

## CENTREX SERVICE

### STEP-BY-STEP CENTREX

#### GENERAL

The step-by-step Centrex arrangements described in this Section fall into three classifications—

Those which use any PBX type cord switchboard as the attendant position and retain the switchboard in the connection for the duration of the call. (Section 3-b)

Those which require the 608A cord switchboard as the attendant facility. Listed number and transfer request calls can be released from the switchboard by the attendant upon called station answer. All other switchboard calls are retained for the duration of the call. (Section 3-c)

Those providing the 621A console as the attendant facility. In general, calls handled at the console can be released automatically on call station answer. (Section 3-d)

The equipment and operating features described in Section 3-b will, in general, apply to many

Centrex CU installations. The existing PBX would be modified for Centrex operation and the present cord switchboards retained as the attendant facilities. It can also apply for new installations if this method of operation is desirable.

The equipment and operating features described in Section 3-c providing the 608A switchboard as the attendant facility can apply for either Centrex CO or CU installations. This arrangement would be recommended for those customers with a relatively large private line network requiring attendant control. With listed number and transfer requests calls being released from the position, the switchboard can be remote from the dial switching gear.

The equipment and operating features described in Section 3-d provide for console operation. These arrangements can be either Centrex CO or CU and would be recommended for those customers with little or no tie trunk requirements. The consoles can be installed at a location remote from the switching equipment.