

CUSTOMER TROUBLE REPORT ANALYSIS PLAN
MANUAL TROUBLE REPORT TICKET, FORMS E-4732-1 AND E-4732-2

1. GENERAL

1.001 This addendum supplements Section
660-100-014.

1.002 This addendum is reissued to delete
reference to Form SW-6900. Form
SW-6911 covered in Section 660-100-018SW
shall be used for trouble tickets by all
Plant Service Centers in the Southwestern
Bell Telephone Company.

1.003 Forms E-4732-1 and E-4732-2 will not
be used within Southwestern Bell
Telephone Company.