

CUSTOMER TROUBLE REPORT ANALYSIS PLAN
GENERAL

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1.001 This addendum supplements Section
660-100-010.

1.002 This addendum is reissued to provide
for the use of the Customer Trouble
Report Analysis Plan covered by sections
660-100-010 through 660-100-019 and associated
addendums in all Southwestern Bell Telephone
Company Plant Service Centers.

1.003 Summary Reports for measured stations
in Districts, Divisions and Areas will
be forwarded by the Data Processing Center to
the Supervisor of Corporate books, St. Louis,
for results, publications and for transmittal
to the American Company as outlined in Part 5
of the main section.