
Nortel Communication Server 1000

Nortel Communication Server 1000 Release 6.0

Communication Server 1000M and Meridian 1

**CS 1000M MG CP PII IGS to CS 1000M MG CP PIV FNF
Upgrade**

Document Number: NN43021-473

Document Release: 03.03

Date: June 2009

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New in this release

This chapter contains information about Nortel Communication Server 1000 Release 6.0 new features.

Features

SIP Line provides an IP solution to deliver Business Grade Telephony features to IP end points. SIP Line integrates SIP end points in the Communication Server 1000 system and extends telephony features to SIP clients with the use of the Call Server, a SIP Line Gateway, and a SIP Line Management Service.

Signaling Server hardware and software contain updates. New Commercial-off-the-Shelf (COTS) servers are available from IBM and Dell. Communication Server 1000 Release 6.0 Signaling Servers require a Linux Operating System, and Linux Signaling Server applications.

Unified Communications Management (UCM) is a new name for the previous Enterprise Common Manager. UCM includes new configuration features for Centralized Deployment Manager, and Element Manager (EM).

Other

See the following sections for information about changes that are not feature-related:

Revision history

June 2009

Standard 03.03. This document is upissued to update the CP PM BIOS upgrade procedures.

May 2009

Standard 03.02. This document is upissued to include task flow graphics for Communication Server 1000 Release 6.0.

May 2009

Standard 03.01. This document is issued to support Nortel Communication Server 1000 Release 6.0.

November 2007

Standard 02.01. This document is issued to support Nortel Communication Server 1000 Release 5.5.

July 2007

Standard 01.03. This document is upissued with corrections for invoking the install menu during CP PIV and CP P4 upgrades.

June 2007

Standard 01.02. This document is upissued with corrections to requirements for CPI to 3PE cables.

May 2007

Standard 01.01. This document is upissued for Communication Server 1000 Release 5.0. This document contains information previously contained in the following legacy document, now retired: *Communication Server 1000M and Meridian 1 Large System Upgrades (553-3021-258)*.

May 2006

Standard 5.00. This document is upissued with corrections for installing clock controllers and keycode upgrade procedure for CP IV.

January 2006

Standard 4.00. This document is upissued with corrections for various upgrade procedures.

August 2005

Standard 3.00. This document is upissued to support CP PIV and Communication Server 1000 Release 4.5.

September 2004

Standard 2.00. This document is upissued for Communication Server 1000 Release 4.0.

October 2003

Standard 1.00. This document is a new NTP for Succession 3.0. It was created to support a restructuring of the Documentation Library. This document contains information previously contained in the following legacy document, now retired: *Upgraded Systems Installation: Upgrade to Options 51C, 61C, 81C* (553-3001-258).

Finding the latest updates on the Nortel web site

The content of this documentation was current at the time the product was released. To check for updates to the latest documentation and software for CS 1000 Release 6.0, click one of the links below.

Latest Software	Go directly to the Nortel page for CS 1000 Release 6.0 software.
Latest Documentation	Go directly to the Nortel page for CS 1000 Release 6.0 documentation.

How to get help

This chapter explains how to get help for Nortel products and services.

Getting help from the Nortel Web site

The best way to get technical support for Nortel products is from the Nortel Technical Support Web site:

www.nortel.com/support

This site provides quick access to software, documentation, bulletins, and tools to address issues with Nortel products. More specifically, the site enables you to:

- download software, documentation, and product bulletins
- search the Technical Support Web site and the Nortel Knowledge Base for answers to technical issues
- sign up for automatic notification of new software and documentation for Nortel equipment
- open and manage technical support cases

Getting help over the telephone from a Nortel Solutions Center

If you don't find the information you require on the Nortel Technical Support Web site, and have a Nortel support contract, you can also get help over the phone from a Nortel Solutions Center.

In North America, call 1-800-4NORTEL (1-800-466-7835).

Outside North America, go to the following Web site to obtain the phone number for your region:

www.nortel.com/callus

Getting help from a specialist by using an Express Routing Code

To access some Nortel Technical Solutions Centers, you can use an Express Routing Code (ERC) to quickly route your call to a specialist in your Nortel product or service. To locate the ERC for your product or service, go to:

www.nortel.com/erc

Getting help through a Nortel distributor or reseller

If you purchased a service contract for your Nortel product from a distributor or authorized reseller, contact the technical support staff for that distributor or reseller.

System information

This document is a global document. Contact your system supplier or your Nortel representative to verify that the hardware and software described is supported in your area.

Subject

Use this document to perform upgrades on Meridian 1 Large Systems. This document also contains information about database transfers, Call Processor card upgrades, and network group upgrades.

This document also contains information about converting Release 3.0 or later software to CS 1000 Release 6.0 on Meridian 1 Options 51C, 61C, 81, 81C, CS 1000M SG and CS 1000M MG systems. For software conversion procedures prior to Release 3.0, see the *Software conversion procedures* (553-2001-320) NTP for software Release 24.



IMPORTANT!

Database conversion for Meridian 1 Options 21E, 51, 61, 71, STE, NT, and XT must be completed by Nortel's Software Conversion Lab. Consult the current Nortel price book for cost and contact information.

Note on legacy products and releases

This NTP contains information about systems, components, and features that are compatible with Nortel Communication Server 1000 Release 6.0 software. For more information about legacy products and releases, click the **Technical Documentation** link under **Support** on the Nortel home page:

www.nortel.com/

Applicable systems

This document applies to the following systems:

- Communication Server 1000M Single Group (CS 1000M SG)
- Communication Server 1000M Multi Group (CS 1000M MG)
- Meridian 1 PBX 61C
- Meridian 1 PBX 81C

Note: When upgrading software, memory upgrades may be required on the Signaling Server, the Call Server, or both.

System migration

When particular Meridian 1 systems are upgraded to run CS 1000 Release 6.0 software and configured to include a Signaling Server, they become CS 1000M systems. Table 1 lists each Meridian 1 system that supports an upgrade path to a CS 1000M system.

Table 1
Meridian 1 systems to CS 1000M systems

This Meridian 1 system...	Maps to this CS 1000M system
Meridian 1 PBX 61C	CS 1000M Single Group
Meridian 1 PBX 81C	CS 1000M Multi Group

Signaling Server configuration

Meridian 1 Large Systems can be configured to run one or more Signaling Servers. The following Signaling Servers are supported in a Large System configuration for CS 1000 Release 6.0:

- CP PM Signaling Server
- Commercial off-the-shelf (COTS) Signaling Server

For more information, see “Upgrading the Signaling Server” on [page 133](#).

Upgrade paths

This document contains information about the following Large System upgrades:

- Meridian 1 Options 51C, 61C, 81C, CS 1000M SG, and CS 1000M MG
- upgrades to FNF
- software upgrades
- network additions

The upgrades documented in this NTP are structured as source platform to target platform upgrades.

Intended audience

This document is intended for individuals responsible for upgrading Large Systems.

This document is intended for individuals responsible for software conversion and memory upgrades.

Conventions

Terminology

The following systems are referred to generically as “Large System”:

- Communication Server 1000M Half Group (CS 1000M HG)
- Communication Server 1000M Single Group (CS 1000M SG)
- Communication Server 1000M Multi Group (CS 1000M MG)
- Meridian 1 PBX 51C
- Meridian 1 PBX 61C
- Meridian 1 PBX 81
- Meridian 1 PBX 81C

NTP feedback

Nortel strives to provide accurate documentation for our customers. However, if you feel there are errors or omissions in this document, your feedback is welcome.

Send comments via email to gntsdoc@nortel.com or open a problem report via the normal procedures.

Please provide as much information as possible including the NTP number, standard version and date of the document, as well as the page, problem description, and any supporting documentation and capture files.

Related information



CAUTION — Data Loss

Only personnel who are familiar with the system and with conversion procedures should perform the conversion.

Read the applicable procedures carefully before beginning any the conversion.

Note: Converting software on single CPU systems disrupts call processing and allows service only to those telephones connected to Power Failure Transfer Units (PFTU).



CAUTION WITH ESDS DEVICES

To avoid damaging equipment from electrostatic discharge, wear a properly connected antistatic wrist strap when working on system equipment.

Perform pre-conversion and post-conversion procedures for every system conversion.

Throughout this document the term *media* refers to tape, disk, CD-ROM or Compact Flash (CF), whichever applies to the system.

The term **source** refers to the hardware and software that is currently running. The term **target** refers to the new hardware and software to which the system is converting.

**CAUTION — Data Loss**

Read “General software conversion information” in *CS 1000M and Meridian 1 Large System Upgrades Overview* (NN43021-458) before performing any operations.

It contains information vital to the conversion process.

NTPs

The following NTPs are referenced in this document:

- *Product Compatibility* (NN43001-256)
- *Converging the Data Network with VoIP* (NN43001-260)
- *Circuit Card: Description and Installation* (NN43001-311)
- *Linux Platform Base and Applications Installation and Commissioning* (NN43001-315)
- *IP Peer Networking: Installation and Commissioning* (NN43001-313)
- *Features and Services* (NN43001-106)
- *Software Input/Output: Administration* (NN43001-611)
- *Element Manager: System Administration* (NN43001-632)
- *IP Trunk: Description, Installation, and Operation* (NN43001-563)
- *Signaling Server IP Line Applications Fundamentals* (NN43001-125)
- *ISDN Basic Rate Interface: Features* (NN43001-580)
- *Software Input/Output: Maintenance* (NN43001-711)
- *Communication Server 1000M and Meridian 1: Large System Planning and Engineering* (NN43021-220)
- *Communication Server 1000M and Meridian 1: Large System Installation and Commissioning* (NN43021-310)

- *Communication Server 1000M and Meridian 1: Large System Maintenance* (NN43021-700)
- *Communication Server 1000M and Meridian 1 Large System Upgrade NTPs* (NN43021-458 – NN43021-475)

Online

To access Nortel documentation online, click the **Technical Documentation** link under **Support** on the Nortel home page:

www.nortel.com

CD-ROM

To obtain Nortel documentation on CD-ROM, contact your Nortel customer representative.

Technical support

For technical support contact information, see “Technical Assistance service” on [page 159](#).

Preparing and planning for the upgrade

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Introduction

This document implements a “source- to-target” approach to performing an upgrade. It is important to correctly identify the source platform, target platform, and maintenance window required to perform the upgrade.



IMPORTANT!

This upgrade requires that the PC you are working from is equipped with a floppy disk drive and CF reader (or, if a CF reader is not available, a PCMCIA CF adaptor).

Each section features check boxes indicating what state the system should be in at that stage of the upgrade. If the system is not in the proper state steps should be taken to correct this.

Each section is written to maintain Dial Tone where possible and limit service interruptions.

Before attempting any software or hardware upgrade field personnel should follow the steps in Table 2:

Table 2
Prepare for upgrade steps (Part 1 of 2)

Procedure Step	Page
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Table 2
Prepare for upgrade steps (Part 2 of 2)

Procedure Step	Page
Contact your System Administrator to identify two unique IP addresses before the upgrade. Making the RMD bootable	32
Transferring the database from floppy disk to CF (customer database media converter tool)	36
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Planning

Planning for an upgrade involves the following tasks:

- Read and understand the current release Product Bulletin.
- Review the current release product bulletin related specifically to the software being upgraded.
- Conduct a site inspection to determine proper power and grounding.
- Review the site profile to determine proper foot space if adding new columns or modules.

Note: For information about adding new network shelves, see *Communication Server 1000M and Meridian 1: Large System Installation and Commissioning* (NN43021-310).

- Ensure sufficient power for new columns/modules or applications.
- Identify all applications that are currently installed on the source platform.
- Identify and correct outstanding service problems.
- Verify the site log is updated with current trunking, call routing, application notes, and site contact information.
- Review all product bulletins and Nortel Alerts that impact the site.

- Determine if software can be converted on site or must be sent to Nortel.
- Prepare a contingency plan for backing out of the upgrade.



DANGER OF ELECTRIC SHOCK

In a DC-powered system, power to the column can remain on during the following procedures. In an AC-powered system, however, power to the entire column *must* be shut down throughout the procedures.

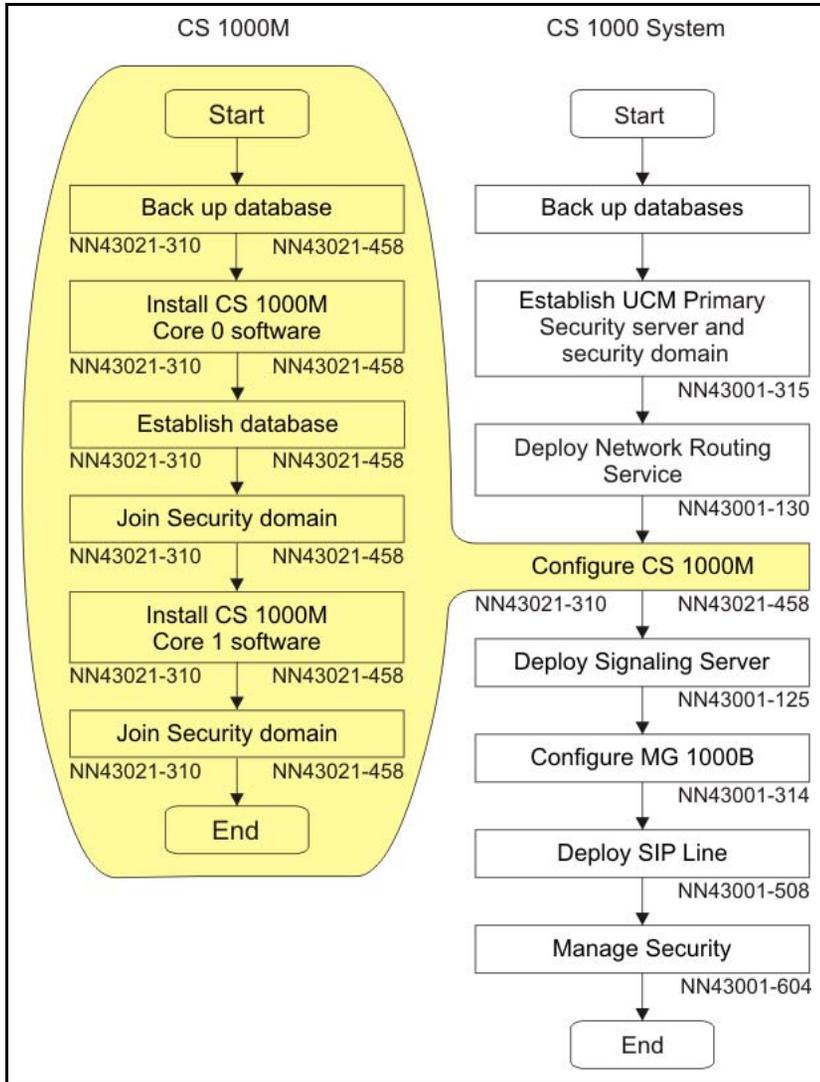
Communication Server 1000 task flow

This section provides a high-level task flow for the installation or upgrade of a CS 1000 system. The task flow indicates the recommended sequence of events to follow when configuring a system and provides the NTP number that contains the detailed procedures required for the task.

For more information refer to the following NTPs, which are referenced in Figure 1 on [page 25](#):

- *Linux Platform Base and Applications Installation and Commissioning* (NN43001-321)
- *Communication Server 1000M and Meridian 1 Large System Installation and Commissioning* (NN43021-310)
- *CS 1000M and Meridian 1 Large System Upgrades Overview* (NN43021-458)

Figure 1
Communication Server 1000M task flow



Upgrade Checklists

Upgrade checklists can be found in “Upgrade checklists” on [page 147](#). Engineers may print this section for reference during the upgrade.

Preparing

Preparing for an upgrade involves the following tasks:

- Identify and become familiar with all procedures.
- Verify that all installed applications meet the minimum software requirements for the target platform (see *Communication Server 1000M and Meridian 1: Large System Planning and Engineering* (NN43021-220)).
- Verify proper cable lengths for the target platform.
- Determine and note current patch or Dep lists installed at the source platform.
- Determine required patch or Dep lists at the target platform for system-patchable components.
- Determine required patches or DEP lists installed on applicable applications.
- Determine and communicate the required maintenance window, contingency plan and the impact to the customer to complete the procedure.
- Perform an inventory on required software and hardware.
- Secure the source software and key code.
- Secure the target software and key code.
- Verify the new key code using the DKA program.
- Print site data.

Identifying the proper procedure

Each procedure has been written in a “source- to-target” format. Each procedure features warning boxes and check boxes placed at critical points.

Changing the procedure or ignoring the warning boxes could cause longer service interruptions.

Connect a terminal

Procedure 1 **Connecting a terminal**

A maintenance terminal is required to access the Core or Core/Net modules during the upgrade procedure.

- 1 Connect a terminal to the J25 port on the I/O panel in the *inactive* Core or Core/Net module.
- 2 The settings for the terminal are:
 - a. 9600 baud
 - b. 8 data
 - c. parity none
 - d. 1 stop bit
 - e. full duplex
 - f. XOFF
- 3 If only one terminal is used for both Core or Core/Net modules, the terminal must be connected from side-to-side to access each module. An "A/B" switch box can also be installed to switch the terminal from side to side.

End of Procedure

Printing site data

Print site data to preserve a record of the system configuration (see Table 3 on [page 28](#)). Verify that all information is correct. Make corrections as necessary.

Note: Items marked with an asterisk (*) are required. Other items are recommended for a total system status.

Table 3
Print site data (Part 1 of 3)

Site data	Print command	
Terminal blocks for all TNs	LD 20	
	REQ	PRT
	TYPE	TNB
	CUST	<cr>
Directory Numbers	LD 20	
	REQ	PRT
	TYPE	DNB
	CUST	<cr>
Attendant Console data block for all customers	LD 20	LD 20
	REQ	PRT
	TYPE	ATT, 2250
	CUST	<cr>
*Customer data block for all customers	LD 21	LD 21
	REQ	PRT
	TYPE	CDB
	CUST	<cr>
Route data block for all customers	LD 21	
	REQ	PRT
	TYPE	RDB
	CUST	Customer number
	ROUT	<cr>
	ACOD	<cr>
*Configuration Record	LD 22	
	REQ	PRT
	TYPE	CFN

Table 3
Print site data (Part 2 of 3)

Site data	Print command	
*Software packages	LD 22	
	REQ	PRT
	TYPE	PKG
*Software issue and tape ID	LD 22	
	REQ	ISS
	REQ	TID
* Peripheral software versions	LD 22	
	REQ	PRT
	TYPE	PSWV
ACD data block for all customers	LD 23	
	REQ	PRT
	TYPE	ACD
	CUST	Customer Number
	ACDN	ACD DN (or <CR>)
Superloop card IDs and software version (peripheral controller, superloop network and controller cards)	LD 32	
		IDC loop
Multi-purpose ISDN Signaling Processor (MISP) card	LD 27	
	REQ	PRT
	TYPE	MISP
	LOOP	loop number (0-158)
	APPL	<cr>
	PH	<cr>
DTI/PRI data block for all customers	LD 73	
	REQ	PRT
	TYPE	DDB

Table 3
Print site data (Part 3 of 3)

Site data	Print command	
Print the configured host information	LD 117	PRT HOST (provides system IP addresses)
Superloops and XPEs	LD 97	REQ CHG TYPE SUPL SUPL Vxxx V stands for a virtual superloop and xxx is the number of the virtual superloop. xxx = 0-252 in multiples of four for MG 1000E
Note: Items marked with asterisks (*) are required printout for conversion. Other items are recommended for a total system status.		

Performing a template audit

A template audit (LD 01) reviews the templates in your system. Corrupted and duplicate templates are cleaned up. An example of the information generated during the audit is listed below.

Note: The template audit may take an extended period of time on large systems. Run the audit during a low traffic period.



CAUTION — Service Interruption

Loss of Data

Do not abort this overlay until the audit is complete. If the overlay is interrupted, data will be corrupted.

LD 01 The audit begins as soon as LD 01 is entered.

```

TEMPLATE AUDIT
STARTING PBX TEMPLATE SCAN
TEMPLATE 0001 USER COUNT LOW      CHECKSUM OK
TEMPLATE 0002 USER COUNT HIGH     CHECKSUM OK
TEMPLATE 0003 NO USERS FOUND

STARTING SL1 TEMPLATE SCAN
TEMPLATE 0001 USER COUNT OK       CHECKSUM OK
.
.
TEMPLATE 0120 USER COUNT OK       CHECKSUM OK
TEMPLATE AUDIT COMPLETE
    
```

Backing up the database (data dump)

To back up system data, complete the following two procedures.

- 1 Perform a data dump to save all system memory to the hard disk.
- 2 Perform a ABKO (attended backup) to save the database to a spare set of floppy disks.

Procedure 2 **Performing a data dump**

- 1 Log into the system.
- 2 Load the Equipment Data Dump Program (LD 43). At the prompt, enter:

LD 43 Load program

- 3 When “EDD000” appears on the terminal, enter:

EDD Begin the data dump



CAUTION

Loss of Data

If the data dump does not succeed, do not continue. Contact your technical support organization. You must correct a data dump problem before the system can be upgraded.

- 4 The messages “DATADUMP COMPLETE” and “DATABASE BACKUP COMPLETE” will appear once the data dump is complete.

**** Exit program

End of Procedure

Making the RMD bootable



CAUTION — Data Loss

The PC utility used in the following procedure (mkbootrmd.exe) does not validate whether the drive letter entered is a valid RMD CF card. You must enter the correct RMD drive letter when prompted or risk formatting the incorrect drive.

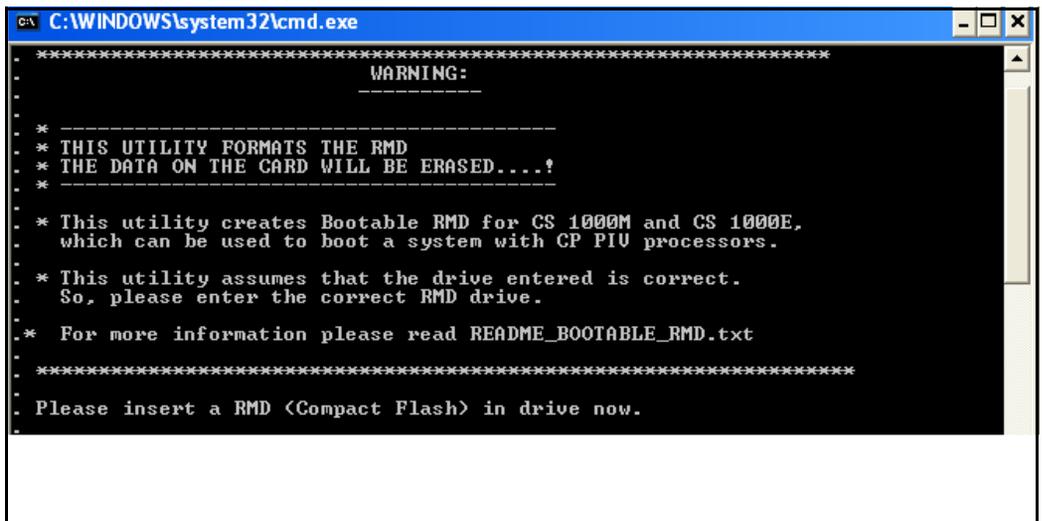
Note: This utility is supported by all versions of Microsoft Windows.

The installation RMD CF card must come preformatted and bootable from Nortel. Consumer CF cards are not bootable by default and must be made bootable as outlined in Procedure 3 on [page 33](#).

Procedure 3 Making the RMD bootable

- 1 After downloading the software image file, unzip it to a directory on your PC.
- 2 Open the utilities folder.
- 3 Double click the mkbootrmd.bat file. Insert a blank 512 MByte CF card (see Figure 2).

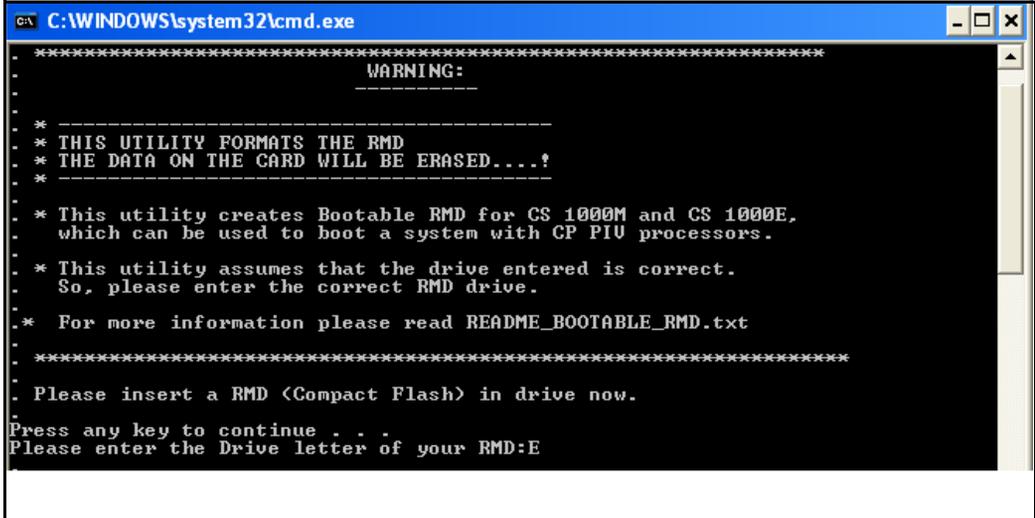
Figure 2
mkbootrmd.bat



```
C:\WINDOWS\system32\cmd.exe
*****
***** WARNING: *****
*****
* -----
* THIS UTILITY FORMATS THE RMD
* THE DATA ON THE CARD WILL BE ERASED...!
* -----
* This utility creates Bootable RMD for CS 1000M and CS 1000E,
  which can be used to boot a system with CP PIU processors.
* This utility assumes that the drive entered is correct.
  So, please enter the correct RMD drive.
* For more information please read README_BOOTABLE_RMD.txt
*****
Please insert a RMD (Compact Flash) in drive now.
```

- 4 Enter the correct drive letter of the RMD (see Figure 3).

Figure 3
mkbootrmd.bat



```
C:\WINDOWS\system32\cmd.exe
*****
                WARNING:
*****
* -----
* THIS UTILITY FORMATS THE RMD
* THE DATA ON THE CARD WILL BE ERASED...!
* -----
* This utility creates Bootable RMD for CS 1000M and CS 1000E,
  which can be used to boot a system with CP PIU processors.
* This utility assumes that the drive entered is correct.
  So, please enter the correct RMD drive.
* For more information please read README_BOOTABLE_RMD.txt
*****
Please insert a RMD (Compact Flash) in drive now.
Press any key to continue . . .
Please enter the Drive letter of your RMD:E
```


Transferring the database from floppy disk to CF (customer database media converter tool)



IMPORTANT!

This upgrade requires that the PC you are working from is equipped with a floppy disk drive and CF reader (or, if a CF reader is not available, a PCMCIA CF adaptor).

The floppy disk that contains the backed up customer database needs to be transferred to a CF card. This procedure converts the customer dCS 1000 Release 6.0 software upgrade later in this section. Nortel recommends using the extra CF card included with the Software Install Kit.

Procedure 4

Transferring the customer database from floppy disk to CF

This procedure requires that the PC you are working from is equipped with a floppy disk drive and CF reader (or, if a CF reader is not available, a PCMCIA CF adaptor).

- 1** Insert the floppy disk containing the backed up customer database from Procedure 2 on [page 31](#).
- 2** Insert a CF card (there is one included in the Software Install Kit) into the CF reader or PCMCIA CF adapter.
- 3** Start the Database Media Converter utility. The first screen (Figure 5 on [page 37](#)) prompts you to select the correct drive letter for the floppy disk drive.

Figure 5
Select the floppy disk drive



- 4 The utility then prompts you to insert the floppy disk (diskette 1) and click OK (see Figure 6 on [page 38](#)).

Figure 6
Insert diskette 1



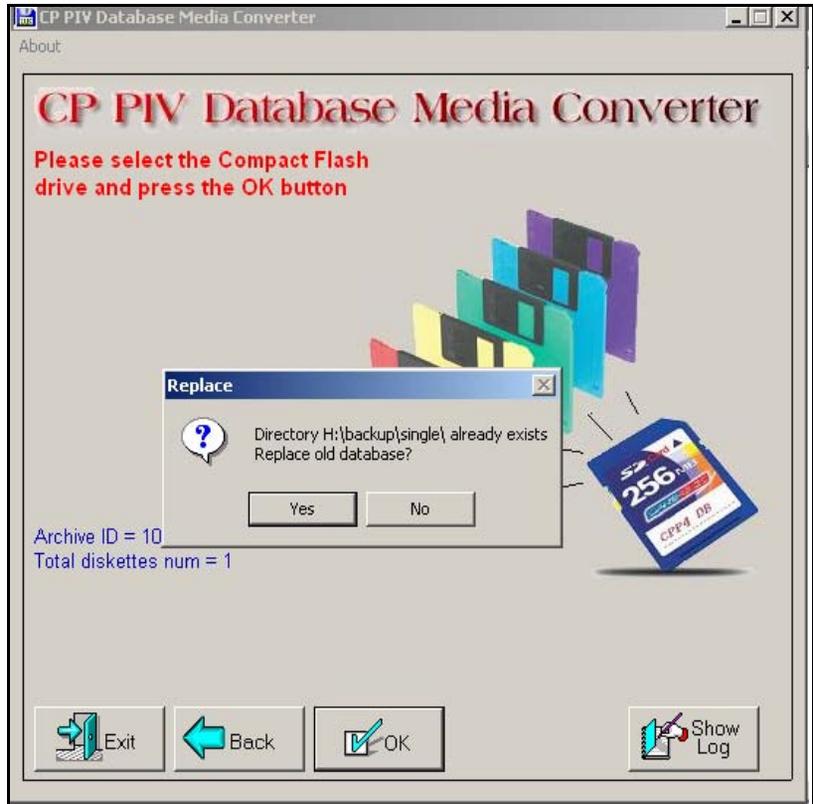
- 5 After verifying the database on the floppy disk, the utility prompts you to select the CF drive (see Figure 7 on [page 39](#)).

Figure 7
Select the CF drive



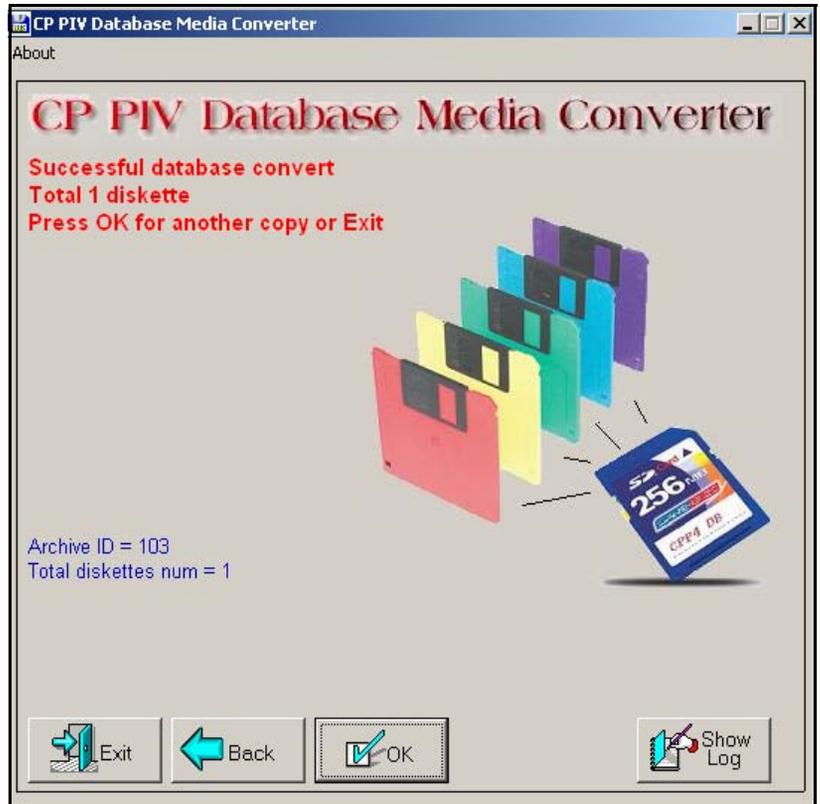
- 6 At this point, 2 options are available:
- If the CF card already contains a previously backed-up database, a dialog box appears (see Figure 8 on [page 40](#)). Click yes to replace old database.
 - If the CF card is blank, the database is backed up to the CF card.

Figure 8
Replace database on CF drive



- 7 The utility completes the transfer to CF and prompts you to copy another or EXIT.

Figure 9
Copy another or exit



End of Procedure

Identifying two unique IP addresses

Each CP PIV system must be configured with two unique IP addresses for LAN identification and communication. One IP address is defined for the *active* Core. The second IP address is defined for the *inactive* Core. In this configuration, the *active* Core (either Core 0 or Core 1) that handles call processing is always identified by the same IP address.

Contact your System Administrator to identify two unique IP addresses before the upgrade.

Check requirements for CNI to 3PE cables (NTND14)



IMPORTANT!

When configuring NTND14 cables, observe the following rules:

- The shortest NTND14 Cable should always be used.
- A network group requires 4 NTND14 cables, 2 to each half group. Both cables to each half group must be the same length.
- A check should be made on the existing NTND14 cables. Replace any cables that do not meet the above requirement.

Note: The NTND14 BX 50' cables are manufacture discontinued.

Performing the upgrade

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Introduction

The target upgrade to CS1000M MG CP PIV FNF must meet the requirements of Product Bulletins P2002-1658-NA, PAA-2003-0199-NA, and 2000-047 rev1. Highlights include:

- PB requires NTRB53AA Clock Controller
- NT5D12AC, AD, and AG (1.54MB) support

- NT5D97AB, AD (2.0 MByte) support
- Both NTRC46 cables must be the same length



IMPORTANT!

The shortest Fiber Cable must always be used.

The cables from group 0 to group 1 must always be the same length as the cables from the last group back to group 0.

The distance between the lengths of each fiber ring from group 0 to any other group must not exceed 50'. Rings are directional. Ring 0 is ascending and ring 1 is descending.

Note: When adding an additional network group, fiber cables must be changed to adhere to the rules above.



IMPORTANT!

When configuring NTND14 cables, observe the following rules:

- The shortest NTND14 Cable should always be used.
- A network group requires 4 NTND14 cables, 2 to each half group. Both cables to each half group must be the same length.
- A check should be made on the existing NTND14 cables. Replace any cables that do not meet the above requirement.

Note: The NTND14 BX 50' cables are manufacture discontinued.

To upgrade a CS 1000M MG CP PII IGS system to a CS 1000M MG CP PIV with Fiber Network Fabric:

- Clock Controller cards must be NTRB53AA.
- NTRB33 Fiber Junctor Interface (FIJI) card and the NTRE39 Optical Cable Management Card (OCMC) are added for FNF.

For information about upgrading and configuring the Signaling Server, see “Upgrading the Signaling Server” on [page 133](#)

Reviewing upgrade requirements

Check software received

The following software packages are required to upgrade a system to CS1000M MG CP PIV FNF:

- CORENET Core Network Module Package 299
- CPP_CNI CP Pentium Backplane for Intel Machine Package 368
- FIBN Fiber Network Package 365

Compact Flash Software Install Kit contains the following items:

- One CF (512 MByte) card containing:
 - Install Software files
 - CS 1000 Release 6.0 software
 - Dep. Lists (PEPs)
 - Key code File
- One blank CF card for database backup
- One Nortel CS 1000 Release 6.0 Documentation CD



IMPORTANT!

Systems and components delivered to customer sites may include preinstalled software. However, the preinstalled software versions are typically older and are included only for manufacturing and order management purposes. **Do not attempt to operate the system with the preinstalled software.** The latest software must be downloaded from the Nortel Software Downloads web site and installed as part of the upgrade process.

Check equipment received

This section describes the **minimum** equipment required for CP PIV with FNF. Additional equipment can also be installed during the upgrade. Verify that *all* equipment has been received.

Before the upgrade, check that the equipment on the order form is also on the packing slip. Check that all equipment has been received. If any items are missing, contact your supplier for replacements before you begin the upgrade.



CAUTION

Service Interruption

DO NOT proceed with the upgrade if any of the required equipment is missing. All equipment must be received to complete the upgrade.

Check vintage requirements for existing hardware

Make sure that existing hardware meets the following minimum vintage requirements for CP PIV:

- The NT4N65AC cCNI card must be minimum vintage of AC.
- The NT4N48 System Utility card must be minimum vintage AA.
- The QPC441 3-Port Extender (3PE) cards must be minimum vintage F.
- The NTRB53 Clock Controller cards must be minimum vintage AA.
- The existing QPC471 Clock Controller cards must be minimum vintage H or the QPC775 Clock Controller cards (all countries except USA) must be minimum vintage E.
- NT6D41CA (DC) Power Supply
- NT8D29BA (AC) Power Supply
- The QPC43 Peripheral Signaling cards must be minimum vintage R.

If any of the equipment listed does not meet the requirements, replace the equipment before you begin the upgrade.



CAUTION

Service Interruption

Equipment that does not meet the minimum vintage requirements will cause system malfunctions and loss of call processing.

Table 4 describes the *minimum* equipment required to upgrade a system to CP PIV. Table 5 on [page 48](#) and Table 6 on [page 48](#) list the DC and AC power equipment requirements. Additional equipment for increased Network capacity is ordered separately.

Table 4
Minimum requirements for Meridian 1 Option 81C CP PIV with FNF systems

Order number	Description	Quantity per system
NT4N39	CP PIV Call Processor Card (512 MByte memory)	2
N0026096	MMDU replacement faceplate	2
NTRB33AD/ NTRB33BBE5	Fiber Junctor Interface (FIJI) Card	Determined by system configuration
NTRC46BB	Clock - FIJI Cable (1.7M - 2.4M (5.5 ft - 8 ft))	2
NTRC47AA	FIJI - FIJI Sync Cable	Determined by system configuration
NTRC48XX	FIJI Fiber Ring Cable (2M (6 ft.))	Determined by system configuration
NTRE40AA	Dual Ethernet Adapter (RJ-45) for I/O Panel	2

Check required power equipment

Table 5 lists the equipment required for DC-powered systems. Table 6 lists the equipment required for AC-powered systems.

Table 5
DC power requirements for Meridian 1 Option 81C CP PIV with FNF upgrades

Order number	Description	Quantity per system
NT6D41CA	Core/Network Power Supply DC	2
NTHU50DA	CP PIV Upgrade Kit DC (Misc. Card Cage Components)	2

Table 6
AC power requirements for Meridian 1 Option 81C CP PIV with FNF upgrades

Order number	Description	Quantity per system
NT8D29BA	Core/Network Power Supply AC	2
NTHU50AA	CP PIV Upgrade Kit AC (Misc. Card Cage Components)	2

Check required tools

Table 7 lists the tools required to upgrade a Nortel system. Special tools required in a procedure are listed with that procedure.

Table 7
List of recommended tools (Part 1 of 2)

— Digital Multimeter (DMM)
— Pliers, needle-nose
— Pliers, standard
— Screwdriver, 3/16" flat blade
— Screwdriver, #2 Phillips
— Wire cutters

Table 7
List of recommended tools (Part 2 of 2)

- Electrical insulation tape
- 5/16" socket wrench
- Electric drill and drill bits
- Hammer and sheet metal center punch
- 1/4" socket wrench
- 3/8" socket wrench
- 1/4" nut driver
- 7/16" socket driver
- 11/32 Deep Socket
- Flashlight

Verifying CP PIV hardware

Figure 10 on [page 50](#) shows the CP PIV processor card side view. Figure 11 on [page 51](#) shows the CP PIV processor card front view.

Figure 10
CP PIV call processor card (side)

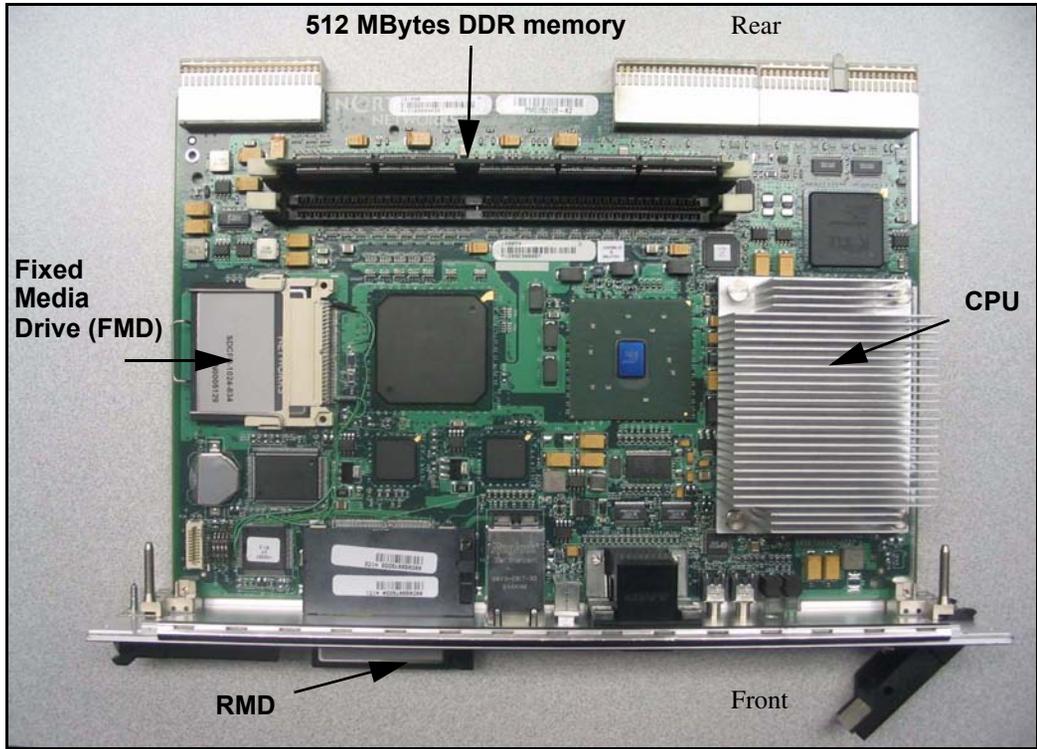


Figure 11
CP PIV call processor card (front)

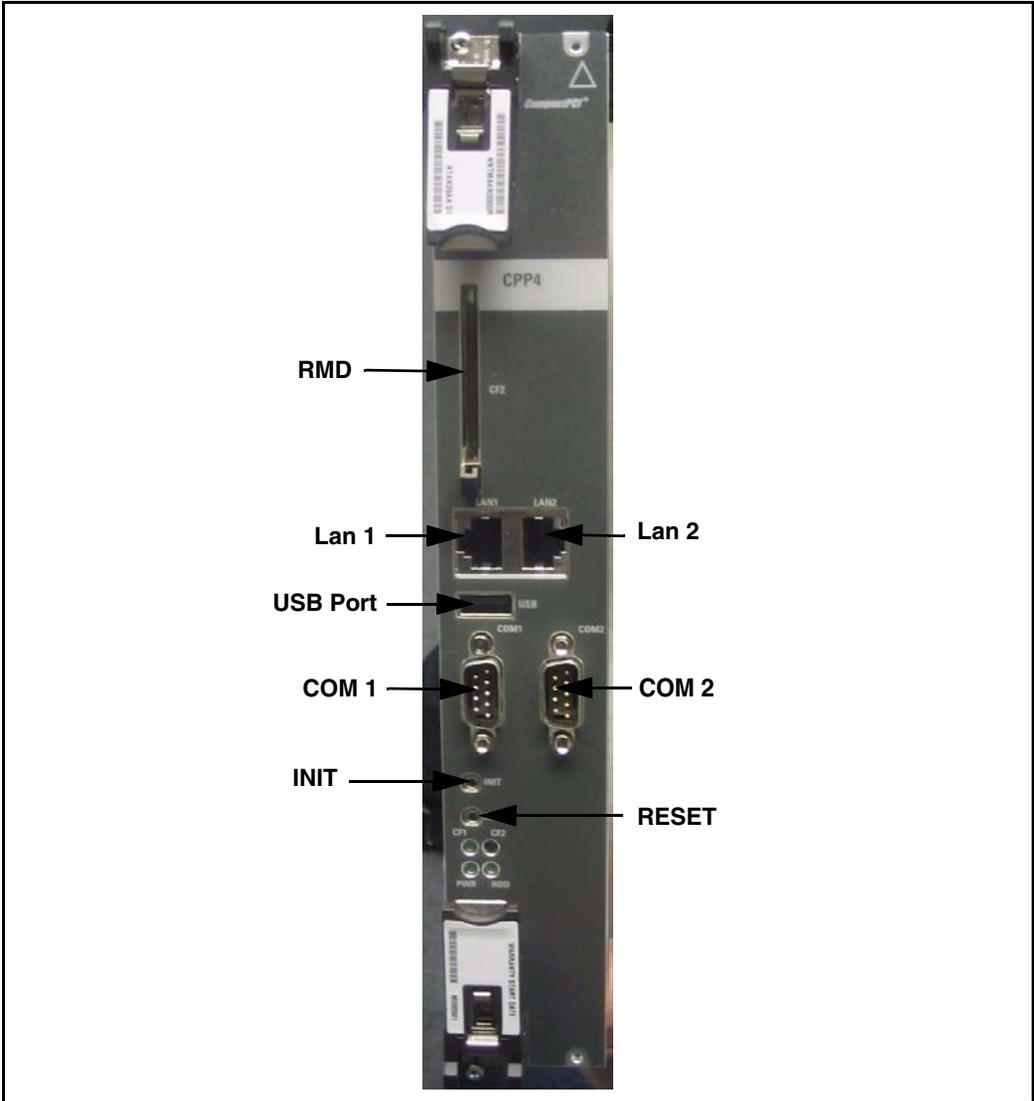
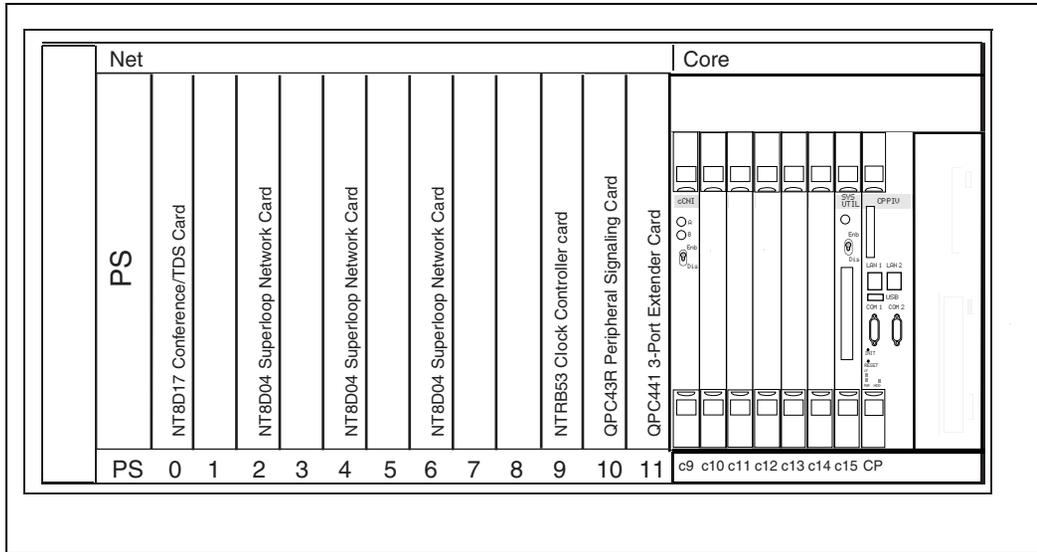


Figure 12
CP PIV NT4N41 Core/Net Module

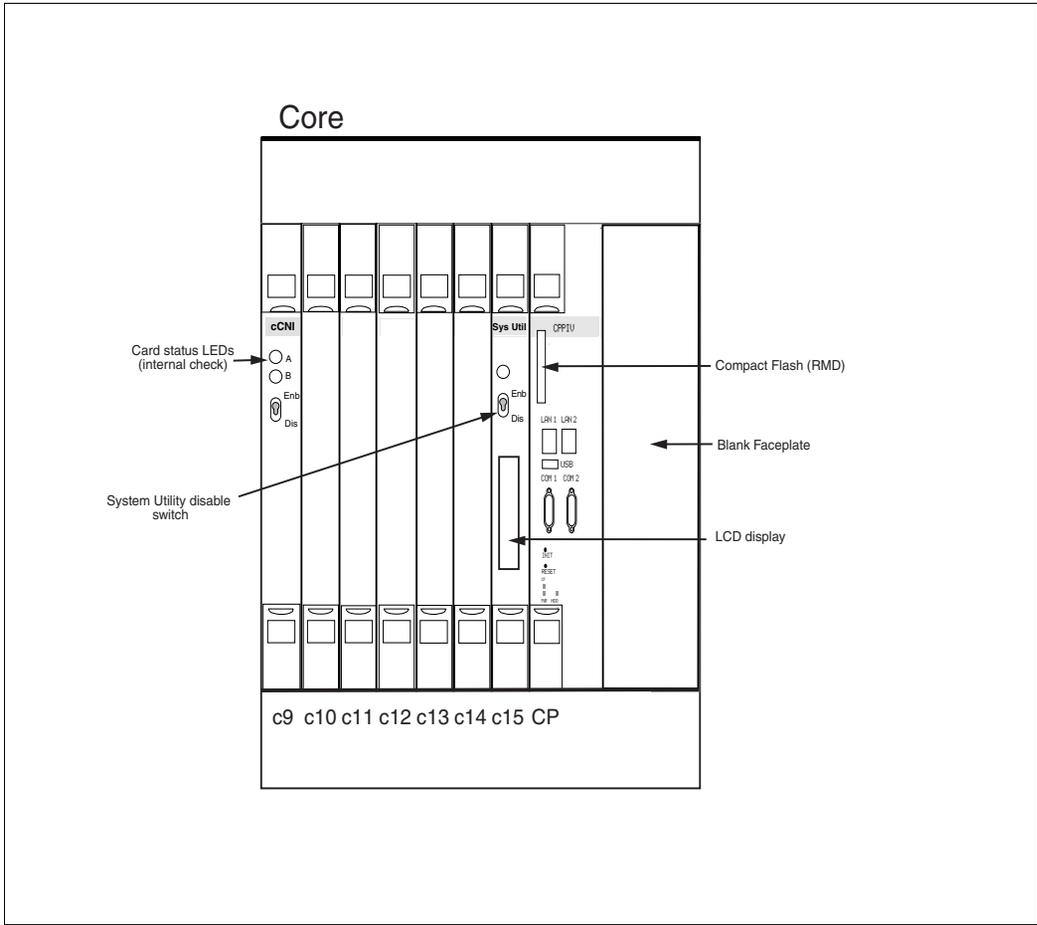


Verifying CP PIV card location

The NT4N39 CP PIV card is located in the Call Processor slot (see Figure 13 on [page 53](#)).

The N0026096 blank faceplate is located in the extreme right-hand slot next to the CP PIV card.

Figure 13
CP PIV Card location



Upgrading Core 1

Procedure 5 Checking that Core 0 is active

To upgrade Core 1, verify that Core 0 is the active side performing call processing:

- 1 Verify that Core 0 is active.
 - LD 135** Load program
 - STAT CPU** Obtain status of the CPUs
- 2 If Core 1 is active, make Core 0 active:
 - SCPU** Switch to Core 0 (if necessary)
 - ****** Exit program

————— **End of Procedure** —————

Procedure 6 Checking that Clock Controller 0 is active

- 1 Check the status of the Clock Controllers:
 - LD 60** Load program
 - SSCK 0** Obtain the status of Clock Controller 0
 - SSCK 1** Obtain the status of Clock Controller 1
- 2 If Clock Controller 1 is active, switch to Clock Controller 0.
 - SWCK** Switch to Clock Controller 0 (if necessary)
 - DIS CC 1** Disable Clock Controller 1
 - ****** Exit the program
- 3 Faceplate disable Clock Controller 1.

————— **End of Procedure** —————

Disable IGS

Procedure 7 Disable IGS

- 1 Disable the IGS/DIGS cards located in each network group shelf 1:

```
LD 39          Load program

DIS IGS X     X = IGS cards located in each network group
              shelf 1

****         Exit program
```

Note: To determine the number of the IGS/DIGS card, see Table 8.

Table 8
Shelf 1 IGS/DIGS card locations

Network Group 0	Shelf 1	IGS/DIGS 1 & 3
Network Group 1	Shelf 1	IGS/DIGS 5 & 7
Network Group 2	Shelf 1	IGS/DIGS 9 & 11
Network Group 3	Shelf 1	IGS/DIGS 13 & 15
Network Group 4	Shelf 1	IGS/DIGS 17 & 19
Note: The DIGS card is located in slot 2 of the network shelf and slot 9 of the Core/Net shelf.		

End of Procedure

Procedure 8
Splitting the Cores

- 1 From Core/Net 0, enter the SPLIT command from LD 135.

LD 135 Load program

SPLIT Split the Cores

******** Exit program

- 2 Hardware disable all CNI cards in Core 1.



The system is now in split mode, with call processing on Core 0 with Clock Controller 0 active and IGS in Shelf 0 is active.

End of Procedure

Procedure 9
Verifying settings for a QPC441 3PE Card

- 1 When you move the 3PE card, check the switch settings and jumpers. See Table 9 on [page 57](#).
 - a. All 3PE cards must be vintage F or later.
 - b. Check that the RN27 Jumper is set to "A".



WARNING

On the QPC441 3PE card, if the RN27 Jumper is not set to "A", the FIJI cards cannot be enabled.

- c. The settings for 3PE cards in Core/Net shelves are different from those in all other shelves: Table 9 shows the 3PE settings for cards installed in CP Core/Net Modules.

Table 9
QPC441 3PE Card installed in the NT4N40 Module

Jumper Settings: Set Jumper RN27 at E35 to "A".									
Switch Settings									
Module		D20 switch position							
NT4N40 (Option 81C CP PIV)		1	2	3	4	5	6	7	8
Core/Net 0 (Shelf 0)	Group 0	off	on	on	off	on	on	on	on
	Group 1	off	on	on	off	on	on	off	on
	Group 2	off	on	on	off	on	off	on	on
	Group 3	off	on	on	off	on	off	off	on
	Group 4	off	on	on	off	off	on	on	on
	Group 5	off	on	on	off	off	on	off	on
	Group 6	off	on	on	off	off	off	on	on
	Group 7	off	on	on	off	off	off	off	on
Core/Net 1 (Shelf 1)	Group 0	off	on	on	off	on	on	on	off
	Group 1	off	on	on	off	on	on	off	off
	Group 2	off	on	on	off	on	off	on	off
	Group 3	off	on	on	off	on	off	off	off
	Group 4	off	on	on	off	off	on	on	off
	Group 5	off	on	on	off	off	on	off	off
	Group 6	off	on	on	off	off	off	on	off
	Group 7	off	on	on	off	off	off	off	off

————— **End of Procedure** —————

Removing Core 1 CP PII card and MMDU

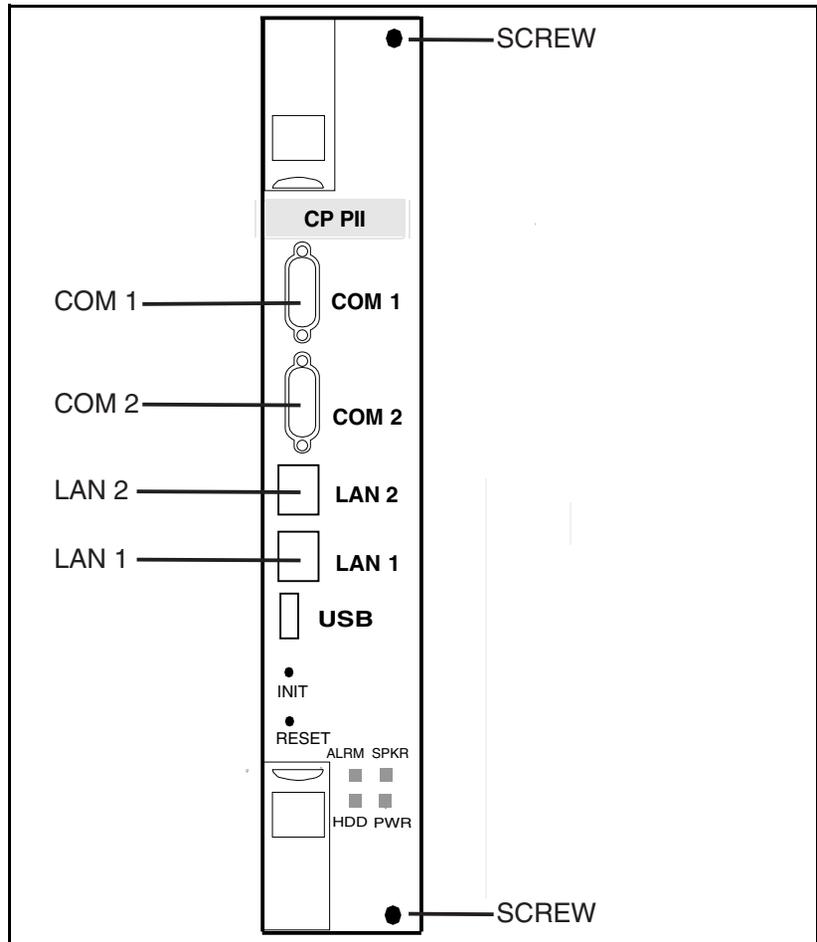
Procedure 10

Removing the Core 1 CP PII processor and MMDU

- 1 Disconnect and label the LAN1 and LAN 2 cables from the Core 1 CP PII card faceplate. See Figure 14.

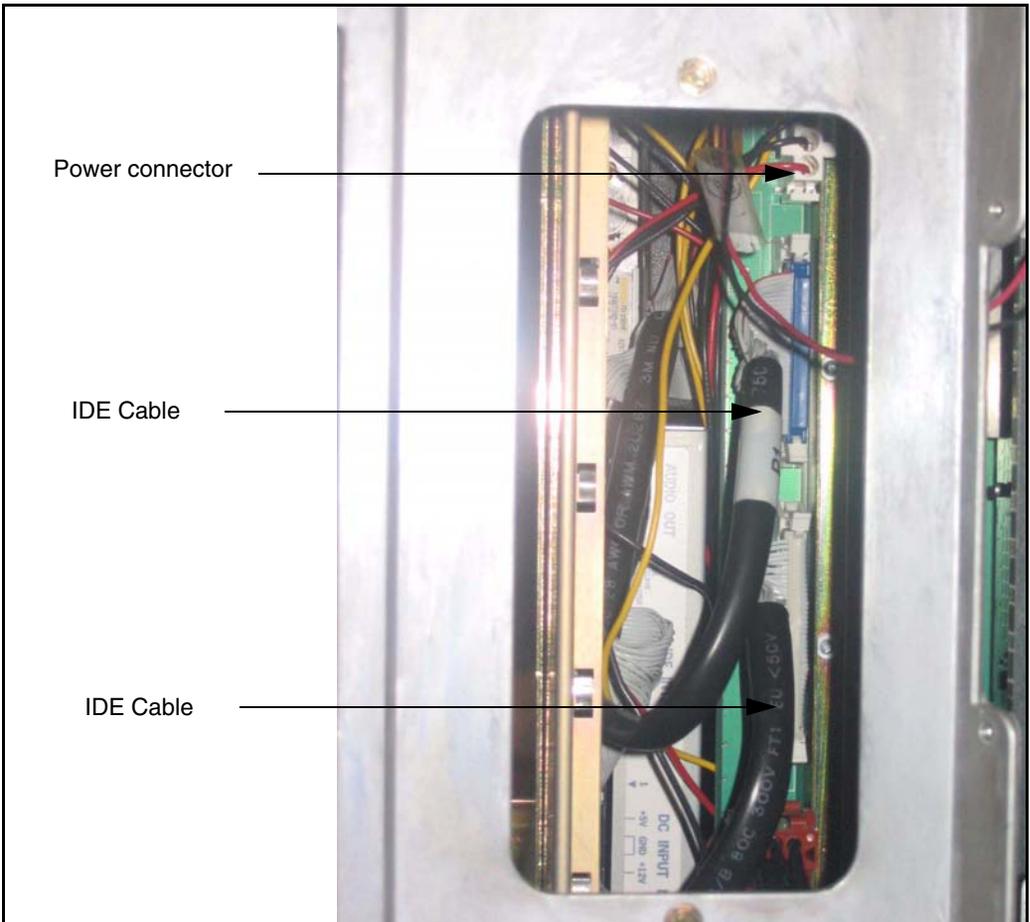
Figure 14

CP PII faceplate connections



- 2 Disconnect and label the COM 1 and COM 2 cables from the Core 1 CP PII card faceplate. See Figure 14 on [page 58](#).
- 3 Unscrew and unlatch the Core 1 CP PII card. See Figure 14 on [page 58](#).
- 4 Pull the Core 1 CP PII card from its slot.
- 5 Remove the rear access plate on the left side of the Core 1 module. See Figure 15 on page 59.

Figure 15
NT4N46 Core/Net module



- 6 From the rear access point of the Core 1 shelf, remove the MMDU power cable from the backplane.
- 7 From the rear access point of the Core 1 shelf (, remove the two IDE cables from the backplane. See Figure 15 on [page 59](#).
- 8 Unscrew the MMDU from the front of Core 1.
- 9 Slowly pull the MMDU from its slot. Ensure the IDE and power cables do not catch on other equipment as you remove the MMDU.
- 10 Retain the MMDU (and database backup) in a safe and secure location until the successful completion of this upgrade.



IMPORTANT!

Database backup information, the MMDU, and original CP PII card should be preserved for a minimum of 5 days.

End of Procedure

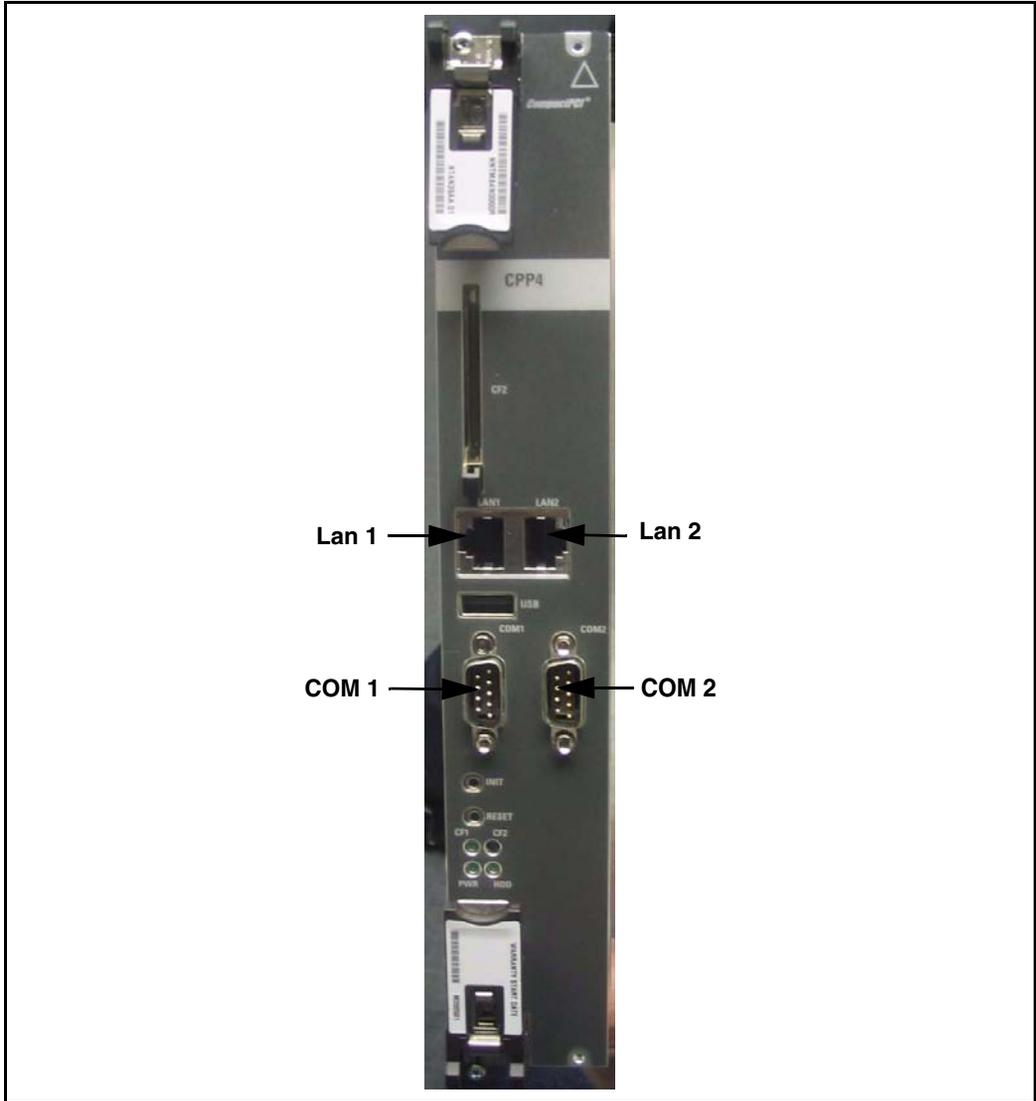
Installing Core 1 CP PIV card and blank faceplate

Procedure 11

Installing the Core 1 CP PIV processor and blank faceplate

- 1 Attach the blank faceplate to the empty MMDU slot using the supplied screws.
- 2 Insert the CP PIV card into the empty CP slot in Core 1. Seat the card and secure the latches and screws.
- 3 Attach the COM 1 and COM 2 cables to the CP PIV card faceplate. See Figure 16 on [page 61](#).
- 4 Attach the LAN 2 cable to the CP PIV faceplate connector on Core 1. Do not connect the LAN 1 cable at this point.

Figure 16
CP PIV faceplate connections



- 5 Do not attach the LAN 1 and LAN 2 cables to the CP PIV card faceplate at this point in the upgrade. These cables are attached once both Cores are upgraded.

End of Procedure

Adding Side 1 FIJI hardware

Procedure 12

Adding Side 1 FIJI hardware

Perform the procedures below in sequence:

- 1 Tag and disconnect the IGS/DIGS cables.
- 2 Remove the IGS/DIGS cards from all network group shelf 1 locations.
- 3 Faceplate disable the FIJI cards.
- 4 Insert the FIJI cards in Side 1. **DO NOT seat the FIJI cards.**

Note: Double slot FIJI cards install in slots 2 and 3 of the Network modules, and slots 8 and 9 of the Core/Net modules. Single slot FIJI cards (with vintages later than NTRB33BBE5) install in slot 2 of the Network modules, and slot 9 of the Core/Net modules.

Procedure 13 Connecting the shelf 1 FIJI Ring cables (descending)



IMPORTANT!

The shortest Fiber Cable must always be used.

The cables from group 0 to group 1 must always be the same length as the cables from the last group back to group 0.

The distance between the lengths of each fiber ring from group 0 to any other group must not exceed 50'. Rings are directional. Ring 0 is ascending and ring 1 is descending.

Note: When adding an additional network group, fiber cables must be changed to adhere to the rules above.

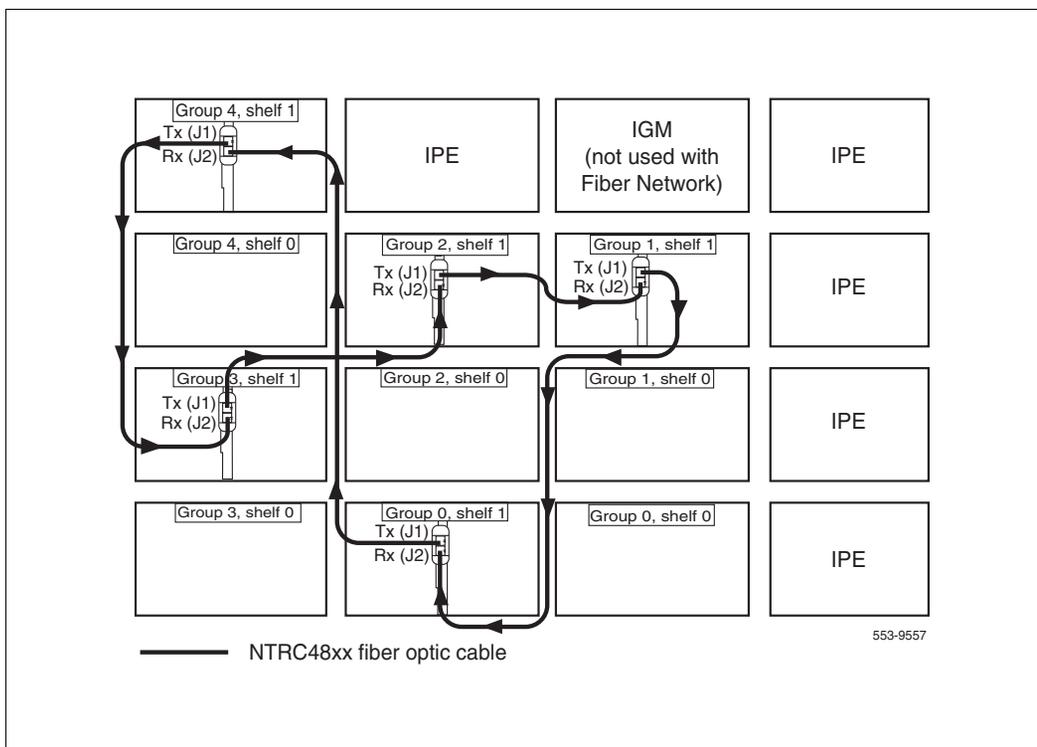
Create Fiber Ring 1. Connect the FIJI cards in all Network shelves 1 in **descending** order, from Tx to Rx (see Figure 17 on [page 64](#) and Table 10 on [page 65](#)).

Remove the black cap from the end of each cable before it is connected.

Note: Each end of the NTRC48xx cable is labeled “Tx” or Rx” in the factory.

- 1 Start with Network group 0, shelf 1.
- 2 Connect a NTRC48xx FIJI Fiber Ring cable of the appropriate length from the Tx (J1) port of the FIJI card in **Group 0, shelf 1** to the Rx (J2) port of the FIJI card in the **highest Network group, shelf 1**.
- 3 Connect a NTRC48xx cable from the Tx (J1) port of the FIJI card from the Tx (J1) port in the **highest Network group, shelf 1** to the Rx (J2) port in the **second highest Network group, shelf 1**.
- 4 Continue to connect NTRC48xx FIJI Fiber Ring cables of the appropriate length from the Tx (J1) port to the Rx (J2) port in shelf 1 of each Network group. Connect these cables in **descending** order of Network groups.

Figure 17
Shelf 1 *descending* fiber optic Ring (Meridian 1 Option 81C 5 group example)



- 5 To complete the Ring, connect a final cable from Tx in **Group 1, shelf 1** to Rx in Group 0, shelf 1.

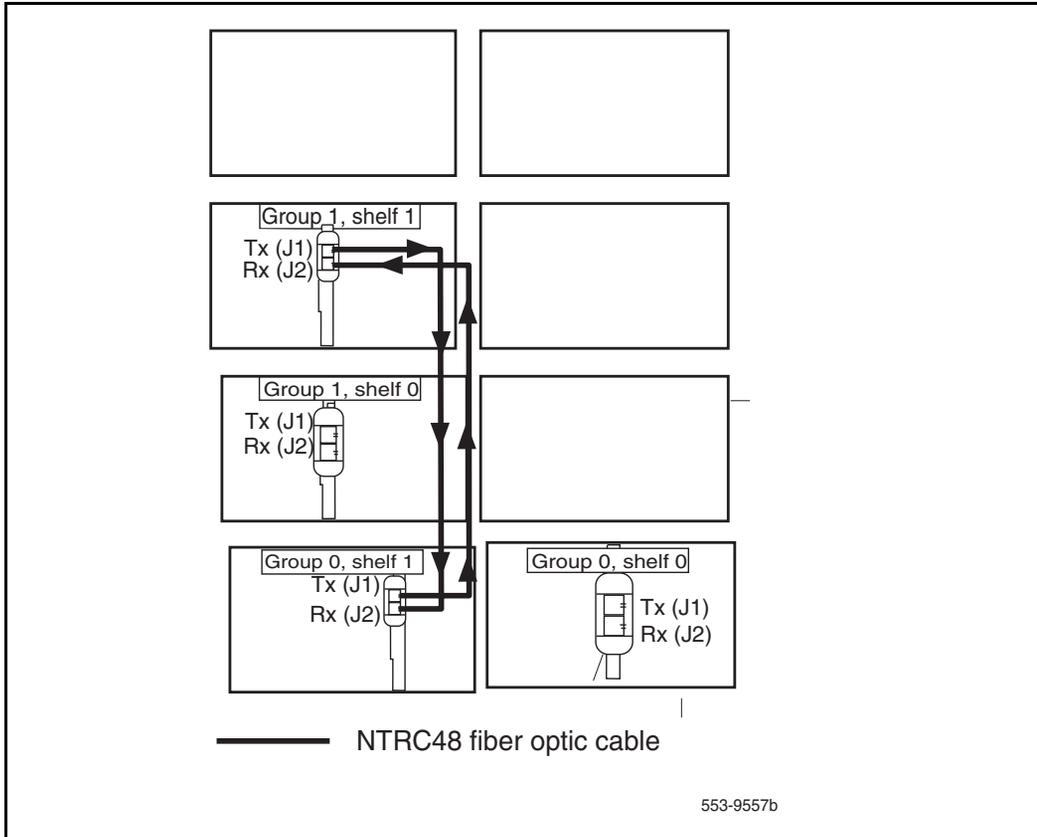
Note: Connect the Side 1 FIJI Ring cables only.

Table 10
FIJI Ring 1 connections

Groups 0 - X are cabled in descending order		
Group/Shelf	FIJI Connector	Tx/Rx
0/1	P1	Tx
7/1	P2	Rx
7/1	P1	Tx
6/1	P2	Rx
6/1	P1	Tx
5/1	P2	Rx
5/1	P1	Tx
4/1	P2	Rx
4/1	P1	Tx
3/1	P2	Rx
3/1	P1	Tx
2/1	P2	Rx
2/1	P1	Tx
1/1	P2	Rx
1/1	P1	Tx
0/1	P2	Rx

————— **End of Procedure** —————

Figure 18
Shelf 1 descending fiber optic Ring (Meridian 1 Option 81C 2 group example)



Cable the Clock Controller 1 to FIJI

Procedure 14

Cable the Clock Controller 1 to FIJI hardware

Connect the cables to the Clock Controller 1 as shown in Figure 19 on [page 67](#).

- 1 Connect J2 of the NTRC49 cable to J1 of the NTRC46 cable.
- 2 Connect P2 of the NTRC49 cable to port J3 of Clock Controller 1.

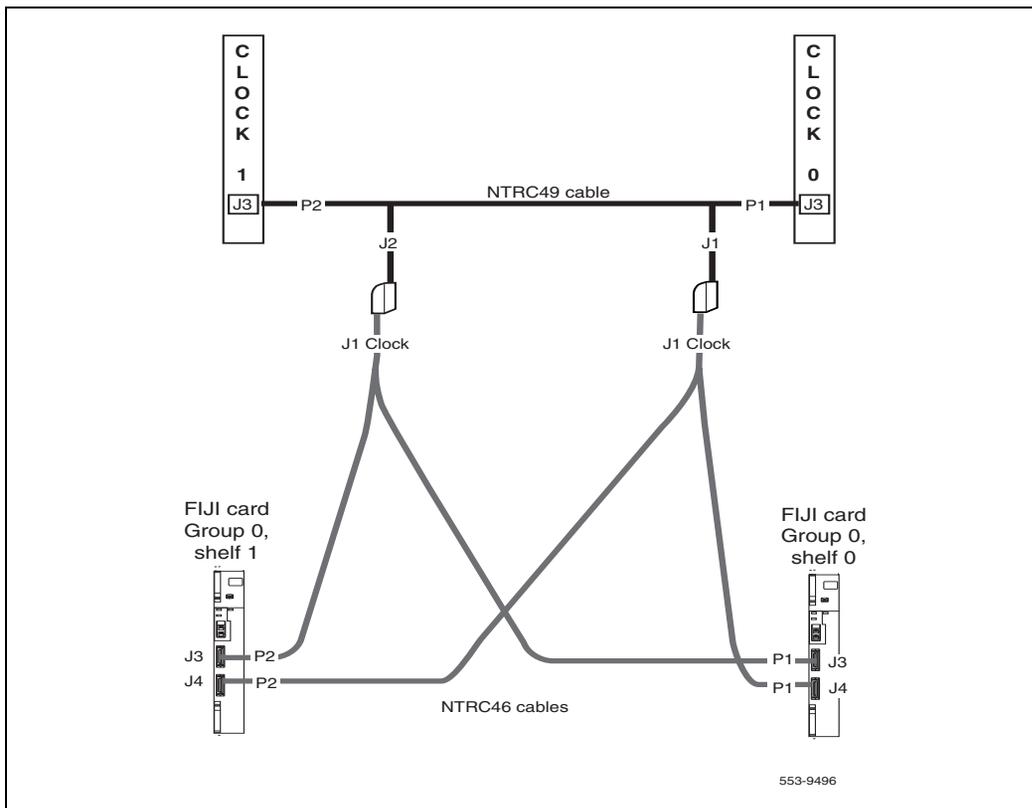
- 3 Connect P2 of the NTRC46 cable from Clock 1 to J3 of the FIJI card in group 0, shelf 1.



IMPORTANT!

Both NTRC46 cables must be the the same length.

Figure 19
Clock Controller cable configuration



CS 1000 Release 6.0 upgrade

Upgrading the software

Procedure 15 outlines the steps involved in installing CS 1000 Release 6.0 for the CP PIV processor.

Procedure 15

Upgrading the software

- 1 Check that a terminal is now connected to COM 1port in CP 1. The settings for the terminal are:
 - a. Terminal type: VT100
 - b. 9600 Baud
 - c. Data bits: 8
 - d. Parity: none
 - e. Stop bits: 1
 - f. Flow control: none
- 2 Insert the RMD into the CF card slot on Call Processor 1 (inactive).
- 3 Perform a KDIF in LD 143.
- 4 Press the manual RESET button the Call Processor 1 (inactive) card faceplate.
- 5 Call up the Software Installation Program during a SYSLOAD. During SYSLOAD, the following prompt appears:

```
Read boot parameters from:
```

```
F: Faceplate compact flash
```

```
H: Hard Drive
```

```
0 [H]
```

Press F to boot from the compact flash (which contains the software).

For the CP PIV upgrade, the **F** must be in uppercase.

6 Enter <CR> at the Install Tool Menu.

Note: Blank CF prompts begin here.

```
Mounting /cf2
Found /cf2/nvram.sys
Mounting /boot|
Found /boot/nvram.sys

                               Selecting nvram file from 2
sources

Read boot parameters from:
F: Faceplate compact flash
H: Hard Drive

  10 [F]

Press <CR> when ready

Reading boot parameters from /boot/nvram.sys

Press any key to stop auto-boot...
```



```

                M A I N   M E N U

The Software Installation Tool will install or
upgrade Communication Server 1000 Software,
Database and the CP-BOOTROM. You will be
prompted throughout the installation and given
the opportunity to quit at any time.

Please enter:

<CR> -> <u> - To Install menu
          <t> - To Tools menu.
          <q> - Quit.

Enter Choice> <u>
```

The system searches for available keycode files in the “keycode” directory on the RMD. If no keycode file is found, the system displays the following menu:

```

Communication Server 1000 Software/Database/
BOOTROM RMD Install Tool
=====
=====

No keycode files are available on the removable
media.

Please replace the RMD containing the keycode
file(s).

Please enter:

          <CR> -> <a> - RMD is now in the drive.
          <q> - Quit.

Enter choice>
```

At this point, either replace the RMD or quit the installation. If you select option "<q> - Quit.", the system requires confirmation.

```
Communication Server 1000 Software/Database/  
BOOTROM RMD Install Tool  
  
=====
```

You selected to quit. Please confirm.

Please enter:

<CR> -> <y> - Yes, quit.

<n> - No, DON'T quit.

Enter choice>

If "y" (quit) is selected, the system prints "INST0127 Keycode file is corrupted. Check Keycode file." and returns to the installation main menu.

After accessing the RMD containing the valid keycode(s), press <CR>. The system displays the keycode file(s) available as in the following example:

```
The following keycode files are available on the  
removable media:  
  
Name                               Size   Date       Time  
-----
```

<CR> -> <1> -keycode.kcd 1114 mon-d-year hr:min

<2> - KCport60430m.kcd 1114 mon-d-year hr:min

<q> - Quit

Enter choice> 2

Note: A maximum of 20 keycode files can be stored under the "keycode" directory on the RMD. The keycode files must have the same extension ".kcd".

- 8 Select the keycode to be used on the system. The system validates the selected keycode and displays the software release and machine type authorized.

```
Validating keycode ...  
  
Copying "/cf2/keycode/KCport60430m.kcd" to "/u/  
keycode" -  
  
Copy OK: 1114 bytes copied  
  
The provided keycode authorizes the install of  
xxxx software (all subissues) for machine type  
xxxx (CP PIV processor on <system>).
```

Note: The software release displayed depends on the keycode file content. The system requests keycode validation.

```
Communication Server 1000 Software/Database/  
BOOTROM RMD Install Tool  
  
=====
```

Please confirm that this keycode matches the
System S/W on the RMD.

Please enter:

 <CR> -> <y> - Yes, the keycode matches.
Go on to Install Menu.

 <n> - No, the keycode does not match.
Try another keycode.

Enter choice>

- 9 If the keycode matches, enter <CR> to continue the installation. The system displays the Install Menu. Select option "<a>".

Note: Option A uses the existing db from the FMD. External database backup is Option B.

```
Communication Server 1000 Software/Database/  
BOOTROM RMD Install Tool  
=====
```

I N S T A L L M E N U

The Software Installation Tool will install or upgrade Communication Server 1000 Software, Database and the CP-BOOTROM. You will be prompted throughout the installation and given the opportunity to quit at any time.

Please enter:

<CR> -> <a> - To install Software, CP-BOOTROM.
 - To install Software, Database, CP-BOOTROM.
<c> - To install Database only.
<d> - To install CP-BOOTROM only.
<t> - To go to the Tools menu.
<k> - To install Keycode only.

For Feature Expansion, use OVL143.

<p> - To install 3900 set Languages.
<q> - Quit.

Enter Choice> <a>

- 10 The system requires the insertion of the RMD containing the software to be installed.

```
Communication Server 1000 Software/Database/  
BOOTROM RMD Install Tool  
  
=====
```

Please insert the Removable Media Device into the drive on Core x.

Please enter:

 <CR> -> <a> - RMD is now in drive.
Continue with s/w checking.

 <q> - Quit.

Enter choice> **<CR>**

- 11 If the RMD containing the software is already in the drive, select option “<a> - RMD is now in drive. Continue with s/w checking.” (or simply press <CR>) to continue. If the RMD is not yet in the drive, insert it and then press <CR>.
- 12 The system displays the release of the software found on RMD under the “swload” directory and requests confirmation to continue the installation.

```
Communication Server 1000 Software/Database/  
BOOTROM RMD Install Tool  
  
=====
```

The RMD contains System S/W version xxxx.

Please enter:

<CR> -> <y> - Yes, this is the correct
version. Continue.

<n> - No, this is not the correct version.
Try another RMD or a different keycode.

Enter choice> <CR>

Note: If the RMD contains the correct software release, select option “<y> - Yes, this is the correct version. Continue.” (or simply press <CR>) to continue. If the software release is not correct and you want to replace the RMD, insert the correct RMD in the drive and then press <CR>. If you want to replace the keycode, select option “<n> - No, this is not the correct version”.

13 Choosing Yes for the Dependency Lists installation.

Note: If Dependency Lists are not installed on media, the following prompts do not appear. Proceed to step 14 on [page 78](#).

Do you want to install Dependency Lists?

Please enter:

<CR> -> <y> - Yes, Do the Dependency Lists installation

<n> - No, Continue without Dependency Lists installation

Enter choice>

The default choice is YES as shown in the prompt.

If the choice is no, then the following prompt will appear for the confirmation:

Are you sure?

Please enter:

<CR> -> <n> - No, Go to the Dependency List menu

<y> - Yes, Go to the next menu

Enter choice>

The default choice is NO which will return the user to deplist menu.

Enable Automatic Centralized Software Upgrade (CSU) Feature?

Please enter:

<CR> -> <y> - Yes

<n> - No

Enter choice>

14 Select to enable/disable CSU option.

Note: if Sequential is selected <1>, upgrades to the MG 1000Es are performed across the LAN in a sequential manner. One MG 1000E is upgraded at a time. No other MG 1000E upgrades are initiated until the current MG 1000E completes its installation.

If Simultaneous is selected <2>, upgrades to the MG 1000Es are performed simultaneously across the LAN. Up to eight MG 1000Es are upgraded at the same time. If there are more than eight MG 1000Es, the upgrade to the next MG 1000E begins after the upgrade of one MG 1000E is complete. The following warning is presented to the installer:

```
WARNING:
Call Processing is not guaranteed to operate on the call server
during simultaneous upgrades.
Do you wish to proceed? (y/n)
```

```
Set Automatic Centralized Software Upgrade Mode to:

Please enter:
<CR> -> <1> - Sequential
        <2> - Simultaneous
Enter choice>
>Processing the install control file ...
>Installing release 0600x
```

- 15 The PSDL files menu appears. Enter the appropriate choice for the site's geographic location.

```
*****
PSDL INSTALLATION MENU

The PSDL contains the loadware for all
downloadable cards in the system and loadware for
M3900 series sets.

*****
Select ONE of the SEVEN PSDL files:

1. Global 10 Languages
2. Western Europe 10 Languages
3. Eastern Europe 10 Languages
4. North America 6 Languages
5. Spare Group A
6. Spare Group B
7. Packaged Languages
[Q]uit, <CR> - default

By default option 1 will be selected.
Enter your choice ->x

>Copying new PSDL ...
```

- 16 The installation summary screen appears. Verify the parameters and enter <CR> when ready.

17 Enter <CR> to confirm and continue upgrade.

Note: After entering yes below, the system copies the software from RMD to FMD (the files copied are listed). This file copy takes between 5 and 10 minutes to complete.

```
Please enter:
<CR> -> <y> - Yes, start upgrade.
           <n> - No, stop upgrade. Return to the Main
Menu.

           Enter choice>

>Checking system configuration

You selected to upgrade Software release: XXXX to
release: xxxx. This will erase all old system
files.

This will create all necessary directories and
pre-allocate files on the hard disk.

You may continue with software upgrade or quit
now and leave your software unchanged.

Please enter:

           <CR> -> <a> - Continue with upgrade.
           <q> - Quit.

           Enter choice>
```

- 18** Successful installation confirmation appears, enter <CR> to continue.

```
Communication Server 1000 Software/Database/  
BOOTROM RMD Install Tool  
  
=====
```

Software release xxxx was installed successfully
on Core x.

All files were copied from RMD to FMD.

Please press <CR> when ready ...

- 19** Press "Enter" after checking the Installation summary.

20 Upon returning to the main install menu, enter **q** to quit.

```
                I N S T A L L   M E N U

The Software Installation Tool will
install or upgrade Succession Enterprise System
Software, Database and the CP-BOOTROM. You will be
prompted throughout the installation and given the
opportunity to quit at any time.

Please enter:

<CR> -> <a> - To install Software, CP-BOOTROM.
        <b> - To install Software, Database,
CP-BOOTROM.
        <c> - To install Database only.
        <d> - To install CP-BOOTROM only.
        <t> - To go to the Tools menu.
        <k> - To install Keycode only.

                For Feature Expansion, use OVL143.
        <p> - To install 3900 set Languages.
        <q> - Quit.

Enter Choice> q
```

- 21 The system then prompts you to confirm and reboot. Enter <CR> to quit. Enter <CR> again to reboot.

```
You selected to quit. Please confirm.

Please enter:

<CR> -> <y> - Yes, quit.

        <n> - No, DON'T quit.

Enter choice> <CR>

You selected to quit the Install Tool.

You may reboot the system or return to the Main
Menu.

-----

DO NOT REBOOT USING RESET BUTTON!!!

-----

Please enter:

<CR> -> <a> - Reboot the system.

        <m> - Return to the Main menu.

Enter Choice> <CR>

>Removing temporary file "/u/disk3521.sys"
>Removing temporary file "/u/disk3621.sys"
>Rebooting system ...
```

At this point the system reloads and initializes.

End of Procedure

Verifying the upgraded database

Procedure 16 Verifying the upgraded database

- 1 Print ISSP (system software issue and patches)

LD 22 Load program

REQ ISSP

******** Exit program

- 2 Print the system configuration record in LD 22 and compare the output with the preupgraded configuration record.

LD 22 Load program

REQ PRT

TYPE CFN

******** Exit program

- 3 Print the SLT in LD 22. This output provides used and unused ISM parameters. Compare with preupgrade SLT output.

LD 22 Load program

REQ SLT

******** Exit program

4 Print the customer data block(s) in LD 21.

LD 21	Load program
REQ	PRT
TYPE	CDB
CUST	xx
****	Exit program



Core 0 is now active, clock 0 is active, CNI is disabled in Core 1. The system is in split mode.

End of Procedure

Check for Peripheral Software Download to Core 1

Enter LD 22 and print Target peripheral software version. The Source peripheral software version was printed in “Printing site data” on [page 27](#). If there is a difference between the Source and Target peripheral software version:

- A forced download occurs during initialization when coming out of parallel reload.
- System initialization takes longer.
- The system drops established calls on IPE.

Load LD 22 and print Target peripheral software version.

LD 22	
REQ	PRT

TYPE	PSWV
****	Exit program

Reconfigure I/O ports and call registers

Procedure 17

Reconfiguring I/O ports and call registers

- 1 Evaluate the number of call registers and 500 telephone buffers that are configured for the system (suggested minimum values are 20,000 and 1000 respectively). see *Communication Server 1000M and Meridian 1: Large System Planning and Engineering* (NN43021-220). If changes are required, reconfigure the values in LD 17:

LD 17 Load program

CHG

CFN

PARM YES

500B 1000 Use 1000 as a minimum value

NCR 20000 Use 20000 as a minimum value

**** Exit program

End of Procedure



At this point, all applications must be shut down.

Procedure 18
Rebooting Core 1**CAUTION****Service Interruption**

The INI may take up to 15 minutes to complete.

**CAUTION****Service Interruption**

Call processing is interrupted for approximately 60 minutes while the procedures are completed.

At this stage, Core 0 is still the active call processor with Clock Controller 0 active. The following procedure will transfer call processing from Core 0 to Core 1, switching Clock Controller from 0 to 1 and switching from IGS/DIGS to FIJI.

- 1 In Core/Net 0 only, faceplate disable the CNI cards.
- 2 In Core/Net 0 only, faceplate disable the IODU/C card.
- 3 In Core/Net 0 only, unseat the Core Processor card.
- 4 Faceplate disable Clock Controller 0 and unseat the card.
- 5 Faceplate disable all IGS/DIGS cards in shelf 0 and unseat the card.
- 6 Press the 'INIT' button on the CP PIV card faceplate of Core 1 to initialize the system.
- 7 Wait for "DONE" and then "INI" messages to display before you continue.

**CAUTION****Service Interruption**

Allow the system to recover from all downloads after the INI completes.

During INI, FIJI error messages (from Shelf 0) appear on the screen. FIJI card on shelf 1 resets. Upon INI completion, RING 1 is full, FIJI Ring 0 (in Core/Net 0) is disabled, AUTO recovery is on and Clock Controller 1 is active.

End of Procedure



Core 1 is now active with ring 1 drives full. Clock Controller 1 is active. Call processing should be active on Core/Net 1.

Testing Core/Net 1

Procedure 19 Testing Core/Net 1

- 1 Check dial-tone.
- 2 Stat D-channels:

LD 96

STAT DCH Stat all D-channels

**** Exit program

- 3 Stat all T1 interfaces:

LD 60

STAT Stat all DTI and PRI

**** Exit program

- 4 Stat network cards:

LD 32

STAT x x = loop number

**** Exit program

5 Print status of all controllers:

LD 97

REQ PRT

TYPE XPE (returns status of all controller cards)

******** Exit program

6 Make internal, external and network calls.

7 Check attendant console activity.

8 Check DID trunks.



Call processing should be active on Core/Net 1.

End of Procedure

Upgrading Core 0

Procedure 20

Faceplate disabling cards in core and network slots of Core/Net 0:

- 1 Remove cables from IGS/DIGS cards in each network shelf 0.
- 2 Remove IGS/DIGS cards in each network shelf 0 from the system.

End of Procedure

Table 11

Shelf 0 IGS/DIGS card locations

Network Group 0	Shelf 0	IGS/DIGS 0 & 2
Network Group 1	Shelf 0	IGS/DIGS 4 & 6
Network Group 2	Shelf 0	IGS/DIGS 8 & 10
Network Group 3	Shelf 0	IGS/DIGS 12 & 14
Network Group 4	Shelf 0	IGS/DIGS 18 & 20
Note: The DIGS card should be located in slot 9 of the network shelf.		

Removing Core 0 CP PII card and MMDU

Procedure 21

Removing the Core 0 CP PII processor and MMDU

- 1 Disconnect and label the LAN1 and LAN 2 cables from the Core 0 CP PII card faceplate. See Figure 20 on [page 91](#).
- 2 Disconnect and label the COM 1 and COM 2 cables from the Core 0 CP PII card faceplate. See Figure 20 on [page 91](#).
- 3 Unscrew and unlatch the Core 0 CP PII card. See Figure 20 on [page 91](#).
- 4 Pull the Core 0 CP PII card from its slot.
- 5 Remove the rear access plate on the left side of the Core 0 module. See Figure 21.

Figure 20
CP PII faceplate connections

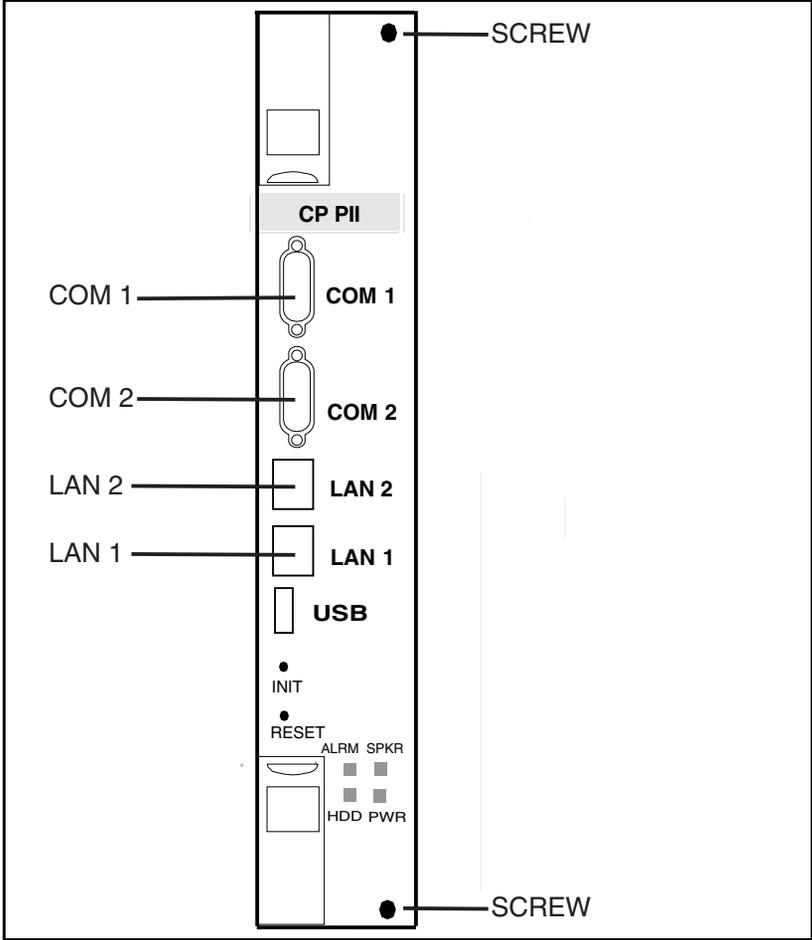
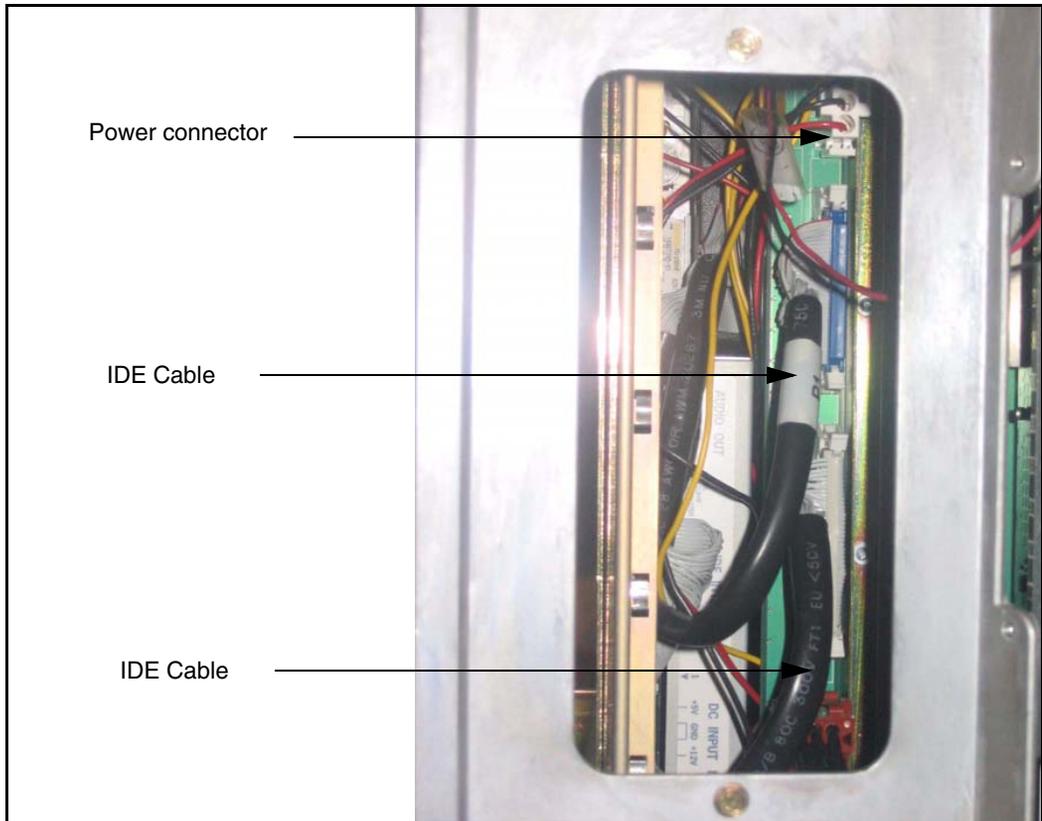


Figure 21
NT4N46 Core/Net module



- 6** From the rear access point of the Core 0 shelf, remove the MMDU power cable from the backplane.
- 7** From the rear access point of the Core 0 shelf, remove the two IDE cables from the backplane.
- 8** Unscrew the MMDU from the front of Core 0. See Figure 21 on [page 92](#).
- 9** Slowly pull the MMDU from its slot. Ensure the IDE and power cables do not catch on other equipment as you remove the MMDU.

- 10 Retain the MMDU (and database backup) in a safe and secure location until the successful completion of this upgrade.

**IMPORTANT!**

Database backup information and MMDU should be preserved for a minimum of 5 days.

End of Procedure

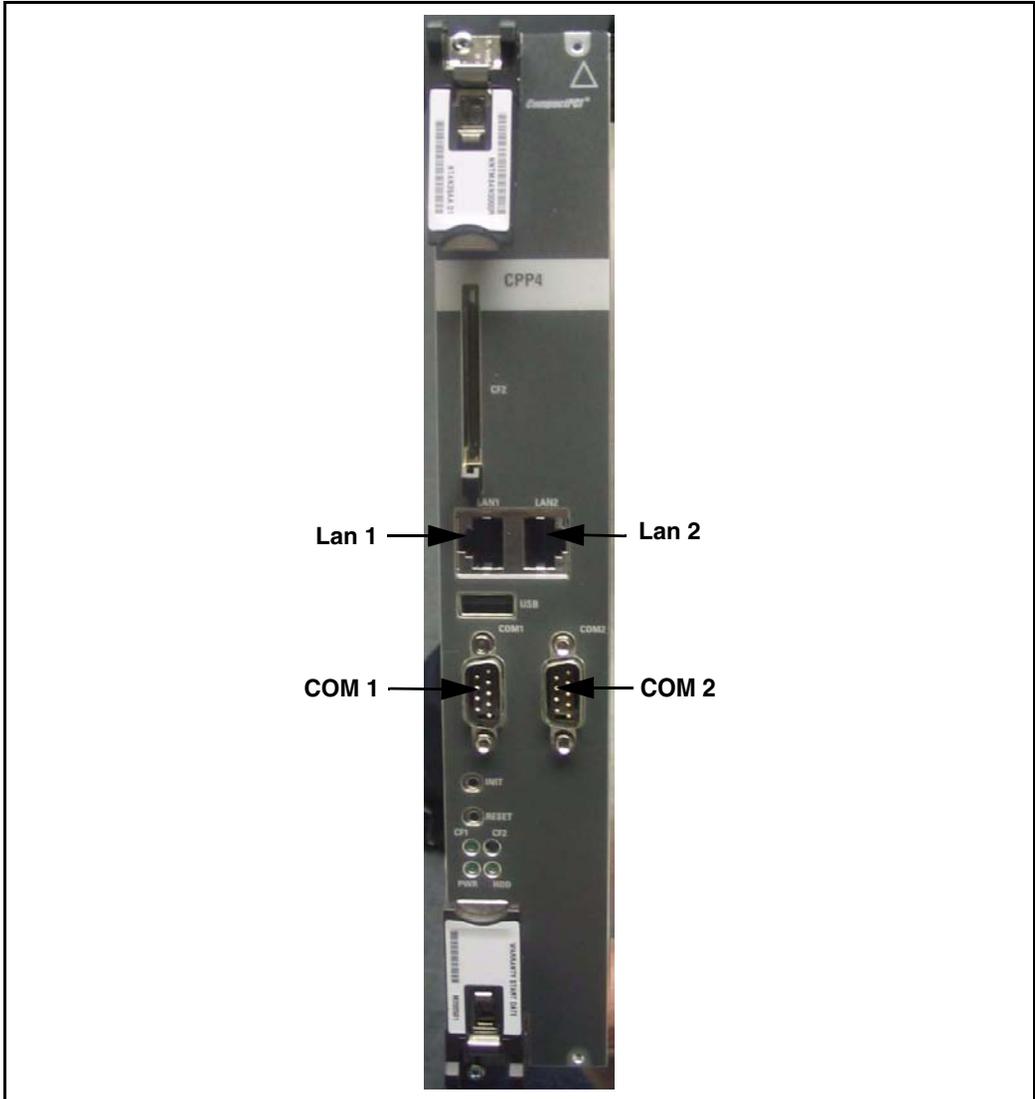
Installing Core 0 CP PIV card and blank faceplate

Procedure 22

Installing the Core 0 CP PIV processor and blank faceplate

- 1 Attach the blank faceplate to the empty MMDU slot using the supplied screws.
- 2 Insert the CP PIV card into the empty CP slot in Core 0. Seat the card and secure the latches and screws.
- 3 Attach the COM 1 and COM 2 cables to the CP PIV card faceplate. See Figure 22 on [page 94](#).

Figure 22
CP PIV faceplate connections



- 4 Attach the LAN 1 and LAN 2 cables to the CP PIV card faceplate at this point in the upgrade.

End of Procedure

Add Side 0 FIJI hardware

Procedure 23

Install Side 0 FIJI cards

- 1 Unpack the FIJI cards (NTRB33).
- 2 Faceplate-disable the NTRB33 cards.
- 3 Insert and seat the FIJI cards in all Side 0 shelves.

Note: Double slot FIJI cards install in slots 2 and 3 of the Network modules, and slots 8 and 9 of the Core/Net modules. Single slot FIJI cards (with vintages later than NTRB33BBE5) install in slot 2 of the Network modules, and slot 9 of the Core/Net modules.

End of Procedure

Procedure 24

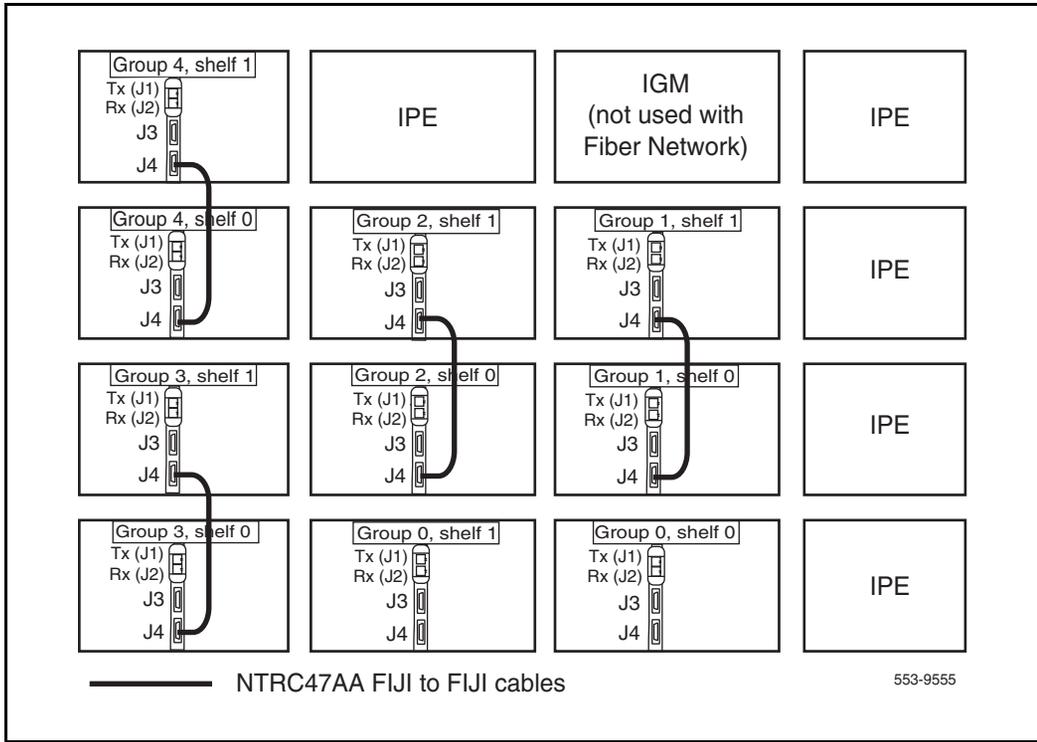
Connect the FIJI to FIJI cables

- 1 Connect P1 of a NTRC47 FIJI to FIJI cable to J4 of the FIJI cards in each Network shelf 1, except group 0.
- 2 Connect P2 of a NTRC47 FIJI to FIJI cable to J4 of the FIJI cards in each Network shelf 0, except group 0.

Note: The FIJI cards in Group 0 do not receive a FIJI to FIJI cable.

End of Procedure

Figure 1
FIJI shelf 0 to FIJI shelf 1 connections



Procedure 25**Connecting the shelf 0 FIJI Ring cables (ascending)**

Create Fiber Ring 0. Connect the FIJI cards in all Network shelves 0 in **ascending** order, from Tx to Rx ports (see Figure 23 on page 98 and Figure 24 on page 100).

**IMPORTANT!**

The shortest Fiber Cable must always be used.

The cables from group 0 to group 1 must always be the same length as the cables from the last group back to group 0.

The distance between the lengths of each fiber ring from group 0 to any other group must not exceed 50'. Rings are directional. Ring 0 is ascending and ring 1 is descending.

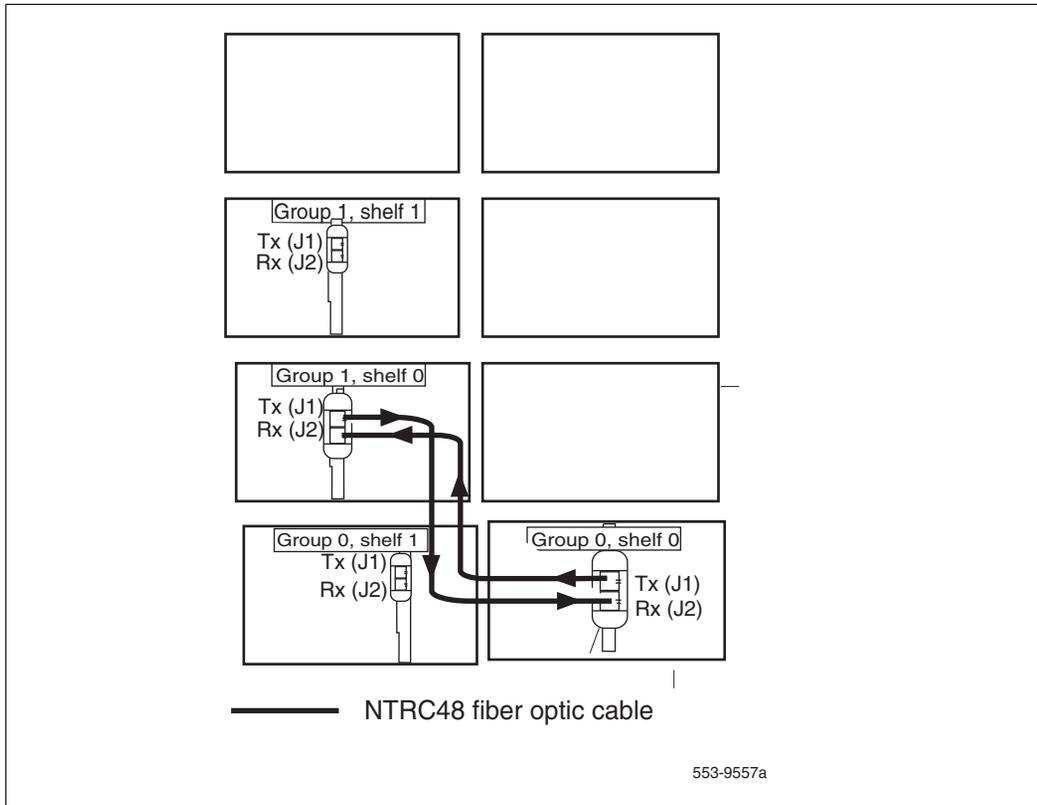
Note: When adding an additional network group, fiber cables must be changed to adhere to the rules above.

Remove the black cap from the end of each cable before it is connected.

Note: Each end of the NTRC48xx cable is labeled “Tx” or Rx” in the factory.

- 1 Start with group 0, shelf 0.
- 2 Connect a NTRC48xx FIJI Fiber Ring cable of the appropriate length from the Tx (J1) port of the FIJI card in **Group 0, shelf 0** to the Rx (J2) port of the FIJI card in **Group 1, shelf 0**.
- 3 Connect a NTRC48xx FIJI Fiber Ring cable of the appropriate length from the Tx (J1) port of the FIJI card in **Group 1, shelf 0** to the Rx (J2) port of the FIJI card in **Group 2, shelf 0**.
- 4 Continue to connect NTRC48xx FIJI Fiber Ring cables of the appropriate length from the Tx (J1) port to the Rx (J2) port in shelf 0 of each Network group. Connect these cables in **ascending** order of Network groups.

Figure 23
Shelf 0 ascending fiber optic Ring (Meridian 1 Option 81C 2 group example)



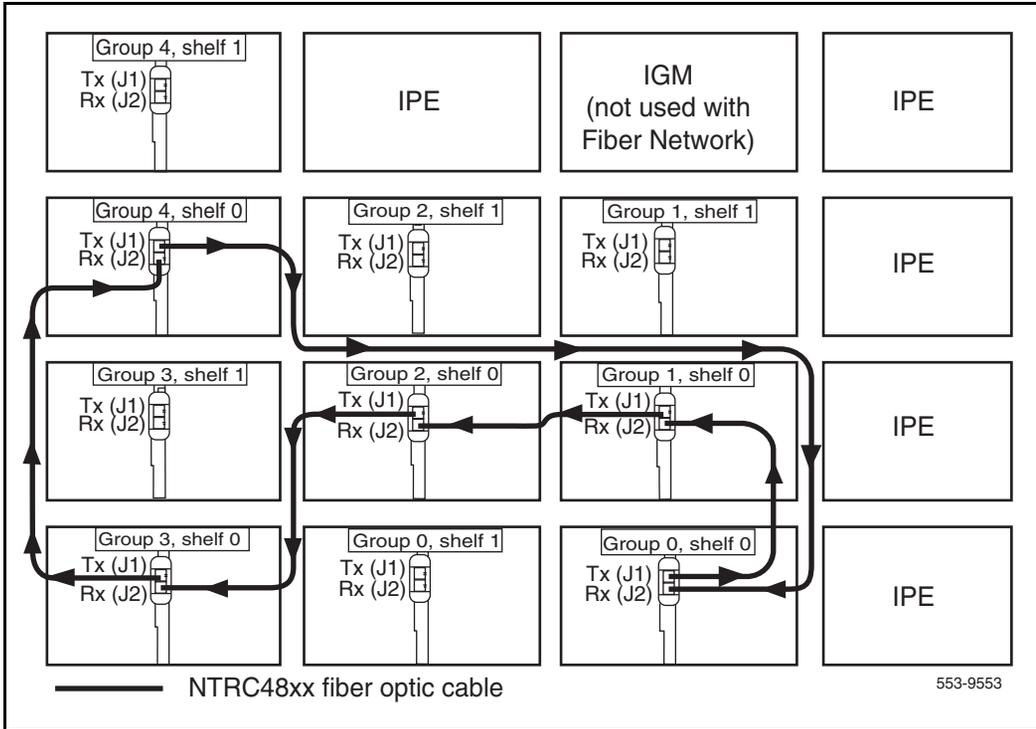
- 5 To complete the Ring, connect a final cable from the Tx (J1) port in the **highest number group** back to the Rx (J2) port in **Group 0, shelf 0**.

Table 12
FIJI Ring 0 connections

Groups X - 0 are cabled in ascending order		
Group/Shelf	FIJI Connector	Tx/Rx
0/0	P1	Tx
1/0	P2	Rx
1/0	P1	Tx
2/0	P2	Rx
2/0	P1	Tx
3/0	P2	Rx
3/0	P1	Tx
4/0	P2	Rx
4/0	P1	Tx
5/0	P2	Rx
5/0	P1	Tx
6/0	P2	Rx
6/0	P1	Tx
7/0	P2	Rx
7/0	P1	Tx
0/0	P2	Rx

End of Procedure

Figure 24
Shelf 0 ascending fiber optic Ring (Meridian 1 Option 81C 5 group example)



Procedure 26
Cabling the Clock Controllers to FIJI card

Connect the cables to the Clock Controllers as shown in Figure 25 on [page 102](#):

- 1 Connect the Clock 0 to FIJI cable:
 - a. Connect P1 of the NTRC46 cable from Clock 0 to **J4** of the FIJI card in group 0, **shelf 0**.
 - b. Connect P2 of the NTRC46 cable for Clock 0 to **J4** of the FIJI card in group 0, **shelf 1**
- 2 Connect the Clock 1 to FIJI cable:

- a. Connect P1 of the NTRC46 cable from Clock 1 to **J3** of the FIJI card in group 0, **shelf 0**.

End of Procedure

Power up Core 0

Procedure 27

Preparing for power up

- 1 Confirm that a terminal is connected to the J25 I/O panel connector on Core/Net 0.

Note: A maintenance terminal is required to access the Core/Net modules during the upgrade.

- 2 Connect a terminal to the J25 port on the I/O panel in Core 0.

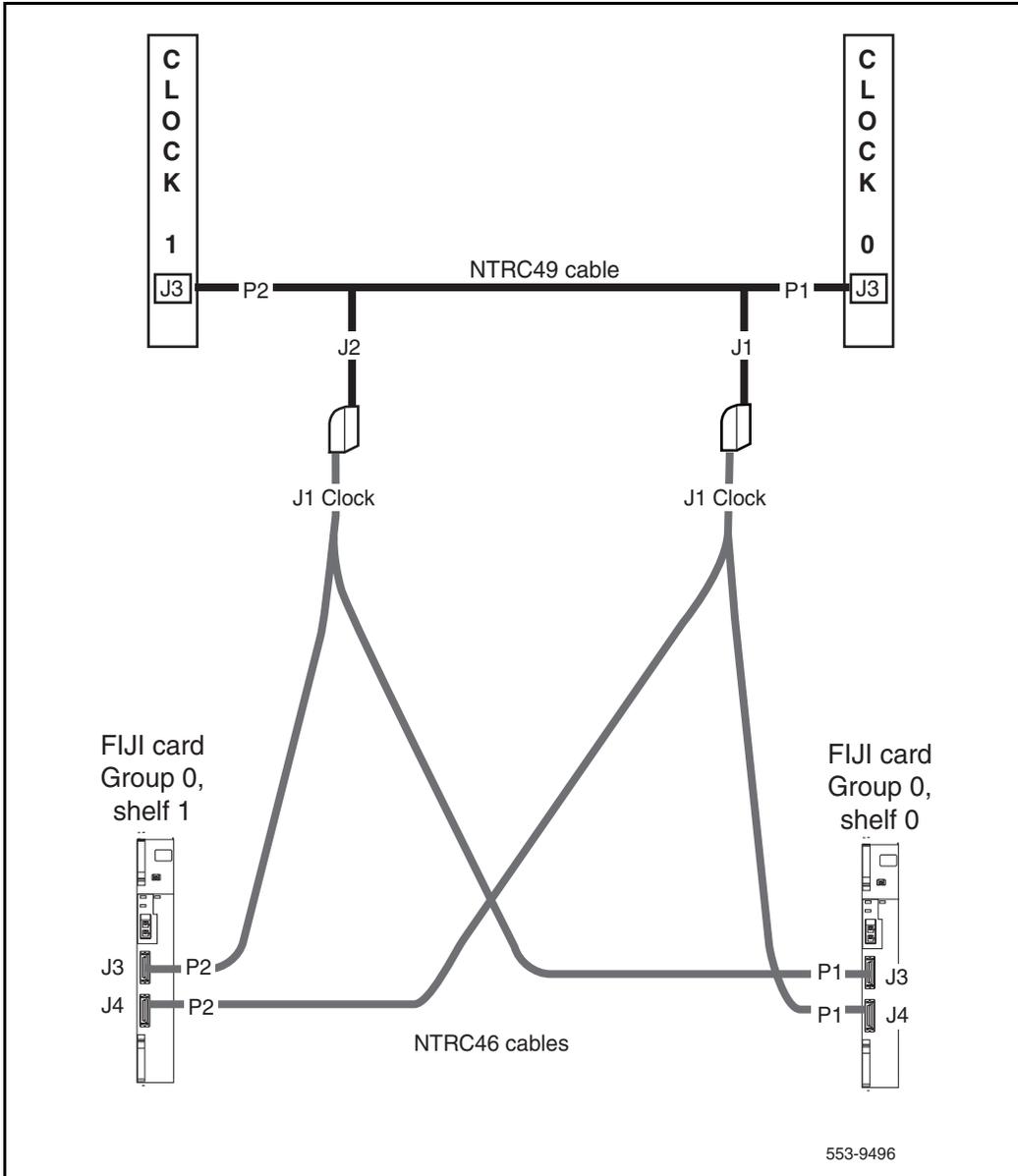
- 3 Check the terminal settings as follows:

- a. 9600 Baud
- b. 8 data
- c. parity none
- d. 1 stop bit
- e. full duplex
- f. XOFF

Note: If only one terminal is used for both Cores, the terminal will have to be switched from side-to-side to access each module. An "A/B" switch box can also be installed to switch the terminal from side to side.

End of Procedure

Figure 25
Clock Controller cable configuration



CS 1000 Release 6.0 upgrade

Upgrading the software

Procedure 28 outlines the steps involved in installing CS 1000 Release 6.0 for the CP PIV processor.

Procedure 28

Upgrading the software

- 1 Check that a terminal is now connected to COM 1port in CP 1. The settings for the terminal are:
 - a. Terminal type: VT100
 - b. 9600 Baud
 - c. Data bits: 8
 - d. Parity: none
 - e. Stop bits: 1
 - f. Flow control: none
- 2 Insert the RMD into the CF card slot on Call Processor 1 (inactive).
- 3 Perform a KDIF in LD 143.
- 4 Press the manual RESET button the Call Processor 1 (inactive) card faceplate.
- 5 Call up the Software Installation Program during a SYSLOAD. During SYSLOAD, the following prompt appears:

```
Read boot parameters from:
```

```
F: Faceplate compact flash
```

```
H: Hard Drive
```

```
0 [H]
```

Press F to boot from the compact flash (which contains the software).

For the CP PIV upgrade, the **F** must be in uppercase.

6 Enter <CR> at the Install Tool Menu.

Note: Blank CF prompts begin here.

```
Mounting /cf2
Found /cf2/nvram.sys
Mounting /boot|
Found /boot/nvram.sys

                               Selecting nvram file from 2
sources

Read boot parameters from:
F: Faceplate compact flash
H: Hard Drive

  10 [F]

Press <CR> when ready

Reading boot parameters from /boot/nvram.sys

Press any key to stop auto-boot...
```



```
                M A I N   M E N U

The Software Installation Tool will install or
upgrade Communication Server 1000 Software,
Database and the CP-BOOTROM. You will be
prompted throughout the installation and given
the opportunity to quit at any time.

Please enter:

<CR> -> <u> - To Install menu
        <t> - To Tools menu.
        <q> - Quit.

Enter Choice> <u>
```

The system searches for available keycode files in the “keycode” directory on the RMD. If no keycode file is found, the system displays the following menu:

```
Communication Server 1000 Software/Database/
BOOTROM RMD Install Tool
=====
=====

No keycode files are available on the removable
media.

Please replace the RMD containing the keycode
file(s).

Please enter:

        <CR> -> <a> - RMD is now in the drive.
        <q> - Quit.

Enter choice>
```

At this point, either replace the RMD or quit the installation. If you select option “<q> - Quit.”, the system requires confirmation.

```

Communication Server 1000 Software/Database/
BOOTROM RMD Install Tool

=====
=====

You selected to quit. Please confirm.

Please enter:

    <CR> -> <y> - Yes, quit.
    <n> - No, DON'T quit.

Enter choice>

```

If “y” (quit) is selected, the system prints “INST0127 Keycode file is corrupted. Check Keycode file.” and returns to the installation main menu.

After accessing the RMD containing the valid keycode(s), press <CR>. The system displays the keycode file(s) available as in the following example:

```

The following keycode files are available on the
removable media:

Name                Size   Date       Time
-----
<CR> -> <1> -keycode.kcd 1114 mon-d-year hr:min
<2> - KCport60430m.kcd  1114 mon-d-year hr:min
<q> - Quit

Enter choice> 2

```

Note: A maximum of 20 keycode files can be stored under the “keycode” directory on the RMD. The keycode files must have the same extension “.kcd”.

- 8 Select the keycode to be used on the system. The system validates the selected keycode and displays the software release and machine type authorized.

```
Validating keycode ...  
  
Copying "/cf2/keycode/KCport60430m.kcd" to "/u/  
keycode" -  
  
Copy OK: 1114 bytes copied  
  
The provided keycode authorizes the install of  
xxxx software (all subissues) for machine type  
xxxx (CP PIV processor on <system>).
```

Note: The software release displayed depends on the keycode file content. The system requests keycode validation.

```
Communication Server 1000 Software/Database/  
BOOTROM RMD Install Tool  
  
=====
```

Please confirm that this keycode matches the
System S/W on the RMD.

Please enter:

 <CR> -> <y> - Yes, the keycode matches.
Go on to Install Menu.

 <n> - No, the keycode does not match.
Try another keycode.

Enter choice>

- 9 If the keycode matches, enter <CR> to continue the installation. The system displays the Install Menu. Select option "<a>".

Note: Option A uses the existing db from the FMD. External database backup is Option B.

```
Communication Server 1000 Software/Database/  
BOOTROM RMD Install Tool  
=====
```

I N S T A L L M E N U

The Software Installation Tool will install or upgrade Communication Server 1000 Software, Database and the CP-BOOTROM. You will be prompted throughout the installation and given the opportunity to quit at any time.

Please enter:

<CR> -> <a> - To install Software, CP-BOOTROM.
 - To install Software, Database, CP-BOOTROM.
<c> - To install Database only.
<d> - To install CP-BOOTROM only.
<t> - To go to the Tools menu.
<k> - To install Keycode only.

For Feature Expansion, use OVL143.

<p> - To install 3900 set Languages.
<q> - Quit.

Enter Choice> <a>

- 10 The system requires the insertion of the RMD containing the software to be installed.

```
Communication Server 1000 Software/Database/  
BOOTROM RMD Install Tool  
  
=====  
Please insert the Removable Media Device into the  
drive on Core x.  
  
Please enter:  
  
        <CR> -> <a> - RMD is now in drive.  
Continue with s/w checking.  
  
        <q> - Quit.  
  
Enter choice> <CR>
```

- 11 If the RMD containing the software is already in the drive, select option “<a> - RMD is now in drive. Continue with s/w checking.” (or simply press <CR>) to continue. If the RMD is not yet in the drive, insert it and then press <CR>.
- 12 The system displays the release of the software found on RMD under the “swload” directory and requests confirmation to continue the installation.

```
Communication Server 1000 Software/Database/  
BOOTROM RMD Install Tool  
  
=====
```

The RMD contains System S/W version xxxx.

Please enter:

<CR> -> <y> - Yes, this is the correct
version. Continue.

<n> - No, this is not the correct version.
Try another RMD or a different keycode.

Enter choice> <CR>

Note: If the RMD contains the correct software release, select option “<y> - Yes, this is the correct version. Continue.” (or simply press <CR>) to continue. If the software release is not correct and you want to replace the RMD, insert the correct RMD in the drive and then press <CR>. If you want to replace the keycode, select option “<n> - No, this is not the correct version”.

13 Choosing Yes for the Dependency Lists installation.

Note: If Dependency Lists are not installed on media, the following prompts do not appear. Proceed to step 14 on [page 113](#).

```
Do you want to install Dependency Lists?
    Please enter:
<CR> -> <y> - Yes, Do the Dependency Lists installation
    <n> - No, Continue without Dependency Lists installation
    Enter choice>
    The default choice is YES as shown in the prompt.
    If the choice is no, then the following prompt will appear
for the confirmation:
    Are you sure?
    Please enter:
<CR> -> <n> - No, Go to the Dependency List menu
    <y> - Yes, Go to the next menu
    Enter choice>
    The default choice is NO which will return the user to
deplist menu.

Enable Automatic Centralized Software Upgrade (CSU) Feature?
Please enter:
<CR> -> <y> - Yes
    <n> - No
    Enter choice>
```

14 Select to enable/disable CSU option.

Note: if Sequential is selected <1>, upgrades to the MG 1000Es are performed across the LAN in a sequential manner. One MG 1000E is upgraded at a time. No other MG 1000E upgrades are initiated until the current MG 1000E completes its installation.

If Simultaneous is selected <2>, upgrades to the MG 1000Es are performed simultaneously across the LAN. Up to eight MG 1000Es are upgraded at the same time. If there are more than eight MG 1000Es, the upgrade to the next MG 1000E begins after the upgrade of one MG 1000E is complete. The following warning is presented to the installer:

```
WARNING:
Call Processing is not guaranteed to operate on the call server
during simultaneous upgrades.
Do you wish to proceed? (y/n)
```

```
Set Automatic Centralized Software Upgrade Mode to:

Please enter:
<CR> -> <1> - Sequential
        <2> - Simultaneous
Enter choice>
>Processing the install control file ...
>Installing release 0600x
```

- 15 The PSDL files menu appears. Enter the appropriate choice for the site's geographic location.

```
*****
PSDL INSTALLATION MENU

The PSDL contains the loadware for all
downloadable cards in the system and loadware for
M3900 series sets.

*****
Select ONE of the SEVEN PSDL files:

1. Global 10 Languages
2. Western Europe 10 Languages
3. Eastern Europe 10 Languages
4. North America 6 Languages
5. Spare Group A
6. Spare Group B
7. Packaged Languages
[Q]uit, <CR> - default

By default option 1 will be selected.
Enter your choice ->x

>Copying new PSDL ...
```

- 16 The installation summary screen appears. Verify the parameters and enter <CR> when ready.

- 17 Enter <CR> to confirm and continue upgrade.

Note: After entering yes below, the system copies the software from RMD to FMD (the files copied are listed). This file copy takes between 5 and 10 minutes to complete.

```
Please enter:
<CR> -> <y> - Yes, start upgrade.
           <n> - No, stop upgrade. Return to the Main
Menu.

           Enter choice>

>Checking system configuration

You selected to upgrade Software release: XXXX to
release: xxxx. This will erase all old system
files.

This will create all necessary directories and
pre-allocate files on the hard disk.

You may continue with software upgrade or quit
now and leave your software unchanged.

Please enter:

           <CR> -> <a> - Continue with upgrade.
           <q> - Quit.

           Enter choice>
```

- 18** Successful installation confirmation appears, enter <CR> to continue.

```
Communication Server 1000 Software/Database/  
BOOTROM RMD Install Tool  
  
=====
```

Software release xxxx was installed successfully
on Core x.

All files were copied from RMD to FMD.

Please press <CR> when ready ...

- 19** Press "Enter" after checking the Installation summary.

20 Upon returning to the main install menu, enter **q** to quit.

```

                I N S T A L L   M E N U

The Software Installation Tool will
install or upgrade Succession Enterprise System
Software, Database and the CP-BOOTROM. You will be
prompted throughout the installation and given the
opportunity to quit at any time.

Please enter:

<CR> -> <a> - To install Software, CP-BOOTROM.
        <b> - To install Software, Database,
CP-BOOTROM.
        <c> - To install Database only.
        <d> - To install CP-BOOTROM only.
        <t> - To go to the Tools menu.
        <k> - To install Keycode only.

                For Feature Expansion, use OVL143.

<p> - To install 3900 set Languages.
<q> - Quit.

Enter Choice> q
```

- 21 The system then prompts you to confirm and reboot. Enter <CR> to quit. Enter <CR> again to reboot.

```
You selected to quit. Please confirm.

Please enter:

<CR> -> <y> - Yes, quit.

        <n> - No, DON'T quit.

Enter choice> <CR>

You selected to quit the Install Tool.

You may reboot the system or return to the Main
Menu.

-----

DO NOT REBOOT USING RESET BUTTON!!!

-----

Please enter:

<CR> -> <a> - Reboot the system.

        <m> - Return to the Main menu.

Enter Choice> <CR>

>Removing temporary file "/u/disk3521.sys"
>Removing temporary file "/u/disk3621.sys"
>Rebooting system ...
```

At this point the system reloads and initializes.

End of Procedure

Verifying the upgraded database

Procedure 29

Verifying the upgraded database

- 1 Print ISSP (system software issue and patches)

LD 22 Load program

REQ ISSP

******** Exit program



Core 1 is now active, clock 1 is active, FIJI 1 is half/half, CNI is disabled in Core 0. The system is in split mode.

End of Procedure

Making the system redundant

At this point, Core/Net 0 is ready to be synchronized with Core/Net 1.

Procedure 30

Making the system redundant

- 1 The LAN 1 and LAN 2 cables should be attached to the CP PIV faceplate connectors on Core 0 and Core 1.
- 2 Enter LD 135 and issue the JOIN command. The high speed pipe (HSP) status is now up. This begins the synchronization of the Call Servers.

LD 135 Load program

JOIN Join the 2 CPUs together to become redundant

- 3 Once the synchronization of memories and drives is complete, STAT the CPU and verify that the CPUs are in a true redundant state.

LD 135

STAT CPU Obtain status of CPU and memory

**** Exit the program

```
.stat cpu

cp 0 16 PASS -- STDBY

TRUE REDUNDANT
DISK STATE = REDUNDANT
HEALTH = 20
VERSION = Mar 3 2005, 16:26:40
Side = 0, DRAM SIZE = 512 MBytes

cp 1 16 PASS -- ENBL

TRUE REDUNDANT
DISK STATE = REDUNDANT
HEALTH = 20
VERSION = Mar 3 2005, 16:26:40
Side = 1, DRAM SIZE = 512 MBytes
```

- 4 Tier 1 and Tier 2 health of both Cores must be identical in order to successfully switch service from Core 1 to Core 0. CPUs.

LD 135

STAT HEALTH Obtain status of CPU and memory

**** Exit the program

```
.stat health
Local (Side 0, Active, Redundant):
Components without TIER 1 Health contribution:
=====
      disp 0 15 1:In Service
      sio2 0 15 1:In Service
          cp 0 16:In Service
          ipb 0:In Service
TIER 1 Health Count Breakdown:
=====
      sio8 0 16 1: 0002
      sio8 0 16 2: 0002
          sutl 0 15: 0002
          strn 0 15: 0002
      xsmp 0 15 1: 0002
      cmdu 0 16 1: 0008
          eth 0 16 0: 0002
Local TIER 1 Health Total: 20
```

```
TIER 2 Health Count Breakdown:
=====
ELAN 16 IP : 47.11.138.150 Health = 2
ELAN 17 IP : 47.11.138.153 Health = 2

Local AML over ELAN Total Health:4
Local Total IPL Health = 6

IPL connection history:3 3 3 3 3 3 3 3 3 3 3 3 3 3
3 3 3 3 3 3

Local TIER 2 Health Total:10

Remote (Side 1, Inactive, Redundant):
Components without TIER 1 Health contribution:
    disp 1 15 1:In Service
    sio2 1 15 1:In Service
        cp 1 16:In Service
            ipb 1:In Service

TIER 1 Health Count Breakdown:
    sio8 1 16 1: 0002
    sio8 1 16 2: 0002
    sut1 1 15: 0002
    strn 1 15: 0002
    xsmp 1 15 1: 0002
    cmdu 1 16 1: 0008
    eth 1 16 0: 0002

Remote TIER 1 Health Total: 20
```

```

TIER 2 Health Count Breakdown:
=====
ELAN 16 IP : 47.11.138.150 Health = 2
ELAN 17 IP : 47.11.138.153 Health = 2

Remote AML over ELAN Total Health:4
Remote Total IPL health = 6

Remote TIER 2 Health Total:10
    
```



The system is now operating in full redundant mode with Core/Net 1 active.

Note: On FNF based systems after the INI:

A FIJI download will occur if the FIJI firmware on Bank 1 of the FIJI card is different from the firmware on the system hard drive (PSDL file). This is automatic and no attempt should be made to prevent the download. The system will switch full to one ring, downloading up to 4 FIJI cards on the opposite ring at a time. This process continues on both rings until all FIJI's have been downloaded. The rings will then reset and come into service with the highest firmware available. This process is not service affecting. Depending on the number of groups installed, this process may take up to 20 minutes per ring.

Note: The single slot FIJI packs (NTRB33BBE5) require a different firmware than the double slot FIJI packs. The double slot and single slot firmware is available from the system hard drive. The FIJI card downloads the required firmware based on the FIJI card ID information.

End of Procedure

Completing the CP PIV upgrade

Testing the Cores

At this point in the upgrade, Core/Net 0 is tested from active Core/Net 1. Upon successful completion of these tests, call processing is switched and the same tests are performed on Core/Net 1 from active Core/Net 0.

From Core/Net 1, perform these tests:

LD 137

The CMDU/MMDU commands are not applicable to CP PIV. Instead, the following commands are used in LD 137.

- STAT FMD
display text: **Status of Fixed Media Device (FMD)**
command parameter: none
- STAT RMD
display text: **Status of Removable Media Device(RMD)**
command parameter: none

Procedure 31

Testing Core/Net 0

From active Core/Net 1, perform the following tests on Core/Net 0:

- 1 Perform a redundancy sanity test:

LD 135

STAT CPU Obtain status of CPU and memory

TEST CPU Test the CPU

- 2 Check the LCD states
 - a. Perform a visual check of the LCDs.
 - b. Test and LCDs:

LD 135

DSPL ALL

- c. Check that the LCD display matches the software check.
- 3 Test the System Utility card and the cCNI cards:
- LD 135** Load program
 - STAT SUTL** Obtain the status of the System Utility card
 - TEST SUTL** Test the System Utility card
 - STAT CNI c s** Obtain status of cCNI cards (core, slot)
 - TEST CNI c s** Test cCNI (core, slot)
- 4 Test system redundancy and media devices:
- LD 137** Load program
 - TEST RDUN** Test redundancy
 - DATA RDUN** Test database integrity
 - STAT FMD** Status of Fixed Media Device (FMD)
 - STAT RMD** Status of Removable Media Device (RMD)
- 5 Test that the system monitors are working:
- LD 37** Load program
 - ENL TTY x** x= system XMS
 - STAT XSM** Check the system monitors
 - ****** Exit program
- 6 Clear the display and minor alarms on both Cores:
- LD 135** Load program
 - CDSP** Clear the displays on the cores
 - CMAJ** Clear major alarms
 - CMIN ALL** Clear minor alarms

7 Test the clocks:

- a. Verify that the clock controller is assigned to the *active* Core.

LD 60 Load program

SSCK *x* To get the status of the clock controllers
(*x* is “0” or “1” for Clock 0 or Clock 1)

SWCK To switch the Clock (if necessary)

******** Exit program

- b. Verify that the Clock Controllers are switching correctly.

SWCK Switch the Clock

Note: You must wait a minimum of one minute for clocks to synchronize.

SWCK Switch the Clock again

8 Check dial tone.

9 Check applications.

10 Test the Fiber Rings:

See *Software Input/Output: Maintenance* (NN43001-711) for more information about LD 39 commands.

- a. Check that the Fiber Rings operate correctly:

LD 39 Load program

STAT RING 0 Check the status of Ring 0 (HALF/HALF)

STAT RING 1 Check the status of Ring 1 (HALF/HALF)

- b. If necessary, restore the Rings to Normal State:

RSTR Restore both Rings to HALF state

c. Check that the Rings operate correctly:

STAT RING 0 Check the status of Ring 0 (HALF/HALF)

STAT RING 1 Check the status of Ring 1 (HALF/HALF)

11 Check the status of the FIJI alarms:

STAT ALRM Query the alarm condition for all FIJI cards in
all Network Groups

******** Exit program

12 Check applications.

13 Check dial tone.

Switching call processing

Procedure 32 Switching call processing

LD 135	Load program
SCPU	Switch call processing from Core/Net 1 to Core/Net 0



Core/Net 0 is now the active call processor.

Procedure 33 Testing Core/Net 1

From active Core/Net 0, perform these tests on Core/Net 1:

- 1 Perform a redundancy sanity test:

LD 135	Load program
STAT CPU	Obtain status of CPU and memory
TEST CPU	Test the CPU

- 2 Test the System Utility card and the cCNI cards:

LD 135	Load program
STAT SUTL	Obtain the status of the System Utility card
TEST SUTL	Test the System Utility card
STAT CNI c s	Obtain status of cCNI cards (core, slot)
TEST CNI c s	Test cCNI (core, slot)

3 Test system redundancy and media devices:

LD 137 Load program
TEST RDUN Test redundancy
DATA RDUN Test database integrity
STAT FMD Status of Fixed Media Device (FMD)
STAT RMD Status of Removable Media Device (RMD)
******** Exit the program

4 Test that the system monitors are working:

LD 37 Load program
STAT XSM Check the system monitors
******** Exit the program

5 Clear the display and minor alarms on both Cores:

LD 135 Load program
CDSP Clear the displays on the cores
CMAJ Clear major alarms
CMIN ALL Clear minor alarms

6 Test the clocks:

- a. Verify that the clock controller is assigned to the *active* Core.

LD 60 Load program

SSCK *x* Obtain the status of the clock controllers
(*x* is “0” or “1” for Clock 0 or Clock 1)

SWCK Switch the Clock (if necessary)

******** Exit program

- b. Verify that the Clock Controllers are switching correctly.

SWCK Switch the Clock

Note: You must wait a minimum of one minute for clocks to synchronize.

SWCK Switch the Clock again

7 Check dial tone.

8 Check applications.

9 Test the Fiber Rings:

- a. Check that the Fiber Rings operate correctly:

LD 39 Load program

STAT RING 0 Check the status of Ring 0 (HALF/HALF)

STAT RING 1 Check the status of Ring 1 (HALF/HALF)

- b. If necessary, restore the Rings to Normal State:

RSTR Restore both Rings to HALF state

- c. Check that the Rings operate correctly:

STAT RING 0 Check the status of Ring 0 (HALF/HALF)

STAT RING 1 Check the status of Ring 1 (HALF/HALF)

- 10 Check the status of the FIJI alarms:

STAT ALRM Query the alarm condition for all FIJI cards in all Network Groups

******** Exit program

- 11 Check applications.
- 12 Check dial tone.

End of Procedure

Performing a customer backup data dump (upgraded release)

Procedure 34

Performing a data dump to backup the customer database:

- 1 Log into the system.
- 2 Insert a CF card into the active Core/Net RMD slot to back up the database.
- 3 Load the Equipment Data Dump Program (LD 43). At the prompt, enter:

LD 43 Load program.

. EDD

- 4 When "EDD000" appears on the terminal, enter:

EDD Begin the data dump.



CAUTION

Loss of Data

If the data dump is not successful, do not continue; contact your technical support organization. A data dump problem must be corrected before proceeding.

- 5 When "DATADUMP COMPLETE" and "DATABASE BACKUP COMPLETE" appear on the terminal, enter:

**** Exit program

End of Procedure

The CS 1000M MG CP PII IGS upgrade to CS 1000M MG CP PIV with FNF is complete.

Upgrading the Signaling Server

Contents

This chapter contains the following topics:

Signaling Server task flow	133
Upgrading and reconfiguring the software	135
Overview	136
Upgrade the CP PM BIOS	140
Installing the Linux Base	145
Installing Linux applications	145

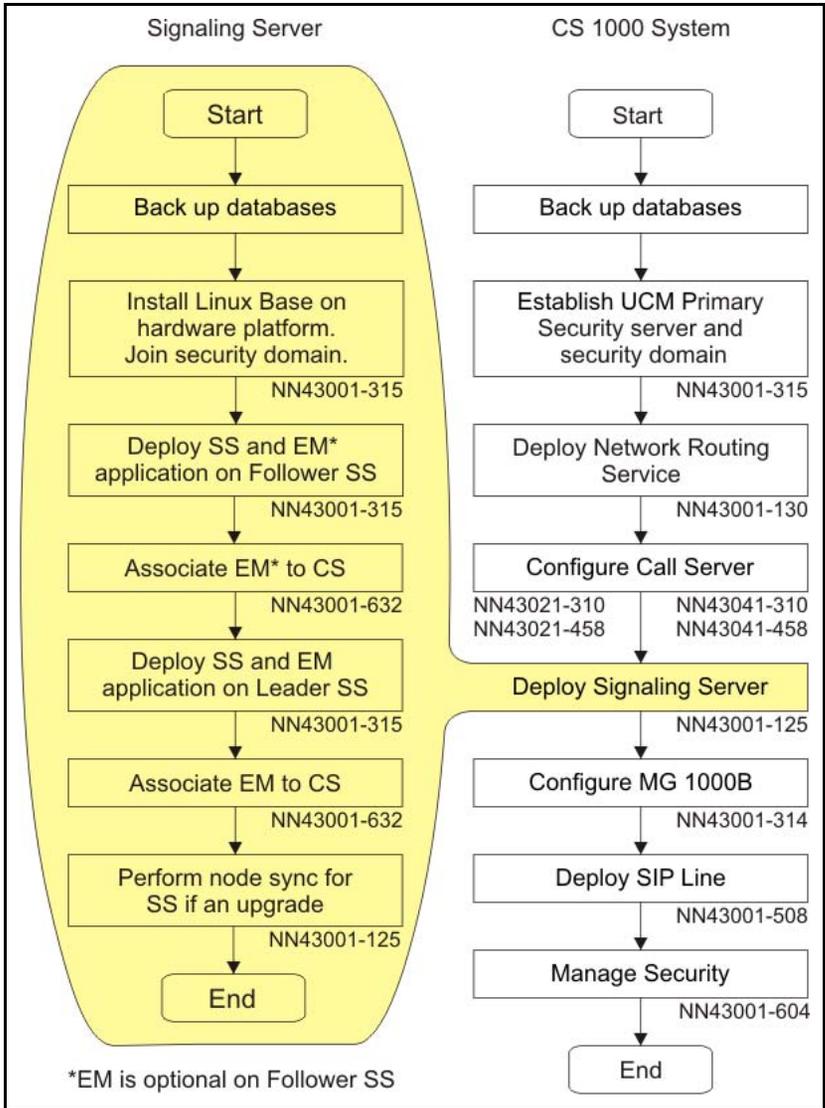
Signaling Server task flow

This section provides a high-level task flow for the installation or upgrade of a CS 1000 system. The task flow indicates the recommended sequence of events to follow when configuring a system and provides the NTP number that contains the detailed procedures required for the task.

For more information refer to the following NTPs, which are referenced in Figure 26 on [page 134](#):

- *Linux Platform Base and Applications Installation and Commissioning* (NN43001-315)
- *Element Manager: System Administration* (NN43001-632)
- *Signaling Server IP Line Applications Fundamentals* (NN43001-125)

Figure 26
Signaling Server task flow



Upgrading and reconfiguring the software

CS 1000 Release 6.0 supports the following Signaling Server hardware:

- Nortel CP PM server
- IBM X306m server
- IBM x3350 server
- HP DL320-G4 server
- Dell R300 server

Nortel CP PM, IBM X306m, and HP DL320-G4 servers do not support any Signaling Server software prior to CS 1000 Release 5.0. CS 1000 Release 6.0 adds support for IBM x3350 and Dell R300 Commercial off-the-shelf (COTS) Signaling Servers.



IMPORTANT!

Nortel CS 1000 Release 6.0 does not support the Nortel ISP1100 Signaling Server. You must replace the ISP1100 with a CP PM or COTS Signaling Server.

This chapter contains information and references for upgrading the Signaling Server software from a previous release to CS 1000 Release 6.0. Signaling Server applications in CS 1000 Release 6.0 require Linux. You must install Linux Base on your CP PM or COTS server before you can install any Signaling Server applications.

If you are upgrading from a Vxworks Signaling Server, Nortel recommends you to backup your IP Phone database and Network Routing Service (NRS) database on your current software release before upgrading to Linux Base and installing applications. You can restore your IP Phone database and NRS backups when you complete the Signaling Server upgrade.

CS 1000 Release 6.0 requires a Signaling Server to have at least 2 GB of RAM memory, and at least 40 GB of hard drive capacity. You must upgrade Signaling Servers with less than 2GB of RAM before installing CS 1000 Release 6.0 Linux Base and Signaling Server software. For detailed

instructions on performing this memory upgrade, see *Circuit Card: Description and Installation* (NN43001-311).

You can upgrade a CP PM Signaling Server to support the Linux base and applications for Communication Server 1000 Release 6.0 with a CP PM Signaling Server Linux upgrade kit. The NTM427CBE6 upgrade kit includes the following components.

- NTDW6102E5 - CP PM Signaling Server hard drive (Linux OS preloaded)
- NTM42703 - 2 GB Compact Flash (CF) with Linux software, 2 GB blank CF
- NTDW6109E6 - 1 GB DDR SO-DIMM memory upgrade

Overview

To upgrade a Signaling Server:

- Use EM and make a PD backup if necessary
- Install Linux Base and configure parameters
- Use Centralized Deployment manager to install Signaling Server applications
- Use EM, configure the system or import backup node files
- Use EM and restore the PD backup

Nortel recommends that you back up the application databases prior to the upgrade as a precautionary measure. The application databases consist of the IP Phone database and the NRS database.

If you do not know whether the Signaling Server being upgraded has an NRS, use Procedure 35, “Verifying the presence of an NRS,” on [page 137](#) to make this determination.

If you have an NRS database on the Signaling Server and wish to back it up prior to the upgrade, you must use the back up tool in NRS Manager. After the Signaling Server is upgraded, NRS Manager is used to restore the NRS database (from your local PC) and activate it for use by the NRS. For

instructions on backing up and restoring an NRS database, see *IP Peer Networking: Installation and Commissioning* (NN43001-313).

For instructions on backing up and restoring the IP Phone database, see *Signaling Server IP Line Applications Fundamentals* (NN43001-125).

Procedure 35 Verifying the presence of an NRS

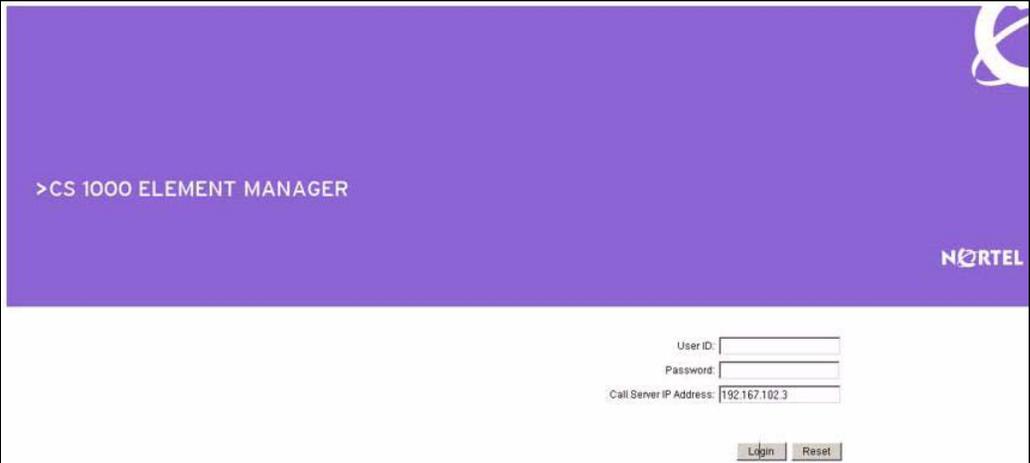
- 1 Open Internet Explorer.
- 2 Enter the ELAN or TLAN network interface IP Address of the primary Signaling Server as the URL.

Note: Note: Do not assign the same IP address for the Node ID and the TLAN network interface IP address. This must be verified manually. The Node IP address must be on the same subnet as the TLAN network interface IP addresses of the Media Cards. In addition, the TLAN and ELAN network interfaces of the Media Card must reside on separate logical subnets.

If additional configuration parameters were entered during installation, the node IP address can also be used as the URL.

The Element Manager logon web page appears.

Figure 27
Element Manager logon page



>CS 1000 ELEMENT MANAGER

NORTEL

User ID:

Password:

Call Server IP Address:

Login Reset

Initially, you can be prompted to enter the Call Server IP address, because the Call Server is used for web logon authorization. The Call Server IP address is a requirement, because unless you entered additional configuration parameters during the Signaling Server installation, the node configuration data file containing the Call Server IP address does not yet exist.

- 3 Enter a Level 1 or Level 2 user ID and password. If configured, you can also use a Limited Access Password (LAPW) user ID and password.

If this is the first time the Call Server is accessed, the default Level 1 or Level 2 user ID and password must be used.

If the logon is successful, the Element Manager “Home - System Overview” screen appears (see Figure 28 on [page 138](#)).

Figure 28
Element manager: Home - System Overview

NORTEL CS 1000 ELEMENT MANAGER

Managing: Navigation System Name (192.167.102.3)
 Home - System Overview

Home - System Overview
 - System Identification (SNMP)

- Site Name Navigation Site Name
- System Name Navigation System Name
- Contact Name System Contact
- SNMP System Name System Name
- SNMP Location System Location

- Call Server

- IP Address 192.167.102.3
- Type Nortel Communication Server 1000E PIV
- Version 3621
- Release 491C
- Redundancy State SINGLE
- CPU and Health State cp 1 Active HEALTH = 20
cp 0 Standby HEALTH = 0

Backup Archives

- Last Backup Archive Not Available
- Status Not Available
- Backup Archive Initiation Not Available

Geographic Redundancy

- Role of CS Primary
- Last FTP to Secondary CS None
- Number of IP phones registered locally 4

+ Signaling Server
 + Web Server
 + Users Logged into this Signaling Server

Navigation Menu:

- Home
- Links
 - Virtual Terminals
 - Bookmarks
- System
 - + Alarms
 - Maintenance
 - + Core Equipment
 - Peripheral Equipment
 - + IP Network
 - + Interfaces
 - Engineered Values
 - + Emergency Services
 - + Geographic Redundancy
 - + Software
- Customers
- Routes and Trunks
 - Routes and Trunks
 - D-Channels
 - Digital Trunk Interface
- Dialing and Numbering Plans
 - Electronic Switched Network
 - Network Routing Service
 - Flexible Code Restriction
 - Incoming Digit Translation
- Tools
 - + Backup and Restore
 - Call Server Initialization
 - Date and Time
 - + Logs and reports
- Security
 - + Passwords
 - + Policies
 - + Login Options

This screen identifies the components of your CS 1000 system.

- 4 Click the "+" symbol in front of the Signaling Server component.

The Signaling Server component expands to display the properties of the Signaling Server (see Figure 29 on [page 139](#)).

Figure 29
Signaling Server properties

- Signaling Server	
Host Name	CS1000E_PIV
Type	ISP1100
H323 ID	CS1000E_PIV
Software version	sse-4.91.06
Role	Leader
Element Manager	Equipped
Line TPS (UNISTim)	Equipped
IP Peer Gateway (Virtual Trunk TPS)	Equipped
SIP Proxy/Redirect Server	Enabled
SIP Gateway	Enabled
Gatekeeper configuration	Primary

- 5 View the contents of the "Gatekeeper configuration" property.

If the Gatekeeper configuration property indicates Primary (as is the case here), Alternate or Failsafe, the Signaling Server hosts an NRS. If the property indicates nothing, the Signaling Server does not host an NRS.

End of Procedure

Before you begin

Before upgrading the software, you must do the following:

- Connect the Signaling Server — see *Linux Platform Base and Applications Installation and Commissioning* (NN43001-315)
- Take a precautionary backup of the IP Phones application database.
- Take a precautionary backup of the NRS database.

- Obtain the CS 1000 Release 6.0 version of the Signaling Server Software Install media, see *Linux Platform Base and Applications Installation and Commissioning* (NN43001-315)
- Ensure that there is 2 GB of RAM, and at least 40 GB of hard drive capacity on your CP PM or COTS Signaling Server

Upgrade the CP PM BIOS

The Communication Server 1000 Release 6.0 Linux Platform Base installer requires CP PM BIOS version 18. If the installer detects a lower version on the CP PM card it automatically loads software for you to upgrade the CP PM BIOS. Perform the steps in Procedure 36 to upgrade the CP PM BIOS to version 18.

For information about manually upgrading the CP PM BIOS with VxWorks software, see *Communications Server 1000E Maintenance* (NN43041-700).

Procedure 36

Upgrading the CP PM BIOS with the Linux Base installer

- 1 Connect to serial port 1 on the CP PM.
- 2 Insert the Linux Base installation CF card into the faceplate CF slot.
- 3 Power on the system.
- 4 Once the initial boot and memory check completes, Figure 30 appears. Press the **F** key to boot from the Linux Base installation faceplate CF card.

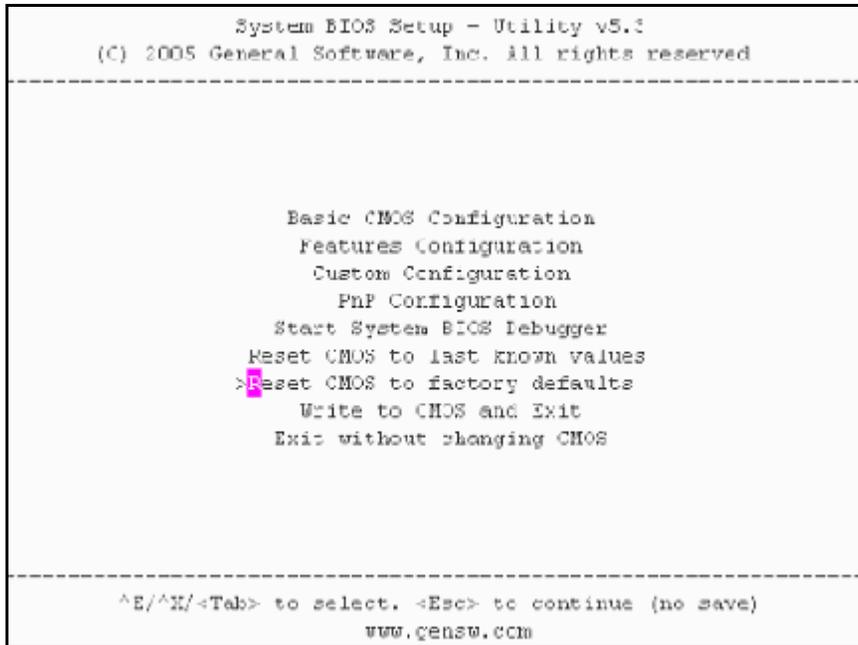
Figure 31
CP PM BIOS automatic upgrade

```
#####  
#  
#   CP-PM BIOS version is less than 18. BIOS upgrade is required.   #  
#  
# To complete the upgrade, BIOS settings must be changed to defaults. #  
#   Please refer to the documentation for more information.         #  
#  
#####  
  
Do you want to upgrade BIOS ROM up to the version 18? (yes/no): yes  
  
BIOS ROM upgrade. Please wait...  
  
BIOS ROM upgrade is finished.  
  
Machine will be rebooted right now... Press Enter key to continue
```

- 7 Verify that the BIOS upgrade is finished. Press **Enter** to reboot.
- 8 During the reboot memory check, press **Ctrl c** to access the CP PM BIOS setup menu.

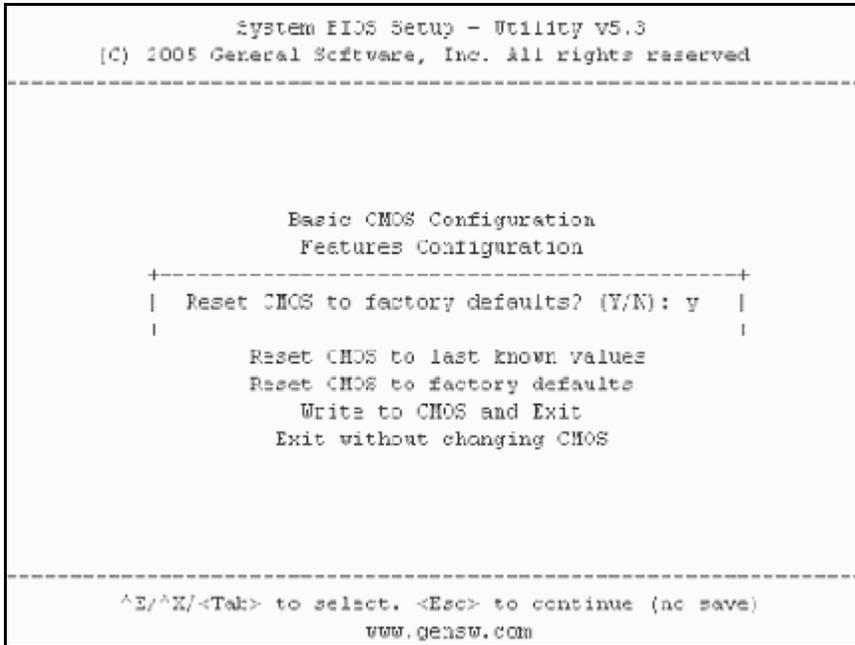
Note: If you miss the timing to press **Ctrl c** you must reboot the system and try again. The Linux Platform Base installation software will display a warning if you do not reset the CP PM BIOS to factory defaults.
- 9 Figure 32 appears. Select **Reset CMOS to factory defaults** from the menu.

Figure 32
CP PM BIOS setup



10 Figure 33 appears. Press **y** to reset CMOS to factory defaults.

Figure 33
CP PM BIOS reset



- 11 The system reboots. After initial boot Figure 30 appears and the new BIOS version is displayed. Verify BIOS version is 18. You can now press the **F** key to boot from the faceplate CF card and proceed with the Linux Platform Base software installation.

End of Procedure

Installing the Linux Base

Perform the Linux Base installation if your Signaling Server does not currently run Linux Base for Release 6.0. The CP PM Linux upgrade kit contains a hard drive with Linux Base preloaded. You can install Linux Base from the command line interface (CLI) using a bootable CF card on CP PM, and using a bootable optical disk on COTS. Configure the ELAN, TLAN, IP address, Gateway, subnet masks, date, and time settings during the Linux Base installation. For more information about installing or upgrading Linux Base, see *Linux Platform Base and Applications Installation and Commissioning* (NN43001-315).

Installing Linux applications

Nortel CS 1000 Release 6.0 Signaling Server and SIP line software are Linux applications. Linux applications install on Linux Base and interact with the Linux Base application framework. You can deploy and install Linux applications with the Linux Base Centralized Deployment manager. You can configure a deploy SIP Line with Element Manager (EM).

For information about Linux applications, Centralized Deployment manager, and EM, see *Element Manager: System Administration* (NN43001-632), *Signaling Server IP Line Applications Fundamentals* (NN43001-125), and *Linux Platform Base and Applications Installation and Commissioning* (NN43001-315).

Joining the UCM security domain

The UCM Primary Security Server acts as the RADIUS server that Communication Server 1000 devices use to obtain authentication and access control parameters for CLI access. The UCM Primary Security Server sends RADIUS related parameters to Communication Server 1000 devices using the SSH protocol.

When a device joins the UCM security domain, a mutually-trusted SSH channel is created. You must manually confirm the fingerprint of the public key before the UCM Primary Security Server RSA public key is added to the authorized key file. This verification prevents third-party intercepts.

When a mutually-trusted SSH tunnel establishes a connection to a Communication Server 1000 device, the UCM Primary Security Server can send SSH remote commands to the device using RSA public key-based authentication.

For more information about joining the UCM security domain, see *Security Management* (NN43001-604).

Appendix A: Upgrade checklists

Contents

This chapter contains the following topics:

Introduction	147
Site details	148
Upgrade details	148
Preupgrade checklists	149
Preconversion steps	152
Postconversion checks	154
Quick reference	154

Introduction

The following section provides Large System upgrade checklists.

Technical Support

Nortel can provide an Installation and Upgrade Support team to assist with PBX upgrades on a scheduled bases. This service is billable and a purchase order is required. Please refer to current price book for rates.

Note: This service requires that a service request be opened in advance of the upgrade.

Site details

Table 13
Site Details

Customer Name	
Tape ID (LD 22)	
Modem Number (Core)	
Switch Room Telephone	
Baud Rate	
Modem Password	
PBX Password	
System Type	
Software Generic	

Upgrade details

Table 14
Upgrade details

Current Software - Generic	
Target Software - Generic	
Hardware being added	
Feature Upgrade	
License Upgrade	

Preupgrade checklists

Software Upgrade

Software audit

Table 15
Software audit

Software Audit		
Perform the software audit prior to the scheduled upgrade.		
Take corrective action if answer is no		
	Yes	No
Software CD Ready		
Keycode Disk Ready		
Install Disk Ready		
DEP Patch Disk Ready		
Review Keycode Data Sheet - (SDID,PKGS,License,TID)		
Review Site Specific Patches - (Non MDCS)		
Read GRB for target Release – (Verify Memory Requirements)		

License Upgrade

Table 16
Keycode audit

Keycode Audit		
Perform the keycode Audit prior to the scheduled upgrade.		
Take corrective action if answer is no		
	Yes	No
Keycode Disk Ready		
Keycode Data Sheet Ready		
SDID Matches System		
TID Matches System		
Perform a KDIFF in LD 143 to compare keycodes		

Conversion Required

Table 17
Conversion Procedures

Conversion Procedures
Upgrades between different machine types require some type of conversion.
If the disk media is changing the database must be physically transferred
between storage devices. Please select source and target media.

Table 18
Typical Storage Media Changes Between machine Types (Part 1 of 2)

Typical Storage Media Changes Between machine Types		
Source	Target	Procedure Required
CMDU	IODUC	4M - 2M media transfer

Table 18
Typical Storage Media Changes Between machine Types (Part 2 of 2)

IODUC	MMDU	Disk to new Drive both use 2M Floppy Drives
MMDU	MMDU	Disk to new Drive

Hardware Upgrade

Hardware audit

Table 19
Hardware audit

Hardware Audit		
Perform the Hardware Audit prior to the scheduled upgrade.		
	Yes	No
Verify Shipping List - Complete and Accurate		
Audit Site for new hardware locations		
Pre Run Cables if possible		
Review All switch settings for new cards		
Read all applicable NTP Procedures completely		

Preconversion steps

Table 20
Preconversion steps (Part 1 of 2)

Pre Conversion Steps
A capture file should be made of the following information using a PC or Printer.
Perform an overall system check:
LD 135 SCPU (ensure that the system is redundant)
LD 137 STAT/TEST CMDU
LD 96 STAT DCH
LD 48 STAT AML
LD 32 STAT
LD 60 STAT

Table 20
Preconversion steps (Part 2 of 2)

LD 30 LDIS (Verify what is disabled if any)
Obtain Software Information from LD 22
ISSP - Patches in service - Future Reference if required LD 143 - MDP ISSP -Prints all inservice patches and patch handle numbers (includes all DepList patches)
TID/SLT - License Parameters - To compare with converted database
LD 21 - PRT CFN
LD 97 - PRT SUPL/XPEC
Run a Template Audit
LD 1 - Auto Run
Perform a Datadump
Backup at least two copies of the current database, retain the copies.
Print History File or System Event Log
LD 22 - Print AHST - Capture Systems Events to compare with new software if required
LD 117 - PRT SEL 500 - Same as above

Postconversion checks

Table 21
Postconversion checks

Post Conversion Checks
Perform these checks after a successful INI.
Test for dial tone
Stat D Channels for proper operation
Ensure that all XPEC's are in service via visual inspection
Ensure that all AUX applications are working
LD 30 LDIS (Verify that output is the same prior to upgrade)

Quick reference

IGS Cabling Chart - MultiGroup PBX - Opt 81/81C/CP (5 Groups Maximum)

Table 22
IGS cabling chart (Part 1 of 2)

Net Group	Net Shelf	IGS Connector	IGS Net	Slot	Net	DIGS	Slot Connector	Intergroup connector	I G S	Clock
0	0	0	3	8	2	9	BOTTOM	J1	0	
0	0	1	2	9	2	9	TOP	J6	2	0
0	1	1	2	9	2	9	TOP	J17	3	1
0	1	0	3	8	2	9	BOTTOM	J22	1	
1	0	0	3	8	2	9	BOTTOM	J2	4	

Table 22
IGS cabling chart (Part 2 of 2)

1	0	1	2	9	2	9	TOP	J7	6	0
1	1	1	2	9	2	9	TOP	J16	7	1
1	1	0	3	8	2	9	BOTTOM	J21	5	
2	0	0	3	8	2	9	BOTTOM	J3	8	
2	0	1	2	9	2	9	TOP	J8	1	0
									0	
2	1	1	2	9	2	9	TOP	J15	1	1
									1	
2	1	0	3	8	2	9	BOTTOM	J20	9	
3	0	0	3	8	2	9	BOTTOM	J4	1	
									2	
3	0	1	2	9	2	9	TOP	J9	1	0
									4	
3	1	1	2	9	2	9	TOP	J14	1	1
									5	
3	1	0	3	8	2	9	BOTTOM	J19	1	
									3	
4	0	0	3	8	2	9	BOTTOM	J5	1	
									6	
4	0	1	2	9	2	9	TOP	J10	1	0
									8	
4	1	1	2	9	2	9	TOP	J14	1	1
									9	
4	1	0	3	8	2	9	BOTTOM	J18	1	
									7	

Note: A DIGS Card is located in the card slot position for IGS 1 in all network shelves. The IGS 1 slot detects the clock signals from the active clock controller and distributes the clock to the entire group. Three out of four IGS cards can be disabled at any given time via LD 39, the IGS 1 that is associated with the active clock cannot be disabled via software, e.g. if clock 1 is active then IGS's 3,7,11,15 and 19 can never be disabled as they are providing clock for their respective network groups.

Group/Loop/PS/FIJI/3PE Switch Settings

Table 23
Switch settings (Part 1 of 2)

Group	Shelf	P S	Loops	FIJI*	3PE NT8D35 Net**	3PE NT5D21 Core Net**
0	0	0	0-16	0 0	off on on on on on on on	off on on off on on on on
0	1	1	16-31	0 1	off on on on on on on off	off on on off on on on off
1	0	2	32-47	1 0	off on on on on on off on	off on on off on on off on
1	1	3	48-63	1 1	off on on on on on off off	off on on off on on off off
2	0	4	64-79	2 0	off on on on on off on on	off on on off on off on on
2	1	5	80-95	2 1	off on on on on off on off	off on on off on off on off
3	0	6	96-111	3 0	off on on on on off off on	off on on off on off off on
3	1	7	112-127	3 1	off on on on on off off off	off on on off on off off off
4	0	8	128-143	4 0	off on on on off on on on	off on on off off on on on
4	1	9	144-159	4 1	off on on on off on on off	off on on off off on on off
5	0	10	160-175	5 0	off on on on off on off on	off on on off off on off on

Table 23
Switch settings (Part 2 of 2)

5	1	1 1	176-19 1	5 1	off on on on off on off off	off on on off off on off off
6	0	1 2	192-20 7	6 0	off on on on off off on on	off on on off off off on on
6	1	1 3	208-23 3	6 1	off on on on off off on off	off on on off off off on off
7	0	1 4	224-23 9	7 0	off on on on off off off on	off on on off off off off on
7	1	1 5	240-25 5	7 1	off on on on off off off off	off on on off off off off off

Appendix B: Technical Assistance service

Contents

This chapter contains the following topics:

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Nortel Technical Assistance Centers

To help customers obtain maximum benefit, reliability, and satisfaction from their CS 1000E systems, Nortel provides technical assistance in resolving system problems. Table 24 on [page 160](#) lists the centers that provide this service.

If you purchased a service contract for your Nortel product from a distributor or authorized reseller, contact the technical support staff for that distributor or reseller for assistance.

If you purchased a Nortel service program, contact one of the following Nortel Technical Solutions Centers.

Table 24
Customer Technical Services (Part 1 of 2)

Location	Contact
Nortel Global Enterprise Technical Support (GETS) PO Box 833858 2370 Performance Drive Richardson, TX 75083 USA	North America Telephone: 1 800 4NORTEL
Nortel Corp. P.O. Box 4000 250 Sydney Street Belleville, Ontario K8N 5B7 Canada	North America Telephone: 1 800 4NORTEL
Nortel Service Center - EMEA	EMEA Telephone: 00 800 8008 9009 or +44 (0)870 907 9009 E-mail: emeahelp@nortel.com
Nortel 1500 Concord Terrace Sunrise, Florida 33323 USA	Brazil Telephone: 5519 3705 7600 E-mail: entcts@nortel.com English Caribbean Telephone: 1 800 4NORTEL Spanish Caribbean Telephone: 1 954 858 7777 Latin America Telephone: 5255 5480 2170

Table 24
Customer Technical Services (Part 2 of 2)

Location	Contact
Network Technical Support (NTS)	<p>Asia Pacific Telephone: +61 28 870 8800</p> <p>Australia Telephone: 1800NORTEL (1800 667835) or +61 2 8870 8800 E-mail: asia_support@nortel.com</p> <p>People's Republic of China Telephone: 800 810 5000 E-mail: chinatsc@nortel.com</p> <p>Japan Telephone: 010 6510 7770 E-mail: supportj@nortel.com</p> <p>Hong Kong Telephone: 800 96 4199 E-mail: chinatsc@nortel.com</p> <p>Taiwan Telephone: 0800 810 500 E-mail: chinatsc@nortel.com</p> <p>Indonesia Telephone: 0018 036 1004</p> <p>Malaysia Telephone: 1 800 805 380</p> <p>New Zealand Telephone: 0 800 449 716</p> <p>Philippines Telephone: 1 800 1611 0063 or 632 917 4420</p> <p>Singapore Telephone: 800 616 2004</p> <p>South Korea Telephone: 0079 8611 2001</p> <p>Thailand: Telephone: 001 800 611 3007</p>

Services available

Services available through the Technical Assistance Centers include:

- diagnosing and resolving software problems not covered by support documentation
- diagnosing and resolving hardware problems not covered by support documentation
- assisting in diagnosing and resolving problems caused by local conditions

There are several classes of service available. Emergency requests (Class E1 and E2) receive an immediate response. Service for emergency requests is continuous until normal system operation is restored. Non-emergency

requests (Class S1, S2, and NS) are serviced during normal working hours. Tables 25 and 26 describe the service classifications.

Table 25
Technical service emergency classifications

Class	Degree of failure	Symptoms
E1	Major failure causing system degradation or outage	<p>System out-of-service with complete loss of call-processing capability.</p> <p>Loss of total attendant console capability.</p> <p>Loss of incoming or outgoing call capability.</p> <p>Loss of auxiliary Call Detail Reporting (CDR) in resale application.</p> <p>Call processing degraded for reasons such as trunk group out-of-service:</p> <ul style="list-style-type: none"> • 10% or more lines out-of-service • frequent initializations (seven per day or more) • inability to recover from initialization or SYSLOAD • consistently slow dial tone (eight seconds or more delay)
E2	Major failure causing potential system degradation or outage	<p>Standby CPU out-of-service.</p> <p>Frequent initializations (one per day or more).</p> <p>Disk drive failure.</p> <p>Two sets of disks inoperative.</p>

Table 26
Technical services non-emergency classifications

Class	Degree of failure	Symptoms
S1	Failure that affects service	<p>Software or hardware trouble directly and continuously affecting user's service or customer's ability to collect revenue.</p> <p>Problem that will seriously affect service at in-service or cut-over date.</p>
S2	Intermittent failure that affects service	<p>Software or hardware faults that only intermittently affect service.</p> <p>System-related documentation errors that directly result in or lead to impaired service.</p>
NS	Failure that does not affect service	<p>Documentation errors.</p> <p>Software inconsistencies that do not affect service.</p> <p>Hardware diagnostic failures (not defined above) that cannot be corrected by resident skills.</p> <p>Test equipment failures for which a backup or manual alternative can be used.</p> <p>Any questions concerning products.</p>

Except as excluded by the provisions of warranty or other agreements with Nortel, a fee for technical assistance may be charged, at rates established by Nortel. information on rates and conditions for services are available through Nortel sales representatives.

Requesting assistance

Collect the information listed in Table 27 before you call for service.

Table 27
Checklist for service requests

Name of person requesting service	_____
Company represented	_____
Telephone number	_____
System number/identification	_____
Installed software generic and issue (located on data disk)	_____
Modem telephone number and password (if applicable)	_____
Seriousness of request (see Tables 25 and 26)	_____
Description of assistance required	_____

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Nortel Communication Server 1000

Communication Server 1000M and Meridian 1

CS 1000M MG CP PII IGS to CS 1000M MG CP PIV FNF Upgrade

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Publication number: NN43021-473

Document release: 03.03

Date: June 2009

