHNENW 118 S 19th Ave Room 813 Omaha, NE 68102	Operations Supervisor (402) 422-3455	LMO205	(402) 341-5087	
	New Jersey See SOD Manual	NWRKNJ02T90 95 William St 10th Floor Newark, NJ 07102	Operations Manager (201) 596-2275	LNO803	(201) 621-2107	
		NBWKNJNBT10 18 Patterson St New Brunswick, NJ 08901	Operations Manager (201) 249-3545	LNO860	(201) 249-6591	
		RCPKNJ03T10 75 W Passaic St Rochelle Park, NJ 07662	Operations Manager (201) 843-9373	LNO806	(201) 845-9935	
	New Mexico	ALBQNMAT10 PO Box 1743 Albuquerque, NM 87103	Operations Supervisor (505) 765-6070	LWO105	(505) 765-7227	

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	New York See SOD Manual	ALBYNYSST20 158 State St Albany, NY 12201	Operations Manager (518) 471-6663	LNO111	(518) 465-1411	
	Metropolitan Binghamton	NBGHNYHY 64 Henry St Binghamton, NY 13901	Operations Manager (607) 723-9530	LNO167	(607) 772-9962	
	Metropolitan Buffalo	BFLONYFRT10 65 Franklin St Buffalo, NY 14202	Operations Manager (716) 849-5338	LNO153	(716) 854-5972	
	Nassau	HMPSONYHS 199 Fulton Ave Room 307 Hempstead, NY 11550	Operations Manager (516) 538-4666	LYO339	(516) 485-5610	
	New York City See SOD Manual	NYCMNY54T10 811 10th Avenue New York, NY 10019	Operations Supervisor (212) 334-2283	LYO330	(212) 334-2283	
	See SOD Manual	NYCMNY54T20 811 10th Avenue Room 610 New York, NY 10019	Operations Manager (212) 334-5730	LYO323	(212) 334-5730	

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MANAGING ACCOUNT TEAM COMPANY	COMPANY AREA OR GEOGRAPHIC AREA SERVED	DISCO NCO FID NAME/ADDRESS	SUPERVISION TELEPHONE NO.	ADNET CODE DATAPHONE NO.	CENTRALIZED TROUBLE REPORTING TELEPHONE NO.	AUTOMATIC TROUBLE REPORTING TELEPHONE NO.
LONG LINES (Contd)	Lower New York City Area	NYCMNYBWT50 33 Thomas St Room 1700 New York, NY 10007	Operations Manager (212) 334-5164	LYO218	(212) 334-5200	
	South of 23rd Street, West Side of Manhattan, Brooklyn, and Staten Island	NYCMNYBWT60 33 Thomas St Room 1600 New York, NY 10007	Operations Manager (212) 334-5225	LYO372	(212) 334-5212	
	Metropolitan Rochester	ROCHNYXAT20 120 Plymouth Ave Rochester, NY 14614	Operations Manager (716) 262-6341	LNO185	(716) 262-6364	
	Metropolitan Syracuse	SYRCNYSUT10 201 S State St Syracuse, NY 13202	Operations Manager (315) 424-8322	LNO190	(315) 424-8306	
	See SOD Manual	WHPLNY02 400 Hamilton Ave Room 400A White Plains, NY 10601	Operations Manager (914) 328-3485	LNO910	(914) 328-2993	(914) 761-7444

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LONG LINES (Contd)	North Carolina See SOD Manual	DRHMNCLL PO Box 15010 North Durham Sta Durham, NC 27704	Operations Manager (919) 477-6721	LSO165	(919) 477 2153	
		GNBONCEU 100 S Eugene St Room 151 Greensboro, NC 27401	Operations Manager (919) 378-4587	LSO170	(919) 378-4640	
	North Dakota	FARGNDBC 409 1st Ave North Fargo, ND 58107	Operations Supervisor (701) 241-3566	LMO180	(701) 241-3559	
	Ohio See SOD Manual	CNCNOHWS 209 W 7th St 11th Floor Cincinnati, OH 45202	Supervisor (513) 352-7773	LCO360	(513) 352-7774	
		CLEVOHS10 700 Huron Rd 6th Floor Cleveland, OH 44113	Supervisor (216) 827-6800	LCO422	(216) 822-8034	

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LONG LINES (Contd)		CLMBOH11T20 111 N 4th St Room 505 Columbus, OH 43215	Supervisor (614) 223-5888	LCO456	(614) 223-5780	
		DYTNOH15T10 215 W 2nd St Dayton, OH 45402	Supervisor (513) 227-7714	LCO465	(513) 227-7715	
		TOLDOH21 130 Erie St Room 500 Toledo, OH 46324	Supervisor (419) 247-5517	LCO475	(419) 255-8036	
	Pennsylvania See SOD Manual	ALTWPAAL 723 Linden St 5th Floor Allentown, PA 18102	Operations Manager (215) 439-4800	LEO460	(215) 439-4040	
		HRBGPAHA 210 Pine Street Harrisburg, PA 17101	Operations Manager (717) 255-5936	LEO455	(717) 255-5971	

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LONG LINES (Contd)		PHLAPAMK91 900 Race Street Philadelphia, PA 19107	Operations Manager (215) 592-3930	LEO510	(215) 592-3970	
		PITBPADGW10 635 Grant St 9th Floor Pittsburgh, PA 15219	Operations Manager (412) 644-7665	LEO66	(412) 227-7635	
		PITBPADTW10 416 7th Ave 1st Floor Pittsburgh, PA 15219	Operations Manager (412) 227-7217	LEO553	(412) 227-7900	
		RDNGPARE 409 Washington St Reading, PA 19601	Operations Manager (215) 374-4571	LEO485	(215) 374-4577	
		SCTNPASC 121 Adams St Scranton, PA 18503	Operations Manager (717) 344-7102	LEO490	(717) 346-3894	

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MANAGING ACCOUNT TEAM COMPANY	COMPANY AREA OR GEOGRAPHIC AREA SERVED	DIISCO NCO FID NAME/ADDRESS	SUPERVISION TELEPHONE NO.	ADNET CODE DATAPHONE NO.	CENTRALIZED TROUBLE REPORTING TELEPHONE NO.	AUTOMATIC TROUBLE REPORTING TELEPHONE NO.
LONG LINES (Contd)		WAYNPALA 60 West Street Wayne, PA 19087	Operations Manager (215) 687-7381	LEO610	(215) 687-7351	
	Rhode Island	PRVDRIWAT10 234 Washington St Providence, RI 02901	Operations Manager (401) 521-6439	LNO285	(401) 751-9960	
	South Carolina	CLMASCTL 1645 Hampton St Columbia, SC 29201	Operations Manager (803) 771-8139	LSO805	(803) 771-8155	
	Tennessee See SOD Manual	MMPHTNMA 201 Court Ave Memphis, TN 38103	Operations Manager (901) 529-2004	LSO438	(901) 529-2046	
		NSVLTNMA 201 Church St Nashville, TN 37202	Operations Manager (615) 251-4201	LSO405	(615) 251-4211	
	Texas See SOD Manual	DLLSTXTLT03 4100 Bryan St Room 465 Dallas, TX 75204	Operations Manager (214) 464-3614	LMO255	(214) 823-4171	

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MANAGING ACCOUNT TEAM COMPANY	COMPANY AREA OR GEOGRAPHIC AREA SERVED	DIISCO NCO FID NAME/ADDRESS	SUPERVISION TELEPHONE NO.	ADNET CODE DATAPHONE NO.	CENTRALIZED TROUBLE REPORTING TELEPHONE NO.	AUTOMATIC TROUBLE REPORTING TELEPHONE NO.
LONG LINES (Contd)		ELPSTXMAT10 PO Box 2010 El Paso, TX 79950	Operations Supervisor (915) 542-3310	LWO100	(915) 542-4371	
	Utah	SLKCUTMAT10 70 S State St Room 100 Salt Lake City, UT 84111	Operations Supervisor (801) 237-7079	LWO305	(801) 237-6890	
	Virginia See SOD Manual	ARTNVACKT20 900 S Walter Reed Drive Arlington, VA 22204	Operations Manager (703) 521-9084	LEO430	(703) 521-5810	
		LYBGVACH 700 Church St Lynchburg, VA 24504	Operations Manager (804) 847-1232	LEO335	(804) 845-9966	
		NRFLVABJ 120 W Bute St Norfolk, VA 23510	Operations Manager (804) 625-3961	LEO355	(804) 623-0552	

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MANAGING ACCOUNT TEAM COMPANY	COMPANY AREA OR GEOGRAPHIC AREA SERVED	DIISCO NCO FID NAME/ ADDRESS	SUPERVISION TELEPHONE NO.	ADNET CODE DATAPHONE NO.	CENTRALIZED TROUBLE REPORTING TELEPHONE NO.	AUTOMAT.C TROUBLE REPORTING TELEPHONE NO.
LONG LINES (Contd)		RCMDVAGR 703 E Grace St 8th Floor Richmond, VA 23219	Operations Manager (804) 772-2266	LEO310	(804) 643-9176	
	West Virginia See SOD Manual	CHTNWVLE PO Box 2231 Charleston, WVA 25328	Operations Manager (304) 342-6139	LEO155	(304) 343-9527	
		CLBGWVMA 428 W Main St Clarksburg, WVA 26301	Operations Manager (304) 622-7855	LEO165	(304) 623-5902	
		HNTNWVDT PO Box 730 Huntington, WVA 25711	Operations Manager (304) 525-9980	LEO170	(304) 622-9987	
		WLNGWVCP 1501 Chapline St Wheeling, WVA 26003	Operations Manager (304) 232-5616	LEO180	(304) 232-9950	
	Wisconsin	MILWW148 918 N 26th St Room 305 Milwaukee, WI 53233	Supervisor (414) 678-7758	LCO255	(414) 678-7756	