



Feature Listing Reference Avaya Communication Server 1000

7.5
NN43001-111, 05.01
November 2010

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Chapter 1: New in this release

The following sections detail what is new in *Avaya Communication Server 1000 Feature Listing Reference, NN43001-111* for Avaya Communication Server 1000 (Avaya CS 1000) Release 7.5.

- [Features](#) on page 5
- [Other changes](#) on page 5

Features

The following new feature is added for Release 7.5:

Extended Local Calls

For more information, see [Alphabetical list of software features](#) on page 11.

Other changes

This section lists changes that are not feature-related.

A reference to *Avaya Features and Services Fundamentals, NN43001-106* is added for the IP Media Services feature.

Revision History

| | |
|----------------------|--|
| November 2010 | Standard 05.01. This document is up-issued to support Avaya Communication Server 1000 Release 7.5. |
| June 2010 | Standard 04.01. This document is up-issued to support Avaya Communication Server 1000 Release 7.0. |
| May 2009 | Standard 03.01. This document is up-issued to support Communication Server 1000 Release 6.0. |
| January 2008 | Standard 02.03. This document is up-issued to support Communication Server Release 5.5. |
| December 2007 | Standard 02.02. This document is up-issued to support Communication Server Release 5.5. |

New in this release

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|-----------------------|---|
| May 2007 | Standard 01.01. This document is up-issued to support Communication Server 1000 Release 5.0. This document contains information previously contained in the following legacy document, now retired, <i>Feature Listing, NN43001-111</i> . |
| August 2005 | Standard 11.00. This document is up-issued for Communication Server 1000 Release 4.5. |
| September 2004 | Standard 10.00. This document is up-issued for Communication Server 1000 Release 4.0. |
| October 2003 | Standard 9.00. This document is up-issued to support Succession 3.0 Software. It has been updated to reference the latest technical documentation versions. |
| January 2002 | Standard 8.00. This document is up-issued to include content changes for Meridian 1 Release 25.40 and Succession Communication Server for Enterprise 1000 Release 1.1. |
| April 2000 | Standard, Issue 7.00. This is a global document, replacing the International and North American Feature Listings, and is up-issued for X11 Release 25.0x. |
| November 1999 | Standard, Issue 6.00. |
| June 1999 | Standard, Issue 5.00. |
| December 1998 | Standard, Issue 4.00. |
| October 1997 | Standard, Issue 3.00. |
| August 1996 | Standard, Issue 2.00. |
| July 1995 | Standard, Issue 1.00. This document was created to help users find specific information about X11 features available in the International marketplace. |

Chapter 2: Introduction

This is a global document. Contact your system supplier or your Avaya representative to verify that the hardware and software described are supported in your area.

Subject

The purpose of this document is to provide a complete list of software features available on Avaya Communication Server 1000 (Avaya CS 1000) and Meridian 1 systems and to indicate the source document where descriptive information can be found.

Applicable systems

This document applies to the following systems:

- Avaya Communication Server 1000M Single Group (Avaya CS 1000M SG)
- Avaya Communication Server 1000M Multi Group (Avaya CS 1000M MG)
- Avaya Communication Server 1000E (Avaya CS 1000E)

Intended audience

This document is intended for individuals wanting to locate feature description information within the CS 1000 and Meridian 1 documentation suite.

Conventions

Terminology

In this document, the following systems are referred to generically as "system":

- Avaya Communication Server 1000M (Avaya CS 1000M)
- Avaya Communication Server 1000E (Avaya CS 1000E)
- Meridian 1

Related information

This section lists information sources that relate to this document.

Documents

The following documents are referenced in this document:

- *Avaya Features and Services Fundamentals, NN43001-106*
- *Avaya Software Input/Output: Administration, NN43001-611*
- *Avaya Software Input Output Reference - Maintenance, NN43001-711*

Online

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Chapter 3: Customer service

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Navigation

- [Getting technical documentation](#) on page 9
- [Getting product training](#) on page 9
- [Getting help from a distributor or reseller](#) on page 9
- [Getting technical support from the Avaya Web site](#) on page 10

Getting technical documentation

To download and print selected technical publications and release notes directly from the Internet, go to www.avaya.com/support.

Getting product training

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Chapter 4: Alphabetical list of software features

| Feature | DocumentsAvaya |
|---|--|
| 1.5/2.0 Mbps Gateway | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| 1+ Dialing | <i>Avaya Basic Network Feature Fundamentals, NN43001-579</i> |
| 10/20 Digit ANI on 911 Calls | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| 16-Button Digitone/Multifrequency Operation | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| 2 Mbps Digital Trunk Interface | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| 2 Mbps Digital Trunk Interface Enhancements | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| 2500 Telephone Features | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| 500 Telephone Features | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| 500/2500 Line Disconnect | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| 510 Trunk Route Member Expansion | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |

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|---------------------------------------|--|
| AC15 Recall: Timed Reminder Recall | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| AC15 Recall: Transfer from Meridian 1 | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| AC15 Recall: Transfer from Norstar | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Access codes | <i>Avaya Basic Network Feature Fundamentals, NN43001-579</i> |

Alphabetical list of software features

| —A— | |
|--|--|
| Access Restrictions | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| ACD Activity Codes for Not Ready State | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| ACD Answering Time in Night Service (Advanced) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| ACD Busy Routing | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| ACD Call Delays | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| ACD Call Priority | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| ACD Call Waiting Thresholds (Advanced) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| ACD Calls on Hold | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| ACD DN/CDN Expansion | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| ACD DN/CDN Expansion Phase II | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| ACD Dynamic Queue Threshold | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| ACD in Night Service | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| ACD Least Call Queuing (Advanced) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| ACD Management Reports | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| ACD Night Call Forward (NCFW) (Basic) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| ACD Night Call Forward without Disconnect Supervision (Advanced) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| ACD Threshold Visual Indication (Advanced) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| ACD-CDR Connection Record (Basic) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Activity Codes for Not Ready State | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |

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|---|--|
| Adaptive Bandwidth Management | <i>Avaya Data Networking for Voice over IP , 553-3001-160; Avaya IP Peer Networking: Installation and Configuration, 53-3001-213</i> |
| Advice of Charge | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| Agent and supervisor communication (Advanced) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Agent features | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Agent ID Option | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Agent key (Advanced) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Agent lamp (Advanced) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Agent Lamps (Basic) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Agent Observe (Advanced) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Agent Observe Login (Advanced) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Alarm Management | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Alternate Call Answer (Basic) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Alternative Call Routing for Network Bandwidth Management | <i>Avaya Branch Office Installation and Configuration , 553-3001-214 ; Avaya Main Office Configuration Guide for Survivable Remote Gateway 50 , 553-3001-207</i> |
| Alternative Conference Pad Levels | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Alternative Loss Plan | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Alternative Loss Plan for China | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Alternative Routing for DID/DDD | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Analog Private Network Signaling System (APNSS) | <i>Avaya DPNSS1 Fundamentals, NN43001-572</i> |

Alphabetical list of software features

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| Analog Semi-permanent Connections | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| Application Module | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Application Module Link | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Attendant Administration | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Attendant Alternative Answering | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Attendant and Network Wide Remote Call Forward | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| Attendant Announcement | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Attendant Barge-In | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Attendant Blocking of Directory Number | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| Attendant Break-In | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Attendant Break-In Busy Indication and Prevention | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Attendant Break-In to Inquiry Calls | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Attendant Break-In to Lockout Set Denied | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Attendant Break-In with Secrecy | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Attendant Busy Verify | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Attendant Call Selection | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Attendant Calls Waiting Indication | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Attendant CDR Enhancement | <i>Avaya Call Detail Recording Fundamentals, NN43001-550</i> |
| Attendant Clearing during Night Service | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |

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| Attendant Consoles | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Attendant Delay | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Attendant Display of Speed Call or Autodial | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Attendant Forward No Answer | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Attendant Incoming Call Indicators | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Attendant Interpositional Transfer | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Attendant Lockout | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Attendant Overflow Position | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Attendant Position Busy | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Attendant Recall | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Attendant Recall with Splitting | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Attendant Secrecy | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Attendant Splitting | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Attendant Supervisory Console | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Attendant Through Dialing Networkwide | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| Attendant Trunk Group Busy Indication | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Audible Reminder of Held Calls | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Australia ETSI | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic</i> |

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| | <i>Rate Interface Feature Fundamentals, NN43001-580</i> |
| Authorization Code | <i>Avaya Call Detail Recording Fundamentals, NN43001-550</i> |
| Authorization Code Security Enhancement | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Autodial | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Autodial Tandem Transfer | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Automatic Answerback | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Automatic Call Distribution | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Automatic Call Distribution (ACD) CDR Queue (connection) records | <i>Avaya Call Detail Recording Fundamentals, NN43001-550</i> |
| Automatic Gain Control Inhibit | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Automatic Guard Detection | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Automatic Hold | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Automatic Least-Cost Routing | <i>Avaya Basic Network Feature Fundamentals, NN43001-579</i> |
| Automatic Line Selection | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Automatic Number Identification | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Automatic Number Identification on DTI | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Automatic on-net to off-net overflow | <i>Avaya Basic Network Feature Fundamentals, NN43001-579</i> |
| Automatic Overflow (Advanced) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Automatic Number Identification | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Automatic Number Identification | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |

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| Automatic Preselection of Prime Directory Number | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Automatic Number Identification | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Automatic Redial | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Automatic Set Relocation | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Automatic Timed Reminders | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Automatic Trunk Maintenance | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Automatic Wake Up | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Automatic Wake Up FFC Delimiter | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Auxiliary Processor Link | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Auxiliary Signaling | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |

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| B34 Codec Static Loss Plan Downloading | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| B34 Dynamic Loss Switching | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Background Terminal | <i>Avaya Hospitality Features Fundamentals, NN43001-553</i> |
| Background Terminal Facility | <i>Avaya Hospitality Features Fundamentals, NN43001-553</i> |
| Backup D-Channel | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| Bandwidth Management Support for Network Wide Virtual Office | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| BARS or NARS bypass control | <i>Avaya Basic Network Feature Fundamentals, NN43001-579</i> |
| Basic Call Service | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |

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| Basic Emergency Services When VO Logged Out | <i>Avaya New in this Release, NN43001-115</i> |
| B-Channel Overload Control | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| Bearer Capability in Call Detail Recording | <i>Avaya Call Detail Recording Fundamentals, NN43001-550</i> |
| Boss/Secretary Filtering Enhancement | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Break-in Features | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| BRI/PRI Basic Call Interworking | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| BRI Trunks with Night Service Enhancement | <i>Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| Bridging | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Business Networking Express/EuroISDN Call Diversion | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| Business Networking Express/EuroISDN Explicit Call Transfer | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| Business Networking Express/Name and Private Number Display | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| Busy Lamp Field | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Busy Tone Detection for Asia Pacific and CALA | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Busy Tone Detection for Japan | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Busy Verify on Calling Party Control Calls | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |

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| Call Back Queuing Against Main | <i>Avaya Basic Network Feature Fundamentals, NN43001-579</i> |
| Call Ceiling | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Call Center Transfer Connect | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Call Charge Keeping | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| Call Connection Restriction | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| Call Detail Recording | <i>Avaya Call Detail Recording Fundamentals, NN43001-550</i> |
| Call Detail Recording Enhancement | <i>Avaya Call Detail Recording Fundamentals, NN43001-550</i> |
| Call Diversion Notification | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| Call Forcing (Advanced) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Call Forward All Calls | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Call Forward All Calls/No Answer | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| Call Forward and Busy Status | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Call Forward Busy | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Call Forward by Call Type | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Call Forward Destination Deactivation | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Call Forward External Deny | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Call Forward No Answer, Second Level | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |

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| Call Forward No Answer/Flexible Call Forward No Answer | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Call Forward Save on SYSLOAD | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Call Forward to Trunk Restriction | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Call Forward, Break-In and Hunt Internal or External Network Wide | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| Call Forward, Internal Calls | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Call Forward, Remote (Attendant and Network Wide) | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Call Forward/Hunt Override Via Flexible Feature Code | <i>Avaya Features and Services Fundamentals, NN43001-106; Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| Call Hold, Deluxe | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Call Hold, Individual Hold Enhancement | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Call Hold, Permanent | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Call Interflow (Advanced) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Call Number Information Messages | <i>Avaya Hospitality Features Fundamentals, NN43001-553</i> |
| Call Page Network Wide | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| Call Park | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Call Park Network Wide | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| Call Park on Unsupervised Trunks | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |

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| Call Party Name Display | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Call Pickup | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Call Pickup Network Wide | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| Call Pickup, Directed | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Call Redirection by Day | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Call Redirection by Time of Day | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Call Source Identification (Basic) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Call Transfer | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Call Transfer Connect (UUI) | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| Call Waiting Redirection | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Call Waiting/Internal Call Waiting | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Called Party Control on Internal Calls | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Called Party Disconnect Control | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Calling Line Identification (CLID) | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| Calling Line Identification in CDR | <i>Avaya Call Detail Recording Fundamentals, NN43001-550</i> |
| Calling Number Display Restriction for Argentina | <i>Avaya Multifrequency Compelled Signaling Fundamentals, NN43001-284</i> |
| Calling Party Name Display Denied | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Calling Party Number | <i>Avaya Call Detail Recording Fundamentals, NN43001-550</i> |
| Calling Party Privacy | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic</i> |

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| | <i>Rate Interface Feature Fundamentals, NN43001-580</i> |
| Calling Party Privacy Override | <i>Avaya Features and Services Fundamentals, NN43001-106; Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| Calling Party Privacy Override Enhancement | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| Calls Waiting Indication key (AWC) (Advanced) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Calls Waiting Indication key (AWC) (Basic) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Camp-On | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Camp-On to a Set in Ringback or Dialing | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Camp-On to Multiple Appearance Directory Number | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Camp-On, Forced | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Camp-On, Station | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Card LED Status | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| CCR call handling error detection | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| CCR capacity impacts | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| CCR controlled mode operation | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| CCR script commands and operation | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| CDR 100 Hour Call | <i>Avaya Call Detail Recording Fundamentals, NN43001-550</i> |
| CDR Answer Supervision | <i>Avaya Call Detail Recording Fundamentals, NN43001-550</i> |
| CDR Expansion | <i>Avaya Call Detail Recording Fundamentals, NN43001-550</i> |

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| CDR on Busy Tone | <i>Avaya Call Detail Recording Fundamentals, NN43001-550</i> |
| CDR on Data Link | <i>Avaya Call Detail Recording Fundamentals, NN43001-550</i> |
| CDR on Redirected Incoming Calls | <i>Avaya Call Detail Recording Fundamentals, NN43001-550</i> |
| CDR on TTY | <i>Avaya Call Detail Recording Fundamentals, NN43001-550</i> |
| CDR with Charge Account | <i>Avaya Call Detail Recording Fundamentals, NN43001-550</i> |
| CDR with Outpulsed Digits | <i>Avaya Call Detail Recording Fundamentals, NN43001-550</i> |
| Centralized Multiple Line Emulation | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Centrex Switchhook Flash | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Channel Negotiation | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| Charge Account and Calling Party Number | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Charge Account, Forced | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Charge Display at End of Call | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| China - Attendant Monitor | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| China - Busy Tone Detection | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| China - Flexible Feature Codes | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| China - Supervised Analog Lines | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| China - Toll Call Loss Plan | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| China Number 1 Signaling | <i>Avaya Multifrequency Compelled Signaling Fundamentals, NN43001-284</i> |

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| China Number 1 Signaling Enhancements | <i>Avaya Multifrequency Compelled Signaling Fundamentals, NN43001-284</i> |
| CIS ANI Digits Manipulation and Gateways Enhancements | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| CIS ANI Reception | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| CIS Multifrequency Shuttle | <i>Avaya Multifrequency Compelled Signaling Fundamentals, NN43001-284</i> |
| CIS Toll Dial Tone Detection | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| CLASS: Calling Number and Name Delivery | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| CLASS: Visual Message Waiting Indicator | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| CLID-C: Enhance Override CLID Presentation Restriction | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| CLID on Analog Trunks for Hong Kong (A-CLID) | <i>Avaya Features and Services Fundamentals, NN43001-106; Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| CLID Redirecting Number Enhancement | <i>Avaya ISDN Primary Rate Interface: Features, 553-3001-369</i> |
| Collect Call Blocking | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Conference | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Conference Warning Tone Enhancement | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Console Operations | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Console Presentation Group Level Services | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Context-sensitive soft keys | <i>Avaya New in this Release, NN43001-115</i> |
| Controlled Class of Service | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |

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| Controlled Class of Service, Enhanced | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Coordinated Call Back Queuing | <i>Avaya Basic Network Feature Fundamentals, NN43001-579</i> |
| Coordinated Dialing Plan | <i>Avaya Dialing Plans Reference, NN43001-283</i> |
| Coordinated Dialing Plan with CDR Enhancement | <i>Avaya Call Detail Recording Fundamentals, NN43001-550</i> |
| Corporate Directory | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| CTI Enhancements — DTMF Tone Generation | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| CTI Trunk Monitoring and Control | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Customer Controlled Routing (CCR) (Advanced) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Customer Controlled Routing with Digital Private Network Signaling System | <i>Avaya DPNSS1 Fundamentals, NN43001-572</i> |

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| DASS2 to ISDN BRI, QSIG, and EuroISDN Gateway | <i>Avaya DASS2 Fundamentals, NN43001-571</i> |
| DASS2/DPNSS1 INIT Call Cut Off | <i>Avaya DASS2 Fundamentals, NN43001-571; Avaya DPNSS1 Fundamentals, NN43001-572</i> |
| Data Packet Network access | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| Dataport Hunting | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| D-Channel Expansion | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| Departmental Listed Directory Number | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Diagnostic and Fault Reporting Enhancements | <i>Avaya New in this Release, NN43001-115</i> |
| Dial Access to Group Calls | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Dial Intercom | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Dial Pulse/Dual-tone Multifrequency Conversion | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |

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| Dial Tone Detection | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Dialed Number Identification Service | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Dialed Number Identification Service (DNIS) (Advanced) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Dialed Number Identification Service (DNIS) on CDR | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Dialed Number Identification Service Across Call Modifications | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Dialing transparency | <i>Avaya Basic Network Feature Fundamentals, NN43001-579</i> |
| DID/DTMF DOD | <i>Avaya Multifrequency Compelled Signaling Fundamentals, NN43001-284</i> |
| DID-to-network Calling | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| Digit Display | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Digit DNIS for Meridian MAX | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Digit Key Signaling at Console | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| Digit Manipulation | <i>Avaya Basic Network Feature Fundamentals, NN43001-579</i> |
| Digit translation/restriction/recognition | <i>Avaya Basic Network Feature Fundamentals, NN43001-579</i> |
| Digital Access Signaling System No.2 (DASS2) | <i>Avaya DASS2 Fundamentals, NN43001-571</i> |
| Digital Private Network Signaling System | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Digital Trunk Interface - Commonwealth of Independent States | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Digital Trunk Interface and Primary Rate Interface Time Slot Reuse | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| Digitone Receiver Enhancements | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |

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| Direct Inward Dialing Call Forward No Answer Timer | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Direct Inward Dialing Recall Features on DTI2 for Italy | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Direct Inward Dialing to TIE Connection | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Direct Inward System Access | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Direct Inward System Access on Unsupervised Trunks | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Direct Private Network Access | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Directory Number | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Directory Number Delayed Ringing | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Directory Number Expansion | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Directory Number key (Basic) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Display Agents key (Basic) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Display of Access Prefix on CLID | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| Display of Calling Party Denied | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| Display Waiting Calls (DWC) key | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Display Waiting Calls (DWC) key (Advanced) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Distinctive Ringing by DN | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Distinctive/New Distinctive Ringing | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| DNIS | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Do Not Disturb | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |

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| DPNSS1 Attendant Call Offer | <i>Avaya DPNSS1 Fundamentals, NN43001-572</i> |
| DPNSS1 Attendant Timed Reminder Recall and Attendant Three Party Service | <i>Avaya DPNSS1 Fundamentals, NN43001-572</i> |
| DPNSS1 Call Back When Free and Call Back When Next Used | <i>Avaya DPNSS1 Fundamentals, NN43001-572</i> |
| DPNSS1 Diversion | <i>Avaya DPNSS1 Fundamentals, NN43001-572</i> |
| DPNSS1 Executive Intrusion | <i>Avaya DPNSS1 Fundamentals, NN43001-572</i> |
| DPNSS1 Extension Three Party Service | <i>Avaya DPNSS1 Fundamentals, NN43001-572</i> |
| DPNSS1 Loop Avoidance | <i>Avaya DPNSS1 Fundamentals, NN43001-572</i> |
| DPNSS1 Message Waiting Indication | <i>Avaya DPNSS1 Fundamentals, NN43001-572</i> |
| DPNSS1 Night Service | <i>Avaya DPNSS1 Fundamentals, NN43001-572</i> |
| DPNSS1 Redirection | <i>Avaya DPNSS1 Fundamentals, NN43001-572</i> |
| DPNSS1 Route Optimisation | <i>Avaya DPNSS1 Fundamentals, NN43001-572</i> |
| DPNSS1 Route Optimization/MCDN Trunk Anti-Tromboning Interworking | <i>Avaya DPNSS1 Fundamentals, NN43001-572; Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| DPNSS1 Step Back on Congestion | <i>Avaya DPNSS1 Fundamentals, NN43001-572</i> |
| DPNSS1 to R2MFC Gateway | <i>Avaya DPNSS1 Fundamentals, NN43001-572</i> |
| DPNSS1/DASS2 to Q.931 Gateway | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| DPNSS1/DASS2 Uniform Dialing Plan Interworking | <i>Avaya DPNSS1 Fundamentals, NN43001-572</i> |
| Dual Signaling on Analog Trunks | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Dual Tone Multifrequency Handling using RFC2833 | <i>Avaya New in this Release, NN43001-115</i> |
| Dual Value Added Server Identification | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |

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| E.164/ESN Numbering Plan Expansion | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| Electronic Brandling | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |

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| Electronic Lock Network Wide/Electronic Lock on Private Lines | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| Electronic Switched Network | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Electronic Switched Network Compatibility on ISDN | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| Electronic Switched Network (ESN) Location Code Expansion | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| Electronic Switched Network interworking | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| Emergency key (Advanced) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Emergency Services Access | <i>Avaya Emergency Services Access Fundamentals, NN43001-613</i> |
| Emergency Services Client Mobility | <i>Avaya Emergency Services Access Fundamentals, NN43001-613</i> |
| Emergency Services Networked M911 Operation | <i>Avaya New in this Release, NN43001-115</i> |
| Emergency Teletype messages | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| End of Selection | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| End of Selection Busy | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| End-of-Dialing on Direct Inward/Outward Dialing | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| End-to-End Signaling | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| End-to-End Signaling Display Enhancement | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Enhanced ACD Routing (Advanced) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Enhanced Maintenance (Patching) | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Enhanced Malicious Call Trace | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Enhanced Night Service | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |

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| Enhanced Overflow (Advanced) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Enterprise Common Manager | <i>Avaya Enterprise Common Manager Fundamentals, NN43001-116</i> |
| Equal Access Compliance | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Equi-distribution Routing Network Attendant Service | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| Error Handling on ISDN Signaling Link Analog E&M TIE Trunks | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| EuroISDN 7kHz/Videotelephony Teleservices | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| EuroISDN Continuation | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| EuroISDN Continuation Phase III | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| EuroISDN Malicious Call Identification | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| EuroISDN Trunk - Network Side | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| Expensive route warning tone | <i>Avaya Basic Network Feature Fundamentals, NN43001-579</i> |
| Extended DID/DOD Software – Support Europe | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Extended Flexible Central Office Trunk Software Support | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Extended Local Calls | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |

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| Extended Multifrequency Compelled Sender/Receiver | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Extended Tone Detector Global Parameters Download | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |

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| Facility Restriction Level | <i>Avaya Basic Network Feature Fundamentals, NN43001-579</i> |
| Fast Tone Digit Switch | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| FCC Compliance for DID Answer Supervision | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Feature Group D (FGD) Automatic Number Identification | <i>Avaya Call Detail Recording Fundamentals, NN43001-550</i> |
| Federal Communications Commission Compliance for Equal Access | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| First-second Degree Busy Indication | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Flexible Attendant Call Waiting Thresholds | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Flexible Attendant Directory Number | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Flexible Busy Tone Timer | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Flexible CDR Digit Suppression | <i>Avaya Call Detail Recording Fundamentals, NN43001-550</i> |
| Flexible Dial Tone Detection | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Flexible Direct Inward Dialing | <i>Avaya Hospitality Features Fundamentals, NN43001-553</i> |
| Flexible ESN "0" routing | <i>Avaya Basic Network Feature Fundamentals, NN43001-579</i> |
| Flexible Feature Code Boss Secretarial Filtering | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Flexible Feature Codes | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Flexible Numbering Plan | <i>Avaya Dialing Plans Reference, NN43001-283</i> |
| Flexible Numbering Plan Enhancement | <i>Avaya Dialing Plans Reference, NN43001-283</i> |

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| Flexible Orbiting Prevention Timer | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Flexible Tone and Digit Switch Control | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Flexible Trunk to Trunk Connections | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Flexible Voice/Data Terminal Number | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Forced Camp-On and Priority Override | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Format CDR | <i>Avaya Call Detail Recording Fundamentals, NN43001-550</i> |
| Forward No Answer Call Waiting Direct Inward Dialing | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Free calling area screening | <i>Avaya Basic Network Feature Fundamentals, NN43001-579</i> |

| —G— | |
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| Generic XFCOT Software Support | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Global Address Book Synchronization | <i>Avaya Common Network Directory 2.1 Administration , NN43050-101</i> |
| Group Call | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Group Hunt | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Group Hunting Queuing Limitation | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Group Hunting Queuing Limitation Enhancement | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Guest Entry of Automatic Wake Up (GEWU) | <i>Avaya Hospitality Features Fundamentals, NN43001-553</i> |

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| Handset Volume Reset | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Handsfree Transmission Parameter Download | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |

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| Held Call Clearing | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| High Scalability solution | <i>Avaya Communication Server 1000E Planning & Engineering - High Scalability Solutions, NN43041-221</i> <i>Avaya Communication Server 1000E High Scalability Installation and Commissioning, NN43041-312</i> |
| History File | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Hold in Queue for Interactive Voice Response (Advanced) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Hong Kong Digital Trunk Interface | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Hot Line | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Hunting | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Hunting by Call Type | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |

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| ICP Network Screen Activation, Flexible | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Idle Extension Notification | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| In-Band ANI (IANI) (Basic) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| In-Band Automatic Number Identification | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| In-Calls key (Basic) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Incoming Call Indicator Enhancement | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Incoming DID Digit Conversion | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Incoming Digit Conversion Enhancement | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |

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| Incoming trunk group exclusion | <i>Avaya Basic Network Feature Fundamentals, NN43001-579</i> |
| Incoming Trunk Programmable Calling Line Identification | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| Incoming Trunk restrictions (Basic) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Incremental Software Management | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| India Phase 2 | <i>Avaya Multifrequency Compelled Signaling Fundamentals, NN43001-284</i> |
| Information Notification Service for Japan | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| INIT ACD Queue Call Restore | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Instant ISM | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Integrated Instant Messaging and Presence | <i>Avaya Instant Messaging and Presence Application, NN43001-141</i> |
| Integrated Messaging System Link | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Integrated Services Access | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| Integrated Services Digital Network | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Integrated Trunk Access | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| Intelligent Peripheral Equipment (IPE) Blocking | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Intelligent Peripheral Equipment Completion | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Intelligent Peripheral Equipment Software Support Enhancements | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Intercept Computer Dial from Directory | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Intercept Computer Enhancements | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |

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| Intercept Computer Interface | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Intercept Treatment | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Intercept Treatment Enhancements | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Intercept treatments | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Interchangeable numbering plan area | <i>Avaya Basic Network Feature Fundamentals, NN43001-579</i> |
| Interflow key (Advanced) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Internal Call Detail Recording | <i>Avaya Call Detail Recording Fundamentals, NN43001-550</i> |
| International Meridian 1 | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Intrasystem Signaling Security | <i>Avaya Security Management Fundamentals, NN43001-604</i> |
| Inventory Reporting | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| IP Call Recording | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| IP Media Services | <i>Avaya Signaling Server IP Line Applications Fundamentals, NN43001-125; Avaya Features and Services Fundamentals, NN43001-106</i> |
| IP Phone Enhancements | <i>Avaya IP Phones: Description, Installation, and Operation, NN43100-501</i> |
| IPv6 support | <i>Avaya Signaling Server IP Line Applications Fundamentals, NN43001-125 Avaya SIP Line Fundamentals, NN43001-508</i> |
| ISDN Basic Rate Interface Connected Line Presentation/Restriction | <i>Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| ISDN BRI Features | <i>Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| ISDN BRI | <i>Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| ISDN BRI Calling Line Identification and Presentation | <i>Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |

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| ISDN BRI ETSI Call Forwarding Unconditional | <i>Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| ISDN BRI ETSI Conference | <i>Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| ISDN BRI National ISDN-1 Call Forward All Calls | <i>Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| ISDN BRI National ISDN-1 Conference | <i>Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| ISDN BRI Special Call Forward Busy | <i>Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| ISDN BRI Special Hunting | <i>Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| ISDN Calling Line Identification and Presentation | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| ISDN Calling Line Identification Enhancements | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| ISDN CLID Enhancement | <i>Avaya New in this Release, NN43001-115</i> |
| ISDN PRI Central Office Connectivity | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| ISDN QSIG | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| ISDN QSIG Alternate Routing | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| ISDN QSIG Basic Call | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| ISDN QSIG Call Diversion Notification | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| ISDN QSIG Call Diversion Notification Enhancements | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |

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| ISDN QSIG Call Transfer Notification | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| ISDN QSIG Channel ID Coding | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| ISDN QSIG Generic Functional Transport | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| ISDN QSIG Name Display | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| ISDN QSIG Name Display Enhancement | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| ISDN QSIG Path Replacement | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| ISDN QSIG/ETSI GF Enhancement | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| ISDN QSIG/EuroISDN Call Completion | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| ISDN QSIG/EuroISDN Call Completion Enhancement | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| ISDN QSIG-BC and QSIG-GF Compliance Update | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| ISDN Semi Permanent Connections for Australia | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| ISDN Signaling Link | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |

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| Italian Central Office Special Services | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Italian Periodic Pulse Metering | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |

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| Japan Central Office Trunks | <i>Avaya Call Detail Recording Fundamentals, NN43001-550</i> |
| Japan D70 nB+D | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| Japan TTC Common Channel Signaling | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |

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| KD3 Direct Inward Dialing/Direct Outward Dialing for Spain | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |

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| Last Number Redial | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Limited Access to Overlays | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Limited Access to Overlays Password Enhancement | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Line and Trunk Cards | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Line Load Control | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Line Lockout | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Listed Directory Numbers | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Listed Directory Numbers, Network Wide | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Live Dialpad | <i>Avaya New in this Release, NN43001-115</i> |
| Lockout, DID Second Degree Busy, and MFE Signaling Treatments | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Log In (Basic) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |

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| Log Out (Basic) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| LOGIVOX Telephone | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Loop Start Supervisory Trunks | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Loop Start Supervisory Trunks (Incoming Calls) | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Loopback on Public Exchange/Central Office Trunks | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |

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| M3900 Full Icon Support | <i>Avaya Telephones and Consoles Fundamentals, NN43001-567</i> |
| M911 Enhancements: Call Abandon and MADN Display Coordination | <i>Avaya Call Detail Recording Fundamentals, NN43001-550</i> |
| Maid Identification | <i>Avaya Hospitality Features Fundamentals, NN43001-553</i> |
| Make Set Busy | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Make Set Busy and Voice Call Override | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Make Set Busy Improvement | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Make Set Busy key (Basic) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Malicious Call Trace | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Malicious Call Trace DN/TN Print | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Malicious Call Trace Enhancements | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| Malicious Call Trace Idle | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Malicious Call Trace key | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Malicious Call Trace on Direct Inward Dialing | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |

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| Manual Line Service | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Manual Service Recall to Attendant | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Manual Signaling (Buzz) | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Manual Trunk Service | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| MCDN Alternate Routing | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| MCDN End to End Transparency | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| Media Security | <i>Avaya New in this Release, NN43001-115</i> |
| Meridian 1 Attendant Console Enhancements | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Meridian 1 System Initialization Prevention and Recovery | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Meridian 1 Packet Handler (MPH) | <i>Avaya Call Detail Recording Fundamentals, NN43001-550</i> |
| Meridian 911 | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Meridian Hospitality Voice Services | <i>Avaya Features and Services Fundamentals, NN43001-106; Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| Meridian Mail Trunk Access Restriction | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Meridian Mail Trunk Access Restriction | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| Meridian Mail Voice Mailbox Administration | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Message Intercept | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Message Registration | <i>Avaya Hospitality Features Fundamentals, NN43001-553</i> |

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| Message Waiting Indication Interworking with DMS | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| Message Waiting Indicator by Directory Number | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Message Waiting Lamp Maintenance | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Message Waiting Unconditional | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| MFC Interworking with AML Based Applications | <i>Avaya Multifrequency Compelled Signaling Fundamentals, NN43001-284</i> |
| MQA Enhanced Login | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| MSDL Idle Code Selection | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| MSDL Port Overload Counter | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| MSDL Status Enquiry Message Throttle | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| Multi DN Recording | <i>Avaya Telephony Manager 4.0 System Administration , (NN43050-601);; Avaya Features and Services Fundamentals , (NN43001-106)</i> |
| Multi-Customer Operation | <i>Avaya Call Detail Recording Fundamentals, NN43001-550</i> |
| Multi-Frequency Compelled signaling | <i>Avaya Multifrequency Compelled Signaling Fundamentals, NN43001-284</i> |
| Multifrequency Signaling for Socotel | <i>Avaya Multifrequency Compelled Signaling Fundamentals, NN43001-284</i> |
| Multi-language Messaging | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Multi-Language Wake Up (MLWU) | <i>Avaya Hospitality Features Fundamentals, NN43001-553</i> |
| Multi-Party Operations | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Multi-Party Operations Enhancements | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Multiple Appearance Directory Number | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |

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| Multiple Appearance Directory Number Redirection Prime | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Multiple Appearance DNs | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Multiple Console Operation | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Multiple Customer Operation | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Multiple DID office code screening | <i>Avaya Basic Network Feature Fundamentals, NN43001-579</i> |
| Multiple Queue Assignment (MQA) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Multi-Site Mobility Networking | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Multi-Tenant Service | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Music | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Music Broadcast | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Music On Hold (Basic) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Music, Enhanced | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |

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| N Digit DNIS | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Name Display for DNIS (Advanced) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| National ISDN 2 TR-1268 Primary Rate Interface | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| Network ACD (NACD) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551; Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| Network and Executive Distinctive Ringing | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |

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| Network Application Protocol Link Enhancement | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| Network Attendant Service | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| Network Break-in and Force Disconnect | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| Network Call Party Name Display/Network Name Delivery | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| Network Call Redirection | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| Network Call Transfer | <i>Avaya Basic Network Feature Fundamentals, NN43001-579</i> |
| Network Call Transfer and Network Extended Calls | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| Network Drop Back Busy and Off-hook Queuing | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| Network Individual Do Not Disturb | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| Network Intercom (Hot Type D and Hot Type I Enhancements) | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| Network Message Services | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| Network Metering CDR Enhancement | <i>Avaya Call Detail Recording Fundamentals, NN43001-550</i> |
| Network Music | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Network Ring Again | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |

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| Network Routing Service on Linux | <i>Avaya Network Routing Service Fundamentals, NN43001-130</i> |
| Network Signaling on Virtual Network Services | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| Network Speed Call | <i>Avaya Basic Network Feature Fundamentals, NN43001-579</i> |
| Network Tenant Service | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| Network Time Synchronization | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| Network Traffic Measurements | <i>Avaya Basic Network Feature Fundamentals, NN43001-579</i> |
| Network-wide Listed Directory Number | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| Network Wide Redundancy | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| New Flexible Code Restriction | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| New IP Phone Types | <i>Avaya New in this Release, NN43001-115</i> |
| New languages and Unicode support | <i>Avaya New in this Release, NN43001-115</i> |
| NI-1 BRI Compliance Enhancements | <i>Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| NI-2 B-channel Service Messaging | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| NI-2 Call By Call Service Selection | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| NI-2 Name Display Supplementary Service | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| NI-2/QSIG Compliance Update | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| Night Call Forward (NCFW) (Basic) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |

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| Night Key for Direct Inward Dialing (DID) Digit Manipulation | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Night Mode (Basic) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Night Restriction Classes of Service | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Night Service | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Night Service Enhancements | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Night Service Enhancement for BRI Trunks | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Night Treatment (Basic) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Avaya Integrated DECT | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| No Hold Conference | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Avaya Converged Office | <i>Avaya Converged Office Fundamentals, NN43001-525</i> |
| North American Numbering Plan | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Not Ready key (Advanced) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Not Ready key (Basic) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| NPI and TON in CDR | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| NPI and TON in CDR | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |

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| OAM Security Enhancements | <i>Avaya New in this Release, NN43001-115</i> |
| Observe Agent key | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Observe Agent Security | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |

Alphabetical list of software features

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|---|---|
| Off-Hook Alarm Security | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Off-Hook Alarm Security Half Disconnect Enhancement | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Office Data Administration System | <i>Avaya Office Data Administration System Fundamentals, NN43001-552</i> |
| Off-net number recognition | <i>Avaya Basic Network Feature Fundamentals, NN43001-579</i> |
| Off-Premise Extension | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Off-Premise Station Analog Line Card | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| On Hold on Loudspeaker | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| On-Hook Dialing | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Optional Outpulsing Delay | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Outgoing Hold Timer Increase | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Out-of-Service Unit (OOSU) | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Overlap Signaling on ISDN Networks | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| Overlay 45 Limited Repeats | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Overlay Cache Memory | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Override | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Override, Enhanced | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Override, Priority | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |

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| Paging | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Partial Dial Timing | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Periodic Camp-on Tone | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Periodic Clearing | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Periodic Clearing Enhancement | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Periodic Clearing on RAN, Meridian Mail, ACD and Music | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Periodic Pulse Metering | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Personal Call Assistant | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Personal Directory, Callers List, and Redial List | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Phantom Terminal Numbers | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Position Busy with Call on Hold | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Predictive Dialing | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Pretranslation | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Pretranslation and System Speed Call Enhancement | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Preventing Reciprocal Call Forward | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Prime Directory Number | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Priority Agents (Advanced) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Priority to CDR | <i>Avaya Call Detail Recording Fundamentals, NN43001-550</i> |
| Priority trunks (Basic) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |

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| Privacy | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Privacy Override | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Privacy Release | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Private Line Service | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Private to Public CLID Conversion | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| Process Notification for Networked Calls | <i>Avaya Multifrequency Compelled Signaling Fundamentals, NN43001-284</i> |
| Property Management System Interface | <i>Avaya Hospitality Features Fundamentals, NN43001-553</i> |
| Public Network Feature Invocation records | <i>Avaya Call Detail Recording Fundamentals, NN43001-550</i> |
| Public Service Telephone Network (PSTN) | <i>Avaya Call Detail Recording Fundamentals, NN43001-550</i> |
| Public Switched Data Service | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Pulsed E&M DT12 Signaling | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |

| —Q— | |
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| QSIG Message Waiting Indication Supplementary Service | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |

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| R2 Multifrequency Compelled Selective Route to Attendant | <i>Avaya Multifrequency Compelled Signaling Fundamentals, NN43001-284</i> |
| R2 Multifrequency Compelled Signaling | <i>Avaya Multifrequency Compelled Signaling Fundamentals, NN43001-284</i> |
| R2 Multifrequency Compelled Signaling 1.5 Mbps Digital Trunk Interface | <i>Avaya Multifrequency Compelled Signaling Fundamentals, NN43001-284</i> |
| R2 Multifrequency Compelled Signaling to DPNSS1 Gateway | <i>Avaya Multifrequency Compelled Signaling Fundamentals, NN43001-284</i> |

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| R2MFC CNI/CDR Enhancements | <i>Avaya Multifrequency Compelled Signaling Fundamentals, NN43001-284</i> |
| R2MFC Signaling and Basic Features | <i>Avaya Multifrequency Compelled Signaling Fundamentals, NN43001-284</i> |
| Radio Paging Improvement | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| Radio Paging Product Improvement | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Radio Paging Product Improvement Continuation | <i>Avaya Features and Services Fundamentals, NN43001-106; Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| Radio Paging | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Recall after Parking | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Recall to Same Attendant | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Recall with Priority during Night Service | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Recall with Priority during Night Service, Network Wide | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| Record on Demand | <i>Avaya IP Phones Fundamentals, (NN43001-368); Avaya Features and Services Fundamentals, NN43001-106</i> |
| Recorded Announcement | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Recorded Announcement (Basic) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Recorded Announcement Broadcast | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Recorded Announcement for Calls Diverted to External Trunks | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| Recorded Overflow Announcement | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |

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| Recorded Telephone Dictation | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Recovery on Misoperation of Attendant Console | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Redirecting Name Display Enhancement for QSIG Call Rerouting | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| Reference Clock Switching | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Reference Clock Switching | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| Release key (Basic) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Remote Call Forward | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Remote Radio Paging | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Remote Virtual Queuing | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| Restricted Call Transfer | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Restricted Direct Inward Dialing Class of Service | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Reverse Dial on Routes and Telephones | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Ring Again | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Ring Again on No Answer | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Ring Again on No Answer | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| Ring and Hold Lamp Status | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Ringback Tone from Meridian 1 Enhancement | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |

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| Ringling Change Key | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Ringling instead of Buzzing on Digital Telephones | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Room Status | <i>Avaya Hospitality Features Fundamentals, NN43001-553</i> |
| Routing by DNIS number (Advanced) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Routing control | <i>Avaya Basic Network Feature Fundamentals, NN43001-579</i> |

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| Satellite link control | <i>Avaya Basic Network Feature Fundamentals, NN43001-579</i> |
| Scheduled Access Restrictions | <i>Avaya Features and Services Fundamentals, NN43001-106; Avaya Call Detail Recording Fundamentals, NN43001-550</i> |
| Scheduled Electronic Lock | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| SDID Number as CLID for EuroISDN Trunks | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| Secondary DN Call Blocking (SDNB) (Advanced) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Secrecy Enhancement | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Secretarial Filtering | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Secure signaling using SMC 2450 | <i>Avaya Security Management Fundamentals, NN43001-604</i> |
| Seizure Acknowledgment | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Selectable Conferee Display and Disconnect | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Selectable Directory Number Size | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Semi-Automatic Camp-On | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |

| —S— | |
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| Semi-compelled MFC and Calling Number Identification Changes | <i>Avaya Multifrequency Compelled Signaling Fundamentals, NN43001-284</i> |
| Series Call | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Service Verification | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| Set-Based Administration Enhancements | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Set-to-Set Messaging | <i>Avaya Telephones and Consoles Fundamentals, NN43001-567</i> |
| Short Buzz for Digital Telephones | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Singapore ISDN Restart Message Enhancement | <i>Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| Single Appearance Directory Number | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Single-digit Access to Hotel Services | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| SIP Lines Lite Gateway | <i>Avaya SIP Line Fundamentals , NN43001-508</i> |
| SIP Lines Lite Management | <i>Avaya SIP Line Fundamentals , NN43001-508</i> |
| SIP Trunk Bridge | <i>Avaya SIP Trunk Bridge Fundamentals, NN43001-143</i> |
| SNMP Enhancements | <i>Avaya Communication Server 1000 Fault Management, NN43001-719</i> |
| Slow Answer Recall Enhancement | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Slow Answer Recall for Transferred External Trunks | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Software Defined Network Access | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| Software Release ID | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569; Avaya ISDN Basic Rate Interface Feature Fundamentals, NN43001-580</i> |
| Source Included when Attendant Dials | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Special Dial Tones after Dialed Numbers | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |

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| Special Signaling Protocols | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Special Trunk | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Speed Call | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Speed Call Delimiter | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Speed Call Directory Number Access | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Speed Call on Private Lines | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Speed Call, System | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Speed Call/Autodial with Authorization Code | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Stand-alone and network outgoing non-metered CDR Transfer Enhancement (CDRX) | <i>Avaya Call Detail Recording Fundamentals, NN43001-550</i> |
| Standalone Meridian Mail | <i>Avaya DPNSS1 Fundamentals, NN43001-572</i> |
| Station activity Call Detail Recording | <i>Avaya Call Detail Recording Fundamentals, NN43001-550</i> |
| Station Activity Records | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Station Category Indication | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Station Specific Authorization Code | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Station-to-Station Calling | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Stored Number Redial | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Supervisor and agent communication (Advanced) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Supervisor Control of Night Service (NSVC) (Advanced) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Supervisor Control of Queue Size (Advanced) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |

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| Supervisor features | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Supplemental digit restriction (release dependent) | <i>Avaya Basic Network Feature Fundamentals, NN43001-579</i> |
| Supplemental digit restriction and recognition | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Survivable Media Gateway | <i>Avaya System Redundancy Fundamentals, NN43001-507</i> |

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| Taiwan R1 Modified Signaling | <i>Avaya Multifrequency Compelled Signaling Fundamentals, NN43001-284</i> |
| Telelink Mobility Switch 1 | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Telephones | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Teletype Terminal Access Control in Multi-customer Environment | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Telset Call Timer Enhancement | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Terminating Carriage Control | <i>Avaya Call Detail Recording Fundamentals, NN43001-550</i> |
| Three Party Conferencing | <i>Avaya Call Detail Recording Fundamentals, NN43001-550</i> |
| Three-party operation | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Three-Wire Analog Trunk - Commonwealth of Independent States | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Time and Date | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Time of day routing | <i>Avaya Basic Network Feature Fundamentals, NN43001-579</i> |
| Time Overflow (TOF) queuing (Advanced) | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |
| Time to Answer | <i>Avaya Call Detail Recording Fundamentals, NN43001-550</i> |
| Tone to Last Party | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |

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| Tones and Cadences | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Tones, Flexible Incoming | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Total Redirection Count | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Traffic Reports | <i>Avaya Traffic Measurement Formats and Outputs Reference, NN43001-750</i> |
| Transport Layer Security for SIP | <i>Avaya Security Management Fundamentals, NN43001-604</i> |
| Trunk Anti-Tromboning | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| Trunk Barring | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Trunk Failure Monitor | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Trunk Failure Monitor Enhancement | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Trunk Route Optimization | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| Trunk to Trunk Connection | <i>Avaya Features and Services Fundamentals, NN43001-106; Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| Trunk Traffic Reporting Enhancement | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Trunk Verification from a Station | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |

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| UIPE D-Channel Monitoring Tool Enhancement | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| Uniform Dialing Plan | <i>Avaya Basic Network Feature Fundamentals, NN43001-579</i> |
| Uninterrupted Line Connections | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| UNISlim Security DTLS | <i>Avaya Signaling Server IP Line Applications Fundamentals, NN43001-125; Avaya IP Phones Fundamentals, NN43001-368</i> |

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| United Kingdom Analogue Hardware Support | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| User Selectable Call Redirection | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |

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| Vacant Number Routing - PI PEP | <i>Avaya ISDN Primary Rate Interface Features Fundamentals, NN43001-569</i> |
| Variable Flash Timing and Ground Button | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Variable Guard Timing | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| VIP Automatic Wake Up | <i>Avaya Hospitality Features Fundamentals, NN43001-553</i> |
| Virtual Directory Number Expansion | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| Virtual Office | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| Virtual Network Services | <i>Avaya ISDN Primary Rate Interface Fundamentals, NN43001-569</i> |
| Virtual Network Services in the UK with DASS2/DPNSS1 Bearers | <i>Avaya DPNSS1 Fundamentals, NN43001-572</i> |
| Voice Call | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |
| VTRK Failover Upon Network Failure | <i>Avaya New in this Release, NN43001-115</i> |

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| Walkaway/Return | <i>Avaya Automatic Call Distribution Fundamentals, NN43001-551</i> |

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| X08 to X11 Gateway | <i>Avaya Features and Services Fundamentals, NN43001-106</i> |

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| Zone Based Dialing | <i>Avaya ISDN Primary Rate Interface Features Fundamentals Book 3 , NN43001-569</i> |