

"A" OPERATORS

CALLS FOR RURAL LINES

1. CALL FOR A RURAL LINE IN YOUR OWN OFFICE
(The following cancels Method No. 2 on the opposite page)

Method No. 2. Where connection to the rural operator is established over a trunk without charge key supervision, the subscriber passes the order to the rural operator and conversation is held over the trunk.

- (1) If the subscriber asks for the suburban operator, acknowledge the request and proceed as follows:
 - (a) With the front cord of the pair used in answering, plug into an idle trunk to the rural operator, selecting a trunk reserved for calls from flat rate lines, and listen out.
- (2) If the subscriber passes a number, say, for example, "I WILL GIVE YOU THE SUBURBAN OPERATOR", and proceed as in "(1)(a)" above.

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follow

CALLS FOR RURAL LINES

1. Call for a rural line in your own office.

- a. If you are at a position adjacent to the rural line position and can reach the called line, establish connection with the called line, proceeding as provided for rural operators when handling calls for rural lines from other than rural line subscribers.
- b. If you are not at a position adjacent to the rural line position, or can not reach the called line, proceed in accordance with whichever of the following methods is authorized for your office.

Method No. 1. Where the order is passed to the rural operator over an interposition call circuit or trunk and the rural operator takes up the calling line and establishes and supervises the connection.

- (1) Where it is the practice to pass the call to the rural operator over a call circuit, as soon as you have acknowledged the call, pass the order over the call circuit to the rural operator first giving the called number only, as "5678-F-12." When the rural operator acknowledges the called number, pass the calling number, as "1234," and when the rural operator acknowledges the calling number, disconnect from the calling line.
- (2) Where it is the practice to pass the call to the rural operator over a trunk, hold the calling line and with the front cord of another pair plug into an idle trunk to the rural operator, selecting a trunk of the group reserved for calls from flat rate lines. Do not ring on the trunk.
When the rural operator answers, pass the order as in "(1)" and when the rural operator acknowledges the calling number, disconnect from the calling line and also from the rural line trunk.

- (3) If the line lamp of the calling line relights, plug in and hold the line until it is taken up by the rural operator.

~~**Method No. 2.** Where connection to the rural operator is established over a trunk without charge key supervision, the subscriber passes the order to the rural operator and conversation is held over the trunk.~~

- ~~(1) With the front cord of the pair used in answering, plug into an idle trunk to the rural operator, selecting a trunk reserved for calls from flat rate lines, and listen out.~~

~~**Note 1:** Where it seems desirable in accordance with local conditions, operators may be instructed to remain in on the connection and pass the call to the rural operator instead of having the subscriber do so.~~

~~**Note 2:** Where locally instructed to do so, the "A" operator will test the rural line before taking the trunk. If the line tests busy, she will immediately give a busy report.~~

Method No. 3. Where connection to the rural operator is established over a trunk and the rural operator takes the order, obtains the calling party's number, takes up the calling line and establishes and supervises the connection at the rural position.

- (1) With the front cord of the pair used in answering, plug into an idle trunk to the rural operator, selecting a trunk reserved for calls from flat rate lines, and listen out. When the front supervisory signal lights, disconnect both cords.

Method No. 4. Where connection to the rural operator is established over a trunk with charge key supervision, the "A" operator passes the order to the rural operator and conversation is held over the trunk.

- (1) Select an idle trunk to the rural operator and plug in with the front cord of the pair used in answering. When the rural operator answers, pass the called number and when the rural operator acknowledges the order, listen out.

When the front supervisory signal goes out, consider the call completed.

CALLS FOR RURAL LINES—Continued**2. Call for a rural line at an office reached over a call circuit trunk.**

- a. Pass an order for the called number to the "B" or tandem operator in the regular way. Remain in on the connection for the answer of the rural operator and when she answers pass an order for the called number, as on a ringdown trunk connection.
- b. Remain in on the connection long enough to receive a busy, out of order, or other report from the rural operator.
If you receive no report, consider the connection established and listen out.
- c. Where you receive charge key supervision, then proceed as though the call were a call circuit trunk connection.
Where you do not receive charge key supervision, then proceed as if the call were a built-up connection.

3. Call for a rural line at an office reached over a straightforward trunk.

- a. Pass an order for the called number to the "B" operator in the regular way.
 - (1) If you receive no acknowledgment or report from the "B" operator, remain in on the connection for the answer of the rural operator, and when she answers, pass the order for the number.
Remain in on the connection long enough to receive a busy, out of order, or other report from the rural operator, and if you receive no report, consider the connection established and listen out.
 - (2) If the "B" operator says, "I will connect you," listen out and consider the connection established.
 - (3) Where you receive charge key supervision, then proceed as on a regular straightforward trunk connection.
Where you do not receive charge key supervision, proceed on as a built-up connection.

4. Call for a rural line at an office reached over a ringdown trunk or a built-up connection.

- a. Pass an order for the called number as on a ringdown trunk or built-up connection and then proceed as follows.
 - (1) If the terminating ringdown operator acknowledges your order, listen out.
 - (2) If the terminating ringdown operator says, "I will give you the rural operator," remain in on the connection for the answer of the rural operator and then proceed as though she were the terminating ringdown operator on a built-up connection.