

SUSPENSION AND RESTORAL OF SERVICE

1. GENERAL

1.001 This addendum supplements Section 680-895-912MS. It provides changes necessary when an area converts to the Universal Service Order Memorandum.

1.002 This addendum replaces Issue A dated March, 1969. All paragraphs have been reworded to improve clarity.

2. CHANGES AND ADDITIONS

2.001 This addendum was issued to cover the following:

(a) Change paragraph 1.04 to read:

1.04 When the Business Office receives a request for suspension or restoral of an entire account, they issue an Order Memorandum with an "S" classification. If the request is for partial suspension or restoral, a "C" classification (Change) Order Memorandum is issued.

(b) Change paragraph 2.02 to read:

2.02 Suspension or restoral order memorandums are worked on the due date. The Business Office avoids arrangements that would require suspension work on Sundays or holidays since these are not normal work days.

(c) Add paragraph 2.04:

2.04 Operator intercept will be indicated by "OPR" following the mnemonic RMK in the RMKS section of the Order Memorandum.

(d) Change paragraph 4.02 to read:

4.02 The Order Memorandum is due dated for the next offered date. The USOC for Both Way suspension is shown in the S&E space of the Order Memorandum.

(e) Change paragraph 5.02(b) to read:

5.02(b) The RMKS section of the Order Memorandum for the suspension shows "RMKR SUSP BOTH WAYS REUSE FAC FOR (telephone number or name of tenant)".

(f) Change paragraph 5.02(c) to read:

5.02(c) The RMKS section of the Order Memorandum issued to connect the service shows "RMKR USE FAC OF (telephone number) NOW ON SUS".

(g) Change paragraph 6.02(b) to read:

6.02(b) The Order Memorandum issued to provide temporary service will show:

- In the Identification section "RO (the number of the Order Memorandum issued to suspend the service)".

- In the RMKS section "RMK ASSIGN (listed telephone number). OK PER (name of assignment clerk). REUSE TK (listed number) and PXA (station number)".