

TELEPHONE SET RECOVERY PLAN (S.R.P.)

1. GENERAL

1.001 This Addendum supplements Section
680-400-900SW.

1.002 This Addendum is issued to expand the
information concerning the handling of
LIF copies of service orders when customers
remove the telephone sets.

5. SERVICE CENTER RESPONSIBILITIES

5.01(D) (Change this paragraph to read:)

When the left-in desk at the "F"
location is advised that the set(s) has been
removed at the "T" location, the LIF/LIO
copies shall be removed from the ELI file.
The LIO copy shall be posted "CUST. REMOVAL".
Also post the completion date of the "T"
service order. Place the LIO in the Dead
File. The LIF copy MUST BE FORWARDED to
Central Editing and then to Accounting for
set accountability. No work unit credit is
to be taken when the customer removes the
sets. (Ref. BSP 680-495-903SW).