

**CALLS TO BE CHARGED AND NOT TO BE CHARGED FROM MESSAGE RATE AND  
COIN STATIONS**

1. **Calls to be charged.** All calls completed from message rate and coin lines are chargeable except calls to certain official lines and emergency calls to offices specified locally. A completed local call will be charged by registering, writing a message rate ticket, or collecting a coin, the procedures for which are covered in Sections 72 to 76, inclusive. An "A" board toll call is ticketed and timed and in the case of coin lines the charge is collected, these procedures being covered in Sections 74, 75, 76, and 103.
2. **Calls not to be registered.**
  - a. **Completed Calls.**
    - Calls for official lines for which no charge is to be made.
    - "A" board toll calls including calls which the customer could have dialed.
    - Special reversed charge toll calls.
    - Long Distance calls.
    - Emergency calls as locally directed.
    - Calls for special numbers for which no charge is to be made.
    - Calls between stations on the same line on which you are not required to ring.
  - b. **Uncompleted Calls.**
    - Delayed, canceled, and abandoned calls.
    - Difficulties involving cut-off, double connection, wrong number, or better connection as provided in Sections 72 to 76, inclusive.
  - c. **Calls on which no connection is required, except those on which a chargeable service is given, such as cases where you give out the time.** Such calls are considered as completed local calls unless otherwise locally directed.
3. **Message rate ticket not required.** Do not write a message rate ticket on calls listed in "2a" and "2c." If, however, you are locally directed to do so, write tickets on calls to official lines, marking them as in Sec. 6, 3. On uncompleted calls in "2b" dispose of the ticket as for the particular condition in Section 73.
4. **Deposit not required.** Do not request a deposit on calls listed in "2a" and "2c" except "A" board toll calls. In securing deposit on "A" board toll calls, do so as in Sections 74 through 76. Return any deposit made or arrange for a refund on calls in "2" as provided in Sections 74 through 76.