

American Telephone and Telegraph Company

BELL SYSTEM PRACTICES
Teletypewriter and Manual
Telegraph Station and PBX
Installation and Maintenance

SECTION P30.908
Appendix 3
Issue B, 2-1-52
Long Lines Department
Dist. Class. 600AC

PRIVATE LINE SERVICE - TELEGRAPH
DEPARTMENT OF COMMERCE, CIVIL AERONAUTICS
ADMINISTRATION HANDLING SERVICE MATTERS BETWEEN
CIVIL AERONAUTICS ADMINISTRATION AND
TELEPHONE COMPANY PERSONNEL

1. GENERAL

1.01 This issue supersedes Issue A in its entirety.

It is reissued to remove information concerning the CAA organization, now covered elsewhere in this section, but to include additional data on the handling of service matters between CAA and Telephone Company personnel.

1.02 A definite plan for handling of service matters has been agreed upon by the two organizations. This is covered in detail in Bell System Practices, Section E12.758, Appendix 3, Long Lines department.

1.03 Under this plan, the testroom is responsible for all details connected with normal day to day problems involving interruptions, transmission, etc.

1.04 In order that the testroom may fulfill its responsibility under the agreement, no work shall be attempted at the station by Telephone Company personnel until the serving testroom has been notified and has given permission to proceed with such work.

2. CAA CIRCUIT RESPONSIBILITY

2.01 The individual CAA station personnel is responsible for the proper operation of the station, for notifying the CAA control office if the station is going off the circuit, for reporting troubles to our testrooms, etc.

2.02 If a station is to be taken out of service momentarily and where it will not affect the operation of the circuit, the CAA personnel will not notify our testroom people. In the event the station is going to be out of service for some time or where its removal might interrupt the circuit, the CAA personnel will notify the serving testroom and will request that the station be disconnected. In either case, the station will transmit a circuit notification "TYPNO" message to inform all subscribers that it is going off the circuit. When it returns to the circuit, it will transmit a similar type of message in which "TYPOK" will be shown, indicating that the station is back on the circuit.

Note: "TYPNO" is generally understood to mean "teletype facility not operative" and "TYPOK" to mean "teletype facility operative."

2.03 Circuit interruptions originating at CAA stations and which cannot be reported over the circuit by that station, if practicable, shall be reported to the serving testrooms by other means.

2.04 In addition to the CAA station personnel as discussed in Paragraph 2.01, there are Regional and Washington office representatives who periodically visit the CAA stations for inspection purposes. Any installation or service irregularities observed will be referred by them to the connecting testroom in the same manner as for the station personnel.

3. PROCEDURE

3.01 The Civil Aeronautics Administration's personnel at all CAA Communication stations and the Telephone Company's personnel at the testroom

connecting the CAA office involved to the circuit, will handle all matters pertaining to the operation of the service among themselves so far as is practicable.

3.02 If a service situation cannot be settled to the mutual satisfaction of the personnel of both organizations, as described in 3.01, the personnel involved shall so notify the other that he is referring the matter to a higher level.