

ISSUE NOTES (CONTINUED)				
IN TABLES A AND AA, LISTS MCF, MCG AND MCH ADDED. LIST MCF NOT AVAILABLE UNTIL MID 1997. LISTS M16 AND M17 RATED 'DA'. THE RELEASE ISSUES WERE CHANGED FROM 9.0 TO 10.0 & HIGHER ON LISTS M1 THRU M5, M9, M12, M14, MAA, MBJ, MBL, MBP, MBO, MBR, MBV, MBW, MBY AND MBZ.				
ORIG ISS: 08/19/93		CHANGE CLASS: M		
DRAFT: RRH	ENGR: RRH	SUPV: EJZ	CERTIFIED: 05/29/96	ISSUE: 18
IN TABLE A AND MISCELLANEOUS TABLE AA, LIST MCI ADDED. IN ENGINEERING NOTES, NOTE 82 ADDED.				
ORIG ISS: 08/19/93		CHANGE CLASS: M		
DRAFT: RRH	ENGR: RRH	SUPV: EJZ	CERTIFIED: 06/20/96	ISSUE: 19
IN TABLE A AND MISCELLANEOUS TABLE AA, LISTS MAL, MAN, MAQ, MAS, MAW, MAZ, MBJ, MBV, MBW AND MCI RATED 'DA'. IN TABLE A AND MISCELLANEOUS TABLE AA, LISTS MCJ, MCK AND MCL WERE ADDED. IN TABLE A, LISTS 6, M18 AND M19 ADDED. ENGINEERING NOTE 83 ADDED. STOCK LIST 1160 AND MANUFACTURING NOTE 7, REFER TO THE COMPACT DISK.				
ORIG ISS: 08/19/93		CHANGE CLASS: M		
DRAFT: RRH	ENGR: RRH	SUPV: EJZ	CERTIFIED: 01/16/97	ISSUE: 20
IN TABLES A AND AA, LIST MCK RATED "DA" PER BOB SLACK.				
ORIG ISS: 08/19/93		CHANGE CLASS: M		
DRAFT: RRH	ENGR: RRH	SUPV: EJZ	CERTIFIED: 02/06/97	ISSUE: 21
IN TABLE A AND MISCELLANEOUS TABLE AA, LIST MBS RATED 'DA'.				
ORIG ISS: 08/19/93		CHANGE CLASS: M		
DRAFT: RRH	ENGR: RRH	SUPV: EJZ	CERTIFIED: 02/27/97	ISSUE: 22
IN TABLE A AND MISCELLANEOUS TABLE AA, LISTS MCM AND MCN ADDED.				
ORIG ISS: 08/19/93		CHANGE CLASS: M		
DRAFT: RRH	ENGR: RRH	SUPV: EJZ	CERTIFIED: 03/20/97	ISSUE: 23
ADDED ENGINEERING NOTE 84. ON LIST 18 IN TABLE A, THE DOCUMENT '457-550-109' WAS CHANGED TO '475-550-136'. NEW DOCUMENT 475-550-151 ADDED TO LIST 22 IN TABLE A. IN TABLE A AND MISCELLANEOUS TABLE AA, THE DESCRIPTIONS WERE CHANGED ON LISTS 4, 6, M18, M19, MBA, MBP, MBQ, MBY AND MBZ.				
ORIG ISS: 08/19/93		CHANGE CLASS: M		
DRAFT: RRH	ENGR: RRH	SUPV: EJZ	CERTIFIED: 05/07/97	ISSUE: 24

ISSUE NOTES (CONTINUED)				
IN TABLE A, LISTS MAK, MAM, MAP, MAR, MAT, MAV, MBE AND MBK RATED "DA".				
ORIG ISS: 08/19/93		CHANGE CLASS: M		
DRAFT: MR	ENGR: EAK	SUPV:	CERTIFIED: 05/03/95	ISSUE: 11
IN TABLE A LISTS M15, MBY AND MBZ ADDED. LISTS M4, M10, M11, M13, M14 REFERENCE "TO UPGRADE FOR ATU SOFTWARE RELEASE" ADDED.				
ORIG ISS: 08/19/93		CHANGE CLASS: M		
DRAFT: MR	ENGR: EAK	SUPV:	CERTIFIED: 06/05/95	ISSUE: 12
IN TABLE A, LISTS MBY AND MBZ OMITTED PER ISSUE 12, ADDED ON ISSUE 13.				
ORIG ISS: 08/19/93		CHANGE CLASS: M		
DRAFT: GLL	ENGR: EAK	SUPV:	CERTIFIED: 07/06/95	ISSUE: 13
IN TABLE A LISTS MCA AND MCB ADDED. LIST M7, M10, M11, M13 AND M15 UPDATED TO RELEASE 10.0. ENGINEERING NOTES 78 AND 79 ADDED.				
ORIG ISS: 08/19/93		CHANGE CLASS: M		
DRAFT: MR	ENGR: EAK	SUPV:	CERTIFIED: 11/08/95	ISSUE: 14
IN TABLE A, LISTS 22, 23, AND 24 ADDED.				
ORIG ISS: 08/19/93		CHANGE CLASS: M		
DRAFT: GLL	ENGR: EAK	SUPV:	CERTIFIED: 12/19/95	ISSUE: 15
IN TABLE A, LIST MCC ADDED.				
ORIG ISS: 08/19/93		CHANGE CLASS: M		
DRAFT: RRH	ENGR: RRH	SUPV:	CERTIFIED: 12/21/95	ISSUE: 16
IN TABLE A, CHANGES WHERE MADE TO LIST 22, 24, M9, M10, M11, M13, M14, AND M15. LIST M16, M17, MCD AND MCE ADDED. LIST MBX RATED "DA".				
ORIG ISS: 08/19/93		CHANGE CLASS: M		
DRAFT: RRH	ENGR: RRH	SUPV:	CERTIFIED: 02/15/96	ISSUE: 17

ISSUE NOTES				
ORIG ISS: 08/19/93		CHANGE CLASS:		
DRAFT: MR	ENGR: EAK	SUPV: EJB	CERTIFIED: 08/19/93	ISSUE: 1
IN TABLE A LISTS M4, M5, M6 AND M7 REFERENCE TO ENG. NOTE 51 AND 53 REMOVED.				
ORIG ISS: 08/19/93		CHANGE CLASS: B		
DRAFT: MR	ENGR: EAK	SUPV:	CERTIFIED: 09/16/93	ISSUE: 2
IN TABLE A LISTS M9, M10 AND MBR ADDED. ENGINEERING NOTE 73 ADDED.				
ORIG ISS: 08/19/93		CHANGE CLASS: B		
DRAFT: MR	ENGR: EAK	SUPV:	CERTIFIED: 11/15/93	ISSUE: 3
IN TABLE A LIST 4, LISTS 16 THRU 21 ADDED. LISTS 10 THRU 15, M7, MAE, MBG AND MBH RATED "DA". ENG. NOTE 73 CHANGED.				
ORIG ISS: 08/19/93		CHANGE CLASS: B		
DRAFT: MR	ENGR: EAK	SUPV:	CERTIFIED: 03/03/94	ISSUE: 4
IN TABLE A, LIST M6 AND LIST MAD RATED "DA". ENGINEERING NOTES 74 & 75 ADDED.				
ORIG ISS: 08/19/93		CHANGE CLASS: B		
DRAFT: MR	ENGR: EAK	SUPV:	CERTIFIED: 04/08/94	ISSUE: 5
IN TABLE A LIST M11, MBS, MBT AND MBU ADDED. LIST M7 WAS RATED "DA". LIST M8 AND LIST MAF RATED "DA". ENGINEERING NOTES 76 AND 77 ADDED.				
ORIG ISS: 08/19/93		CHANGE CLASS: M		
DRAFT: MR	ENGR: EAK	SUPV:	CERTIFIED: 07/11/94	ISSUE: 6
IN TABLE A LISTS MBS, MBT AND MBU APPCODES "R,S,T,U,X" ADDED.				
ORIG ISS: 08/19/93		CHANGE CLASS: M		
DRAFT: MR	ENGR: EAK	SUPV:	CERTIFIED: 08/11/94	ISSUE: 7
IN TABLE A LISTS MBV, MBW ADDED, LISTS M1, MAA, MBM AND MBN RATED "DA".				
ORIG ISS: 08/19/93		CHANGE CLASS: M		
DRAFT: MR	ENGR: EAK	SUPV:	CERTIFIED: 09/16/94	ISSUE: 8
IN TABLE A, LIST MBC REFERENCE TO "PROFESSIONAL OFFICE" ADDED. LIST MBS RELEASE 9.0.2, READ 9.0.3.				
ORIG ISS: 08/19/93		CHANGE CLASS: M		
DRAFT: GLL	ENGR: EAK	SUPV:	CERTIFIED: 09/29/94	ISSUE: 9
IN TABLE A, LISTS 5, M12, M13, M14 AND MBX ADDED.				
ORIG ISS: 08/19/93		CHANGE CLASS: M		
DRAFT: GLL	ENGR: EAK	SUPV:	CERTIFIED: 04/26/95	ISSUE: 10

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BT13	
5ESS SWITCHING EQUIPMENT SPECIFICATION FOR AUTOMATIC CALL DISTRIBUTOR (ACD)/ MANAGEMENT INFORMATION SYSTEM (MIS) SOFTWARE SUN BASED APPLICATIONS RELEASE 9 *AT&T TECHNOLOGIES TRADEMARK	
DWG SIZE C2	ISSUE 42
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SHEET A1 OF 13	

ENGINEERING NOTES

51. FOR ORDERING PURPOSES, M LISTS MAA(),MAB(), ETC. MUST ALWAYS BE ACCOMPANIED BY AN APPLICATION CODE LETTER R,S,T,U OR X WHICH INDICATES:
 R - INITIAL OFFICES
 S - RETROFIT
 T - DUPLICATES, SPARES OR REPLACEMENTS
 U - FEATURE UPGRADE OF CONVERSION
 X - SOFTWARE PRIOR TO THE AVAILABILITY OF STANDARD SOFTWARE
52. THOSE ITEMS THAT WERE SOURCED "WNT" (WESTWOOD), WILL NOW BE SOURCED "IEX". "IEX" INDICATES ITEMS SOURCED AT IEX CORPORATION, 2425 NORTH CENTRAL EXPRESSWAY, RICHARDSON, TEXAS 75080.
53. ONLY ONE (1) RIGHT-TO-USE LICENSE APPLICATION CODE LETTER WILL BE REQUIRED PER BILLABLE ORDER. LETTERS R,S,T,U AND X ARE ASSOCIATED WITH A RIGHT-TO-LICENSE FEE.
54. RESERVED.
55. SUPERVISOR WORKSTATION SOFTWARE (ACD/MIS) LIST MAC REQUIRES MS-DOS 3.3 AND HIGHER.
56. TP NUMBER TAPE MUST BE IDENTIFIED IN THE 'B' SECTION OF THE JOB SPECIFICATION E.G. TP-5D029B-01.
57. LIST MAC IS RESIDENT IN THE SUPERVISOR'S WORKSTATION PERSONAL COMPUTER.
58. ONE LIST MAC IS REQUIRED PER WORKSTATION. THE NUMBER ORDERED IS DEPENDENT ON THE NUMBER OF CUSTOMER WORKSTATIONS. ONE LIST 1 E/W M5 IS REQUIRED WITH EACH LIST MAC.
59. WITH EACH M LIST M1, M2, ETC., ONE OR MORE SEPARATE NUMBERED LISTS ARE REQUIRED.
60. RESERVED.
61. RESERVED.
62. RESERVED.
63. RESERVED.
64. RESERVED.
65. RESERVED.
66. RESERVED.
67. RESERVED.
68. RESERVED.
69. THIS RTU FEE IS PURCHASED WHEN AN ACD/MIS CUSTOMER WANTS TO INCREASE THE NUMBER OF AGENT POSITIONS OVER THE INITIAL 50 POSITIONS. IT CAN ONLY BE PURCHASED BY A CUSTOMER WITH AN EXISTING MIS.
70. RESERVED.
71. ONE SET OF DOCUMENTS MAY BE ORDERED BY LIST AT THE TIME OF ORDER FROM THIS DRAWING. ADDITIONAL SETS OF DOCUMENTS MAY BE ORDERED FROM LUCENT TECHNOLOGIES CUSTOMER INFORMATION CENTER (CIC) BY DOCUMENT NUMBER.
72. RESERVED.
73. RESERVED.
74. WHEN ADDING POSITIONS BEYOND THE INITIAL 50, ONLY LIST MAG NEEDS TO BE ORDERED.
75. FOR NEW MIS INSTALLATIONS, INCLUDE THESE RTU LISTS WITH LIST M18 OR M19 AS REQUIRED. FOR GROWTH APPLICATIONS, THESE RTU'S DO NOT REQUIRE THE OPENING OF AN ADDITIONAL TAPE TO LOAD THE SOFTWARE.
76. MIS PRE-RELEASE 9.1 AOD APPLICATIONS REQUIRE LINK II, NETWORKING I & II RTU'S. MIS RELEASE 9.1 AND HIGHER AOD APPLICATIONS REQUIRE LINK II AND NETWORKING II RTU'S.
77. NOT REQUIRED FOR CUSTOMERS COVERED BY THE ANNUAL SOFTWARE UPDATE CONTRACT.
78. WHEN ORDERING LIST MCA, LIST 9 MUST ALSO BE ORDERED FOR EACH SUPERVISOR WORKSTATION AS REQUIRED.
79. MAY BE ORDERED FOR SUN MIS PLATFORMS, SS5 AND S1000E AND HIGHER.
80. ENGINEERS MUST SPECIFY RELEASE NUMBERS AND SOFTWARE UPDATES BEING ORDERED FOR NEW APPLICATIONS AND MUST SPECIFY THE RELEASE NUMBER
 ----- CONTINUED ON NEXT SHEET -----

ISSUE NOTES (CONTINUED)

- IN TABLE A, ADDED LIST MCR.
 ORIG ISS: 08/19/93 CHANGE CLASS: M
 DRAFT: MDK ENGR: MDK SUPV: RGM CERTIFIED: 04/01/99 ISSUE: 33
- IN TABLE A, LIST 7 ADDED AND ALL APPCODES REMOVED FROM RIGHT-TO-USE (RTU) LISTS. IN TABLE A AND MISCELLANEOUS TABLE AA, DESCRIPTIONS CHANGED IN LISTS 1, 4, 5, 6, M18, M19, M21, M22, M24, MBA, MBD, MBY, MBZ, MCF, MCH, MCL, MCM AND MCQ.
 ORIG ISS: 08/19/93 CHANGE CLASS: M
 DRAFT: RRH ENGR: RRH SUPV: RGM CERTIFIED: 04/29/99 ISSUE: 34
- IN TABLE A AND MISCELLANEOUS TABLE AA, LIST MCS ADDED.
 ORIG ISS: 08/19/93 CHANGE CLASS: M
 DRAFT: RRH ENGR: RRH SUPV: RGM CERTIFIED: 05/18/99 ISSUE: 35
- IN TABLE A AND MISCELLANEOUS TABLE AA, LIST MCT ADDED. ENGINEERING NOTE 80 REMOVED FROM LISTS MCQ THRU MCS IN THE MISCELLANEOUS TABLE AA.
 ORIG ISS: 08/19/93 CHANGE CLASS: M
 DRAFT: RRH ENGR: RRH SUPV: RGM CERTIFIED: 05/24/99 ISSUE: 36
- IN TABLE A AND MISCELLANEOUS TABLE AA, LISTS MCS AND MCT RATED 'DA' AND LIST MCU ADDED.
 ORIG ISS: 08/19/93 CHANGE CLASS: M
 DRAFT: RRH ENGR: RRH SUPV: RGM CERTIFIED: 07/15/99 ISSUE: 37
- IN TABLE A, LIST MCU RATED 'DA' AND CHANGED THE DESCRIPTION ON LIST M3. IN MISCELLANEOUS TABLE AA, CHANGED THE DESCRIPTION ON LIST MCJ.
 ORIG ISS: 08/19/93 CHANGE CLASS: M
 DRAFT: RRH ENGR: RRH SUPV: RGM CERTIFIED: 09/22/99 ISSUE: 38
- ENGINEERING NOTE 87 ADDED. IN MISCELLANEOUS TABLE AA, NOTE 87 ADDED TO LIST MCF.
 ORIG ISS: 08/19/93 CHANGE CLASS: M
 DRAFT: RRH ENGR: RRH SUPV: RGM CERTIFIED: 09/29/99 ISSUE: 39
- IN TABLE A, LISTS 1, M5, M23 AND MAC RATED 'DA'.
 ORIG ISS: 08/19/93 CHANGE CLASS: M
 DRAFT: RRH ENGR: RRH SUPV: RGM CERTIFIED: 10/22/99 ISSUE: 40
- ENGINEERING NOTE 88 ADDED. IN TABLE A AND MISCELLANEOUS TABLE AA, LISTS MCV, MCW, MCX ADDED. 'SEE LIST M2' REMOVED FROM LIST MCJ IN MISCELLANEOUS TABLE AA.
 ORIG ISS: 08/19/93 CHANGE CLASS: M
 DRAFT: RRH ENGR: RRH SUPV: RGM CERTIFIED: 11/03/99 ISSUE: 41
- ALL ASSOCIATED LIST HAS BEEN DAED AND REPLACED WITH J5D029B-3.
 ORIG ISS: 08/19/93 CHANGE CLASS: M
 DRAFT: DRP ENGR: DRP SUPV: RGM CERTIFIED: 02/01/00 ISSUE: 42

ISSUE NOTES (CONTINUED)

- IN THE ENGINEERING NOTES, LISTS 52, 63 THRU 68, 70, 72 AND 73 ARE NOW RESERVED. IN TABLE A, LISTS M7 AND M10 THRU M15 TRATED 'DA'. ALSO IN TABLE A, LISTS M20 THRU M24 ADDED. IN MISCELLANEOUS TABLE AA, LIST MCP ADDED.
 ORIG ISS: 08/19/93 CHANGE CLASS: M
 DRAFT: RRH ENGR: RRH SUPV: EJZ CERTIFIED: 06/16/97 ISSUE: 25
- ENGINEERING NOTE 85 ADDED, AND NOTE 82 DELETED. IN TABLE A, LISTS 2, 3, 16 THRU 24, M4, M20, MBC, MCC AND MCP RATED 'DA'. ALSO, IN TABLE A AND MISCELLANEOUS TABLE AA, LIST MCQ ADDED.
 ORIG ISS: 08/19/93 CHANGE CLASS: M
 DRAFT: RRH ENGR: RRH SUPV: EJZ CERTIFIED: 09/24/97 ISSUE: 26
- TABLE A, CORRECTIONS WERE MADE TO LIST M9. THE MISCELLANEOUS TABLE AA, VERBAGE WAS ADDED TO LIST MBD.
 ORIG ISS: 08/19/93 CHANGE CLASS: M
 DRAFT: RRH ENGR: RRH SUPV: EJZ CERTIFIED: 11/18/97 ISSUE: 27
- ENGINEERING NOTE 52 ADDED. IN TABLE A, STOCK LIST, AND MANUFACTURING NOTE 1, THE SOURCE WAS CHANGED FROM "WNT" TO "IEX". "IEX" IS THE SOURCE FOR IEX CORPORATION, 2425 NORTH CENTRAL EXPRESSWAY, RICHARDSON, TEXAS 75080.
 ORIG ISS: 08/19/93 CHANGE CLASS: M
 DRAFT: RRH ENGR: RRH SUPV: FNG CERTIFIED: 04/14/98 ISSUE: 28
- IN TABLE A AND MISCELLANEOUS TABLE AA, LISTS MAH, MAJ AND MBL ARE RATED "DA".
 ORIG ISS: 08/19/93 CHANGE CLASS: M
 DRAFT: RRH ENGR: RRH SUPV: FNG CERTIFIED: 06/11/98 ISSUE: 29
- IN MISCELLANEOUS TABLE AA, THE WORDS "AND/OR PROFESSIONAL OFFICE" WERE REMOVED FROM LIST MCQ. IN TABLE A, THE RATING "NRTO" WAS REMOVED FROM LIST MCF.
 ORIG ISS: 08/19/93 CHANGE CLASS: M
 DRAFT: RRH ENGR: RRH SUPV: FNG CERTIFIED: 08/25/98 ISSUE: 30
- ENGINEERING NOTE AND TABLE A, THE WORD ULTRA2 CHANGED TO ULTRA. IN TABLE A, LISTS MBP AND MBQ RATED 'DA' AND ALL LISTS SOURCED AT 'IEX'.
 ORIG ISS: 08/19/93 CHANGE CLASS: M
 DRAFT: RRH ENGR: RRH SUPV: RGM CERTIFIED: 03/23/99 ISSUE: 31
- ENGINEERING NOTE 86 ADDED. UNDER MISCELLANEOUS TABLE AA: ADDED LETTERS "MCJ" TO LIST MAU AND ADDED LIST MCR TO TABLE.
 ORIG ISS: 08/19/93 CHANGE CLASS: M
 DRAFT: MDK ENGR: MDK SUPV: RGM CERTIFIED: 04/01/99 ISSUE: 32

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BT13
 5ESS SWITCHING EQUIPMENT
 SPECIFICATION FOR
 AUTOMATIC CALL DISTRIBUTOR (ACD)/
 MANAGEMENT INFORMATION SYSTEM (MIS)
 SOFTWARE SUN BASED APPLICATIONS
 RELEASE 9
 *AT&T TECHNOLOGIES TRADEMARK

DWG SIZE C2 ISSUE 42

TABLE A-FEATURES											
EQUIPMENT		RAT-ING	LIST OR GROUP	EQUIPMENT OR CIRCUIT DATA					SD EQUIVALENT		
DESCRIPTION	REF NOTE			QTY	EQUIPMENT OR CIRCUIT	L/G OR FIG	WRG	APP	SCHEMATIC	FIG	OPT
ONE (1) FLOPPY DISKETTE (DOS WORKSTATION) SOURCE - IEX DA EFF:10/22/99 FE/RA:NONE	52	DA	1								
ONE (1) BLANK DC6150 CARTRIDGE TAPE. (ELC, SSII, IPX-AIU) DA EFF:04/14/98 FE/RA:NONE	52	DA	2								
ONE (1) 8MM CARTRIDGE TAPE #4119321. (690) DA EFF:04/14/98 FE/RA:NONE	52	DA	3								
ONE (1) BLANK 4MM DAT CARTRIDGE TAPE. (MIS OR AIU) (REQUIRED FOR SU'S) SOURCE - IEX DA EFF:02/01/00 FE/RA:NONE	52	DA	4								
FLOPPY DISKETTE(S) (LOOKING GLASS WORKSTATION) SOURCE - IEX DA EFF:02/01/00 FE/RA:NONE	52	DA	5								
CD ROM (MIS OR AIU) SOURCE - IEX DA EFF:02/01/00 FE/RA:NONE	52	DA	6								
FLOPPY DISKETTE (LOOKING GLASS SUPERVISOR WORKSTATION - SU) (MIS OR AIU) SOURCE - IEX DA EFF:02/01/00 FE/RA:NONE	52	DA	7								
CUSTOMER DOCUMENTATION AND MANUALS REQUIRED IN ADDITION TO LISTS M1 AND MAA FOR INITIAL 50 AGENT POS FOR THE SUN BASED PACKAGE (RELEASE 9.0 & HIGHER): - OPERATOR AND ADMINISTRATOR REFERENCE GUIDE 475-550-104 SITE PREPARATION GUIDE 475-550-105 APPLICATION PROCESSOR INTERFACE SPECIFICATION 475-550-108 REPORT ANALYSIS GUIDE 475-550-112 INSTALLATION GUIDE FOR SUN COMPUTERS 475-550-136 RC/V VIEWS GUIDE 475-550-138 UPGRADE GUIDE FOR SUN COMPUTERS 475-550-137 - SOURCED: IDG2 DA EFF:02/09/94 FE:J5D029B-1,L16	71	DA	10								
CUSTOMER DOCUMENTATION AND MANUALS REQUIRED IN ADDITION TO LISTS M5 AND MAC FOR THE SUPERVISOR WORKSTATION PACKAGE (RELEASE 9.0 & HIGHER): - SUPERVISORS REFERENCE GUIDE 475-550-100 AGENT AND SUPERVISOR ACT GUIDE 475-550-114 - SOURCED: IDG2 DA EFF:02/09/94 FE:J5D029B-1,L17	71	DA	11								

TABLE-A CONTINUED

J5D029B-1

ENGINEERING NOTES

***** CONTINUED *****

AND SOFTWARE UPDATE NUMBER ON ALL OTHER SOFTWARE ORDERED FOR GROWTH, UPGRADE AND UPDATE APPLICATIONS.

81. THERE IS NO SUPERVISOR WORKSTATION RIGHT-TO-USE (RTU) TO UPGRADE EXISTING WORKSTATIONS TO THE NEXT RELEASE. FOR LOOKING GLASS WORKSTATIONS ORDER LISTS 5 AND M9. FOR DOS WORKSTATIONS ORDER LISTS 1 AND M5. SPECIFY THE RELEASE BEING ORDERED.
82. RESERVED
83. ALL AIU/MIS PLATFORM RELEASE UPGRADES (11.0.1 AND HIGHER) REQUIRE LIST 6, M18 OR M19 TO PROVIDE CD ROM.
84. RELEASE 11.1 IS FOR THE ULTRA PLATFORM ONLY. RELEASE 11.0.1 IS NOT REQUIRED FOR AN UPGRADE TO THE ULTRA.
85. ALL ACD DOCUMENTATION TO BE ORDERED FROM THE LUCENT TECHNOLOGIES CUSTOMER INFORMATION CENTER (CIC).
86. FOR CUSTOMERS WHO HAVE THE STANDARD OR PREFERRED PINNACLE SOFTWARE MAINTENANCE AGREEMENT, THERE IS NO CHARGE FOR THIS FEATURE AND IT IS TO BE REQUESTED VIA THE PINNACLE ACD SOFTWARE ORDER REQUEST FORM ON THE WEB (PINNACLE.LEX.COM).
87. LIST MCN IS A REQUIREMENT FOR AN ACD CUSTOMER WHO IS ALSO USING THE ENHANCED PROFESSIONAL OFFICE (EPO) FEATURE.
88. THE TOTAL NUMBER OF POSITIONS FOR THE OPEN DATA BASE CONNECTIVITY (ODBC) FEATURE CONSISTS OF THE TOTAL NUMBER OF ACD, EPO, AND E911 POSITIONS ON THE MIS. A CD ROM INCLUDING DOCUMENTATION AND ODBC DRIVER WILL BE PROVIDED UPON ORDERING OF THE RTU.

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BT13

5ESS SWITCHING EQUIPMENT
SPECIFICATION FOR
AUTOMATIC CALL DISTRIBUTOR (ACD)/
MANAGEMENT INFORMATION SYSTEM (MIS)
SOFTWARE SUN BASED APPLICATIONS
RELEASE 9
*AT&T TECHNOLOGIES TRADEMARK

DWG SIZE C2 ISSUE 42

LUCENT TECHNOLOGIES INC J5D029B-1

SHEET A3 OF 13

TABLE A-FEATURES (CONTINUED)											
EQUIPMENT		EQUIPMENT OR CIRCUIT DATA						SD EQUIVALENT			
DESCRIPTION	REF NOTE	RAT-ING	LIST OR GROUP	QTY	EQUIPMENT OR CIRCUIT	L/G OR FIG	WRG	APP	SCHEMATIC	FIG	OPT
CUSTOMER DOCUMENTATION AND MANUALS REQUIRED IN ADDITION TO LISTS M4 AND MAB FOR THE PINNACLE AIU CORE PACKAGE (RELEASE 9.0 & HIGHER): - AIU INSTALLATION GUIDE 475-550-107 APPLICATION PROCESSOR INTERFACE SPECIFICATION 475-550-108 AIU SITE PREPARATION GUIDE 475-550-109 AIU OPERATOR/ADMINISTRATOR GUIDE 475-550-110 AIU UPGRADE GUIDE 475-550-128 - SOURCED: IDG2 DA EFF:02/09/94 FE:J5D029B-1,L18	71	DA	12								
CUSTOMER DOCUMENTATION AND MANUALS REQUIRED IN ADDITION TO LISTS M6 AND MAD OR LISTS MAT OR MAU FOR PINNACLE LINK I OR II SOFTWARE (RELEASE 9.0 & HIGHER): - ICA INTERFACE SPECIFICATION 475-550-127 - SOURCED: IDG2 DA EFF:02/09/94 FE:J5D029B-1,L19	71	DA	13								
CUSTOMER DOCUMENTATION AND MANUALS REQUIRED IN ADDITION TO LIST MAH FOR BASIC CALL VECTORING SOFTWARE (RELEASE 9.0 & HIGHER): - CALL VECTORING GUIDE 475-550-120 - SOURCED: IDG2 DA EFF:02/09/94 FE:J5D029B-1,L20	71	DA	14								
CUSTOMER DOCUMENTATION AND MANUALS REQUIRED IN ADDITION TO LIST M3 FOR NETWORKING II SOFTWARE (RELEASE 9.0 & HIGHER): - PUBLIC DATABASE INTERFACE SPECIFICATION 475-550-130 - SOURCED: IDG2 DA EFF:02/09/94 FE:J5D029B-1,L21	71	DA	15								
CUSTOMER DOCUMENTATION AND MANUALS REQUIRED IN ADDITION TO LISTS M10 AND MBR FOR INITIAL 50 AGENT POS FOR THE SUN BASED PACKAGE (RELEASE 9.0 & HIGHER): - OPERATOR AND ADMINISTRATOR REFERENCE GUIDE 475-550-104 SITE PREPARATION GUIDE 475-550-105 APPLICATION PROCESSOR INTERFACE SPECIFICATION 475-550-108 INSTALLATION UPGRADE GUIDE FOR SUN COMPUTERS 475-550-136 RC/V VIEWS GUIDE 475-550-138 BRCS AGENT TERMINAL USER'S GUIDE 475-550-143 - SOURCED: IDG2 DA EFF:09/17/97 FE/RA:NONE	71	DA	16								

TABLE-A CONTINUED

J5D029B-1

TABLE A-FEATURES (CONTINUED)											
EQUIPMENT		EQUIPMENT OR CIRCUIT DATA						SD EQUIVALENT			
DESCRIPTION	REF NOTE	RAT-ING	LIST OR GROUP	QTY	EQUIPMENT OR CIRCUIT	L/G OR FIG	WRG	APP	SCHEMATIC	FIG	OPT
CUSTOMER DOCUMENTATION AND MANUALS REQUIRED IN ADDITION TO LISTS M5 AND MAC FOR THE SUPERVISOR WORKSTATION PACKAGE (RELEASE 9.0 & HIGHER): - SUPERVISORS REFERENCE GUIDE 475-550-100 BRCS AGENT TERMINAL, AGENT AND SUPERVISOR GUIDE 475-550-144 - SOURCED: IDG2 DA EFF:09/17/97 FE/RA:NONE	71	DA	17								
CUSTOMER DOCUMENTATION AND MANUALS REQUIRED IN ADDITION TO LISTS M4 AND MAB FOR THE PINNACLE AIU CORE PACKAGE (RELEASE 9.0 & HIGHER): - AIU INSTALLATION GUIDE 475-550-107 APPLICATION PROCESSOR INTERFACE SPECIFICATION 475-550-108 AIU OPERATOR/ADMINISTRATOR GUIDE 475-550-110 INSTALLATION UPGRADE GUIDE FOR SUN COMPUTERS 475-550-136 - SOURCED: IDG2 DA EFF:09/17/97 FE/RA:NONE	71	DA	18								
CUSTOMER DOCUMENTATION AND MANUALS REQUIRED IN ADDITION TO LIST M3, LISTS MAT OR MAU FOR PINNACLE LINK II SOFTWARE. (RELEASE 9.0 & HIGHER): - ICA INTERFACE SPECIFICATION 475-550-127 - SOURCED: IDG2 DA EFF:09/17/97 FE/RA:NONE	71	DA	19								
CUSTOMER DOCUMENTATION AND MANUALS REQUIRED IN ADDITION TO LIST MAH FOR BASIC CALL VECTORING SOFTWARE (RELEASE 9.0 & HIGHER): - CALL VECTORING GUIDE 475-550-120 - SOURCED: IDG2 DA EFF:09/17/97 FE/RA:NONE	71	DA	20								

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TABLE A-FEATURES (CONTINUED)											
EQUIPMENT		EQUIPMENT OR CIRCUIT DATA						SD EQUIVALENT			
DESCRIPTION	REF NOTE	RAT-ING	LIST OR GROUP	QTY	EQUIPMENT OR CIRCUIT	L/G OR FIG	WRG	APP	SCHEMATIC	FIG	OPT
CUSTOMER DOCUMENTATION AND MANUALS REQUIRED IN ADDITION TO LIST M3 FOR NETWORKING II SOFTWARE (RELEASE 9.0 & HIGHER): - PUBLIC DATABASE INTERFACE SPECIFICATION 475-550-130 - SOURCED: IDG2 DA EFF:09/17/97 FE/RA:NONE	71	DA	21								
CUSTOMER DOCUMENTATION AND MANUALS REQUIRED IN ADDITION TO LIST M9 FOR SUPERVISOR WORKSTATION WITH LOOKING GLASS (WINDOWS CAPABILITY) (RELEASE 9.1 AND HIGHER): ACD/MIS WORKSTATION INTERFACE SPECIFICATION 475-550-111 BRCS AGENT TERMINAL AND AGENT SUPERVISOR GUIDE 475-550-144 ACD LOOKING GLASS SUPERVISORS REFERENCE GUIDE 475-550-146 ACD LOOKING GLASS REPORTS ANALYSIS GUIDE 475-550-147 LOOKING GLASS CALL VECTORING GUIDE 475-550-148 LOOKING GLASS SUPERVISOR INTER-FACE SPEC 475-550-151 SOURCED: IDG2 DA EFF:09/17/97 FE/RA:NONE	71	DA	22								
CUSTOMER DOCUMENTATION AND MANUALS REQUIRED IN ADDITION TO LIST M12 FOR PINNACLE PROFESSIONAL OFFICE FEATURE (RELEASE 9.0.3 AND HIGHER): PROFESSIONAL OFFICE OPERATOR/ ADMINISTRATOR REFERENCE GUIDE 475-550-150 PROFESSIONAL OFFICE USERS GUIDE 475-550-145 SOURCED: IDG2 DA EFF:09/17/97 FE/RA:NONE	71	DA	23								
CUSTOMER DOCUMENTATION AND MANUALS REQUIRED IN ADDITION TO LIST M13 AND MCB FOR AIU LINK III FEATURE (RELEASE 10.1 & HIGHER): LINK III AND PROFESSIONAL OFFICE INTERFACE SPECIFICATION 475-550-149 SOURCED: IDG2 DA EFF:09/17/97 FE/RA:NONE	71	DA	24								
REQUIRED IN ADDITION TO LIST 2 OR 3 FOR THE SUN ELC OR SSII OPERATING SYSTEM BASED PACKAGE FOR ACD/MIS SOFTWARE. SPECIFY ONE LIST M1 PER MIS. (FOR RTU SEE LIST MBQ) (RELEASE 9.1 & HIGHER) DA EFF:06/16/97 FE/RA:NONE	77	DA	M1	1	TP-5D029B-01						
REQUIRED IN ADDITION TO LIST 4 FOR PUBLIC DATABASE ACCESS SOURCED CODE LIBRARIES SOFTWARE WHICH IS REQUIRED WITH NETWORKING II. SEE LIST MCJ. (RELEASE 10.0 & HIGHER) SOURCE - IEX DA EFF:11/03/99 FE/RA:NONE	80	DA	M2	1	TP-5D029B-02 (ZZ.ZZ) VOL 1						

TABLE-A CONTINUED

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TABLE A-FEATURES (CONTINUED)											
EQUIPMENT		EQUIPMENT OR CIRCUIT DATA						SD EQUIVALENT			
DESCRIPTION	REF NOTE	RAT-ING	LIST OR GROUP	QTY	EQUIPMENT OR CIRCUIT	L/G OR FIG	WRG	APP	SCHEMATIC	FIG	OPT
REQUIRED IN ADDITION TO LIST 4 LINK II SOURCED CODE LIBRARIES SOFTWARE WHICH IS REQUIRED WITH PINNACLE ACD LINK II. (FOR RTU SEE LIST MAU) (RELEASE 10.0 & HIGHER) SOURCE - IEX DA EFF:02/01/00 FE/RA:NONE	80	DA	M3	1	TP-5D029B-03 (ZZ.ZZ) VOL 1						
REQUIRED IN ADDITION TO LIST 2 OR 4 FOR THE SUN IPX AND S1000 BASED PACKAGE FOR PINNACLE AIU CORE SOFTWARE TO UPGRADE FOR AIU SOFTWARE RELEASE. THIS INCLUDES ONE 5ESS SWITCH CONNECTION AND ONE MIS CONNECTION. (RTU FOR UPGRADED OFFICES SPECIFY LIST MBP). (SEE LIST MAX AND MAY) (RELEASE 10.0 & HIGHER) DA EFF:09/27/97 FE/RA:NONE	56 59 77 80 83	DA	M4	1	TP-5D029B-04 (ZZ.ZZ) VOL 1						
REQUIRED IN ADDITION TO LIST 1 FOR AUTOMATIC CALL DISTRIBUTOR/ MANAGEMENT INFORMATION SYSTEM (ACD/MIS) END-USER SOFTWARE FOR THE SUPERVISOR WORKSTATION AT CUSTOMER PREMISES. NOT RESIDENT IN THE SUN COMPUTER. A PERSONAL COMPUTER IS REQUIRED. (FOR RTU SEE LIST MAC) (RELEASE 10.0 & HIGHER) SOURCE - IEX DA EFF:10/22/99 FE/RA:NONE	55 56 57 58 59 80 81	DA	M5	1	TP-5D029B-05 (ZZ.ZZ) VOL 1						
REQUIRED IN ADDITION TO LIST 1 AND LIST 2 OR 4 TO PROVIDE THE SWITCH INTERFACE PROCESSOR (SIP) FOR THE PINNACLE LINK I SOFTWARE. (FOR RTU SEE LIST MAD) (RELEASE 9.0 & HIGHER) DA EFF:04/08/94 FE/RA:NONE	56	DA	M6	1	TP-5D029B-06 (ZZ.ZZ) VOL 1 (TAPE) 1 TP-5D029B-06 (ZZ.ZZ) VOL 2 (DISK)						
REQUIRED IN ADDITION TO LIST 3 FOR UPGRADES TO THE SUN (690) BASED. PACKAGE FOR ACD/MIS SOFTWARE. (FOR RTU SEE LIST MBQ) (RELEASE 10.0 & HIGHER) DA EFF:06/16/97 FE/RA:NONE	56 77 80 83	DA	M7	1	TP-5D029B-07 (ZZ.ZZ) VOL 1						
REQUIRED IN ADDITION TO LIST 2 OR 4 FOR PINNACLE ACD/MIS VECTOR WORKBENCH SOFTWARE. (FOR RTU SEE LIST MAF) (RELEASE 9.0 & HIGHER) DA EFF:07/08/94 FE/RA:NONE		DA	M8	1	TP-5D029B-08 (ZZ.ZZ) VOL 1						

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TABLE A-FEATURES (CONTINUED)											
EQUIPMENT		RAT- ING	LIST OR GROUP	EQUIPMENT OR CIRCUIT DATA					SD EQUIVALENT		
DESCRIPTION	REF NOTE			QTY	EQUIPMENT OR CIRCUIT	L/G OR FIG	WRG	APP	SCHEMATIC	FIG	OPT
REQUIRED IN ADDITION TO LIST 5, SUPERVISOR WORKSTATION WITH LOOKING GLASS (WINDOWS CAPABILITY). (FOR RTU SEE LIST MBD, AND MCQ) (RELEASE 10.0 & HIGHER) SOURCE - IEX DA EFF:02/01/00 FE/RA:NONE	80 81	DA	M9	1	TP-5D029B-09 (ZZ.ZZ) VOL 1						
				1	TP-5D029B-09 (ZZ.ZZ) VOL 2						
REQUIRED IN ADDITION TO LIST 4, FOR THE SS5 BASED PACKAGE FOR ACD/MIS SOFTWARE OR TO UPGRADE FOR MIS SOFTWARE RELEASE. SPECIFY ONE LIST M10 PER MIS. (FOR RTU SEE LIST MAG, MBR, MBQ, MCE, MCG, MCL, MCM AND MCN) (RELEASE 10.0 & HIGHER) DA EFF:06/16/97 FE/RA:NONE	77 80 83	DA	M10	1	TP-5D029B-10 (ZZ.ZZ) VOL 1						
REQUIRED IN ADDITION TO LIST 4, FOR THE SS5 BASED PACKAGE FOR ACD/E911 MIS AGENT POSITION SOFTWARE OR TO UPGRADE FOR MIS SOFTWARE RELEASE SPECIFY ONE LIST M11 PER MIS AS REQUIRED. (FOR RTU SEE LIST MAG, MBR, MBT, MBU, MBQ, MCE, MCG, MCL, MCM AND MCN) (RELEASE 10.0 & HIGHER) DA EFF:06/16/97 FE/RA:NONE	77 80 83	DA	M11	1	TP-5D029B-11 (ZZ.ZZ) VOL 1						
REQUIRED IN ADDITION TO LIST 2, OR 3 OR 4 FOR PINNACLE PROFESSIONAL OFFICE FEATURE (CENTREX MONITORING). (FOR RTU SEE LIST MBL). (RELEASE 10.0 & HIGHER) DA EFF:06/16/97 FE/RA:NONE	80	DA	M12	1	TP-5D029B-12 (ZZ.ZZ) VOL 1 (CARTRIDGE TAPE)						
REQUIRED IN ADDITION TO LIST 4, FOR THE LARGE SUN S1000(E) BASED PACKAGE FOR AIU CORE SOFTWARE OR TO UPGRADE FOR AIU SOFTWARE RELEASE. THIS INCLUDES ONE SESS SWITCH CONNECTION AND ONE MIS CONNECTION. SPECIFY ONE LIST M13 PER LARGE SUN AIU. (SEE LIST MAB, MBZ, MCB MCD AND MCH). (RELEASE 10.1 & HIGHER) DA EFF:06/16/97 FE/RA:NONE	77 80 83	DA	M13	1	TP-5D029B-13 (ZZ.ZZ) VOL 1						
REQUIRED IN ADDITION TO LIST 4, FOR THE LARGE SUN S1000(E) BASED PACKAGE FOR MIS SOFTWARE OR TO UPGRADE FOR MIS SOFTWARE RELEASE SPECIFY ONE LIST M14 PER LARGE SUN MIS. (SEE LIST MAG, MBR, MBY MCA, MCE, MCG, MCL, MCM AND MCN) (RELEASE 10.1 & HIGHER) DA EFF:06/16/97 FE/RA:NONE	77 80 83	DA	M14	1	TP-5D029B-14 (ZZ.ZZ) VOL 1						
REQUIRED IN ADDITION TO LIST 2 OR 3 TO UPGRADE THE SUN ELC OR SSII FOR MIS SOFTWARE RELEASE. SPECIFY ONE LIST M15 PER MIS. (FOR RTU SEE LIST MBQ AND MCE) (RELEASE 10.1 & HIGHER) DA EFF:06/16/97 FE/RA:NONE	77 80 83	DA	M15	1	TP-5D029B-15 (ZZ.ZZ) VOL 1						
REQUIRED IN ADDITION TO LIST 1 TO UPGRADE SUPERVISOR WORKSTATION (DOS) FOR SOFTWARE RELEASE. SPECIFY ONE LIST M16 PER WORKSTATION OR AS REQUIRED. (NO RTU LIST REQUIRED) (RELEASE 10.0 AND HIGHER) DA EFF:05/29/96 FE/RA:NONE	77	DA	M16	1	TP-5D029B-16 (ZZ.ZZ) VOL 1 (DISK)						

TABLE-A CONTINUED

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TABLE A-FEATURES (CONTINUED)											
EQUIPMENT		RAT- ING	LIST OR GROUP	EQUIPMENT OR CIRCUIT DATA					SD EQUIVALENT		
DESCRIPTION	REF NOTE			QTY	EQUIPMENT OR CIRCUIT	L/G OR FIG	WRG	APP	SCHEMATIC	FIG	OPT
REQUIRED IN ADDITION TO LIST 5 TO UPGRADE SUPERVISOR WORKSTATION (LOOKING GLASS) FOR SOFTWARE RELEASE. SPECIFY ONE LIST M17 PER WORKSTATION OR AS (NO RTU LIST REQUIRED) (RELEASE 10.0 AND HIGHER) DA EFF:05/29/96 FE/RA:NONE	77	DA	M17	1	TP-5D029B-17 (ZZ.ZZ) VOL 1 (DISK)						
					TP-5D029B-17 (ZZ.ZZ) VOL 2 (DISK)						
REQUIRED IN ADDITION TO LIST 6 FOR THE PINNACLE AIU CORE SOFTWARE OR TO UPGRADE FOR AIU SOFTWARE RELEASE. THIS INCLUDES ONE SESS SWITCH CONNECTION AND ONE MIS CONNECTION. SPECIFY ONE LIST M18 PER AIU (SEE LIST MAB, MBZ, MCB, MCD AND MCH). (RELEASE 11.0.1 AND HIGHER) SOURCE - IEX DA EFF:02/01/00 FE/RA:NONE	80 83 84	DA	M18								
REQUIRED IN ADDITION TO LIST 6 FOR THE PINNACLE MIS OR MIS/E911 SOFTWARE OR TO UPGRADE FOR MIS OR MIS/E911 SOFTWARE RELEASE. SPECIFY ONE LIST M19 PER MIS. (SEE LIST MAG, MBL, MBR, MBT, MBU, MBY, MCA, MCE, MCK, MCL, MCM, MCN AND MCR). (RELEASE 11.0.1 AND HIGHER) SOURCE - IEX DA EFF:02/01/00 FE/RA:NONE	80 83 84	DA	M19								
REQUIRED IN ADDITION TO LISTS 2, 3 AND 4 FOR RELEASE UPGRADES TO THE SUN ELC, SSII, SS5, 690 AND S1000 BASED PACKAGE FOR ACD/MIS OR ACD/E911 MIS SOFTWARE. SPECIFY ONE LIST M20 PER MIS. (FOR RTU'S, SEE LISTS MAG, MBA, MBL, MBQ, MBR, MBT, MBU, MBY, MCA, MCE, MCF, MCG, MCL, MCM AND MCN) (RELEASE 10.0 AND HIGHER) DA EFF:09/17/97 FE/RA:NONE	56 77 80 83	DA	M20	1	TP-5D029B-20 (ZZ.ZZ) VOL 1						
REQUIRED IN ADDITION TO LISTS 4 FOR SOFTWARE UPDATE FIXES (SU) FOR THE PINNACLE AIU OR AIU/E911 SPECIFY RELEASE AND SU NUMBER BEING ORDERED. SPECIFY ONE LIST NUMBER BEING ORDERED. SPECIFY ONE LIST M21 PER AIU PER SU. (RELEASE 11.0.1 AND HIGHER SU'S) SOURCE - IEX DA EFF:02/01/00 FE/RA:NONE	77 80	DA	M21	1	TP-5D029B-21 (ZZ.ZZ) VOL 1						
REQUIRED IN ADDITION TO LISTS 4 FOR SOFTWARE UPDATE FIXES (SU) TO THE MIS OR MSI/E911. SPECIFY ONE LIST M22 PER MIS PER SU NUMBER ORDERED. (RELEASE 11.0.1 AND HIGHER SU'S) SOURCE - IEX DA EFF:02/01/00 FE/RA:NONE	77 80	DA	M22	1	TP-5D029B-22 (ZZ.ZZ) VOL 1						

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TABLE A-FEATURES (CONTINUED)												
EQUIPMENT		EQUIPMENT OR CIRCUIT DATA							SD EQUIVALENT			
DESCRIPTION	REF NOTE	RAT-ING	LIST OR GROUP	QTY	EQUIPMENT OR CIRCUIT	L/G OR FIG	WRG	APP	SCHEMATIC	FIG	OPT	
REQUIRED IN ADDITION TO LIST 1 FOR SOFTWARE UPDATE FIXES (SU) FOR DOS VERSION SUPERVISOR WORKSTATION. SPECIFY ONE LIST M23 PER WORKSTATION PER SU. SPECIFY RELEASE AND SU NUMBER BEING ORDERED. (RELEASE 10.0 AND HIGHER SU'S) SOURCE - IEX DA EFF:10/22/99 FE/RA:NONE	77 80	DA	M23	1	TP-5D029B-23 (ZZ.ZZ) VOL 1							
REQUIRED IN ADDITION TO LIST 5 OR 7 FOR SOFTWARE UPDATE FIXES (SU) FOR LOOKING GLASS VERSION SUPERVISOR WORKSTATION. SPECIFY ONE LIST M24 PER WORKSTATION PER SU. SPECIFY RELEASE AND SU NUMBER BEING ORDERED. (RELEASE 10.0 AND HIGHER SU'S) SOURCE - IEX DA EFF:02/01/00 FE/RA:NONE	77 80	DA	M24	1	TP-5D029B-24 (ZZ.ZZ) VOL 1							
SEE MISCELLANEOUS TABLE AA. DA EFF:09/14/94 FE/RA:NONE APPCODES:R,S,T,U,X		DA	MAA									
SEE MISCELLANEOUS TABLE AA. DA EFF:02/01/00 FE/RA:NONE		DA	MAB									
SEE MISCELLANEOUS TABLE AA. DA EFF:10/22/99 FE/RA:NONE		DA	MAC									
SEE MISCELLANEOUS TABLE AA. DA EFF:04/08/94 FE/RA:NONE APPCODES:R,S,T,U,X		DA	MAD									
SEE MISCELLANEOUS TABLE AA. DA EFF:02/09/94 FE/RA:NONE APPCODES:R,S,T,U,X		DA	MAE									
SEE MISCELLANEOUS TABLE AA. DA EFF:07/08/94 FE/RA:NONE APPCODES:R,S,T,U,X		DA	MAF									
SEE MISCELLANEOUS TABLE AA. DA EFF:02/01/00 FE/RA:NONE		DA	MAG									
SEE MISCELLANEOUS TABLE AA. APPCODES:R,S,T,U,X DA EFF:06/11/98 FE/RA:NONE		DA	MAH									
SEE MISCELLANEOUS TABLE AA. APPCODES:R,S,T,U,X DA EFF:06/11/98 FE/RA:NONE		DA	MAJ									
SEE MISCELLANEOUS TABLE AA. DA EFF:05/01/95 FE/RA:NONE APPCODES:R,S,T,U,X		DA	MAK									
SEE MISCELLANEOUS TABLE AA. DA EFF:01/16/97 FE/RA:NONE APPCODES:R,S,T,U,X		DA	MAL									
SEE MISCELLANEOUS TABLE AA. DA EFF:05/01/95 FE/RA:NONE APPCODES:R,S,T,U,X		DA	MAM									
SEE MISCELLANEOUS TABLE AA. DA EFF:01/16/97 FE/RA:NONE APPCODES:R,S,T,U,X		DA	MAN									
SEE MISCELLANEOUS TABLE AA. DA EFF:05/01/95 FE/RA:NONE APPCODES:R,S,T,U,X		DA	MAP									

TABLE-A CONTINUED

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TABLE A-FEATURES (CONTINUED)												
EQUIPMENT		EQUIPMENT OR CIRCUIT DATA							SD EQUIVALENT			
DESCRIPTION	REF NOTE	RAT-ING	LIST OR GROUP	QTY	EQUIPMENT OR CIRCUIT	L/G OR FIG	WRG	APP	SCHEMATIC	FIG	OPT	
SEE MISCELLANEOUS TABLE AA. DA EFF:01/16/97 FE/RA:NONE APPCODES:R,S,T,U,X		DA	MAQ									
SEE MISCELLANEOUS TABLE AA. DA EFF:05/01/95 FE/RA:NONE APPCODES:R,S,T,U,X		DA	MAR									
SEE MISCELLANEOUS TABLE AA. DA EFF:01/16/97 FE/RA:NONE APPCODES:R,S,T,U,X		DA	MAS									
SEE MISCELLANEOUS TABLE AA. DA EFF:05/01/95 FE/RA:NONE APPCODES:R,S,T,U,X		DA	MAT									
SEE MISCELLANEOUS TABLE AA. DA EFF:02/01/00 FE/RA:NONE		DA	MAU									
SEE MISCELLANEOUS TABLE AA. DA EFF:05/01/95 FE/RA:NONE APPCODES:R,S,T,U,X		DA	MAV									
SEE MISCELLANEOUS TABLE AA. DA EFF:01/16/97 FE/RA:NONE APPCODES:R,S,T,U,X		DA	MAW									
SEE MISCELLANEOUS TABLE AA. DA EFF:02/01/00 FE/RA:NONE		DA	MAX									
SEE MISCELLANEOUS TABLE AA. DA EFF:02/01/00 FE/RA:NONE		DA	MAY									
SEE MISCELLANEOUS TABLE AA. DA EFF:01/16/97 FE/RA:NONE APPCODES:R,S,T,U,X		DA	MAZ									
SEE MISCELLANEOUS TABLE AA. DA EFF:02/01/00 FE/RA:NONE		DA	MBA									
SEE MISCELLANEOUS TABLE AA. DA EFF:02/01/00 FE/RA:NONE		DA	MBB									
SEE MISCELLANEOUS TABLE AA. DA EFF:09/17/97 FE/RA:NONE APPCODES:R,S,T,U,X		DA	MBC									
SEE MISCELLANEOUS TABLE AA. DA EFF:02/01/00 FE/RA:NONE		DA	MBD									
SEE MISCELLANEOUS TABLE AA. DA EFF:05/01/95 FE/RA:NONE APPCODES:R,S,T,U,X		DA	MBE									

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TABLE A-FEATURES (CONTINUED)											
EQUIPMENT		EQUIPMENT OR CIRCUIT DATA						SD EQUIVALENT			
DESCRIPTION	REF NOTE	RAT-ING	LIST OR GROUP	QTY	EQUIPMENT OR CIRCUIT	L/G OR FIG	WRG	APP	SCHEMATIC	FIG	OPT
SEE MISCELLANEOUS TABLE AA. DA EFF:02/01/00 FE/RA:NONE		DA	MBF								
SEE MISCELLANEOUS TABLE AA. DA EFF:02/09/94 FE/RA:NONE APPCODES:R,S,T,U,X		DA	MBG								
SEE MISCELLANEOUS TABLE AA. DA EFF:02/09/94 FE/RA:NONE APPCODES:R,S,T,U,X		DA	MBH								
SEE MISCELLANEOUS TABLE AA. DA EFF:01/16/97 FE/RA:NONE APPCODES:R,S,T,U,X		DA	MBJ								
SEE MISCELLANEOUS TABLE AA. DA EFF:05/01/95 FE/RA:NONE APPCODES:R,S,T,U,X		DA	MBK								
SEE MISCELLANEOUS TABLE AA. APPCODES:R,S,T,U,X DA EFF:06/11/98 FE/RA:NONE		DA	MBL								
SEE MISCELLANEOUS TABLE AA. DA EFF:09/14/94 FE/RA:NONE APPCODES:R,S,T,U,X		DA	MBM								
SEE MISCELLANEOUS TABLE AA. DA EFF:09/14/94 FE/RA:NONE APPCODES:R,S,T,U,X		DA	MBN								
SEE MISCELLANEOUS TABLE AA. APPCODES:R,S,T,U,X DA EFF:03/23/99 FE/RA:NONE		DA	MBP								
SEE MISCELLANEOUS TABLE AA. APPCODES:R,S,T,U,X DA EFF:03/23/99 FE/RA:NONE		DA	MBQ								
SEE MISCELLANEOUS TABLE AA. DA EFF:02/01/00 FE/RA:NONE		DA	MBR								
SEE MISCELLANEOUS TABLE AA. APPCODES:R,S,T,U,X DA EFF:02/27/97 FE/RA:NONE		DA	MBS								
SEE MISCELLANEOUS TABLE AA. DA EFF:02/01/00 FE/RA:NONE		DA	MBT								
SEE MISCELLANEOUS TABLE AA. DA EFF:02/01/00 FE/RA:NONE		DA	MBU								
SEE MISCELLANEOUS TABLE AA. DA EFF:01/16/97 FE/RA:NONE APPCODES:R,S,T,U,X		DA	MBV								
SEE MISCELLANEOUS TABLE AA. DA EFF:01/16/97 FE/RA:NONE APPCODES:R,S,T,U,X		DA	MBW								
SEE MISCELLANEOUS TABLE AA. APPCODES:R,S,T,U,X DA EFF:02/15/96 FE/RA:NONE		DA	MBX								
SEE MISCELLANEOUS TABLE AA. DA EFF:02/01/00 FE/RA:NONE		DA	MBY								
SEE MISCELLANEOUS TABLE AA. DA EFF:02/01/00 FE/RA:NONE		DA	MBZ								

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TABLE A-FEATURES (CONTINUED)											
EQUIPMENT		EQUIPMENT OR CIRCUIT DATA						SD EQUIVALENT			
DESCRIPTION	REF NOTE	RAT-ING	LIST OR GROUP	QTY	EQUIPMENT OR CIRCUIT	L/G OR FIG	WRG	APP	SCHEMATIC	FIG	OPT
SEE MISCELLANEOUS TABLE AA. DA EFF:02/01/00 FE/RA:NONE		DA	MCA								
SEE MISCELLANEOUS TABLE AA. DA EFF:02/01/00 FE/RA:NONE		DA	MCB								
SEE MISCELLANEOUS TABLE AA. DA EFF:09/17/97 FE/RA:NONE APPCODES:R,S,T,U,X		DA	MCC								
SEE MISCELLANEOUS TABLE AA. DA EFF:02/01/00 FE/RA:NONE		DA	MCD								
SEE MISCELLANEOUS TABLE AA. DA EFF:02/01/00 FE/RA:NONE		DA	MCE								
SEE MISCELLANEOUS TABLE AA.			MCF								
SEE MISCELLANEOUS TABLE AA. DA EFF:02/01/00 FE/RA:NONE		DA	MCG								
SEE MISCELLANEOUS TABLE AA. DA EFF:02/01/00 FE/RA:NONE		DA	MCH								
SEE MISCELLANEOUS TABLE AA. DA EFF:01/16/97 FE/RA:NONE APPCODES:R,S,T,U,X		DA	MCI								
SEE MISCELLANEOUS TABLE AA. DA EFF:02/01/00 FE/RA:NONE		DA	MCJ								
SEE MISCELLANEOUS TABLE AA. DA EFF:02/06/97 FE:J5D029B-1,LMCM FE:J5D029B-1,LMCN APPCODES:R,S,T,U,X		DA	MCK								
SEE MISCELLANEOUS TABLE AA. DA EFF:02/01/00 FE/RA:NONE		DA	MCL								
SEE MISCELLANEOUS TABLE AA. DA EFF:02/01/00 FE/RA:NONE		DA	MCM								
SEE MISCELLANEOUS TABLE AA. DA EFF:02/01/00 FE/RA:NONE		DA	MCN								
SEE MISCELLANEOUS TABLE AA. DA EFF:09/17/97 FE/RA:NONE APPCODES:R,S,T,U,X		DA	MCP								
SEE MISCELLANEOUS TABLE AA. DA EFF:02/01/00 FE/RA:NONE		DA	MCQ								
SEE MISCELLANEOUS TABLE AA. DA EFF:02/01/00 FE/RA:NONE		DA	MCR								

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TABLE A-FEATURES (CONTINUED)

EQUIPMENT		EQUIPMENT OR CIRCUIT DATA							SD EQUIVALENT		
DESCRIPTION	REF NOTE	RAT-ING	LIST OR GROUP	QTY	EQUIPMENT OR CIRCUIT	L/G OR FIG	WRG	APP	SCHEMATIC	FIG	OPT
SEE MISCELLANEOUS TABLE AA. DA EFF:07/15/99 FE/RA:NONE		DA	MCS								
SEE MISCELLANEOUS TABLE AA. DA EFF:07/15/99 FE/RA:NONE		DA	MCT								
SEE MISCELLANEOUS TABLE AA. APPCODES:R,S DA EFF:09/22/99 FE/RA:NONE		DA	MCU								
SEE MISCELLANEOUS TABLE AA. DA EFF:02/01/00 FE/RA:NONE		DA	MCV								
SEE MISCELLANEOUS TABLE AA. DA EFF:02/01/00 FE/RA:NONE		DA	MCW								
SEE MISCELLANEOUS TABLE AA. DA EFF:02/01/00 FE/RA:NONE		DA	MCX								
END OF TABLE-A											

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BT13

5ESS SWITCHING EQUIPMENT
SPECIFICATION FOR
AUTOMATIC CALL DISTRIBUTOR (ACD)/
MANAGEMENT INFORMATION SYSTEM (MIS)
SOFTWARE SUN BASED APPLICATIONS
RELEASE 9
*AT&T TECHNOLOGIES TRADEMARK

DWG SIZE C2 ISSUE 42

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STOCKLIST								
ITEM NBR	LIST GROUP CODE	QTY PER CODE	PRODUCT IDENTIFIER	CODE	DESCRIPTION	REFERENCE POSITION	NOTE	
							SYM	NBR
1000	1	1	405920299		DISKETTE #32210201 MICRO 1MB 3-1/2 IN POLAROID			1 2
1010	2	1	405902453		CARTRIDGE #DC6150 5-1/4 IN. TAPE REPLACEMENT FOR DC600XTD 3M CO.			1
1020	3	1	406755066		CARTRIDGE, DATA TAPE #411932/080 (8 MM) CARLISLE MEMORY PRODUCTS			1
1025	4	1	406989558		TAPE, MAGNETIC #HF4/60 MAXELL			1 6
1030	10	1	601435308	J5D029B-1, L10	DOCUMENT			5
1040	11	1	601435316	J5D029B-1, L11	DOCUMENT			5
1050	12	1	601435324	J5D029B-1, L12	DOCUMENT			5
1060	13	1	601435332	J5D029B-1, L13	DOCUMENT			5
1070	14	1	601435340	J5D029B-1, L14	DOCUMENT			5
1080	15	1	601435357	J5D029B-1, L15	DOCUMENT			5
1090	16	1	601452196	J5D029B-1, L16	DOCUMENT			5
1100	17	1	601452204	J5D029B-1, L17	DOCUMENT			5
1110	18	1	601452212	J5D029B-1, L18	DOCUMENT			5
1120	19	1	601452220	J5D029B-1, L19	DOCUMENT			5
1130	20	1	601452238	J5D029B-1, L20	DOCUMENT			5
1140	21	1	601452246	J5D029B-1, L21	DOCUMENT			5
1150	5	2	405920299		DISKETTE #32210201 MICRO 1MB 3-1/2 IN POLAROID			1 2
1160	6	1	407436088	255430001	DOCUMENT, CD-ROM, BLANK			1 7
1170	22	1	601806839	J5D029B-1, L22	DOCUMENT			5
1180	23	1	601806847	J5D029B-1, L23	DOCUMENT			5
1190	24	1	601806854	J5D029B-1, L24	DOCUMENT			5
***** END OF STOCKLIST *****								

S H O P T	I N S T	MANUFACTURING NOTES	
		SYM	NBR
X	X		
X	X		
X	X		
X	X		
X	X		
X	X		

1. (IEX) INDICATES ITEMS TO BE SOURCED AT THE IEX CORPORATION, 2425 NORTH CENTRAL EXPRESSWAY, RICHARDSON, TEXAS 75080.
2. 3 1/2 INCH FLOPPY DISKETTE.
5. "IDG2" INDICATES ITEM TO BE SOURCED AT LUCENT TECHNOLOGIES CUSTOMER INFORMATION CENTER INDIANAPOLIS, INDIANA.
6. CARTRIDGE TAPE 4MM.
7. COMPACT DISK - 5.25 IN. 650MB

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TABLE AA

TABLE AA RIGHT TO USE (RTU) FEATURES									
LIST	FEATURE DESCRIPTION	NOTE	RATING	NSEP CODE	STARS CODE	SCURDY (YES)	FEAT ID	PREREQ REQ RTU	APPL RTU PER
MAA	THE INITIAL 50 AGENT POSITIONS FOR THE SUN ELC OPERATING SYSTEM BASED PACKAGE FOR ACD/MIS SOFTWARE. (SEE LIST M1) (RELEASE 10.0 & HIGHER)	74	DA			Y		--	MIS
MAB	SUN BASED PACKAGE FOR THE PINNACLE AIU CORE SOFTWARE. THIS INCLUDES ONE 5ESS SWITCH CONNECTION AND ONE MIS CONNECTION. (SEE LIST M8)	53,59	DA			Y		--	AIU
MAC	AUTOMATIC CALL DISTRIBUTOR /MANAGEMENT INFORMATION SYSTEM (ACD/MIS) FOR END-USER SOFTWARE FOR THE SUPERVISOR WORKSTATION AT CUSTOMER PREMISES. (SEE LIST M5) (DOS VERSION)	53,55,57,58,59	DA			Y		--	SUPERVISOR WORK-STATION
MAD	PINNACLE LINK I FEATURE. (SEE LIST M6)	53,75	DA			Y		--	CUSTOMER APPL
MAE	INITIAL 50 AGENT POSITIONS FOR THE SUN (690) BASED PACKAGE FOR ACD/MIS SOFTWARE. (SEE LIST M7)	53	DA			Y		--	MIS
MAF	PINNACLE ACD/MIS VECTOR WORKBENCH FEATURE. (SEE LIST M8)	53	DA			Y		--	CUSTOMER OWNED MIS ONLY
MAG	10 ADDITIONAL SUN BASED AGENT POSITIONS FOR SUN BASED PACKAGE FOR MIS SOFTWARE. (SEE LIST M19)	53,69,74,75				Y		MAE, MBR	ADD'L 10 AGENT POS
MAH	BASIC CALL VECTORING CALL HANDLING FEATURE PER PINNACLE ACD/MIS OR ACD/E911 MIS CUSTOMER. THIS FEATURE REQUIRES THE SWITCH RTU FOR BASIC VECTORING. (J5D008*-1 LIST MTL)	53,75	DA			Y		MAE, MBR	PINNACLE MIS OR MIS COM'L CUSTOMER
MAJ	ENHANCED PROMPTING ON INBOUND CALLS FEATURE. THIS FEATURE REQUIRES THE SWITCH RTU FOR EPIC (J5D008*-1 LIST MTM)	53,75	DA			Y		MAE, MBR	PROMPT
MAK	REPORTING VIEWS PINNACLE ACD/MIS OR ACD/E911 MIS FEATURE PER TELCO OWNED MIS.	53,75	DA			Y		MAA,MAE, MBR,MBT	COM'L CUSTOMER
MAL	REPORTING VIEWS PINNACLE ACD/MIS OR ACD/E911 MIS FEATURE PER MIS.	53,75	DA			Y		MAA,MAE, MBR,MBT	MIS
MAM	CUSTOM REPORTS PINNACLE ACD/MIS OR ACD/E911 MIS FEATURE PER TELCO OWNED MIS.	53,75	DA			Y		MAA,MAE, MBR,MBT	COM'L CUSTOMER
MAN	CUSTOM REPORTS PINNACLE ACD/MIS OR ACD/E911 MIS FEATURE PER MIS.	53,75	DA			Y		MAA,MAE, MBR,MBT	MIS

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TABLE AA

MAP	NETWORKING I PINNACLE ACD/MIS OR ACD/E911 MIS FEATURE PER TELCO OWNED MIS.	53,75	DA						Y	MAA,MAE, MBR,MBT	COM'L CUSTOMER
MAQ	NETWORKING I PINNACLE ACD/MIS OR ACD/E911 MIS FEATURE PER MIS.	53,75	DA						Y	MAA,MAE, MBR,MBT	MIS
MAR	NETWORKING II PINNACLE ACD/MIS OR ACD/E911 MIS FEATURE PER TELCO OWNED MIS. (REQUIRES LIST M2).	53,75	DA						Y	MAA,MAE, MBR,MBT	COM'L CUSTOMER
MAS	NETWORKING II PINNACLE ACD/MIS OR ACD/E911 MIS FEATURE PER MIS. (REQUIRES LIST M2)	53,75	DA						Y	MAA,MAE, MBR,MBT	MIS
MAT	PINNACLE LINK II MIS FEATURE PER TELCO OWNED ACD/MIS OR ACD/E911 MIS. (REQUIRES LIST M3).	53	DA						Y	MAA,MAE, MBR,MBT	COM'L CUSTOMER
MAU	PINNACLE LINK II MIS FEATURE PER ACD/MIS OR ACD/E911 MIS. (REQUIRES LIST M3).	53	DA						Y	MAE, MBR MBT, MCJ	MIS
MAV	TIMED EVENT CODES PINNACLE ACD/MIS OR ACD/E911 MIS FEATURE PER TELCO OWNED MIS. INCLUDES TIMED EVENT CODES FOR OUTBOUND CALLS FEATURE CAPABILITY.	53,75	DA						Y	MAA,MAE, MBR,MBT	COM'L CUSTOMER
MAW	TIMED EVENT CODES PINNACLE ACD/MIS OR ACD/E911 MIS FEATURE PER CUSTOMER OWNED MIS. INCLUDES TIMED EVENT CODES FOR OUTBOUND CALLS FEATURE CAPABILITY.	53,75	DA						Y	MAA,MAE, MBR,MBT	MIS
MAX	EACH ADDITIONAL 5ESS SWITCH CONNECTION TO THE PINNACLE AIU. (SEE LIST M18)	53,75	DA						Y	MAB	UP TO 5 PER AIU
MAY	EACH ADDITIONAL MIS CONNECTION TO THE PINNACLE AIU. (SEE LIST M18)	53,75	DA						Y	MAB	UP TO 23 PER AIU
MAZ	10/20 BREAK ENHANCEMENTS	53,75	DA						Y	--	MIS
MBA	MIRRORED DISK AND ON LINE BACK-UP CAPABILITY FOR PINNACLE MIS.	53,75	DA						Y	MAE, MBR	MIS
MBB	WALL MOUNTED MESSAGE DISPLAY INTERFACE.	53,75	DA						Y	MAE, MBR	MIS
MBC	SUPERVISOR WORKSTATION WITH LOOKING GLASS (WINDOWS) CAPABILITY FOR ACD/MIS, ACD/E911 AND/OR PROFESSIONAL OFFICE. (SEE LIST M9).	53	DA						Y	--	SUPERVISOR WORK-STATION
MBD	TO UPGRADE EXISTING SUPERVISOR WORKSTATIONS FOR LOOKING GLASS (WINDOWS). (SEE LIST M9)	53	DA						Y	MAC	SUPERVISOR WORK-STATION
MBE	AUTOMATED OUTBOUND DIALING (AOD) FEATURE FOR A TELCO OWNED MIS SERVING COMMERCIAL CUSTOMERS.	53,75,76	DA						Y	MAR,MAT	COM'L CUSTOMER

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TABLE AA

MBF	AUTOMATED OUTBOUND DIALING (AOD) FEATURE PER CUSTOMER OWNED MIS.	53,75,76	DA		Y	MAU, MCJ	MIS
MBG	AUTOMATED OUTBOUND DIALING (AOD) FEATURE FOR PACIFIC BELL. INTERNAL APPLICATIONS ONLY. THIS LIST IS TO BE SOURCED ON GREENSBORO WITH DELIVERY TO WARRENVILLE. UPON ACCEPTANCE BY PACIFIC BELL. THIS LIST WILL BECOME "DA". PRODUCT MANAGEMENT WILL BE CONTACTED FOR DEVELOPMENT CONTRACT COST AND PRICING INFORMATION. (SOURCED RPDS)	53	DA		Y	--	PACIFIC BELL APPLICATION ONLY
MBH	IMMEDIATE UPDATING OF MIS FOR AGENT STATUS DISPLAY WHEN A CHANGE IS MADE TO THE PRMS SCHEDULE. THIS LIST AND ASSOCIATED RTU FEE IS ONLY TO BE ORDERED BY PACIFIC BELL. THIS LIST IS TO BE SOURCED ON GREENSBORO WITH DELIVERY TO WARRENVILLE. UPON ACCEPTANCE BY PACIFIC BELL. THIS LIST WILL BECOME "DA". PRODUCT MANAGEMENT WILL BE CONDUCTED FOR DEVELOPMENT CONTRACT COST AND PRICING INFORMATION. (SOURCED RPDS)	53	DA		Y	MAA, MAE, MBR	PACIFIC BELL APPLICATION
MBJ	IMMEDIATE UPDATING OF MIS FOR AGENT STATUS DISPLAY WHEN A CHANGE IS MADE TO THE PRMS SCHEDULE FOR A CUSTOMER OWNED MIS. RELEASE 10.0 & HIGHER	53,75	DA		Y	MAA, MAE, MBR	MIS
MBK	IMMEDIATE UPDATING OF MIS FOR AGENT STATUS DISPLAY WHEN A CHANGE IS MADE TO THE PRMS SCHEDULE FOR A TELCO OWNED MIS SERVING COMMERCIAL CUSTOMERS. RELEASE 9.0.1	53,75	DA		Y	MAA, MAE, MBR	COM'L CUSTOMER
MBL	PINNACLE PROFESSIONAL OFFICE FEATURE (CENTREX MONITORING) (LUCENT TECHNOLOGIES ISDN CENTREX AND/OR ACD POSITION IS REQUIRED). (SEE LIST M19) (RELEASE 10.0 & HIGHER)	53,75	DA		Y	--	CENTREX AND/OR ACD POSITION
MBM	MIS ISDN CENTREX POSITION MONITORING FEATURE. (CENTREX MONITORING) (LUCENT TECHNOLOGIES ISDN CENTREX POSITION IS REQUIRED).	53,75	DA		Y	--	CENTREX POSITION
MBN	REQUIRED TO PROVIDE THE UPGRADE FROM MIS ISDN CENTREX POSITION MONITORING FEATURE (CENTREX MONITORING) (LUCENT TECHNOLOGIES ISDN CENTREX POSITION) TO PINNACLE PROFESSIONAL OFFICE FEATURE. (CENTREX MONITORING) (LUCENT TECHNOLOGIES ISDN CENTREX POSITION).	53,75	DA		Y	--	CENTREX POSITION

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** CONTINUED **

TABLE AA

MBP	REQUIRED TO UPGRADE THE IPX AIU TO RELEASE 11.0.1 (SEE LIST M18)	53,77	DA		Y	MAB	AIU RELEASE
MBQ	REQUIRED TO UPGRADE THE MIS ELC, SS2, TO RELEASE 10.0, 10.1, 11.0.1 (SEE LIST M19)	53,77	DA		Y	MAA, MAE, MBR	MIS RELEASE
MBR	REQUIRED FOR THE INITIAL 50 AGENT POSITIONS FOR THE SUN BASED PACKAGE FOR MIS SOFTWARE. (SEE LIST M19) (RELEASE 10.0 & HIGHER)	53,71,74,85	DA		Y	--	MIS
MBS	REQUIRED FOR PINNACLE SUN S1000 MIS PLATFORM MIGRATION FROM THE SUN SS2 PLATFORM.	53	DA			--	MIS
MBT	REQUIRED FOR PINNACLE ACD/E911 AGENT POSITION FOR THE MIS. (SEE LIST M19)	53	DA		Y	MBR, MAG	E911 AGENT POSITION
MBU	REQUIRED FOR PINNACLE ACD/E911 MIS FUNCTIONALITY (SEE LIST M19)	53	DA		Y	--	MIS
MBV	REQUIRED TO INCREASE THE NUMBER OF MIS (S1000) LINK II SUBSCRIPTIONS TO 15. FOR U.S. WEST ONLY. RELEASE 10.0	53	DA		Y	--	MIS
MBW	REQUIRED TO INCREASE THE CUSTOM REPORT DEFINITIONS TO 125. FOR U.S. WEST ONLY. RELEASE 10.0	53	DA		Y	--	MIS
MBX	REQUIRED FOR AIU LINK III PHASE I FEATURE SOFTWARE FOR NYNEX ONLY. SPECIFY ONE LIST MBX PER LINK III AS REQUIRED. (SEE LIST M13)	53	DA		Y	--	AIU
MBY	REQUIRED TO MIS RELEASE UPGRADES. RELEASE 11.0.1 AND HIGHER. (SEE LIST M19)	53,77,84	DA			--	MIS
MBZ	REQUIRED FOR AIU RELEASE UPGRADES. RELEASE 11.0.1 AND HIGHER. (SEE LIST M18)	53,77,84	DA			--	AIU
MCA	REQUIRED FOR VARIABLE REFRESH OF AGENT STATUS DISPLAY. SPECIFY ONE LIST MCA PER MIS PLATFORM. (FOR ACD/MIS OR ACD/E911 PLATFORMS). (SEE LIST M19) (RELEASE 10.0 & HIGHER)	53,78,79			Y	--	MIS
MCB	REQUIRED FOR AIU LINK III FEATURE SOFTWARE. SPECIFY ONE LIST MCB PER LINK III FOR THE LARGE AIU PLATFORM AS REQUIRED. (SEE LIST M18) (RELEASE 10.1 & HIGHER)	53	DA			--	
MCC	REQUIRED FOR LAN NETWORKING FEATURE SOFTWARE.	53	DA				

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TABLE AA									
	SPECIFY ONE LIST MCC PER LOOKING GLASS SUPERVISOR WORKSTATION AS REQUIRED. REQUIRES LIST M9. (RELEASE 10.1 & HIGHER)								
MCD	REQUIRED FOR AIU THIRD PARTY CALL CONTROL FEATURE SOFTWARE. SPECIFY ONE LIST MCD PER LARGE AIU PLATFORM AS REQUIRED. (SEE LIST M18) (RELEASE 10.1 AND HIGHER)	53	DA						
MCE	REQUIRED FOR MIS THIRD PARTY CALL CONTROL FEATURE SOFTWARE. SPECIFY ONE LIST MCE PER MIS AS REQUIRED. (SEE LIST M19) (RELEASE 10.1 AND HIGHER)	53	DA						
MCF	REQUIRED FOR ENHANCED PROFESSIONAL OFFICE SOFTWARE. SPECIFY ONE LIST MCF PER AGENT POSITION AS REQUIRED. (SEE LIST M19)	53 87	DA						
MCG	REQUIRED FOR MIS CORE PACKAGE FOR NEW AND GROWTH APPLICATIONS WITH 49 AGENT POSITIONS & UNDER. ALSO, INCLUDES CUSTOM REPORTS AND REPORTING VIEWS. SPECIFY ONE LIST MCG PER AGENT POSITION AS REQUIRED (SEE LISTS M19)	53	DA						
MCH	REQUIRED FOR AIU CORE PACKAGE FOR NEW AND GROWTH APPLICATIONS WITH 49 AGENT POSITIONS AND UNDER. SPECIFY ONE LIST MCH PER AGENT POSITION AS REQUIRED SEE LISTS M18.	53	DA						
MCI	REQUIRED FOR MULTIPLE TIME ZONE FEATURE. SPECIFY ONE LIST MCI PER MIS AS REQUIRED. (RELEASE 11.0 & HIGHER)	53,82	DA						
MCJ	MIS NETWORKING. INCLUDES: NETWORKING I (MIS AND NON-MIS NETWORKING) FOR PINNACLE ACD/MIS OR ACD/E911. PROVIDE ONE LIST MCJ PER MIS.	53,75	DA		Y		MBR, MBT	MIS	
MCK	MIS REPORT ENHANCEMENTS. INCLUDES: REPORTING VIEWS, CUSTOM REPORTS, AND TIMED EVENT CODES. ALSO INCLUDES: TIMED EVENT CODES FOR OUTBOUND CALLS. PROVIDE FOR PINNACLE ACD/MIS AND ACD/E911 MIS. PROVIDE ONE LIST MCK PER MIS. (SEE LISTS M19)	53,75	DA		Y		MBR, MBT	MIS	
MCL	MIS FORCE MGMT ENHANCEMENT INCLUDES: 10/20 MINUTE BREAKS AND IMMEDIATE UPDATING OF MIS FOR AGENT STATUS DISPLAY WHEN A CHANGE IS MADE TO	53,75	DA		Y		MBR, MBT	MIS	

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TABLE AA									
	THE AGENT SCHEDULE. (SEE LIST M19) (RELEASE 10.0 & HIGHER)								
MCM	MIS REPORT ENHANCEMENTS INCLUDES: REPORTING VIEWS AND CUSTOM REPORT. PROVIDE FOR PINNACLE ACD/MIS AND ACD/E911 MIS. PROVIDE ONE LIST MCM PER MIS. (SEE LISTS M19)	53,75	DA					MBR, MBT	MIS
MCN	REQUIRED FOR TIMED EVENT CODES FOR PINNACLE ACD/MIS OR ACD/E911. INCLUDES TIMED EVENT CODES FOR OUTBOUND CALLS. PROVIDE ONE LIST MCN PER MIS. (SEE LISTS M19)	53,75	DA					MBR, MBT	MIS
MCP	REQUIRED FOR AIU AND MIS SUN PLATFORM SOFTWARE UPDATE FIXES (SU) (SEE LISTS M20 AND M21) (RELEASE 10.0 & HIGHER SU)	77	DA						MIS AIU
MCQ	REQUIRED FOR SUPERVISOR WORKSTATION WITH LOOKING GLASS (WINDOWS). FOR ACD/MIS AND ACD/E911. (SEE LIST M9)	53	DA						SUPV WORK- STATION
MCR	MIS AGENT CHECK-IN CHECK-OUT REPORT PROVIDE ONE LIST MCR PER AGENT POSITION. (SEE LIST M19) (AVAILABLE MIS R13.2)	86	DA						POSITION
MCS	LOOKING GLASS SUPPORT FOR NT PLATFORMS - NON LAN (LIST IS FOR 5NET ONLY) (SEE LIST M24) AVAIL. MIS R13.2SU2)		DA						SUPV WORK- STATION
MCT	INCREASE NUMBER OF NETWORK HOSTS AND LINK II CONNECTIONS FROM 16 TO 32. (LIST IS FOR PAC BELL ONLY) (AVAILABLE MIS R13.0 SU2)		DA						MIS
MCU	MIS AGENT CHECK-IN CHECK-OUT REPORT (LIST IS FOR GTE ONLY) (AVAIL MIS R13.2)		DA						MIS
MCV	MIS ODBC FEATURE (ONE LIST MCV PER MIS FOR 1 TO 50 POSITIONS) (RELEASE 13.3 & HIGHER)	88	DA						MIS
MCW	MIS ODBC FEATURE (ONE LIST MCW PER MIS FOR 51 TO 250 POSITIONS) (RELEASE 13.3 & HIGHER)	88	DA						MIS
MCX	MIS ODBC FEATURE (ONE LIST MCX PER MIS FOR 251 OR MORE POSITIONS) (RELEASE 13.3 & HIGHER)	88	DA						MIS

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