

Lucent Technologies
Bell Labs Innovations



MERLIN[®] Plus

COMMUNICATIONS SYSTEM

Release 2

Customization Chart

999-503-148
Issue 3
November 1989

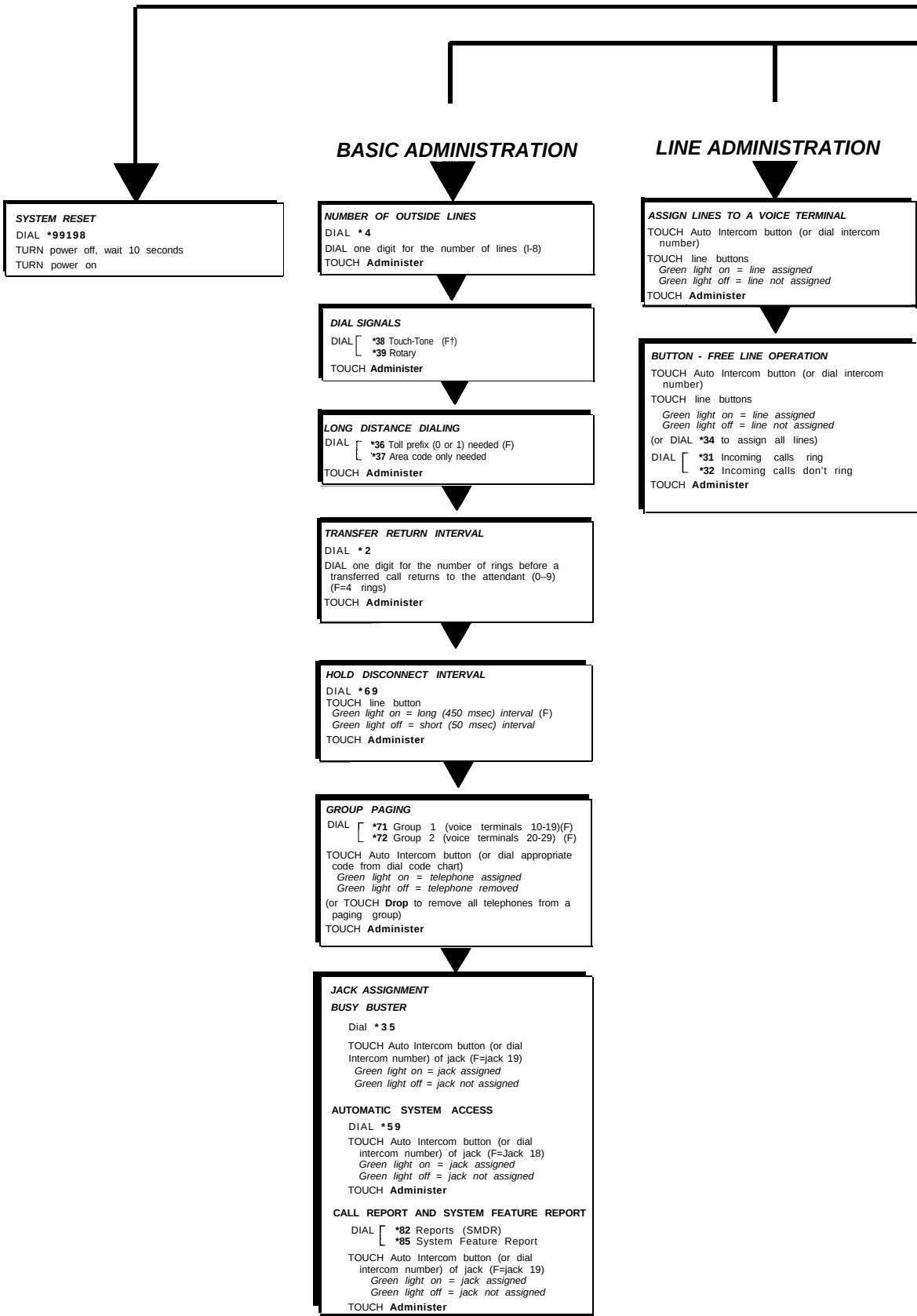
How to Use This CUSTOMIZATION CHART

Follow this chart to perform all of your administration procedures. More detailed instructions are included in Section 5, "Reference," of the MERLIN[®] Plus System Manual. If you have any problems or questions, please call the AT&T National Service Assistance Center: 1-800-628-2888.

© 1989 AT&T
All Rights Reserved
Printed in USA

MERLIN is a registered trademark of Lucent Technologies.

Issue 3
November 1989



†F=Factory setting.

AT VOICE TERMINAL 10

TO ENTER ADMINISTRATION MODE: SLIDE the T/P switch to P
Touch **Administer**

TO LEAVE ADMINISTRATION MODE: SLIDE the T/P switch to center position

AUTOMATIC SYSTEM ACCESS (ASA) FEATURES

ASSIGN ASA LINE GROUPS

DIAL

- *51 Call Forwarding incoming line group
- *52 Call Forwarding outgoing line group
- *54 Remote Line Access incoming line group
- *58 Direct Extension Dialing incoming line group
- *75 System Answer incoming line group

TOUCH line buttons
Green light on = line assigned
Green light off = line not assigned

TOUCH **Administer**

ASSIGN ASA RING INTERVALS

DIAL *76

- 1 Direct Extension Dialing
- 2 Call Forwarding
- 3 Remote Line Access
- 4 System Answer

DIAL one digit for number of rings before answering call (0-9) (F=2 rings)

TOUCH **Administer**

MODIFY ASA VOICE MESSAGE

DIAL *50
TOUCH line button
DIAL telephone number to include in message
TOUCH **Administer**
REPEAT above procedure for each line

ACTIVATE CALL FORWARDING/ DIRECT EXTENSION DIALING VOICE MESSAGES

DIAL *30

- 0 Voice message off
- 1 Voice message on (F)

TOUCH **Administer**

ASSIGN CALL FORWARDING DESTINATION NUMBER

DIAL *53
DIAL Call Forwarding destination telephone number
TOUCH **Administer**

ASSIGN SYSTEM ANSWER ALTERNATE ATTENDANT

DIAL *79
TOUCH Auto Intercom button (or dial intercom number)
TOUCH **Administer**

SELECT SYSTEM ANSWER VOICE MESSAGE

DIAL *77

- 0 No voice message
- 1 "Please Hold"
- 2 "Please hold, your call will be handled momentarily" (F)

Touch **Administer**

CREATE REMOTE LINE ACCESS PASSWORDS

DIAL *56
DIAL an intercom number
DIAL three digits (except 000)
To remove a password:
DIAL the intercom number
DIAL 000
TOUCH **Administer**

SYSTEMWIDE OPTIONS

DISALLOWED LIST ENTRIES

DIAL *09
TOUCH two-digit item number (01-20)
To add entry:
DIAL the disallowed number (up to 16 digits)
TOUCH **Administer**
To remove an entry:
TOUCH **Administer**

ALLOWED LIST ENTRIES

DIAL three-digit list code (*01-*08)
DIAL two-digit item number (01-10)
To add an entry:
DIAL the allowed number (up to eight digits)
TOUCH **Administer**
To remove an entry:
TOUCH **Drop**
TOUCH **Administer**

ASSIGN CALL RESTRICTIONS

TOUCH Auto Intercom button (or dial intercom number)
TOUCH **Restrict** until:
Green light on steady = *Unrestricted (all calls)*
Green light flashing = *Toll Restricted (no long distance calls)*
Green light off = *Outward Restricted (no out-side calls)*
TOUCH **Administer**

ASSIGN ALLOWED/DISALLOWED LISTS

DIAL three-digit list code:
*01-*08 Allowed list codes
*09 Disallowed list code
DIAL 00
TOUCH Auto Intercom button (or dial appropriate code from dial code chart)
Green light on = *list assigned*
Green light off = *list not assigned*
(or TOUCH **Conference** to assign the list to all the voice terminals, TOUCH **Drop** to remove the list from all the voice terminals)
TOUCH **Administer**

SYSTEM SPEED DIAL

DIAL code (#60—#89 or #900—#999)
DIAL

- *88 Account code assignment
- *92 Restriction override assignment
- *90 No restriction override assignment

DIAL * to make the number private
DIAL

- Telephone number
- Account number

TOUCH **Administer**

MUSIC VOLUME AND LOUDSPEAKER PAGING

MUSIC-ON-HOLD VOLUME

DIAL

- *12 Off
- *13 Low
- *14 Medium (F)
- *15 High

TOUCH **Administer**

BACKGROUND MUSIC VOLUME

DIAL

- *16 Off
- *17 Low
- *18 Medium (F)
- *19 High

TOUCH **Administer**

CENTRAL OFFICE LINE PAGING ASSIGNMENT

DIAL *91
TOUCH the line buttons
Green light on = *line assigned*
Green light off = *line not assigned (F)*
TOUCH **Administer**

REPORT OPTIONS

CALL REPORT - TYPE OF CALLS REPORTED
DIAL *84
DIAL [0 No calls (F)
1 Outgoing calls only
2 All calls
TOUCH Administer

CALL REPORT - MINIMUM CALL DURATION
DIAL *83
DIAL one digit for the minimum number of minutes (0-9) (F=1 minute)
TOUCH Administer

SYSTEM FEATURE REPORT & CALL REPORT (SMDR) - DATE/TIME
DATE
DIAL *80
DIAL two digits for the month (01-12)
DIAL two digits for the day (01-31)
DIAL two digits for the year (00-99)
TOUCH Administer
TIME
DIAL *81
DIAL two digits for the hour (00-23)
DIAL two digits for the minutes (00-59)
TOUCH Administer

SYSTEM FEATURE REPORT - PRINTOUT
DIAL [*60 System administration report and individual telephone reports
*61 System administration report only
*62 Individual telephone reports
TOUCH one or more Auto Intercom buttons (or dial intercom numbers)
*63 Abort printout and cancel all other report requests
TOUCH Administer

VOICE TERMINAL OPTIONS

CENTRALIZED PROGRAMMING
TOUCH Auto Intercom button (or dial Intercom number)
TOUCH Conference
PROGRAM telephone
TOUCH Conference

VOICE TERMINAL TEMPLATES
DIAL *10
DIAL [1 clear template
2 dialer template
3 feature template
4 receptionist/secretary template
TOUCH Auto Intercom button (or dial intercom number)
TOUCH Administer

COPY
TOUCH Auto Intercom button (or dial intercom number)
TOUCH Copy
TOUCH Auto Intercom button (or dial intercom number) of the source phone
TOUCH Administer

PROGRAM MODE LOCK
DIAL *89
TOUCH [Auto Intercom button (or dial the appropriate code from the dial code chart)
Green light on = phone locked
Green light off = phone not locked (F)
Conference - All phones locked
Drop - No phones locked
TOUCH Administer

DIAL CODE CHART

INTERCOM NUMBER	DIAL CODE	INTERCOM NUMBER	DIAL CODE
10	#22	20	#03
11	#21	21	#04
12	#20	22	#05
13	#19	23	#06
14	#18	24	#07
15	#17	25	#08
16	#16	26	#09
17	#15	27	#10
18	#14	28	#11
19	#13	29	#12

If you do not have an Auto Intercom button for all of the voice terminals in your system, use this dial code chart when instructed to do so in these administration procedures.