

INTERCITY PRIVATE LINE TELEPHONE AND TELEGRAPH FACILITY MAINTENANCE

OFFICE RESPONSIBILITIES

1. GENERAL

1.01 This addendum replaces Issue A dated 3-1-67 and supplements paragraph 3.22 of the main section to improve service reliability and to reduce operating errors on National Communications System (NCS) Priority I Telephone and Telegraph Circuits. The following paragraphs apply to all NCS Priority I Circuits in the SW. Bell Tel. Co.

3. GENERAL RESPONSIBILITIES OF ALL OFFICES

Add the following sections:

3.26 When a patch is made, pulled down, or any other circuit rearrangement made, the employee actually doing the work must verify with the Control Office that the circuit is operating satisfactorily. He may do this through the Control board, the Serving Test Center, or by any other means. No patch or circuit rearrangement shall be considered complete until the Control Office verifies service satisfaction with the customer.

3.27 No patch or circuit rearrangement shall be considered complete until the initials of the Control Office employee, who has verified satisfactory service, is shown on the trouble ticket.