



BlackBerry Bold 9700 Keyboard Replacement

Replace broken/faulty keyboard to restore key functionality for your BlackBerry Bold 9700

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INTRODUCTION

Replacing the keyboard of the BlackBerry Bold 9700 is one of the easier repairs you will do. All it takes is a bit of prying and a screwdriver. The process of replacing the keyboard of your BlackBerry Bold 9700 will allow you to become familiar with your device and restore full functionality.



TOOLS:

- [T5 Torx Screwdriver](#) (1)
- [iFixit Opening Tools](#) (1)



PARTS:

- [BlackBerry Bold 9700 OEM Qwerty Keyboard](#) (1)

Step 1 — Keyboard



- Remove the back panel by sliding it downward and lifting it away from the phone.

Step 2




- Remove the battery by lifting the bottom edge of the battery from the bottom of the phone and up from the case.
- (Warning: Power-off the device before removing the battery.)

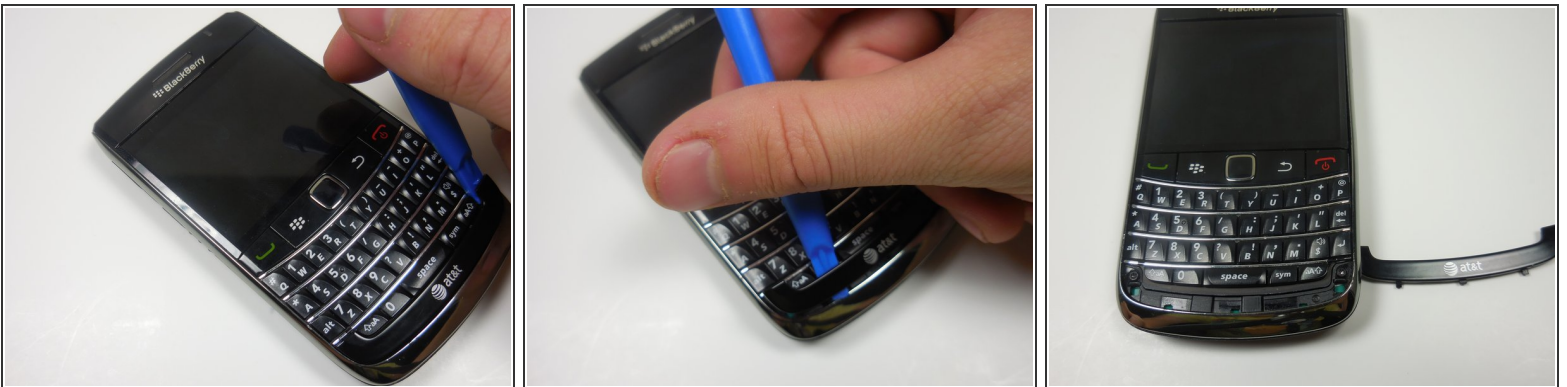
Step 3



- Remove the SIM card by pushing the card vertically through the bracket towards the top of the device.

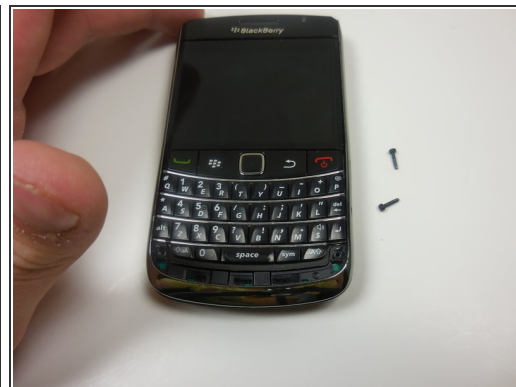
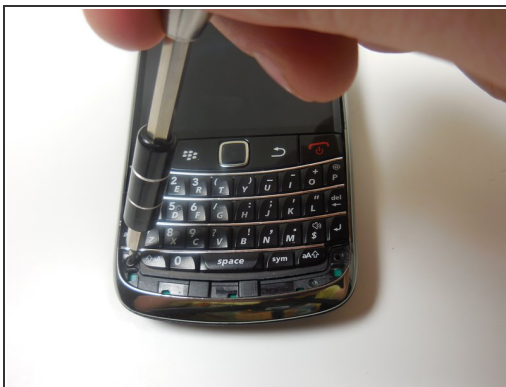
 The SIM card **MUST** be removed to disassemble the device.

Step 4



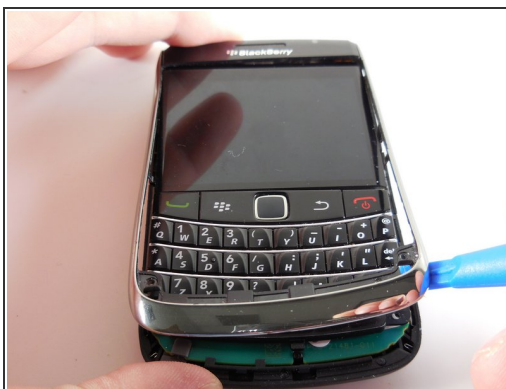
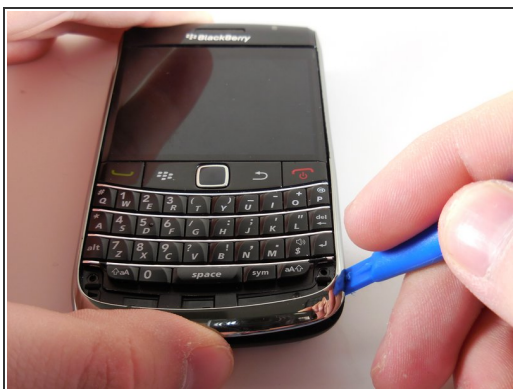
- Use the plastic opening tool to gently pry the bottom panel with the AT&T logo away from the phone.
- Note: You will hear a snapping sound.

Step 5



- Remove the front panel 5.57mm Torx head screws x2 with the T5 Torx screwdriver.

Step 6



- Use the plastic opening tool to remove the frame.
- ⓘ This will take a bit of effort. You will hear a snapping sound.

Step 7



- Gently lift the bottom of the keyboard up with your fingers and pull it toward the bottom of the phone.

Step 8



- Align the new keyboard to the bottom of the screen with the track pad slot angled downward.
- Once the keyboard is flush with the screen, push the keyboard into place.

To reassemble your device, follow these steps in reverse.