

TOLL SERVICE RESULTS PLAN
TOLL SERVICE RESULTS SUMMARY
FORM E-3994

1. GENERAL

1.001 This addendum supplements Section 660-620-014, Issue 6.

1.002 This addendum cancels the Toll Plant Maintained Results and the Toll Maintenance Index.

1.01 (Revised)

This section describes Form E-3994, Toll Service Results Summary.

1.03 References to the following sections are deleted:

Section 660-620-012—Toll Service Results Plan
—Troubles in Toll Plant Maintained—Forms E-3988A and B.

Section 660-620-013—Toll Service Results Plan
—Plant Maintained Results—Forms E-3991A and B.

1.04 (Canceled)

1.05 (Canceled)

1.07 (Canceled)

2. SUMMARIZING RESULTS

2.01 Form E-3994 is used solely to report Controlled Toll Trunk Results. Lines 13, 14, 15, 27, 28, 29, 30 and 35 are the only lines used on Form E-3994. The original Form E-3994 is prepared from the underlying results data. After the original Form E-3994 has been prepared for any administrative level, summaries for higher levels may be obtained by summarizing the data on the lower-level forms.

A. (Canceled)

2.02 (Canceled)

2.03 (Canceled)

2.04 (Canceled)

C. (Canceled)

2.11 (Canceled)

2.12 (Canceled)

2.13 (Canceled)

D. (Canceled)

2.14 (Canceled)

2.16 ((Revised)

Column S: Component Index figures are obtained by reference to the index tables included in this section. The specific rules are included with each table as follows:

Line 27:

Outage Hours per Trunk per Qtr.—Table 7

Line 28:

Hours per Trunk Outage —Table 8

Line 29:

Percent Outages Over 3 Hours —Table 9

All other tables are no longer used.

2.17 (Canceled)

2.18 (Canceled)

2.19 (Revised)

Column U: Weighted Index Points are obtained as indicated on Form E-3994. Line 30 is obtained as follows:

$$\text{Line 30} = \text{Lines 27} + \text{28} + \text{29}$$

2.20 (Revised)

Columns V, W, and X, "District Quarterly Components With Index," should be completed on the *Quarterly District Summary* as follows:

Note: Where district Forms E-3994 are prepared on a monthly basis, a quarterly district summary must be prepared before columns V, W, and X can be filled in. Use the average number of trunks for three months on line 15.

(a) **Column V:** Always show "1" in column V, lines 27, 28, and 29.

(b) **Column W:** If the component index in column S is less than 90 show "1" in column W; if the component index in column S is 90 or higher, show "0" in column W.

(c) **Column X:** Compute percent under 90 as follows: $\text{Column X} = (\text{W} \div \text{V}) \times 100$. District quarterly reports will be either 0 or 100 on lines 27, 28 and 29.

2.21 (Revised)

On annual district summaries, the number of controlled trunks shown on quarterly summaries should be averaged. Computed figures should then be completed on the form as indicated.

2.22 (Revised)

On Area and Company annual summaries, the four quarterly reports should be averaged to compute the number of controlled trunks.