

Getting Started

An Overview of CallPilot Administration

Setting up Basic Administration

Connect to CallPilot server	Administrator's Guide, Chapter 3
Change system password	Administrator's Guide, Chapter 3
Assign a voice messaging SDN	Administrator's Guide, Chapter 4
Set up basic messaging options	Administrator's Guide, Chapter 5
Set up security administration	Administrator's Guide, Chapter 6
Set up restriction/permission lists (RPLs)	Administrator's Guide, Chapter 7
Set up access classes	Administrator's Guide, Chapter 8
Set up mailbox users & templates	Administrator's Guide, Chapter 9
Set up mailbox classes	Administrator's Guide, Chapter 10
Set up shared distribution lists	Administrator's Guide, Chapter 11

Adding CallPilot Applications

Create applications and voice menus	Application Builder
Define RPLs & session profiles for applications	Administrator's Guide, Chapters 18 & 21

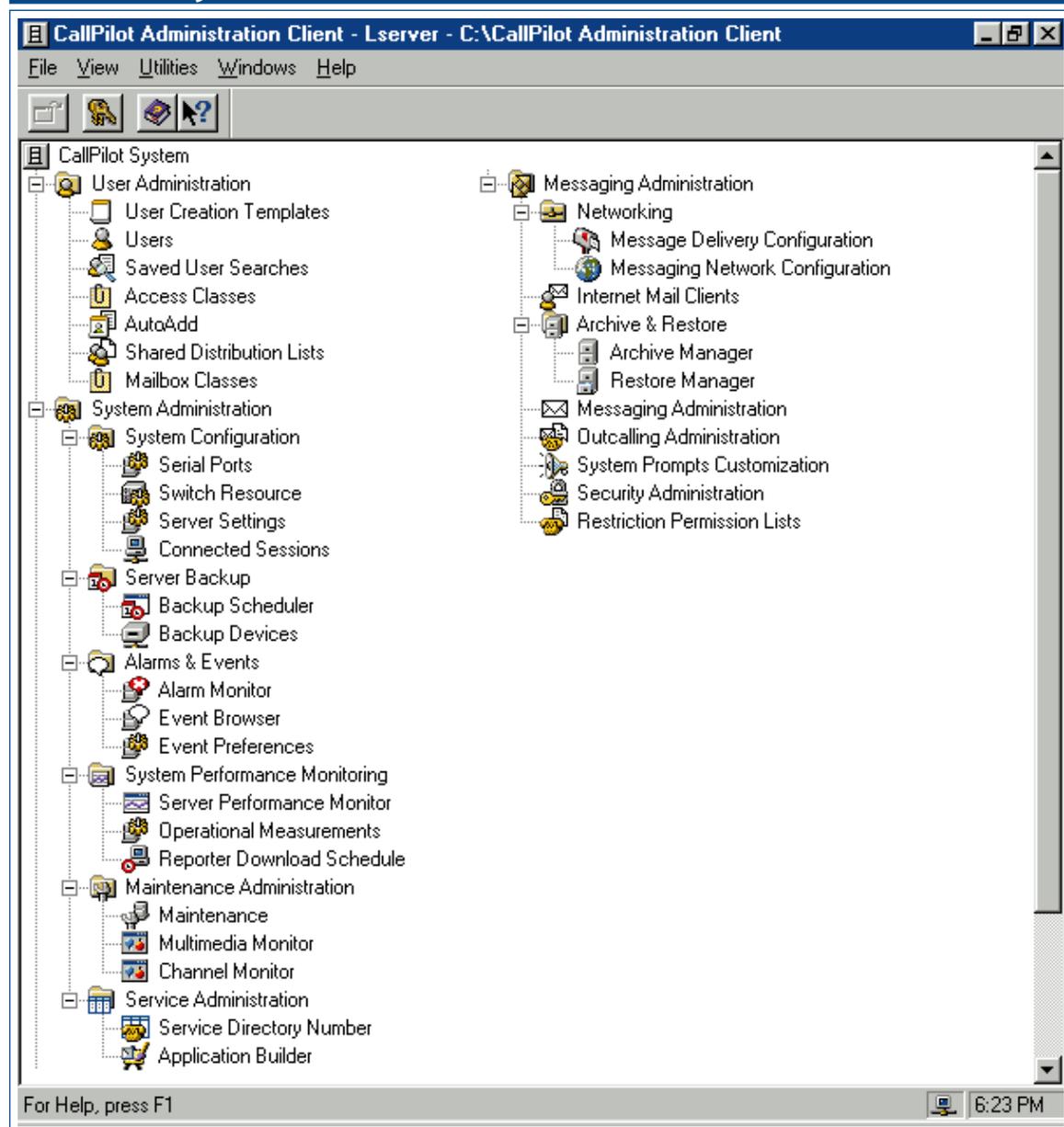
Locating Frequently Performed Tasks

Enable and disable mailboxes	Administrator's Guide, Chapter 13
Add, delete & manage users	Administrator's Guide, Chapters 12, 14, 15
Reset passwords	Administrator's Guide, Chapter 13

Extending System Functionality

Add SDNs	Administrator's Guide, Chapter 17
Configure language capability	Administrator's Guide, Chapter 18
Set up outcalling services	Administrator's Guide, Chapter 19
Set up remote administration	Administrator's Guide, Chapter 25
Set up Monitoring and Reports	Reporter Guide Monitoring and Security for the Administrator
Set up Desktop Messaging	Desktop Messaging Software and Installation Guide

CallPilot System Window



Information Sources

Planning and Engineering Guide	Administrator's Guide
Network Planning Guide	Monitoring and Security for the Administrator
Migration Utility Guide	Desktop Messaging Installation and Configuration Guide
Application Builder Guide	Reporter Guide
Hardware and Software Installation and Configuration Guide	Online Help and Documentation