



Accounting management

Accounting management strategy

The Centrex IP Client Manager does not affect the way that billing is implemented on the CS2000. All calls, regardless of destination, generate AMA records on the CS2000 according to existing rules.

All existing CS2000 hosted billing functions appropriate to the MBS terminal are also available for CICM clients.

Specific call rates for CICM calls are not implemented at this time. For service providers to charge a special rate for CICM calls, it needs to be implemented in the downstream billing system.

Billing information generated for CICM calls does not contain IP-specific information (such as the codec type used), or whether or not a call has been intraswitched.

All existing CS2000-hosted billing functions appropriate to the MBS terminal are also available for CICM clients.

Billing policies

The CICM uses the following policies for billing:

- When a client terminal is disconnected from the CICM, the call is billed. This is necessary to prevent the practice of disconnecting deliberately at the end of a call to avoid being billed.
- When a call is cleared because a component of the CICM fails, the call is not billed.

Tools and utilities

There are no unique accounting management tools or utilities for the CICM component.

Accounting management procedures

The accounting management procedures related to the CICM-level are the existing CS2000 procedures. Refer to the CS2000 suite of Nortel Networks publications.