ENGINEERING NOTES

***** CONTINUED *******

4513 WESTERN AVENUE
LISLE, IL. 60532
(630) 224-8518

63. LUCENT TECHNOLOGIES PUBLIC SAFETY SYSTEMS PALLADIUM PROVIDES THREE PSAP CALL TAKING PLATFORM ARCHITECTURES:
- (ISDN) TOTAL DIGITAL PSAP (TDP)
- (ANALOG) INTELLIGENT PSAP POSITION (IPP)
- CENTRALINK/PALLADIUM 911

64. FOR ORDERING THE PALLADIUM PSAP SOFTWARE, SPECIFY LIST 1 (FLOPPY DISKETTES) OR LIST 2 (COMPACT DISK) E/W LIST M3 AND LIST(S) FOR RTU LICENSE FEES FOR FEATURES REQUESTED. ORDER DOCUMENTATION, TRAINING AND RECURRING SOFTWARE SUPPORT AS REQUIRED EACH AS A SEPARATE ITEM. LIST 1 OR 2 E/W M3 IS REQUIRED ONCE PER SITE. RIGHT-TO-USE (RTU) LICENSE FEES AND RECURRING SOFTWARE SUPPORT ARE REQUIRED FOR EACH PSAP POSITION.

65. LISTS RBA TO RBE PROVIDES PALLADIUM SOFTWARE SUPPORT FOR DISTRI-BUTORS THAT HAVE BEEN TRAINED TO AND WHO PROVIDE THE INITIAL TIER II SOFTWARE SUPPORT AND ONLY REQUIRE SUPPORT ON COMPLEX PROBLEMS OR WHEN THE DATA ANALYSIS INDICATE THAT AN ACTUAL SOFTWARE ERROR HAS BEEN IDENTIFIED (TIER III SUPPORT). LISTS RAA TO RAE CONSIST OF TIER II AND III SUPPORT.

66. TIER SUPPORT DEFINITION:
- ONCE THE FIRST LINE OF CONTACT FOR SUPPORT REQUEST (TIER I) HAS DETERMINED THE SOURCE OF THE PROBLEM AND THAT IT CANNOT BE RESOLVED BY TIER I PERSONNEL THE PROBLEM IS REFERRED TO TIER II WITH ALL DATA AND RELEVANT INFORMATION.
- TIER II SUPPORT IS THE FIRST LINE OF TECHNICAL SUPPORT WITH THEIR EXPERTISE AND RESOURCE TIER II RESOLVES THE PROBLEM.
- TIER III SUPPORT IS UTILIZED ONLY FOR HIGH COMPLEX PROBLEMS THAT TIER II COULD NOT RESOLVE OR WHEN THE DATA AND ANALYSIS INDICATE AN ACTUAL SOFTWARE OR HARDWARE CONFIGURATION HAS BEEN IDENTIFIED.

67. TRAINING IS PROVIDED AT THE CUSTOMERS SITE AND THE COST INCLUDES TRAVEL AND LIVING EXPENSES FOR THE INSTRUCTOR. MAXIMUM OF TEN (10) STUDENTS PER SESSION. ONE SESSION IS EQUAL TO ONE DAY (APPROXIMATELY 8 HOURS) OF TRAINING.

ENGINEERING NOTES

51. FOR ORDERING PURPOSES ALL FEATURE RTU LISTS REFERENCED TO THIS NOTE MUST ALWAYS BE SUFFIXED WITH AN APPLICATION CODE LETTER "R" OR "S". E.G. "MBXR" OR "MBXS" FOLLOWING IS A DESCRIPTION OF THESE APPLICATION CODE LETTERS:
R - INITIAL ORDERS, GROWTH, AND/OR FEATURE ADDITIONS IN EXISTING OFFICES.
S - RETROFIT OR FEATURES PURCHASED FOR THE FIRST TIME WHEN RETROFITTING.
T - SHIPPED WITHOUT COST AS A REPLACEMENT.
U - UPDATE WITH ADDITIONAL FEATURES
FOR INITIAL ORDERS OF RSM GROWTH ("R" SUFFIX), RTU FEES MUST BE SHIPPED AT HARDWARE MAIN SHIP DATE (MSD).

52. PALLADIUM PSAP HARDWARE DRAWING J3T064C-2 (STD).

53. ONE SET OF DOCUMENTS MAY BE ORDERED BY LIST AT THE TIME OF ORDER FROM THIS DRAWING. ADDITIONAL SETS OF DOCUMENTS MAY BE ORDERED FROM LUCENT TECHNOLOGIES CUSTOMER INFORMATION CENTER (CIC) BY DOCUMENT NUMBER.

54. PALLADIUM IS A TRADEMARK OF LUCENT TECHNOLOGIES. FOR ADDITIONAL INFORMATION ON PUBLIC SAFETY SYSTEMS, CALL 1-800-FIND-911.

55. CONTACT THE PRODUCT MANAGER THROUGH THE ACCOUNT TEAM FOR A QUOTATION.

56. FOR THE PALLADIUM ANALOG IPP BASIC SOFTWARE; SPECIFY LIST 1 E/W LIST M1 WHEN FLOPPY DISKETTES ARE REQUIRED OR LIST 2 E/W LIST M2 WHEN THE COMPACT DISK IS REQUIRED.

57. PROVIDES TWO (2) CONSECUTIVE SESSIONS OF TRAINING, COURSE NO. ES-9113A (IPP), ES-9113B (TDP), ES-9113D (MOTOROLA CENTRALINK 911 INTERFACE)PROJECT 224)). MAXIMUM OF TEN (10) STUDENTS PER SESSION.

58. TRAINING IS PROVIDED AT THE CUSTOMERS SITE AND THE COST INCLUDES TRAVEL AND LIVING EXPENSES FOR THE INSTRUCTOR.
PALLADIUM E9-1-1 INTELLIGENT PSAP POSITION (IPP) TELECOMMUN-ICATOR TRAINING FOR CALL TAKER OPERATION COURSE NO. IS ES-9115A.
PALLADIUM E9-1-1 TOTAL DIGITAL PSAP (TDP) TELECOMMUNICATORS TRAINING FOR CALL TAKER OPERATIONS COURSE NO. IS ES-9113B.
PALLADIUM E9-1-1 PSAP ADMINISTRATOR OPERATIONS TRAINING COURSE NO. IS ES-9113C.
PALLADIUM E9-1-1 MOTOROLA CENTRALINK 911 INTERFACE (PROJECT 224) TELECOMMUNICATORS TRAINING FOR CALL TAKER OPERATIONS COURSE NO. IS ES-9113D.

59. PROVIDES ONE (1) SESSION OF TRAINING WITH MAXIMUM OF TEN (10) STUDENTS PER SESSION. TRAVEL AND LIVING EXPENSES ARE INCLUDED.

60. PROVIDES 7 DAY 24 HOUR SOFTWARE SUPPORT AND INCLUDES ONE ANNUAL SOFTWARE UPDATE FOR INSTALLED FEATURES. CUSTOMER IS RESPONSIBLE TO UPDATE EXISTING OPERATING SYSTEMS SOFTWARE AND/OR EXISTING HARDWARE IF REQUIRED; UPDATE FOR PALLADIUM SOFTWARE.

61. RECURRING SOFTWARE SUPPORT FEES ARE REQUIRED IN THE INITIAL SOFTWARE PURCHASE AND ANNUALLY THEREAFTER.

62. WHEN J3T064C-2 LIST 120 IS ORDERED ALL EQUIPMENT/SOFTWARE/DOCU-MENTATION ORDERED SHALL BE SHIPPED TO AND STAGED AT THE FOLLOWING LOCATION:
LUCENT TECHNOLOGIES
E9-1-1 STAGING
------ CONTINUED TO THE LEFT ------

SHEET INDEX

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SPECIFICATION FOR
PUBLIC SAFETY SYSTEMS
PALLADIUM
PUBLIC SAFETY ANSWERING POINT
(PSAP) SOFTWARE

DWG SIZE C2   ISSUE 9

LUCENT TECHNOLOGIES INC   J3T064CA-1

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TABLE A-FEATURES

DESCRIPTION	REF NOTE	RAT-ING	LIST OR GROUP	QTY	EQUIPMENT OR CIRCUIT	L/G OR FIG	WRG	APP	SCHEMATIC	FIG	OPT
ONE (1) FLOPPY DISKETTE (3 1/2 INCH).	62 64		1								
COMPACT DISK 5.25 INCH 650 MB.	62 64		2								
CUSTOMER DOCUMENTATION REQUIRED OR PALLADIUM PSAP. (QUANTITY OF 1) . PALLADIUM PSAP INSTALLATION GUIDE 533-405-101 . SOURCED - IDG2	53 62		10								
CUSTOMER DOCUMENTATION REQUIRED IN ADDITION TO LIST M1 FOR TOUCH SCREEN APPLICATION: . INSTALLATION GUIDE 533-401-351 . USER'S GUIDE 533-401-350 . SOURCED = IDG2 DA EFF:01/16/97 FE/RA:NONE	53	DA	11								
CUSTOMER DOCUMENTATION REQUIRED FOR PALLADIUM PSAP. (QUANTITY OF 1) . PALLADIUM PSAP USER'S GUIDE 533-405-100 . SOURCED - IDG2	53 62		12								
REQUIRED TO PROVIDE ON-SITE PSAP TELECOMMUNICATOR TRAINING FOR CALL TAKER OPERATION. SOURCED - RPDS	57 58		30								
PROVIDES ADDITIONAL PSAP TELE-COMMUNICATOR TRAINING (IN ADDI-TION TO AND CONSECUTIVE WITH LIST 30). (PROVIDES ONE (1) SESSION OF TRAINING PER LIST) SOURCED - RPDS	58		31								
REQUIRED TO PROVIDE ON-SITE PSAP ADMINISTRATORS TRAINING FOR PSAP ADMINISTRATORS (IN ADDITION TO AND CONSECUTIVE WITH LISTS 30 OR 31). SOURCED - RPDS	58 59		32								
PROVIDES ADDITIONAL ON-SITE PSAP ADMINISTRATORS TRAINING (PROVIDES TRAINING IF REQUIRED AT A LATER DATE). (THAN LISTS 30, 31 OR 32) SOURCED - RPDS	58 59		33								
REQUIRED TO PROVIDE CONSULTING SERVICES IN INCREMENTS OF 8 HRS (TRAVEL AND LIVING EXPENSES NOT INCLUDED). SOURCED - RPDS DA EFF:08/12/97 FE:J3T064GA-1,LIST 40		DA	40								
REQUIRED TO PROVIDE ON-SITE PSAP INSTALLATION TRAINING FOR PSAP INSTALLERS. (PROVIDE 1 SESSION OF TRAINING PER LIST) SOURCED - RPDS	67		41								
REQUIRED TO PROVIDE ON-SITE PSAP INSTALLATION TRAINING FOR PSAP INSTALLERS. IN ADDITION AND CON-SECUTIVE WITH LIST 40. (PROVIDES 1 SESSION OF TRAINING PER LIST) SOURCED - RF/RF	67		42								

TABLE-A CONTINUED

TABLE A-FEATURES(CONTINUED)

DESCRIPTION	REF NOTE	RAT-ING	LIST OR GROUP	QTY	EQUIPMENT OR CIRCUIT	L/G OR FIG	WRG	APP	SCHEMATIC	FIG	OPT
REQUIRED IN ADDITION TO LIST 1 FOR PALLADIUM ANALOG IPP BASIC SOFTWARE. (RELEASE 4.0) DA EFF:01/16/97 FE/RA:NONE	56	DA	M1	1 1 1 1 1	TP-3T064CA-01 (REL 4.0) VOL.1 TP-3T064CA-01 (REL 4.0) VOL.2 TP-3T064CA-01 (REL 4.0) VOL.3 TP-3T064CA-01 (REL 4.0) VOL.4 TP-3T064CA-01 (REL 4.0) VOL.5						
REQUIRED IN ADDITION TO LIST 2 FOR PALLADIUM ANALOG IPP BASIC SOFTWARE. (RELEASE 4.0) DA EFF:01/16/97 FE/RA:NONE	56	DA	M2		CDR-3T064CA-02 (REL 4.0) VOL.1						
ALWAYS REQUIRED IN ADDITION TO LIST 1 OR LIST 2 FOR PALLADIUM PSAP BASIC SOFTWARE. SOURCED - WNT	63		M3								
REQUIRED TO PROVIDE THE RIGHT-TO-USE (RTU) LICENSE FEE FOR THE "PALLADIUM PSAP SERVER" FEATURE. REQUIRE ONE PER SERVER AND SERVER CLIENT. APPCODES:R,S,T,U SOURCED - RF/RF	51		MAA								
REQUIRED TO PROVIDE THE RIGHT-TO-USE (RTU) LICENSE FEE FOR THE "PALLADIUM PSAP CLIENT" FEATURE. REQUIRE ONE PER CLIENT. APPCODES:R,S,T,U SOURCED - RF/RF	51		MAB								
REQUIRED TO PROVIDE THE RIGHT-TO-USE (RTU) LICENSE FEE FOR THE "PALLADIUM ANALOG INTELLI-GENT PSAP POSITION (IPP) CALL TAKING" FEATURE. REQUIRE ONE PER CLIENT AND SERVER CLIENT. APPCODES:R,S,T,U SOURCED - RF/RF	51		MAC								
REQUIRED TO PROVIDE THE RIGHT-TO-USE (RTU) LICENSE FEE FOR THE "PALLADIUM ISDN ANALOG PSAP CLIENT" FEATURE. APPCODES:R,S DA EFF:04/01/96 FE/RA:NONE	51	DA	MAD								
REQUIRED TO PROVIDE THE RIGHT-TO-USE (RTU) LICENSE FEE FOR THE "PALLADIUM ISDN ANALOG PSAP CALL TAKING" FEATURE. APPCODES:R,S DA EFF:04/01/96 FE/RA:NONE	51	DA	MAE								
REQUIRED TO PROVIDE DATA CONVERSION, INSTALLATION, OR ON-SITE SUPPORT IN INCREMENTS OF $1,000. (LABOR ONLY) DA EFF:04/01/96 FE/RA:NONE	55	DA	MAF								

TABLE-A CONTINUED

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TABLE A-FEATURES(CONTINUED)

EQUIPMENT DESCRIPTION	REF NOTE	RAT-ING	LIST OR GROUP	QTY	EQUIPMENT OR CIRCUIT	L/G OR FIG	WRG	APP	SCHEMATIC	FIG	OPT
REQUIRED TO PROVIDE THE RIGHT-TO-USE (RTU) LICENSE FEE FOR THE "PALLADIUM TOTAL DIGITAL PSAP TDP CALL TAKING" FEATURE. REQUIRED ONE PER CLIENT AND SERVER CLIENT. APPCODES:R,S,T,U SOURCED - RF/RF	51		MAG								
REQUIRED TO PROVIDE THE RIGHT-TO-USE (RTU) LICENSE FEE FOR THE "CENTRALINK/PALLADIUM 911 CALL TAKING FEATURE", REQUIRED ONE PER CLIENT AND SERVER CLIENT. APPCODES:R,S,T,U SOURCED - RF/RF	51		MAH								
REQUIRED TO PROVIDE THE RIGHT-TO-USE (RTU) LICENSE FEE FOR THE PREMISE (LOCAL) AUTOMATIC LOCATION INDENTIFICATION (ALI) FEATURE. REQUIRED ONE PER 10 CLIENT/SERVER CLIENT POSITIONS. APPCODES:R,S,T,U SOURCED - RF/RF	51		MAJ								
REQUIRED TO PROVIDE THE RIGHT-TO-USE (RTU) LICENSE FEE FOR THE CALL RECORDING FEATURE. (REQUIRED ONE PER CLIENT/SERVER AND CLIENT POSITION) APPCODES:R,S,T,U SOURCED - RF/RF	51		MAK								
REQUIRED IN ADDITION TO LIST MAA TO PROVIDE RECURRING SOFTWARE SUPPORT FOR THE PALLADIUM PSAP SERVER FEATURE. SOURCED - RF/RF	60 61 65 66		RAA								
REQUIRED IN ADDITION TO LIST MAB TO PROVIDE RECURRING SOFTWARE SUPPORT FOR THE PALLADIUM PSAP CLIENT FEATURE. SOURCED - RF/RF	60 61 65 66		RAB								
REQUIRED IN ADDITION TO LIST MAC OR MAG OR MAH TO PROVIDE RECUR-RING SOFTWARE SUPPORT FOR THE PALLADIUM PSAP CALL TAKING FEATURE. SOURCED - RF/RF	60 61 65 66		RAC								
REQUIRED IN ADDITION TO LIST MAJ TO PROVIDE RECURRING SOFTWARE SUPPORT FOR THE PREMISE ALI FEATURE. SOURCED - RF/RF	60 61 65 66		RAD								
REQUIRED IN ADDITION TO LIST MAK TO PROVIDE RECURRING SOFTWARE SUPPORT FOR THE CALL CHECK RECORDING FEATURE. SOURCED - RF/RF	60 61 65 66		RAE								
REQUIRED IN ADDITION TO LIST MAA FOR DISTRIBUTORS. TO PROVIDE RECURRING SOFTWARE SUPPORT FOR THE PALLADIUM PSAP SERVER FEATURE. SOURCED - RF/RF	60 61 65 66		RBA								
REQUIRED IN ADDITION TO LIST MAB FOR DISTRIBUTORS. TO PROVIDE RECURRING SOFTWARE SUPPORT FOR THE PALLADIUM PSAP CLIENT FEATURE. SOURCED - RF/RF	60 61 65 66		RBB								
REQUIRED IN ADDITION TO LIST MAC OR MAG OR MAH FOR DISTRIBUTORS. TO PROVIDE RECURRING SOFTWARE SUPPORT FOR THE PALLADIUM PSAP CALL TAKING FEATURE. SOURCED - RF/RF	60 61 65 66		RBC								
REQUIRED IN ADDITION TO LIST MAJ FOR DISTRIBUTORS. TO PROVIDE RECURRING SOFTWARE SUPPORT FOR THE PREMISE ALI FEATURE. SOURCED - RF/RF	60 61 65 66		RBD								

TABLE-A CONTINUED

TABLE A-FEATURES(CONTINUED)

EQUIPMENT DESCRIPTION	REF NOTE	RAT-ING	LIST OR GROUP	QTY	EQUIPMENT OR CIRCUIT	L/G OR FIG	WRG	APP	SCHEMATIC	FIG	OPT
REQUIRED IN ADDITION TO LIST MAK FOR DISTRIBUTORS. TO PROVIDE RECURRING SOFTWARE SUPPORT FOR THE CALL CHECK RECORDING FEATURE SOURCED - RF/RF	60 61 65 66		RBE								

END OF TABLE-A

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STOCKLIST

ITEM NBR	LIST GROUP CODE	QTY PER CODE	PRODUCT IDENTIFIER	CODE	DESCRIPTION	REFERENCE POSITION	NOTE SYM	NOTE NBR
1000	1	5	406614354		DISKETTE, 1.44MB, 3.5IN. #467241 EGGHEAD SOFTWARE			1 6
1005	2	1	407436088		DISK, COMPACT (BLANK) #RICOH 5.25 INCH 650 MB			5 6
1010	10	1	601803661	J3T064CA-1, L10	DOCUMENT, PALLADIUM PSAP INSTALLATION GUIDE 533-405-101			3
1020	11	1	601803679	J3T064CA-1, L11	DOCUMENT, TOUCH SCREEN APPLICATION INSTAL. GUIDE 533-401-351 USER GUIDE 533-401-350			3
1030	12	1	601835838	J3T064CA-1, L12	DOCUMENT, PALLADIUM PSAP USERS GUIDE 533-405-100			3

******* END OF STOCKLIST *****

MANUFACTURING NOTES

SHOP	INST
X	X
	X
X	
X	X
X	
X	

1. 3 1/2 INCH 1.44 MBYTE FLOPPY DISKETTE.
2. SPECIFY "NWQ" FOR ITEMS TO BE SOURCED AT THE NETWORK SOFTWARE CENTER.
3. "IDG2" INDICATES ITEM TO BE SOURCED AT LUCENT TECHNOLOGIES CUSTOMER INFORMATION CENTER INDIANAPOLIS, IN.
4. RTU AND SOFTWARE SUPPORT FEES ARE SOURCED RFRF.
5. COMPACT DISK - 5.25 IN. 650 MB.
6. SPECIFY "WNT" FOR ITEMS TO BE SOURCED AT THE WESTWOOD SOFTWARE REPLICATION CENTER.
7. SPECIFY "RPDS" FOR ITEMS TO BE SOURCED AT THE GUILFORD CENTER.

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