



# CICM Accounting Management

## Accounting management strategy for CICM

The Centrex IP Client Manager (CICM) does not affect the way that billing is implemented on the CS2000. All calls, regardless of destination, generate automatic message accounting (AMA) records on the CS2000.

All existing CS2000-hosted billing functions appropriate to the Meridian Business Set (MBS) terminal (phone) are also available for CICM clients (terminals).

Specific call rates for CICM calls are not implemented at this time. For service providers to charge a special rate for CICM calls, it needs to be implemented in the downstream billing system.

### Billing policies

The CICM uses these policies for billing:

- When a client terminal is disconnected from the CICM, the call is billed. This is necessary to prevent the practice of disconnecting deliberately at the end of a call to avoid being billed.
- When a call is cleared because a component of the CICM fails, the call is not billed.

### Tools and utilities

There are no unique accounting management tools or utilities for the CICM component.

### Accounting management procedures

The accounting management procedures related to the CICM-level are the existing CS2000 procedures. Refer to the CS2000 suite of Nortel publications.