



NORTEL

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Spares Planning

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Contents

New in this release	5
Navigation	5
Feature changes	5
Other changes	5
Introduction	9
Subject	9
Applicable systems	9
Intended audience	10
Conventions	10
Related information	10
Spares planning	13
Contents	13
Introduction	13
Definitions and assumptions	13
Calculating spares requirements	14
Linux applications	15
Failure rates - system components	17
Contents	17
Overview	17
Failure rates	17
Failure rates - power and cooling equipment	19
Contents	19
Overview	19
Failure rates	19
Failure rates - circuit cards	21
Contents	21
Overview	21
Failure rates	21
Failure rates - terminal equipment	29
Contents	29
Overview	29

Failure rates 29

Failure rates - cables 31

Contents 31

Overview 31

Failure rates 31

Failure rates - miscellaneous components 33

Contents 33

Overview 33

Failure rates 33

Converting NFT values to spares requirements 35

New in this release

The following sections details what's new in *Spares Planning* Guide (NN43001-253) for Nortel Communication Server 1000 Release 6.0.

Navigation

- [“Feature changes” \(page 5\)](#)
- [“Other changes” \(page 5\)](#)

Feature changes

There are no feature-related changes in Nortel Communication Server 1000 Release 6.0.

Other changes

Revision history

September 2009	Standard 03.03. This document is up-issued to reflect changes to technical content. Table 3 "Failure rates - circuit cards" (page 21) contains an entry that provides a failure rate for MG XPEC cards.
May 2009	Standard 03.02. This document is up-issued to reflect changes to technical content.
May 2009	Standard 03.01. This document is up-issued to support Nortel Communication Server 1000 Release 6.0.
November 2008	Standard 02.06. This document is up-issued to add technical content under chapters Failure rates - power and cooling equipment and Converting NFT values to spares requirements.
August 2008	Standard 02.05. This document has been up-issued to support Communication Server Release 5.5.
July 2008	Standard 02.04. This document has been up-issued to support Communication Server Release 5.5.
December 2007	Standard 02.03. This document has been up-issued to support Communication Server Release 5.5.

June 2007	Standard 01.03. This document is up-issued to correct references to Release 4.5 and to add spares entries where available.
May 2007	Standard 01.02. This document is up-issued to support Communication Server 1000 Release 5.0. This document contains information previously contained in the following legacy document, now retired, Spares Planning (553-3001-153).
August 2005	Standard 18.00. This document is up-issued for Communication Server 1000 Release 4.5.
September 2004	Standard 17.00. This document is up-issued for Communication Server 1000 Release 4.0. Missing part numbers have been added, and terminal equipment updated with all IP Phones.
September 2003	Standard 16.00. This document is up-issued to support Succession 3.0 Software. This document is up-issued to include information for Succession 1000M and Meridian 1 Small Systems.
January 2002	Standard 15.00. This document is up-issued to support Meridian 1 Release 25.40 systems. This document is up-issued to include Call Processor Pentium (CP PII) and Fibre Network Fabric (FNF) for Option 81C.
April 2000	Standard 14.00. This is a global document and is up-issued for X11 Release 25.0x. Document changes include removal of: redundant content; references to equipment types except Options 11C, 51C, 61C, and 81C; and references to previous software releases.
June 1999	Standard 13.00. This document is reissued to include the NT5D03 Call Processor Card and minor edits. Changes to technical content are noted by revision bars in the margins.
October 1997	Standard 12.00. Changes are noted by revision bars in the margins.
August 1996	Standard 11.00. Changes to technical content are noted by revision bars in the margins.
August 1996	Standard 10.00. This document is reissued to include the Fiber Remote Multi-IPE units. Changes to technical content are noted by revision bars in the margins.
December 1995	Standard 9.00. This document is reissued to include the NT9D19 Call Processor Card and minor edits. Changes to technical content are noted by revision bars in the margins.
July 1995	Standard 8.00. This document is reissued to include international information to create a global NTP and Meridian 1 option 81C. Changes to technical content are noted by revision bars in the margins.
December 1994	Standard, 7.0. This document is reissued to include Small Systems Multi Disk Unit (SMDU), option 51C, and failure rate information updates. Changes to technical content are noted by revision bars in the margins.

April 1994	Standard 6.0. This document is reissued to include information on Meridian 1 system option 61C. New information and changes to technical content are noted by revision bars in the margins.
April 1993	Standard 5.0
December 1992	Standard 4.0. This document is reissued to include information on system option 81 and equipment required for compatibility with X11 release 18. New information and changes to technical content are noted by revision bars in the margins.
December 1991	Standard 3.0. This document is reissued to include technical content updates. Due to the extent of changes revision bars are omitted.
December 1990	Standard 2.0. Reissued to include MTBF information for station equipment.
January 1990	Standard 1.0.

Introduction

This document is a global document. Contact your system supplier or your Nortel representative to verify that the hardware and software described are supported in your area.

Subject

This document provides the information needed to calculate and plan for spare (replaceable) equipment. The document also contains failure rate information for the equipment.

Note on legacy products and releases

This technical document contains information about systems, components, and features that are compatible with CS 1000 Release 6.0 software. For more information on legacy products and releases, click the **Technical Documentation** link under **Support & Training** on the Nortel home page:

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Applicable systems

This document applies to the following systems:

- Communication Server 1000M Single Group (CS 1000M SG)
- Communication Server 1000M Multi Group (CS 1000M MG)
- Communication Server 1000E (CS 1000E)
- Meridian 1 PBX 11C Chassis
- Meridian 1 PBX 11C Cabinet
- Meridian 1 PBX 61C
- Meridian 1 PBX 81C

Note: When upgrading software, memory upgrades may be required on the Signaling Server, the Call Server, or both.

Intended audience

This document is intended for individuals responsible for system administration.

Conventions

Terminology

In this document, the following systems are referred to generically as "system":

- Communication Server 1000M (CS 1000M)
- Communication Server 1000E (CS 1000E)
- Meridian 1

The following systems are referred to generically as "Small System":

- Meridian 1 PBX 11C Chassis
- Meridian 1 PBX 11C Cabinet

The following systems are referred to generically as "Large System":

- Communication Server 1000M Single Group (CS 1000M SG)
- Communication Server 1000M Multi Group (CS 1000M MG)
- Meridian 1 PBX 61C
- Meridian 1 PBX 81C

Related information

This section lists information sources that relate to this document.

Technical Documents

The following technical documents are referenced in this document:

- *Features and Services Fundamentals (NN43001-106)* ()
- *Software Input/Output Reference — Administration (NN43001-611)* ()
- *Software Input/Output Reference — Maintenance (NN43001-711)* ()

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CD-ROM

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Spares planning

Contents

This section contains information on the following topics:

[“Introduction” \(page 13\)](#)

[“Definitions and assumptions” \(page 13\)](#)

[“Calculating spares requirements” \(page 14\)](#)

[“Linux applications” \(page 15\)](#)

Introduction

Spares planning is used to determine desired inventory levels of spare (replaceable) items. Spares planning is used by repair houses and centralized depots in order to ensure that there is an adequate stock of replaceable items on hand.

Definitions and assumptions

Failure rate — Failure rate is the estimated number of failures for an item during one million (10^6) hours of operation. The only exception is to measurements for cabling or other items with low failure rates. Failure rates are also measured in Failures in Time (FIT) measurements. One FIT equals one billion (10^9) hours of operation.

Sparing interval — Sparing interval is the period of time that stocks of replaceable items should last without being replenished. This period is assumed to be one year following the installation of the system.

Stock confidence level — Stock confidence level is the allowed probability of not being out of stock when the sparing interval of one year is greater than 99.9 percent.

Card ambient temperature — Card ambient temperature is the average temperature of the air immediately surrounding the circuit card (usually higher than the ambient room temperature). Card failure rates in this document are based on a card ambient temperature of 40° C (104° F).

Turnaround time for repair — Equipment may be serviced at a repair house or at a centralized depot that serves sub-depots. The turnaround time for the return-to-stock of a failed item is about ten working days (240 hours) from a repair house. The turnaround time for the return-to-stock of a failed item is about two working days (48 hours) from a centralized depot.

Actual turnaround periods vary in the field. As the number of systems served increases, the percentage of replaceable items required in stock is reduced.

Population range — Population range is the quantity of each type of system in the area served by the depot.

Spare stock size — The quantity of spares for a given stock item depends on the sparing interval, stock confidence level, failure rate, turnaround time for repair, and population range.

Calculating spares requirements

Use [Procedure 1 “Calculating spares requirements” \(page 14\)](#) to calculate the number of spares required to stock a depot for a one-year sparing interval:

Procedure 1 Calculating spares requirements

Step	Action
1	Determine the number (N) of in-service specified circuit cards serviced by the depot.
2	Obtain the card failure rate (F) for the specified circuit card from the sections in this document. Card failure rates are expressed in terms of the number of failures per one million hours (10 ⁶).
3	Determine turnaround time (T) in hours.
4	For repair house service, turnaround time is typically ten working days (240 hours). For centralized depot service, turnaround time is typically two working days (48 hours).
5	Calculate the NFT value by multiplying N x F x T.

- 6 Look up the number of spares required in [Table 6 "Number of spares required" \(page 35\)](#).

--End--

Example

A centralized depot services 10,000 NT8D02 Digital Line Cards. The failure rate for this card is 6.0 failures per 1 million hours. With a turnaround time of 48 hours:

$$\text{NFT} = 10,000 \times \frac{6.0}{1,000,000} \times 48 = 2.88$$

The number of spares required for an NFT value of 2.88 = 10.

Linux applications

Red Hat Linux 5 (update 1) supports Linux kernel version 2.6.18 and the following applications:

- Unified Communications Management (UCM)
- Nortel Simple Network Management Protocol (SNMP)
- Deployment Manager (DM)
- Signaling Server (SS)
- Network Routing Service (NRS)
- Call Server (CS)
- Session Initiation Protocol Line (SIPL)
- Element Manager (EM)
- Subscriber Manager (SubM)

For more information about the Linux applications, see *Linux Platform Base and Applications Installation and Commissioning* (NN43001-315).

Failure rates - system components

Contents

This section contains information on the following topics:

[“Overview” \(page 17\)](#)

[“Failure rates” \(page 17\)](#)

Overview

Failure rates are based on a circuit card ambient temperature of 40° C (104° F). This temperature is usually higher than the surrounding room temperature. Running the system at a lower temperature increases the life expectancy of components and improves overall system reliability.

Failure rates

[Table 1 "Failure rates - system components" \(page 17\)](#) gives the failure rates for system components. In this table, "N/A" indicates that the failure rate is not available at this time.

Table 1
Failure rates - system components

Order code	Description	Failure rate per 10 ⁶ hrs
NT5D21AA	Core/Network Module AC	0.25
NT5D21DA	Core/Network Module DC	
NT6R14	Enhanced Processors:Enhanced Modular Option	0.454
NT6R15	Enhanced Processors::Modular Opt. EC and EC11	0.436
NT7D00AA	Top Cap (AC)	0.14
NT7D00BA	Top Cap (DC)	
NT8D35AA	Network Module AC	0.90
NT8D35DC	Network Module DC	

Table 1
Failure rates - system components (cont'd.)

Order code	Description	Failure rate per 10 ⁶ hrs
	Intelligent Peripheral Equipment	0.80
NT8D37AA	IPE Module AC	
NT8D37DC	IPE Module DC	
NTDK91	Chassis	1.70
NTDK92	Chassis Expander	1.70
NTDU14	Chassis	0.66
NTDU15	Expansion Chassis	0.66
NTDU27	Signaling Server	1.490
NTDU63AA	Call server chassis/backplane	0.33
NTDU97AAE 5	HP 1U Server	7.5
NTHF77	80486 BASED VPS DSE-SYMPOSIUM EXPRESS CALL CENTRE HARDWARE	< 0.25
NTMP50FE	MG1000B, NA	< 0.25
NTVW00	iTouch Terminal Server	0.225

Failure rates - power and cooling equipment

Contents

This section contains information on the following topics:

[“Overview” \(page 19\)](#)

[“Failure rates” \(page 19\)](#)

Overview

Failure rates are based on a circuit card ambient temperature of 40° C (104° F). This temperature is usually higher than the surrounding room temperature. Running the system at a lower temperature increases the life expectancy of components and improves overall system reliability.

Failure rates

[“Failure rates - power and cooling equipment” \(page 19\)](#) gives the failure rates for power and cooling equipment. In this table, "N/A" indicates that the failure rate is not available at this time.

Table 2
Failure rates - power and cooling equipment

Order code	Description	Failure rate per 10 ⁶ hrs
A0355200	Power Failure Transfer Unit	5.70
MFA150	Modular Power System	8.330
MPP600	Modular Power Plant	8.330
NT4N49	Four Feed Power Distribution Unit (PDU)	0.045
NT4N57	PDU Assembly DC	1.266
NT5C06	MPR25 Modular Power Rectifier	8.33
NT5C07	MPR50 Modular Power Rectifier	8.33
NT5C10	MPS75 Modular Power Shelf	8.330

Table 2
Failure rates - power and cooling equipment (cont'd.)

Order code	Description	Failure rate per 10 ⁶ hrs
NT6D40	PE Power Supply DC	1.60
NT6D41	CE Power Supply DC	0.61
NT6D42	RinginG Generator DC	2.02
NT8D06	PE Power Supply AC	2.10
NT8D21	RinginG Generator AC	2.02
NT8D22	System Monitor	1.00
NT8D29	CE Power Supply AC	1.27
NT8D52AB	Pedestal Blower Unit AC	2.00
NT8D52DD	Pedestal Blower Unit DC	1.123
NT8D53	Power Distribution Unit AC	0.006
NTAK75	Battery Back-Up Unit	< 2.85
NTAK76	15-30 Minute Battery Back-up Unit	< 2.85
NTDK70	AC/DC Global Power Supply	1.660
NTDK72	DC/DC Power Supply	3.60
NTDK78	AC/DC Power Supply	3.60
NTWB16AA	Candeo Power System (Large) – 50 A	8.33
NTWB16BA	Rectifier Kit	
NTWB16CA	Candeo Power System (Small) – 30 A	8.33
NTWB16DA	Rectifier Kit	
QUA6A	Power Failure Transfer Unit (PFTU)	0.026
NT6D43	CE/PE Power Supply DC	1.5
NT7D03	RinginG Generator	1.81
NT7D14	CE/PE Power Supply	2.34
NTAK04	AC/DC Power Supply	5
NTDK70AB	AC/DC Power Supply	1.65
QPC163	48 VRegulator	0.16
QPC173	Power Monitor	1.14
QPC187	RinginG Generator	0.32
QRF12	48 V Rectifier	1.2
QRF8	48 V Rectifier	1.2
QRF9	48 V Rectifier	11

Failure rates - circuit cards

Contents

This section contains information on the following topics:

[“Overview” \(page 21\)](#)

[“Failure rates” \(page 21\)](#)

Overview

Failure rates are based on a circuit card ambient temperature of 40° C (104° F). This temperature is usually higher than the surrounding room temperature. Running the system at a lower temperature increases the life expectancy of components and improves overall system reliability.

Failure rates

[Table 3 "Failure rates - circuit cards" \(page 21\)](#) gives the failure rates for circuit cards. In this table, "N/A" indicates that the failure rate is not available at this time.

Table 3
Failure rates - circuit cards

Order code	Description	Failure rate per 10 ⁶ hrs
A0634492	Fiber Remote Multi-IPE Redundant Option	1.86
A0634493	Single-mode Multi-mode	
A0773054	Fiber Remote Multi-IPE Multi-mode 1-4 Superloops	1.86
A0773055	1-2 Superloops	
A0773056	Fiber Remote Multi-IPE Single-mode 1-4 Superloops	1.86
A0773059	1-2 Superloops	
NT0961	Integrated ITG Trunk Card	1.053

Table 3
Failure rates - circuit cards (cont'd.)

Order code	Description	Failure rate per 10 ⁶ hrs
NT1P61	Fiber Superloop Network Card	1.05
NT1P62	Fiber Controller Card	1.03
NT1P63	Electro-optical Interface	1.14
NT1R20	Off-Premises Station Analog Line Card	5.00
NT4N39	Call Processor Pentium IV®	1.99
NT4N43	cPCI Multi-Media Disk Unit	See Note at bottom of table
NT4N48	cPCI® System Utility (Sys Util)	0.184
NT4N48BA	System Utility Card	0.26
NT4N65	cPCI® Core to Network Interface	0.266
NT5D03	Call Processor Card (CP4)	12.50
NT5D11	Line side T1 Line Card	6.000
NT5D12	Dual DTI/PRI Card (DDP)	1.76
NT5D14	Line side T1 Line Card	4.6
NT5D15	Extended Universal Trunk Card (Japan)	3.4
NT5D26	Extended Universal Trunk Card	4.6
NT5D28	Extended Direct Inward Dial (DID) Card (India)	4.6
NT5D29	Central Office Trunk Card (India)	4.6
NT5D30	Dual Intergroup Switch Card	0.840
NT5D31	Extended Universal Trunk Card	0.490
NT5D33	Line-side E1 Line Card	0.454
NT5D34	Line-side E1 Line Card	0.454
NT5D39	Extended Universal Trunk Card (Japan)	0.445
NT5D49	Analog Message Waiting Line Card (Brazil)	6.0
NT5D51	Nortel Integrated Conference Bridge Card	< 7.5
NT5D60	CLASS Modem Card (XCMC)	5.8
NT5D61	Input/Output Disk Unit with CD-ROM (IODU/C)	13.12
NT5D62GA	MICB PC Card	1.095
NT5D64	Local Mini-Carrier Interface Card	3.125

Table 3
Failure rates - circuit cards (cont'd.)

Order code	Description	Failure rate per 10 ⁶ hrs
NT5D65	Local Mini-Carrier Extender Card	2.200
NT5D67	Remote Mini-Carrier Interface Card	3.020
NT5D68	Local Mini-Carrier Interface Card	3.125
NT5D69	Local Mini-Carrier Extender Card	2.200
NT5D97	Dual DTI/PRI (DDP) Card	5.500
NT5G01AB	MICA KIT LARGE (ROHS)	< 7.5
NT5G03AB	MICA KIT (FLASH) SMALL (ROHS)	< 7.5
NT5G11	Nortel Integrated Call Assistant Card	< 7.5
NT5G15AAE5	Meridian Integrated Voice Services (MIVS)	< 7.5
NT5G31AB	MICA PCMCIA CARD (ROHS)	1.095
NT5G32AAE5	MICA PCMCIA CARD	1.095
NT5G33AAE5	MIVS PC Card	1.095
NT5G53BA	Meridian Integrated Personal Call Director (MIPCD) Kit	< 7.5
NT5G71AAE5	ICD REL 2 SPARE CARD (ROHS)	< 7.5
NT5G91BAE5	ICD PROG PCMCIA CARD	0.345
NT5G94AAE5	MICA PC Card	1.095
NT5G96AAE5	MIVS PC Card	1.095
NT5K02	Flexible Analog Line Card	6.0
NT5K07	Universal Trunk Card (Hong Kong)	4.30
NT5K09	Quad Density Receiver	1.50
NT5K17	Enhanced Dual Loop Buffer Card	19.0
NT5K18	Extended PPM CO Trunk Card	< 18
NT5K19	E and M/2280 Hz Trunk Card	< 18
NT5K21	XMFC/MFE Sender Receiver card	2.70
NT5K36	Direct Inward Dial/Direct Outward Dial Trunk Card	19.00
NT5K48	Tone Detector Card	0.487
NT5K50	E and M TIE Trunk Card (France)	< 18
NT5K70	Central Office Trunk Card (8 units)	< 4.5
NT5K71	Central Office Trunk Card (4 units)	4.60

Table 3
Failure rates - circuit cards (cont'd.)

Order code	Description	Failure rate per 10 ⁶ hrs
NT5K72	E and M Trunk Card	19.00
NT5K75	D-Channel Handler Card	19.00
NT5K82	Central Office Trunk Card	< 4.5
NT5K83	E and M Trunk Card	< 18
NT5K84	Direct Inward Dial Trunk Card	< 2.5
NT5K90	Central Office Trunk Card (Denmark)	< 4.5
NT5K93	Central Office Trunk Card (Norway)	< 4.5
NT5K96	Flexible Analog Line Card without Message Waiting	6.0
NT5K99	Central Office Trunk Card (Spain)	4.60
NT6D16	D-Channel Handler Interface Card	0.948
NT6D70	S/T Interface Line Card (SILC)	3.0
NT6D71	U Interface Line Card (UILC)	4.0
NT6D73	Multipurpose ISDN Signaling Processor (MISP)	5.000
NT7D16	Data Access Card	4.07
NT7R51	Local Carrier Interface Card	2.40
NT7R52	Remote Carrier Interface Card	1.80
NT8D01BC	Controller-4 Card SMT	1.86
NT8D01BD	Controller-2 Card	1.86
NT8D02	Digital Line Card	.231
NT8D04	Superloop Network Card	2.32
NT8D09	Analog Message Waiting Line Card	5.80
NT8D14	Universal Trunk Card	3.40
NT8D15	E and M Trunk Card	3.70
NT8D16	Digitone Receiver Card	2.70
NT8D17	Conference/TDS Card	5.10
NTAG03	Central Office Trunk Card (Holland)	19.00
NTAG04	Central Office/Direct Inward Dial Trunk Card (Holland)	19.00
NTAG26	Extended Multi-frequency Receiver	5.500
NTAG54	DASS/DPNSS Card	0.969
NTAK02	SDI/DCH Circuit Card	2.90

Table 3
Failure rates - circuit cards (cont'd.)

Order code	Description	Failure rate per 10 ⁶ hrs
NTAK09	1.5Mb DTI/PRI Card	2.60
NTAK10	2.0 Mb DTI	2.40
NTAK20	Clock Controller	0.54
NTAK79	2 MByte PRI card	< 7.80
NTAK93	D-Channel Handler Interface (DCHI) Daughterboard	1.60
NTBK22	MISP Circuit Card	7.66
NTBK50	2.0 Mb PRI	3.40
NTBK51	Downloadable D-Channel Handler (DDCH) Daughterboard	3.50
NTCG01	CIS Trunk Card	< 7.5
NTCG02	CIS Trunk Card	< 7.5
NTCK16	Generic Central Office Trunk Card	4.6
NTCK18	Central Office Trunk Card	< 4.5
NTCK22	Direct Inward Dial Trunk Card (Italy)	< 18
NTCK24	Central Office Trunk Card (Portugal)	< 4.5
NTDK16	48-port Digital Line Card	.693
NTDK20	Small System Controller (SSC) Card	3.39
NTDK20GA	Small System Controller (SSC) Card	1.51
NTDK22	10m Fiber Daughterboard	2.19
NTDK23	10m Fiber Receiver Card	2.15
NTDK24	3km Fiber Daughterboard	2.19
NTDK25	3km Fiber Receiver Card	2.15
NTDK26	Upgrade Daughterboard	0.46
NTDK79	3km Fiber Daughterboard	2.19
NTDK80	3km Fiber Receiver Card	2.15
NTDK83AA	Dual-port 100BaseT IP Expansion Daughterboard	0.23
NTDK84	Dual-port Fiber Expansion Daughterboard	2.700
NTDK85	Dual Fiber Expansion Daughterboard	2.28
NTDK97	Mini System Controller	3.39

Table 3
Failure rates - circuit cards (cont'd.)

Order code	Description	Failure rate per 10 ⁶ hrs
NTDK99	Single-port 100BaseT IP Expansion Daughterboard	7.800
NTDR68	Single Reach Line Card	3.900
NTDR69	Nortel Remote Gateway 9150	8.800
NTDR70	Reach Line Card (32-port)	6.100
NTDR71	Reach Line Card (32-port)	6.100
NTDU19	Expansion Kit	7.800
NTDU41	Voice Gateway Media Card	2.48
NTDW20AAE6	MG XPEC Card	1.36
NTDW60BAE5	MGC Card	1.36
NTDW61BAE5	CP-PM Card (Call Server)	2.38
NTDW61BAE5	CP-PM Card (Signaling Server)	4.96
NTDW62AAE5	DSP D/B, 32-port	0.23
NTDW64AAE5	DSP D/B, 96-port	0.23
NTDW65AAE5	MC-32S Card	0.93
NTDW66BAE5	CP-PM Card (Signaling Server)	4.96
NTMP50FD	Release 3.0 Branch Office PC Card	< 0.25
NTRA02	Extended Universal Trunk Card (China)	4.6
NTRA04	Flexible Message Waiting Line Card (China)	6.000
NTRA05	Flexible Analog Line Card (China)	6.000
NTRA06	Off-premises Station (OPS) Analog Line Card (China)	1.200
NTRA07	Pack Extended Conference & Tone & Digit Switch, XCT-C	0.526
NTRA10	Extended Universal Trunk Card (China)	< 4.6
NTRA11	Extended Digital Tone Receiver Card (China)	< 4.6
NTRB18	CP Mgate	2.700
NTRB21BA	TMDI Card	0.91
NTRB33	Fiber Junctor Interface (FIJI) Card	1.45
NTRB34	Core to Network Interface 3 Card (CNI-3)	0.53

Table 3
Failure rates - circuit cards (cont'd.)

Order code	Description	Failure rate per 10 ⁶ hrs
NTRB37	Extended Universal Trunk Card (Hong Kong)	0.490
NTRB53	Downloadable Clock Controller Card	0.725
NTTK01	Single-port 100BaseF IP Expansion Daughterboard	7.800
NTTK02	Dual-port 100BaseF IP Expansion Daughterboard	7.800
NTTK25CA	Software Daughterboard	0.46
NTVQ01AA	ITGSA card	1.65
QPC43	Peripheral Signaling Card	1.73
QPC414	Network Card	3.00
QPC441	Three-Port Extender Card	2.00
NT6D65	Core to Network Interface Card	3
QPC412	InterGroup Switch	2.14
QPC417	Junctor Board	1.7
QPC709	Misc/Peripheral Signaling	2.9
QPC471	Clock Controller card (Vintage A-G)	2.44
	–Vintage H or later	1
NT5D10	Call Processor Card	12.5
NT5D20	IOP/CMDU4	33
NT6D63	I/O Processor Card	4.6
NT6D64	Core Multi Drive Unit	33
NT9D19	Call Processor Card - 48 MByte, 64 MByte, 96 MByte	
	–NT9D19AA	11.95
	–NT9D19CA	12.1
	–NT9D19HA	12.25

Note: NT4N43 includes CD ROM, Floppy disk, Hard disk and cable assembly.

MTBF for Hard disk: 700,000 hours

MTBF for Optical Drive CD ROM: 25000 Power On Hours (POH)

MTBF for Floppy Disk Drive: 30,000 POH

Failure rates - terminal equipment

Contents

This section contains information on the following topics:

[“Overview” \(page 29\)](#)

[“Failure rates” \(page 29\)](#)

Overview

Failure rates are based on a circuit card ambient temperature of 40° C (104° F). This temperature is usually higher than the surrounding room temperature. Running the system at a lower temperature increases the life expectancy of components and improves overall system reliability.

Failure rates

[Table 4 "Failure rates - station equipment" \(page 29\)](#) gives the failure rates for terminal equipment. In this table, "N/A" indicates that the failure rate is not available at this time.

Table 4
Failure rates - station equipment

Order code	Description	Failure rate per 10 ⁶ hrs
NE-DGQC-35	Line Cord	3.50
NE-G3AR-35	Handset	0.50
NE-G3DRN-3	Console Handset	0.50
NTAG58BB	PC Console Interface Unit (PCCIU)	0.472
NT7G10AA	Attendant Supervisory Module	0.041
NTEX00	IP Phone Key Expansion Module (KEM)	3.3
NT6G00	M2250 TCM Console	0.653
NTDU64AA	Fan/Alarm Module	0.01
NTDU65AA	Sparkle Power Supply	1.67

Table 4
Failure rates - station equipment (cont'd.)

Order code	Description	Failure rate per 10 ⁶ hrs
NTDU68AA	Blank	0.0
NTDU90	Nortel IP Phone 2001	5.760
NTDU92	Nortel IP Phone 2004	0.84
NTDU96	Nortel IP Phone 2007	3.650
NTEX11	Nortel IP Audio Conference Phone 2033	5.260
NTMN31	M3901 Telephone	0.46
NTMN32	M3902 Telephone	0.57
NTMN33	M3903 Telephone	0.76
NTMN34	M3904 Telephone	1.23
NTMN35	M3905 Call Center Telephone	1.14
NTMN66	Key-based Expansion Unit	0.23
NTMN69	Meridian Communications Adapter	0.23
NTMN70	CTI Accessory (CTIA)	2.28
NTMN80	Power Supply for M3900-series Telephones	3.81
NTTQ4010	Nortel WLAN Handset 2210y only hav et	6.660
NTTQ4050	Nortel WLAN Handset 2210 Battery Pack	N/A
NTTQ4060	Nortel WLAN Handset 2210 Desktop Charger	6.660
NTTQ4101	Nortel WLAN Handset 2210/2211 Charger & WLAN Application Gateway 2246-64 Power Supply (North America)	6.660
NTTQ5010	Nortel WLAN Handset 2211	22.470
NTTQ5050	Nortel WLAN Handset 2211 Battery Pack	N/A
NTTQ5060	Nortel WLAN Handset 2211 Desktop Charger	22.470
NTTQ60	Nortel WLAN IP Telephony Manager 2245	3.750
NTZK06	M2006 Telephone	3.08
NTZK08	M2008 Telephone	3.10
NTZK16	M2616 Telephone	3.88
NTZK20	M2016S Telephone	5.87
NTZK22	M2216ACD-1 Telephone	4.68
NTZK23	M2216ACD-2 Telephone	5.37
	Nortel WLAN Handset 2212	5.5
Note: The battery pack is a consumable and lasts typically for 500 charge cycles before needing to be replaced.		

Failure rates - cables

Contents

This section contains information on the following topics:

[“Overview” \(page 31\)](#)

[“Failure rates” \(page 31\)](#)

Overview

Failure rates are based on a circuit card ambient temperature of 40° C (104° F). This temperature is usually higher than the surrounding room temperature. Running the system at a lower temperature increases the life expectancy of components and improves overall system reliability.

Failure rates

There are many cables available from Nortel. The approximate failure rate for most cables, based on failures in time per billion hours (10^9), is 0.5. For a detailed listing of cables, see *Equipment Identification Reference (NN43001-254)* ().

Failure rates - miscellaneous components

Contents

This section contains information on the following topics:

[“Overview” \(page 33\)](#)

[“Failure rates” \(page 33\)](#)

Overview

Failure rates are based on a circuit card ambient temperature of 40° C (104° F). This temperature is usually higher than the surrounding room temperature. Running the system at a lower temperature increases the life expectancy of components and improves overall system reliability.

Failure rates

[Table 5 "Failure rates - miscellaneous equipment" \(page 33\)](#) gives the failure rates for miscellaneous equipment not included in other sections of this document. In this table, "N/A" indicates that the failure rate is not available at this time.

Table 5
Failure rates - miscellaneous equipment

Order code	Description	Failure rate per 10 ⁶ hrs
NT5D52	Ethernet Adapter Card	< 7.5

Converting NFT values to spares requirements

Table 6 "Number of spares required" (page 35) translates NFT values, calculated in Procedure 1 "Calculating spares requirements" (page 14), to the number of spares required in stock.

Table 6
Number of spares required

NFT values		Spares required	NFT values		Spares required
From	To		From	To	
0	0.001	1	8.26	8.91	20
0.001	0.0452	2	8.91	9.57	21
0.0452	0.189	3	9.57	10.2	22
0.189	0.425	4	10.2	10.9	23
0.425	0.734	5	10.9	11.5	24
0.734	1.09	6	11.5	12.2	25
1.09	1.5	7	12.2	12.9	26
1.5	1.95	8	12.9	13.6	27
1.95	2.43	9	13.6	14.3	28
2.43	2.94	10	14.3	15	29
2.94	3.46	11	15	15.8	30
3.46	4.01	12	15.8	16.5	31
4.01	4.58	13	16.5	17.2	32
4.58	5.16	14	17.2	17.9	33
5.16	5.76	15	17.9	18.7	34
5.76	6.37	16	18.7	19.4	35
6.37	6.99	17	19.4	20.1	36
6.99	7.62	18	20.1	20.9	37
7.62	8.26	19	20.9	21.6	38

NFT values		Spares required	NFT values		Spares required
From	To		From	To	
21.6	22.4	39	47.6	48.4	72
22.4	23.1	40	48.4	49.2	73
23.1	23.9	41	49.2	50	74
23.9	24.6	42	50	50.9	75
24.6	25.4	43	50.9	51.7	76
25.4	26.2	44	51.7	52.5	77
26.2	26.9	45	52.5	53.3	78
26.9	27.7	46	53.3	54.2	79
27.7	28.5	47	54.2	55	80
28.5	29.2	48	55	55.8	81
29.2	30	49	55.8	56.6	82
30	30.8	50	56.6	57.5	83
30.8	31.6	51	57.5	58.3	84
31.6	32.4	52	58.3	59.1	85
32.4	33.2	53	59.1	60	86
33.2	33.9	54	60	60.8	87
33.9	34.7	55	60.8	61.6	88
34.7	35.5	56	61.6	62.5	89
35.5	36.3	57	62.5	63.3	90
36.3	37.1	58	63.3	64.1	91
37.1	37.9	59	64.1	65	92
37.9	38.7	60	65	65.8	93
38.7	39.5	61	65.8	66.6	94
39.5	40.3	62	66.6	67.5	95
40.3	41.1	63	67.5	68.3	96
41.1	41.9	64	68.3	69.2	97
41.9	42.7	65	69.2	70	98
42.7	43.5	66	70	70.9	99
43.5	44.3	67	70.9	71.7	100
44.3	45.2	68	71.7	72.5	101
45.2	46	69	72.5	73.4	102
46	46.8	70	73.4	74.2	103
46.8	47.6	71	74.2	75.1	104

NFT values		Spares required	NFT values		Spares required
From	To		From	To	
75.1	75.9	105	103.4	104.3	138
75.9	76.8	106	104.3	105.1	139
76.8	77.6	107	105.1	106	140
77.6	78.5	108	106	106.9	141
78.5	79.3	109	106.9	107.7	142
79.3	80.2	110	107.7	108.6	143
80.2	81	111	108.6	109.5	144
81	81.9	112	109.5	110.3	145
81.9	82.7	113	110.3	111.2	146
82.7	83.6	114	111.2	112.1	147
83.6	84.4	115	112.1	113	148
84.4	85.3	116	113	113.8	149
85.3	86.2	117	113.8	114.7	150
86.2	87	118	114.7	115.6	151
87	87.9	119	115.6	116.4	152
87.9	88.7	120	116.4	117.3	153
88.7	89.6	121	117.3	118.2	154
89.6	90.4	122	118.2	119.1	155
90.4	91.3	123	119.1	119.9	156
91.3	92.2	124	119.9	120.8	157
92.2	93	125	120.8	121.7	158
93	93.9	126	121.7	122.6	159
93.9	94.7	127	122.6	123.5	160
94.7	95.6	128	123.5	124.3	161
95.6	96.5	129	124.3	125.2	162
96.5	97.3	130	125.2	126.1	163
97.3	98.2	131	126.1	127	164
98.2	99.1	132	127	127.8	165
99.1	99.9	133	127.8	128.7	166
99.9	100.8	134	128.7	129.6	167
100.8	101.7	135	129.6	130.5	168
101.7	102.5	136	130.5	131.4	169
102.5	103.4	137	131.4	132.2	170

NFT values		Spares required	NFT values		Spares required
From	To		From	To	
132.2	133.1	171	161.5	162.4	204
133.1	134	172	162.4	163.3	205
134	134.9	173	163.3	164.1	206
134.9	135.8	174	164.1	165	207
135.8	136.6	175	165	165.9	208
136.6	137.5	176	165.9	166.8	209
137.5	138.4	177	166.8	167.7	210
138.4	139.3	178	167.7	168.6	211
139.3	140.2	179	168.6	169.5	212
140.2	141.1	180	169.5	170.4	213
141.1	141.9	181	170.4	171.3	214
141.9	142.8	182	171.3	172.2	215
142.8	143.7	183	172.2	173.1	216
143.7	144.6	184	173.1	174	217
144.6	145.5	185	174	174.9	218
145.5	146.4	186	174.9	175.8	219
146.4	147.3	187	175.8	176.7	220
147.3	148.1	188	176.7	177.5	221
148.1	149	189	177.5	178.4	222
149	149.9	190	178.4	179.3	223
149.9	150.8	191	179.3	180.2	224
150.8	151.7	192	180.2	181.1	225
151.7	152.6	193	181.1	182	226
152.6	153.5	194	182	182.9	227
153.5	154.4	195	182.9	183.8	228
154.4	155.2	196	183.8	184.7	229
155.2	156.1	197	184.7	185.6	230
156.1	157	198	185.6	186.5	231
157	157.9	199	186.5	187.4	232
157.9	158.8	200	187.4	188.3	233
158.8	159.7	201	188.3	189.2	234
159.7	160.6	202	189.2	190.1	235
160.6	161.5	203	190.1	191	236

NFT values		Spares required		NFT values		Spares required
From	To			From	To	
191	191.9	237		200	200.9	247
191.9	192.8	238		200.9	201.8	248
192.8	193.7	239		201.8	202.7	249
193.7	194.6	240		202.7	203.6	250
194.6	195.5	241		203.6	204.5	251
195.5	196.4	242		204.5	205.4	252
196.4	197.3	243		205.4	206.3	253
197.3	198.2	244		206.3	207.2	254
198.2	199.1	245		207.2	208.1	255
199.1	200	246		208.1	209	256

Index

A

A0355200 Power Failure Transfer Unit 19
 A0634492 Fiber Remote Multi-IPE
 RedundantOption - Single-mode 21
 A0634493 Fiber Remote Multi-IPE
 RedundantOption - Multi-mode 21
 A773054 Fiber Remote Multi-IPE
 Multi-mode (1-4 Superloops) 21
 A773055 Fiber Remote Multi-IPE
 Multi-mode (1-2 Superloops) 21
 A773056 Fiber Remote Multi-IPE
 Single-mode (1-4 Superloops) 21
 A773059 Fiber Remote Multi-IPE
 Single-mode (1-2 Superloops) 21
 ambient temperature 14, 17, 19, 21,
 29, 31, 33
 assumptions 13

C

Call Processor Pentium IV® (NT4N39) 22
 card ambient temperature 14, 17, 19,
 21, 29, 31, 33
 circuit cards 21
 confidence levels 13

D

definitions 13

F

failure rates 13
 circuit cards 21
 modules 17
 packaging 17
 power equipment 19, 33
 shelves 17
 station equipment 29

Failures in Time (FIT) measurements 13
 Fiber Remote Multi-IPE Multi-mode
 1-2 Superloops (A773055) 21
 1-4 Superloops (A773054) 21
 Fiber Remote Multi-IPE Redundant
 Option
 Multi-mode (A0634493) 21
 Single-mode (A0634492) 21
 Fiber Remote Multi-IPE Single-mode
 1-2 Superloops (A773059) 21
 1-4 Superloops (A773056) 21

H

Handsets 29

I

IP Phones
 2001 30
 2004 30
 2007 30
 2033 30
 KEM 29

L

Line Cords 29

M

MFA150 Modular Power System 19
 modules 17
 MPP600 Modular Power Plant 19

N

NE-DGQC-35 Line Cord 29
 NE-G3AR-35 Handset 29

NE-G3DRN-3 Console Handset	29	NT5D61 Input/Output Disk Unit with CD-ROM (IODU/C)	22
NFT values	35	NT5D64 Local Mini-Carrier Interface Card	22
NT1061 Integrated ITG Trunk Card	21	NT5D65 Local Mini-Carrier Extender Card	23
NT1P61 Fiber Superloop Network Card	22	NT5D67 Remote Mini-Carrier Interface Card	23
NT1P62 Fiber Controller Card	22	NT5D68 Local Mini-Carrier Interface Card	23
NT1P63 Electro-optical Interface	22	NT5D69 Local Mini-Carrier Extender Card	23
NT1R20 Off-Premises Station Analog Line Card	22	NT5D97 Dual DTI/PRI (DDP) Card	23
NT4N39 Call Processor Pentium IV®	22	NT5G11 Nortel Integrated Call Assistant Card	23
NT4N43AA cPCI Multi-Media Disk Unit	22	NT5K02 Flexible Analog Line Card	23
NT4N48AA cPCI® System Utility (Sys Util)	22	NT5K07 Universal Trunk Card for Hong Kong	23
NT4N48BA	22	NT5K09 Quad Density Receiver	23
NT4N49 Four Feed Power Distribution Unit (PDU)	19	NT5K17 Enhanced Dual Loop Buffer Card	23
NT4N65AB cPCI® Core to Network Interface	22	NT5K18 Extended PPM CO Trunk Card	23
NT5C06 MPR25 Modular Power Rectifier	19	NT5K19 E and M/2280 Hz Trunk Card	23
NT5C07 MPR50 Modular Power Rectifier	19	NT5K21 XMFC/MFE Sender Receiver card	23
NT5C10 MPS75 Modular Power Shelf	19	NT5K36 Direct Inward Dial/Direct Outward Dial Trunk Card for Germany	23
NT5D03AA Call Processor Card (48 MB)	22	NT5K48 Tone Detector Card	23
NT5D11 Line side T1 Line Card	22	NT5K50 E and M TIE Trunk Card (France)	23
NT5D12AA Dual DTI/PRI Card (DDP)	22	NT5K70 Central Office Trunk Card for Germany (8 units)	23
NT5D14 Line side T1 Line Card	22	NT5K71 Central Office Trunk Card for Germany (4 units)	23
NT5D15 Extended Universal Trunk Card (Japan)	22	NT5K72 E and M Trunk Card for Germany	24
NT5D21AA Core/Network Module AC	17	NT5K75 D-Channel Handler Card	24
NT5D21DA Core/Network Module DC	17	NT5K82 Central Office Trunk Card	24
NT5D26 Extended Universal Trunk Card	22	NT5K83 E and M Trunk Card for Switzerland	24
NT5D28 Extended Direct Inward Dial (DID) Card (India)	22	NT5K84AA Direct Inward Dial Trunk Card for Switzerland	24
NT5D29 Central Office Trunk Card (India)	22	NT5K90 Central Office Trunk Card (Denmark)	24
NT5D30 Dual Intergroup Switch Card	22	NT5K93 Central Office Trunk Card for Norway	24
NT5D31 Extended Universal Trunk Card	22	NT5K96 Flexible Analog Line Card without Message Waiting	24
NT5D33 Line-side E1 Line Card	22		
NT5D34 Line-side E1 Line Card	22		
NT5D39 Extended Universal Trunk Card (Japan)	22		
NT5D49 Analog Message Waiting Line Card (Brazil)	22		
NT5D51BC Nortel Integrated Conference Bridge Card	22		
NT5D52 Ethernet Adapter Card	33		
NT5D60 CLASS Modem Card (XCMC)	22		

NT5K99 Central Office Trunk Card for Spain	24	NTAK02 SDI/DCH Circuit Card	24
NT6D16 D-Channel Handler Interface Card	24	NTAK09 1.5Mb DTI/PRI Card	25
NT6D40 PE Power Supply DC	20	NTAK10 2.0 Mb DTI	25
NT6D41 CE Power Supply DC	20	NTAK20 Clock Controller	25
NT6D42 Ringing Generator DC	20	NTAK75 Battery Back-Up Unit	20
NT6D70 S/T Interface Line Card (SILC)	24	NTAK76 15-30 Minute Battery Back-up Unit	20
NT6D71 U Interface Line Card (UILC)	24	NTAK93 D-Channel Handler Interface (DCHI) Daughterboard	25
NT6D73 Multipurpose ISDN Signaling Processor (MISP)	24	NTBK22 MISP Circuit Card	25
NT6G00 M2250 TCM Console	29	NTBK50 2.0 Mb PRI	25
NT6R14 Enhanced Processors:Enhanced Modular Option	17	NTBK51 Downloadable D-Channel Daughterboard	25
NT7D00AA Top Cap (AC)	17	NTCG01 CIS Trunk Card	25
NT7D00BA Top Cap (DC)	17	NTCG02 CIS Trunk Card	25
NT7D16 Data Access Card	24	NTCK16 Generic Central Office Trunk Card	25
NT7G10AA Attendant Supervisory Module	29	NTCK18 Central Office Trunk Card	25
NT7R51 Local Carrier Interface Card	24	NTCK22 Direct Inward Dial Trunk Card (Italy)	25
NT7R52 Remote Carrier Interface Card	24	NTCK24 Central Office Trunk Card (Portugal)	25
NT8D01BC Controller-4 Card SMT	24	NTDK16 48-port Digital Line Card	25
NT8D01BD Controller-2 Card	24	NTDK20 Small System Controller (SSC) Card	25
NT8D02 Digital Line Card	24	NTDK22 10m Fiber Daughterboard	25
NT8D04BA Superloop Network Card	24	NTDK23 10m Fiber Receiver Card	25
NT8D06 PE Power Supply AC	20	NTDK24 3km Fiber Daughterboard	25
NT8D09 Analog Message Waiting Line Card	24	NTDK25 3km Fiber Receiver Card	25
NT8D14 Universal Trunk Card	24	NTDK26 Upgrade Daughterboard	25
NT8D15 E and M Trunk Card	24	NTDK70 AC/DC Global Power Supply	20
NT8D16 Digitone Receiver Card	24	NTDK72 DC/DC Power Supply	20
NT8D17 Conference/TDS Card	24	NTDK78 AC/DC Power Supply	20
NT8D21 Ringing Generator AC	20	NTDK79 3km Fiber Daughterboard	25
NT8D22 System Monitor	20	NTDK80 3km Fiber Receiver Card	25
NT8D29 CE Power Supply AC	20	NTDK83AA Dual-port 100BaseT IP Expansion Daughterboard	25
NT8D35AA Network Module AC	17	NTDK84 Dual-port Fiber Expansion Daughterboard	25
NT8D35DC Network Module DC	17	NTDK85 Dual Fiber Expansion Daughterboard	25
NT8D37AA IPE Module AC	18	NTDK91 Chassis	18
NT8D37DC IPE Module DC	18	NTDK92 Chassis Expander	18
NT8D52AB Pedestal Blower Unit AC	20	NTDK97 Mini System Controller	25
NT8D52DD Pedestal Blower Unit DC	20	NTDK99 Single-port 100BaseT IP Expansion Daughterboard	26
NT8D53CA Power Distribution Unit AC	20	NTDR68 Single Reach Line Card	26
NTAG03 Central Office Trunk Card for Holland	24	NTDR69 Nortel Remote Gateway 9150	26
NTAG04 Central Office/Direct Inward Dial Trunk Card for Holland	24	NTDR70 Reach Line Card (32-port)	26
NTAG26 Extended Multi-frequency Receiver	24	NTDR71 Reach Line Card (32-port)	26
NTAG54 DASS/DPNSS Card	24		
NTAG58BB PC Console Interface Unit	29		

NTDU14 Chassis	18	NTTK02 Dual-port 100BaseF IP Expansion Daughterboard	27
NTDU15 Expansion Chassis	18	NTTK25CA Software Daughterboard	27
NTDU19 Expansion Kit	26	NTTQ4010 WLAN Handset 2210	30
NTDU27 Signaling Server	18	NTTQ4010 WLAN Handset 2210 Desktop Charger	30
NTDU41 Voice Gateway Media Card	26	NTTQ4050 WLAN Handset 2210 Battery Pack	30
NTDU64AA Fan/Alarm Module	29	NTTQ4101 WLAN Handset 2210/2211 Charger and WLAN Application Gateway 2246-64 Power Supply	30
NTDU65AA Sparkle Power Supply	29	NTTQ5010 WLAN Handset 2211	30
NTDU68AA Blank	30	NTTQ5050 WLAN Handset 2211 Battery Pack	30
NTDU90 IP Phone 2001	30	NTTQ5060 WLAN Handset 2211 Desktop Charger	30
NTDU92 IP Phone 2004	30	NTTQ60 WLAN IP Telephony Manager 2245	30
NTDU96 IP Phone 2007	30	NTVQ01AA	27
NTEX00 IP Phone KEM	29	NTWB16AA/BA Candeo Power System (Large)	20
NTEX11 IP Audio Conference Phone 2033	30	NTWB16CA/DA Candeo Power System (Small)	20
NTMN31 M3901 Telephone	30	NTZK06 M2006 Telephone	30
NTMN32 M3902 Telephone	30	NTZK08 M2008 Telephone	30
NTMN33 M3903 Telephone	30	NTZK16 M2616 Telephone	30
NTMN34 M3904 Telephone	30	NTZK20 M2016S Telephone	30
NTMN35 M3905 Call Center Telephone	30	NTZK22 M2216ACD-1 Telephone	30
NTMN66 Key-based Expansion Unit	30	NTZK23 M2216ACD-2 Telephone	30
NTMN69 Meridian Communications Adapter	30		
NTMN70 CTI Accessory (CTIA)	30		
NTMN80 Power Supply for M3900-series telephones	30		
NTRA02 Extended Universal Trunk Card (China)	26		
NTRA04 Flexible Message Waiting Line Card (China)	26		
NTRA05 Flexible Analog Line Card (China)	26		
NTRA06 Off-premises Station (OPS) Analog Line Card (China)	26		
NTRA10 Extended Universal Trunk Card (China)	26		
NTRA11 Extended Digital Tone Receiver Card (China)	26		
NTRB18 CP Mgate	26		
NTRB21BA TMDI Card	26		
NTRB33 Fiber Junctor Interface (FIJI) Card	26		
NTRB34 Core to Network Interface 3 Card (CNI-3)	26		
NTRB37 Extended Universal Trunk Card (Hong Kong)	27		
NTRB53 Downloadable Clock Controller Card	27		
NTTK01 Single-port 100BaseF IP Expansion Daughterboard	27		

P	
packaging	17
population ranges	14
power equipment	19, 33

Q	
QPC414 Network Card	27
QPC43 Peripheral Signaling Card	27
QPC441 Three-Port Extender Card	27
QUA6A Power Failure Transfer Unit (PFTU)	20

R	
repair time	14

S	
shelves	17
Small System Controller (SSC) Card	25

spare stock size 14
spares planning
 calculating requirements 14
 definitions and assumptions 13
 NTF values in 35
sparing intervals 13
station equipment 29
stock confidence levels 13

T

time for repair 14
turnaround 14

V

Voice Gateway Media Card (NTDU41) 26

W

WLAN

WLAN Handset 2210 30
WLAN Handset 2210 Battery Pack 30
WLAN Handset 2210 Desktop
 Charger 30
WLAN Handset 2210/2211 Charger
 and WLAN Application Gateway
 2246-2264 Power Supply 30
WLAN Handset 2211 30
WLAN Handset 2211 Battery Pack 30
WLAN Handset 2211 Desktop
 Charger 30
WLAN Handset 2212 30
WLAN IP Telephony Manager 2245 30
WLAN Handset 2212 30

Nortel Communication Server 1000

Spares Planning

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