NOTICE!

December 6, 2002

This release consists of two discs labeled HLM-4031-ENCDRPDF 13.03, which contains this notice, user guide (P6322) for Helmsman 4.1, and documentation supporting the release of the Meridian SL-100 Commercial Systems MSL17 release.

Nortel Networks' has begun delivering information on Helmsman 4.1. Helmsman 4.1 will support the UNIX platform as well as Windows 95 and Windows NT and has replaced Helmsman 2.7. Helmsman 4.1 is not backward compatible with previous Helmsman offerings. If you have Helmsman installation questions, please read the installation instructions packaged with the software disc, or for technical support at 1-888-662-5669, option 4, or at the Nortel Networks website at http://nortelnetworks.com/knowledge services.

This notice contains some supplementary information. Parts I through IV provide some Helmsman 4.1 information, support numbers, and CD-ROM recycling information. Part V contains our U. S. and Canadian customer feedback forms.

If you have any questions or comments about Nortel Networks documentation, or about the information in this notice, please Customer Information Services. In North America, call 1-888-662-5669, option 4, or at the Nortel Networks website at http://nortelnetworks.com/knowledge services.

I. Helmsman 4.1 general information

Helmsman is Nortel Networks name for its family of electronic document delivery (EDD) products. From time to time, Nortel Networks releases new versions of Helmsman. When new software is released, customers will receive an updated Helmsman software disc, with the next released version of the Solution. Customers are advised to load new software versions as they are received. New versions include new features, fixes to reported problems, or both.

Helmsman 4.1 uses Adobe Exchange to render the documents and will run on personal computers (PCs) running Windows 95 or Windows NT operating systems. Adobe Exchange is provided as part of the Helmsman 4.1 installation and together they require the following configuration:

- Platform: Windows 95 or Windows NT 4.0
- Processor: 486 minimum; Pentium or Pentium Pro recommended
- Disk space: 26 MB required for Helmsman and Adobe Exchange (after installation is complete); more for other Adobe applications that come with the installation
- Disk space for installation: 50 MB minimum
- Memory: 24 MB minimum; 32 MB RAM recommended
- Adobe Exchange: version 3.0

If Adobe Exchange already exists on the computer, Helmsman 4.1 may be installed without Adobe Exchange, using custom installation, and requires the following configuration:

- Platform: Windows 95 or Windows NT 4.0
- Processor: 486 minimum; Pentium or Pentium Pro recommended
- Disk space: 6 MB is required for Helmsman after installation is complete
- Disk space for installation: 50 MB minimum
- Memory: 16 MB minimum; 32 MB RAM recommended

Adobe, the Adobe logo, Acrobat, and the Acrobat logo are registered trademarks of Adobe Systems, Inc. Portions copyright 1996 Adobe Systems, Inc. All rights reserved. Transmission Control Protocol/Internet Protocol (TCP/IP) and HyperText Transfer Protocol (HTTP) are the data network protocols used by Helmsman 4.1 when obtaining data from a network source.

II. A. Helmsman 4.1 installation instructions

For installation instructions, refer to the "Helmsman - Installation Instructions" and to the Adobe registration information packaged with the Helmsman 4.1 software disc.

II. B. Helmsman technical support numbers

For answers to questions about Helmsman installation or the Helmsman software, call the appropriate Helmsman technical support number given below.

Users	Hours (Mon. through Fri.)	Telephone
Customers in North America	Available 9 hours per day: 9:00 a. m. — 6:00 p. m. ET 6:00 a. m. — 3:00 p. m. PT	1-877-662-5669, option 4

IV. CD-ROM recycling program

Nortel Networks has developed a CD-ROM recycling program in some market areas to recycle materials whenever feasible. Its Reclamation Facilities use reliable outlets for recycling compact discs and the clear jewel cases. Please recycle older discs when they are no longer needed. If you have any questions about this program, please call your regional Helmsman coordinator. In the U. S. call 1-877-662-5669, option 4.

The procedure for recycling is listed below.

1. CD-ROM user collects a minimum of 10 CD-ROMs. CD-ROM user packages the material and ships it to the Recycling Center. Sender is responsible for packaging and shipping costs. (CD-ROMs do not need to be well cushioned.)

2. The Recycling Center collects the materials until an adequate quantity for shipment to a recycler is reached. The Recycling Center is responsible for packaging and shipment costs.

3. The recycler receives the CD-ROM material in pre-approved minimum quantities.

IV. A. CD-ROM recycling program in the United States

via U. S. Postal Service:
Wesbell Recycling Center
CD-ROM Recycle Program
P. O. Box 15009
Durham, North Carolina 27704
(Please, no more than five pounds.)

via UPS or other direct delivery:
Wesbell Recycling Center
CD-ROM Recycle Program
1431 East Geer Street
Durham, North Carolina 27704

IV. B. CD-ROM recycling program in Canada

via external mail:
Philip Recycling Center
CD-ROM Recycling Program
200 Brock Street
Barrie, Ontario
L4M 2M4

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Customer Information Services
Northern Telecom Publications
U. S. Customer Feedback Form

Nortel Networks is interested in your opinion. This form provides you with a means of communicating your comments and concerns about our Northern Telecom Publications (NTPs). For urgent documentation-related issues, please call Customer Information Services: 1-877-662-5669.

If your comments concern a particular NTP, please identify it:

by number: _____

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When you complete this form, you may mail it or fax it. To mail it, you may wish to print this page and the next one back-to-back. Our U. S. fax number is 1-972-684-3977, Attn.: CSAT Prime. For specific problems, please identify the appropriate page and volume, or you may mail or fax us copies of the actual NTP pages and mark the changes which you think should be made. You may also send us your documentation concerns by E-mail, using ntp@nortelnetworks.com *as our address.*

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Thanks for your time and assistance!