



TABLE A-FEATURES											
EQUIPMENT		EQUIPMENT OR CIRCUIT DATA							SD EQUIVALENT		
DESCRIPTION	REF NOTE	RAT-ING	LIST OR GROUP	QTY	EQUIPMENT OR CIRCUIT	L/G OR FIG	WRG	APP	SCHEMATIC	FIG	OPT
REQUIRED TO PROVIDE CONSULTING SERVICES IN INCREMENTS OF 8 HRS (TRAVEL AND LIVING EXPENSES NOT INCLUDED). (SEE LIST 75) SOURCED - RPDS			25								
REQUIRED TO PROVIDE ON-SITE WINDOWS NT OVERVIEW TRAINING. SOURCED - RPDS	59		30								
REQUIRED TO PROVIDE ON-SITE WINDOWS NT OVERVIEW TRAINING. (IN ADDITION TO AND CONSECUTIVE WITH LIST 30) (PROVIDES ONE (1) SESSION OF TRAINING PER LIST) SOURCED - RPDS			31								
REQUIRED TO PROVIDE PROJECT MANAGEMENT SERVICES IN INCREMENTS OF 8 HOURS (TRAVEL AND LIVING EXPENSES NOT INCLUDED) (SEE LIST 75) SOURCED - RPDS			35								
ALWAYS REQUIRED IN ADDITION TO J3T064C-2 LISTS 230 PSAP CALL HANDLING LAN SERVER BASE SYSTEM, 238 PRIMARY DOMAIN CONTROLLER SERVER OR 239 MESSAGE SWITCH OR BACKUP DOMAIN CONTROLLER SERVER, TO PROVIDE STAGING TESTING, AND CONFIGURATION FOR A SERVER AND TO PROVIDE SERVER DOCUMENTATION. (PROVIDES FOR ONE HP E40 SERVER) SOURCED - RPDS	62		40								
ALWAYS REQUIRED IN ADDITION TO J3T064C-2 LISTS 232, 233 OR 286 (PSAP CAD/RMS LAN SERVER BASE SYSTEM) TO PROVIDE STAGING, TESTING AND CONFIGURATION FOR A SERVER AND TO PROVIDE SERVER DOCUMENTATION. (PROVIDES FOR ONE HP LD PRO-SINGLE OR DUAL SERVER) SOURCED - RPDS	62		41								
ALWAYS REQUIRED IN ADDITION TO J3T064C-2 LISTS 234, 287 OR 288 (PSAP CAD/RMS LAN SERVER BASE SYSTEM) TO PROVIDE STAGING, TESTING AND CONFIGURATION FOR A SERVER AND TO PROVIDE SERVER DOCUMENTATION. (PROVIDES FOR ONE HP LX PRO-SINGLE OR DUAL SERVER) SOURCED - RPDS	62		42								
ALWAYS REQUIRED IN ADDITION TO LISTS 40, 41 OR 42 WHEN J3T064C-2 LIST 240 (OCTOPUS SOFTWARE AND INTERFACE EQUIPMENT REDUNDANCY KIT) IS REQUIRED. SOURCED - RPDS	62		43								
ALWAYS REQUIRED IN ADDITION TO J3T064C-2 LIST 270 (AUDIO BRIDGE CONTROLLER FOR TDP) TO PROVIDE STAGING, TESTING AND CONFIGURATION FOR ONE ISDN TERMINAL AND ASSOCIATED AUDIO BRIDGE EQUIPMENT. SOURCED - RPDS	62		44								
ALWAYS REQUIRED IN ADDITION TO J3T064C-2 LISTS 231, 235, 236 OR 237 (CLIENT BASE SYSTEMS) TO PROVIDE STAGING, TESTING AND CONFIGURATION FOR A CLIENT AND TO PROVIDE CLIENT WORKSTATION DOCUMENTATION. (PROVIDES FOR 1 CLIENT) SOURCED - RPDS	62		45								
ALWAYS REQUIRED IN ADDITION TO LIST 45 WHEN J3T064C-2 LIST 248 (DUAL MONITOR DISPLAY) IS REQUIRED TO PROVIDE STAGING, TESTING AND CONFIGURATION FOR A CLIENT WITH DUAL MONITOR DISPLAY SOURCED - RPDS	62		46								

TABLE-A CONTINUED

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ENGINEERING NOTES

\*\*\*\*\* CONTINUED \*\*\*\*\*

IF THE NEXT SUPPORT LEVEL CAN NOT RESOLVE THE PROBLEM, THE CALL IS ESCALATED TO OUR HIGHEST LEVEL OF IN HOUSE SUPPORT, LEVEL 3.  
 IF PROBLEM STILL REMAINS UNRESOLVED, OUR LEVEL 3 SUPPORT TEAM WILL IMMEDIATELY ESCALATE THE CALL AND GENERATE A FIELD ENGINEER RESPONSE SITUATION.

A FIELD ENGINEER WILL BE CONTACTED WITHIN 5 MINUTES OF ESCALATION TO THIS LEVEL (NOTIFICATION VIA PAGER, PHONE CALL, ETC.). FIELD ENGINEER WILL CONTACT THE CALL CENTER AND BE BRIEFED BY THE LEVEL 3 TECHNICIAN. A PLAN OF ACTION WILL BE FORMULATED AND THE FIELD ENGINEER DISPATCHED TO ARRIVE UNDER SUPPORT GUIDELINE TIMEFRAMES.

UPON ARRIVAL, THE FIELD ENGINEER WILL CHECK INTO THE CALL CENTER TO RECORD ARRIVAL TIME. ONCE REPAIRS ARE EFFECTED, THE FIELD ENGINEER WILL INFORM THE CALL CENTER OF RESOLUTION. IF FURTHER ESCALATION IS REQUIRED, EMERGENCY CONTINGENCY PLANS ARE ACTIVATED THESE PLANS INCLUDE:

- EMERGENCY PLAN REPLACEMENT SYSTEM INSTALLATION.
- DIRECT NOTIFICATION OF LUCENT TECHNOLOGIES PROJECT LEADER.
- A FIELD REPLACEMENT UNIT WILL BE INSTALLED TO TRY TO EFFECT REPAIR. IF PROBLEM STILL PERSIST, AN EMERGENCY ALERT IS ISSUED WHICH WILL INFORM DESIGNATED LUCENT STAFF AND CAUSE A SERVICE ALERT PLACED WITHIN LUCENT TECHNOLOGIES NATIONAL TECHNICAL CENTER AND THE EQUIPMENT MANUFACTURER TECHNICAL SERVICES. IF AN ENGINEERING TEAM IS REQUIRED ONSITE, THEY WILL BE DISPATCHED. PROBLEM WILL BE TRACKED AND MONITORED ON AN HOURLY BASIS UNTIL RESOLUTION.

57. SUPPORT SERVICES FOR BACKUP SERVERS IS INCLUDED WITH THE PRIMARY SERVER.

58. EXTENDED SUPPORT SERVICES PROVIDES LUCENT TECHNOLOGIES EXTENSIVE SUPPORT PACKAGE AS DESCRIBED IN NOTE 56.

59. PROVIDES FOR TWO (2) CONSECUTIVE SESSIONS OF TRAINING, ON 1 DAY, APPROXIMATELY 4 HOURS WITH A MAXIMUM OF TEN (10) STUDENTS PER SESSION.

60. RESERVED

61. PROVIDES A METHOD TO INCLUDE TRAVEL AND LIVING DOLLARS IN A BID OR ACTUAL PROJECT.

62. LUCENT TECHNOLOGIES STAGING, TESTING AND CONFIGURATION INCLUDES THE FOLLOWING:

- COLLECT ALL EQUIPMENT, SOFTWARE AND DOCUMENTATION LISTED IN THE PURCHASE ORDER.
- INSTALL AND PERFORM HARDWARE CONFIGURATIONS.
- LOAD ALL SOFTWARE.
- PERFORM HARDWARE DIAGNOSTIC TEST.
- TEST HUB CONNECTIVITY TO SERVERS AND CLIENTS.
- PERFORM SANITY TESTS
- SHIP ORDER.

FOR A MORE DETAILED OUTLINE OR STAGING PROCEDURES CONTACT THE LUCENT TECHNOLOGIES PRODUCT MANAGER FOR A COPY OF "LUCENT TECHNOLOGIES PALLADIUM PSAP, CAD AND RECORDS STAGING TASKS AND TEST".

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RT13

SPECIFICATION FOR  
PUBLIC SAFETY SYSTEMS  
PALLADIUM  
PUBLIC SAFETY ANSWERING POINT  
(PSAP) SERVICES

DWG SIZE  
C2

ISSUE  
1

LUCENT TECHNOLOGIES INC J3T064GA-1

SHEET A2  
OF 6

TABLE A-FEATURES (CONTINUED)											
EQUIPMENT		EQUIPMENT OR CIRCUIT DATA							SD EQUIVALENT		
DESCRIPTION	REF NOTE	RAT-ING	LIST OR GROUP	QTY	EQUIPMENT OR CIRCUIT	L/G OR FIG	WRG	APP	SCHEMATIC	FIG	OPT
ALWAYS REQUIRED IN ADDITION TO LIST 45 WHEN J3T064C-2 LIST 249 (QUAD MONITOR DISPLAY) IS REQUIRED TO PROVIDE STAGING, TESTING AND CONFIGURATION FOR A CLIENT WITH QUAD MONITOR DISPLAY SOURCED - RPDS	62		47								
ALWAYS REQUIRED IN ADDITION TO J3T064C-2 LIST 260, 261, 262, 263 OR 285 (PRINTERS) TO PROVIDE STAGING, TESTING AND CONFIGURATION FOR A PRINTER. SOURCED - RPDS	62		48								
REQUIRED TO PROVIDE A SITE CD-ROM ARCHIVE. (PROVIDES FOR 1 PER SITE) SOURCED - RPDS			49								
REQUIRED TO PROVIDE ENGINEERING SERVICES AND CABLE MATERIAL AND INSTALLATION FOR 1 SERVER, 1 CLIENT AND 1 LOCAL AREA NETWORK. TRAVEL AND LIVING IS INCLUDED. SOURCED - RPDS			50								
REQUIRED IN ADDITION TO LIST 50, FOR EACH ADDITIONAL SERVER. SOURCED - RPDS			51								
REQUIRED IN ADDITION TO LIST 50, FOR EACH ADDITIONAL CLIENT WORKSTATION. SOURCED - RPDS			52								
ALWAYS REQUIRED WHEN J3T064C-2 LIST 270 (AUDIO BRIDGE CONTROLLER FOR TDP) IS REQUIRED TO PROVIDE ENGINEERING SERVICES AND CABLE MATERIAL AND CABLE INSTALLATION FOR ONE ISDN TERMINAL AND ASSOCIATED AUDIO BRIDGE EQUIPMENT. SOURCED - RPDS			53								
REQUIRED TO PROVIDE HARDWARE INSTALLATION FOR 1 SERVER, 1 CLIENT AND 1 LOCAL AREA NETWORK. TRAVEL AND LIVING IS NOT INCLUDED. (SEE LIST 75) SOURCED - RPDS			60								
REQUIRED IN ADDITION TO LIST 60, FOR EACH ADDITIONAL SERVER. SOURCED - RPDS			61								
REQUIRED IN ADDITION TO LIST 60, FOR EACH ADDITIONAL CLIENT. SOURCED - RPDS			62								
REQUIRED IN ADDITION TO LIST 60 FOR EACH ADDITIONAL HUB. SOURCED - RPDS			63								
REQUIRED IN ADDITION TO LIST 60, FOR EACH PRINTER OR FAX. SOURCED - RPDS			64								
REQUIRED IN ADDITION TO LIST 60 WHEN J3T064C-2 LIST 240 (OCTOPUS SOFTWARE AND INTERFACE EQUIPMENT REDUNDANCY KIT) IS REQUIRED TO PROVIDE HARDWARE INSTALLATION FOR SERVERS WITH OCTOPUS. SOURCED - RPDS			65								
REQUIRED IN ADDITION TO LIST 60 WHEN J3T064C-2 LIST 270 (AUDIO BRIDGE CONTROLLER FOR TDP) IS REQUIRED TO PROVIDE HARDWARE INSTALLATION FOR ONE ISDN TERMINAL AND ASSOCIATED AUDIO BRIDGE EQUIPMENT. SOURCED - RPDS			66								

TABLE-A CONTINUED

TABLE A-FEATURES (CONTINUED)											
EQUIPMENT		EQUIPMENT OR CIRCUIT DATA							SD EQUIVALENT		
DESCRIPTION	REF NOTE	RAT-ING	LIST OR GROUP	QTY	EQUIPMENT OR CIRCUIT	L/G OR FIG	WRG	APP	SCHEMATIC	FIG	OPT
REQUIRED TO PROVIDE RETROFIT UNITS IN INCREMENTS OF \$100. (PROVIDES SERVICES AND MATERIAL TO UPGRADE A SERVER, CLIENT AND/OR ASSOCIATED EQUIPMENT QUOTED ON A PER SITE BASIS) SOURCED - RPDS			70								
REQUIRED TO PROVIDE TRAVEL AND LIVING EXPENSES IN UNITS OF \$100 SOURCED - RPDS	61		75								
REQUIRED TO PROVIDE NETWORK CONSULTATION AND SYSTEM APPLICATION INTEGRATION. (FOR TDP ONLY) (TRAVEL AND LIVING EXPENSES NOT INCLUDED) (SEE LIST 75) SOURCED - RPDS			80								
REQUIRED IN ADDITION TO J3T064C-2 LIST 230 (PSAP CALL HANDLING LAN SERVER BASE SYSTEM), 238 (PRIMARY DOMAIN CONTROLLER SERVER) OR 239 (MESSAGE SWITCH) TO PROVIDE HARDWARE SUPPORT SERVICES - YEAR 2. (PROVIDES FOR ONE HP E40 AND ASSOCIATED HARDWARE)	56 57		RAA								
REQUIRED IN ADDITION TO J3T064C-2 LIST 230 (PSAP CALL HANDLING LAN SERVER BASE SYSTEM), 238 (PRIMARY DOMAIN CONTROLLER SERVER) OR 239 (MESSAGE SWITCH) TO PROVIDE HARDWARE SUPPORT SERVICES - YEAR 3. (PROVIDES FOR ONE HP E40 AND ASSOCIATED HARDWARE)	56 57		RAB								
REQUIRED IN ADDITION TO J3T064C-2 LIST 230 (PSAP CALL HANDLING LAN SERVER BASE SYSTEM), 238 (PRIMARY DOMAIN CONTROLLER SERVER) OR 239 (MESSAGE SWITCH) TO PROVIDE HARDWARE SUPPORT SERVICES - YEAR 4. (PROVIDES FOR ONE HP E40 AND ASSOCIATED HARDWARE)	56 57		RAC								
REQUIRED IN ADDITION TO J3T064C-2 LIST 230 (PSAP CALL HANDLING LAN SERVER BASE SYSTEM), 238 (PRIMARY DOMAIN CONTROLLER SERVER) OR 239 (MESSAGE SWITCH) TO PROVIDE HARDWARE SUPPORT SERVICES - YEAR 5. (PROVIDES FOR ONE HP E40 AND ASSOCIATED HARDWARE)	56 57		RAD								
REQUIRED IN ADDITION TO J3T064C-2 LIST 232, 233 OR 286 (PSAP CAD/RMS LAN SERVER BASE SYSTEM) TO PROVIDE HARDWARE SUPPORT SERVICES - YEAR 2. (PROVIDES FOR ONE HP LD PRO SINGLE OR DUAL SERVER AND ASSOCIATED EQUIPMENT)	56 57		RAE								

TABLE-A CONTINUED

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PALLADIUM  
PUBLIC SAFETY ANSWERING POINT  
(PSAP) SERVICES

DWG SIZE  
C2

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1

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SHEET A3  
OF 6

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TABLE A-FEATURES (CONTINUED)												
EQUIPMENT		EQUIPMENT OR CIRCUIT DATA										SD EQUIVALENT
DESCRIPTION	REF NOTE	RAT-ING	LIST OR GROUP	QTY	EQUIPMENT OR CIRCUIT	L/G OR FIG	WRG	APP	SCHEMATIC	FIG	OPT	
REQUIRED IN ADDITION TO J3T064C-2 LIST 232, 233 OR 286 (PSAP CAD/RMS LAN SERVER BASE SYSTEM) TO PROVIDE HARDWARE SUPPORT SERVICES - YEAR 3. (PROVIDES FOR ONE HP LD PRO SINGLE OR DUAL SERVER AND ASSOCIATED EQUIPMENT)	56 57		RAF									
REQUIRED IN ADDITION TO J3T064C-2 LIST 232, 233 OR 286 (PSAP CAD/RMS LAN SERVER BASE SYSTEM) TO PROVIDE HARDWARE SUPPORT SERVICES - YEAR 4. (PROVIDES FOR ONE HP LD PRO SINGLE OR DUAL SERVER AND ASSOCIATED EQUIPMENT)	56 57		RAG									
REQUIRED IN ADDITION TO J3T064C-2 LIST 232, 233 OR 286 (PSAP CAD/RMS LAN SERVER BASE SYSTEM) TO PROVIDE HARDWARE SUPPORT SERVICES - YEAR 5. (PROVIDES FOR ONE HP LD PRO SINGLE OR DUAL SERVER AND ASSOCIATED EQUIPMENT)	56 57		RAH									
REQUIRED IN ADDITION TO J3T064C-2 LIST 234, 287 OR 288 (PSAP CAD/RMS LAN SERVER BASE SYSTEM) TO PROVIDE HARDWARE SUPPORT SERVICES - YEAR 2. (PROVIDES FOR ONE HP LX PRO SINGLE OR DUAL SERVER AND ASSOCIATED EQUIPMENT)	56 57		RAJ									
REQUIRED IN ADDITION TO J3T064C-2 LIST 234, 287 OR 288 (PSAP CAD/RMS LAN SERVER BASE SYSTEM) TO PROVIDE HARDWARE SUPPORT SERVICES - YEAR 3. (PROVIDES FOR ONE HP LX PRO SINGLE OR DUAL SERVER AND ASSOCIATED EQUIPMENT)	56 57		RAK									
REQUIRED IN ADDITION TO J3T064C-2 LIST 234, 287 OR 288 (PSAP CAD/RMS LAN SERVER BASE SYSTEM) TO PROVIDE HARDWARE SUPPORT SERVICES - YEAR 4. (PROVIDES FOR ONE HP LX PRO SINGLE OR DUAL SERVER AND ASSOCIATED EQUIPMENT)	56 57		RAL									
REQUIRED IN ADDITION TO J3T064C-2 LIST 234, 287 OR 288 (PSAP CAD/RMS LAN SERVER BASE SYSTEM) TO PROVIDE HARDWARE SUPPORT SERVICES - YEAR 5. (PROVIDES FOR ONE HP LX PRO SINGLE OR DUAL SERVER AND ASSOCIATED EQUIPMENT)	56 57		RAM									
ALWAYS REQUIRED IN ADDITION TO LIST RAA, RAB, RAC, RAD, RAE, RAF, RAG, RAH, RAJ, RAK, RAL OR RAM WHEN J3T064C-2 LIST 240 (OCTOPUS SOFTWARE AND INTERFACE EQUIPMENT REDUNDANCY KIT) IS REQUIRED TO PROVIDE HARDWARE SUPPORT SERVICES - YEAR 2, 3, 4, OR 5. (EACH LIST PROVIDES FOR 1 YEAR)	56 57		RAN									
ALWAYS REQUIRED IN ADDITION TO LIST RAA, RAB, RAC, RAD, RAE, RAF, RAG, RAH, RAJ, RAK, RAL, RAM WHEN J3T064C-2 LIST 278 (MICROSOFT(R) BACKOFFICE SOFTWARE PACKAGE) IS REQUIRED TO PROVIDE HARDWARE SUPPORT SERVICES - YEAR 2, 3, 4, 5. (EACH LIST PROVIDES FOR 1 YEAR)	56 57		RAP									
REQUIRED IN ADDITION TO J3T064C-2 LIST 231, 235, 236 OR 237 (CLIENT BASE SYSTEM) TO PROVIDE HARDWARE SUPPORT SERVICES - YEAR 2. (PROVIDES FOR ONE CLIENT)	56 57		RAQ									
REQUIRED IN ADDITION TO J3T064C-2 LIST 231, 235, 236 OR 237 (CLIENT BASE SYSTEM) TO PROVIDE HARDWARE SUPPORT SERVICES - YEAR 3. (PROVIDES FOR ONE CLIENT)	56 57		RAR									

TABLE-A CONTINUED

J3T064GA-1

TABLE A-FEATURES (CONTINUED)												
EQUIPMENT		EQUIPMENT OR CIRCUIT DATA										SD EQUIVALENT
DESCRIPTION	REF NOTE	RAT-ING	LIST OR GROUP	QTY	EQUIPMENT OR CIRCUIT	L/G OR FIG	WRG	APP	SCHEMATIC	FIG	OPT	
REQUIRED IN ADDITION TO J3T064C-2 LIST 231, 235, 236 OR 237 (CLIENT BASE SYSTEM) TO PROVIDE HARDWARE SUPPORT SERVICES - YEAR 4. (PROVIDES FOR ONE CLIENT)	56 57		RAS									
REQUIRED IN ADDITION TO J3T064C-2 LIST 231, 235, 236 OR 237 (CLIENT BASE SYSTEM) TO PROVIDE HARDWARE SUPPORT SERVICES - YEAR 5. (PROVIDES FOR ONE CLIENT)	56 57		RAT									
REQUIRED IN ADDITION TO J3T064C-2 LIST 270 (AUDIO BRIDGE CONTROLLER FOR TDP) TO PROVIDE HARDWARE SUPPORT SERVICES - YEAR 2, 3, 4 OR 5. PROVIDES FOR ONE ISDN TERMINAL AND ASSOCIATED AUDIO BRIDGE EQUIPMENT. (EACH LIST PROVIDES FOR 1 YEAR)	56 57		RAU									
REQUIRED IN ADDITION TO J3T064C-2 LIST 260 (HP LASERJET 5 PRINTER) TO PROVIDE HARDWARE SUPPORT SERVICES - YEAR 2, 3, 4 OR 5. (EACH LIST PROVIDES FOR 1 YEAR)	56 57		RAV									
REQUIRED IN ADDITION TO J3T064C-2 LIST 261 (HP 5SI LASERJET PRINTER) TO PROVIDE HARDWARE SUPPORT SERVICES - YEAR 2, 3, 4 OR 5. (EACH LIST PROVIDES FOR 1 YEAR)	56 57		RAW									
REQUIRED IN ADDITION TO J3T064C-2 LIST 262 (HP 1600CN DESKJET PRINTER) TO PROVIDE HARDWARE SUPPORT SERVICES - YEAR 2, 3, 4 OR 5. (EACH LIST PROVIDES FOR 1 YEAR)	56 57		RAX									
REQUIRED IN ADDITION TO J3T064C-2 LIST 263 (OKIDATA ML 320 TURBO DOT MATRIX PRINTER) TO PROVIDE HARDWARE SUPPORT SERVICES - YEAR 2, 3, 4, OR 5. (EACH LIST PROVIDES FOR 1 YEAR)	56 57		RAY									
REQUIRED IN ADDITION TO J3T064C-2 LIST 285 (HP LASERJET PRINTER 6LXI) TO PROVIDE HARDWARE SUPPORT SERVICES - YEAR 2, 3, 4 OR 5. (EACH LIST PROVIDES FOR 1 YEAR)	56 57		RAZ									
REQUIRED IN ADDITION TO J3T064C-2 LIST 230 (PSAP CALL HANDLING LAN SERVER BASE SYSTEM), 238 (PRIMARY DOMAIN CONTROLLER SERVER) OR 239 (MESSAGE SWITCH) TO PROVIDE HARDWARE EXTENDED SUPPORT SERVICES DURING WARRANTY PERIOD - YEAR 1. (PROVIDES FOR 1 HP E40 AND ASSOCIATED EQUIPMENT)	56 57		RBA									

TABLE-A CONTINUED

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TABLE A-FEATURES (CONTINUED)

EQUIPMENT		RAT- ING	LIST OR GROUP	EQUIPMENT OR CIRCUIT DATA				SD EQUIVALENT		
DESCRIPTION	REF NOTE			QTY	EQUIPMENT OR CIRCUIT	L/G OR FIG	WRG	APP	SCHEMATIC	FIG
REQUIRED IN ADDITION TO J3T064C-2 LIST 232, 233 OR 286 (PSAP CAD/RMS LAN SERVER BASE SYSTEM) TO PROVIDE HARDWARE EXTENDED SUPPORT SERVICES DURING WARRANTY PERIOD - YEAR 1. (PROVIDES FOR 1 HP LD PRO SINGLE OR DUAL SERVER AND ASSOCIATED EQUIPMENT)	56 57		RBB							
REQUIRED IN ADDITION TO J3T064C-2 LIST 234, 287 OR 288 (PSAP CAD/RMS LAN SERVER BASE SYSTEM) TO PROVIDE HARDWARE EXTENDED SUPPORT SERVICES DURING WARRANTY PERIOD - YEAR 1. (PROVIDES FOR 1 HP LX PRO SINGLE OR DUAL SERVER AND ASSOCIATED EQUIPMENT)	56 57		RBC							
ALWAYS REQUIRED IN ADDITION TO LIST RBA, RBB OR RBC WHEN J3T064C-2 LIST 240 (OCTOPUS SOFTWARE AND INTERFACE EQUIPMENT REDUNDANCY KIT) IS REQUIRED TO PROVIDE HARDWARE EXTENDED SUPPORT SERVICES DURING WARRANTY PERIOD -YEAR 1.	56 57		RBD							
ALWAYS REQUIRED IN ADDITION TO LIST RBA, RBB OR RBC WHEN J3T064C-2 LIST 278 (MICROSOFT(R) BACK-OFFICE SOFTWARE PACKAGE) IS REQUIRED TO PROVIDE HARDWARE EXTENDED SUPPORT SERVICES DURING WARRANTY PERIOD - YEAR 1.	56 57		RBE							
END OF TABLE-A										

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MANUFACTURING NOTES

1. SPECIFY "RPDS" FOR ITEMS TO BE SOURCED AT THE GUILFORD CENTER.

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