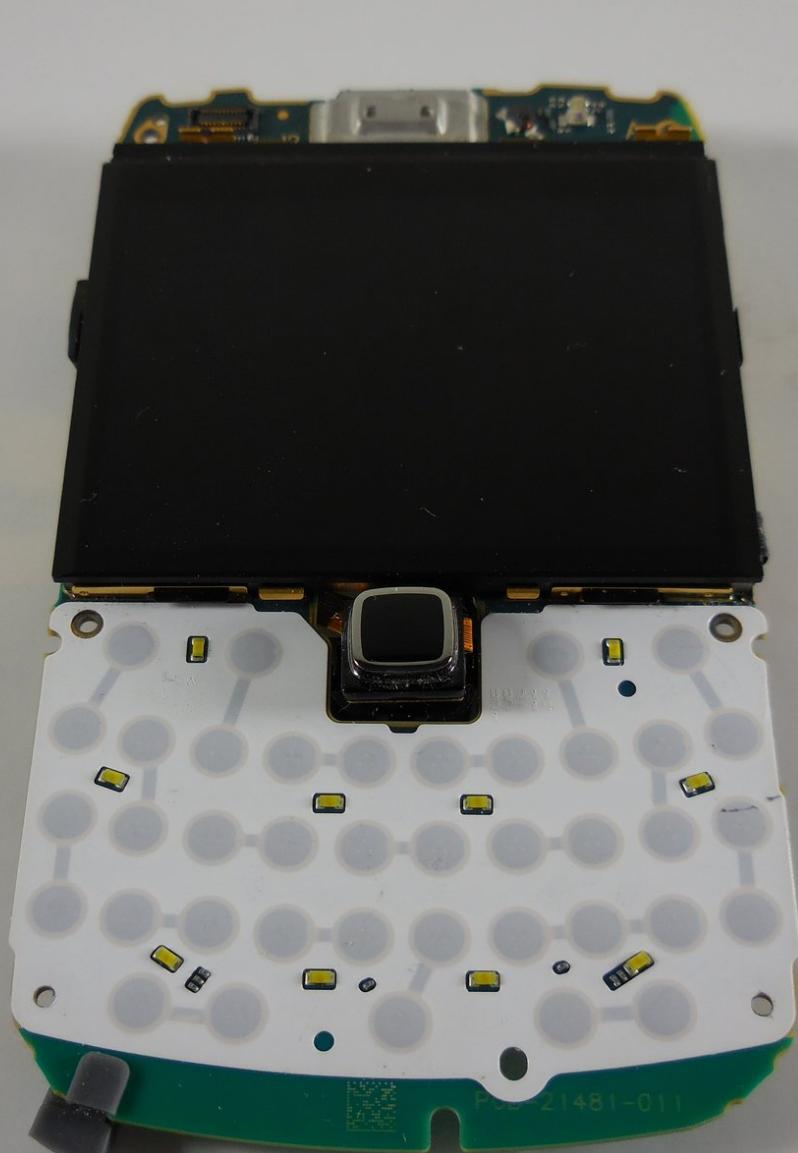




BlackBerry Bold 9700 Trackpad Replacement

Replace broken/faulty trackpad to restore functionality for your BlackBerry Bold 9700.

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INTRODUCTION

The process of replacing the trackpad of your BlackBerry Bold 9700 will allow you to become familiar with your device and restore full functionality.

TOOLS:

- [iFixit Opening Tools](#) (1)
- [T5 Torx Screwdriver](#) (1)

PARTS:

- [BlackBerry Bold 9700 Trackpad](#) (1)

Step 1 — Motherboard Housing



- Remove the battery by prying the bottom of the battery upward.
- Once the battery is angled up, pull it away from the top of the device.

⚠ Be sure to remove all power sources before working on electronic devices to avoid harming yourself or the device.

Step 2



- Slide the SIM card from underneath the holding bracket upward toward the battery connector pins.

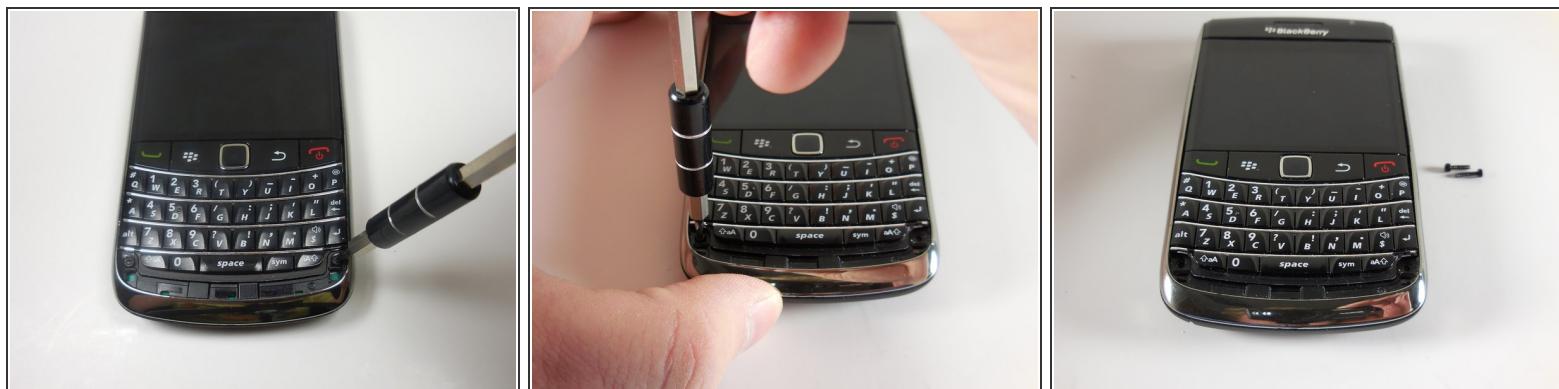
⚠ You must remove the SIM card before you can fully disassemble the device. Failure to do so may cause damage to components later on in this process.

Step 3



- Pry off the AT&T logo panel with the plastic opening tool.
- You will hear a snapping sound as the plastic tabs pop out.

Step 4



- Use your T5 Torx screwdriver to remove the two black 5.57mm Torx head screws underneath the keyboard.

Step 5



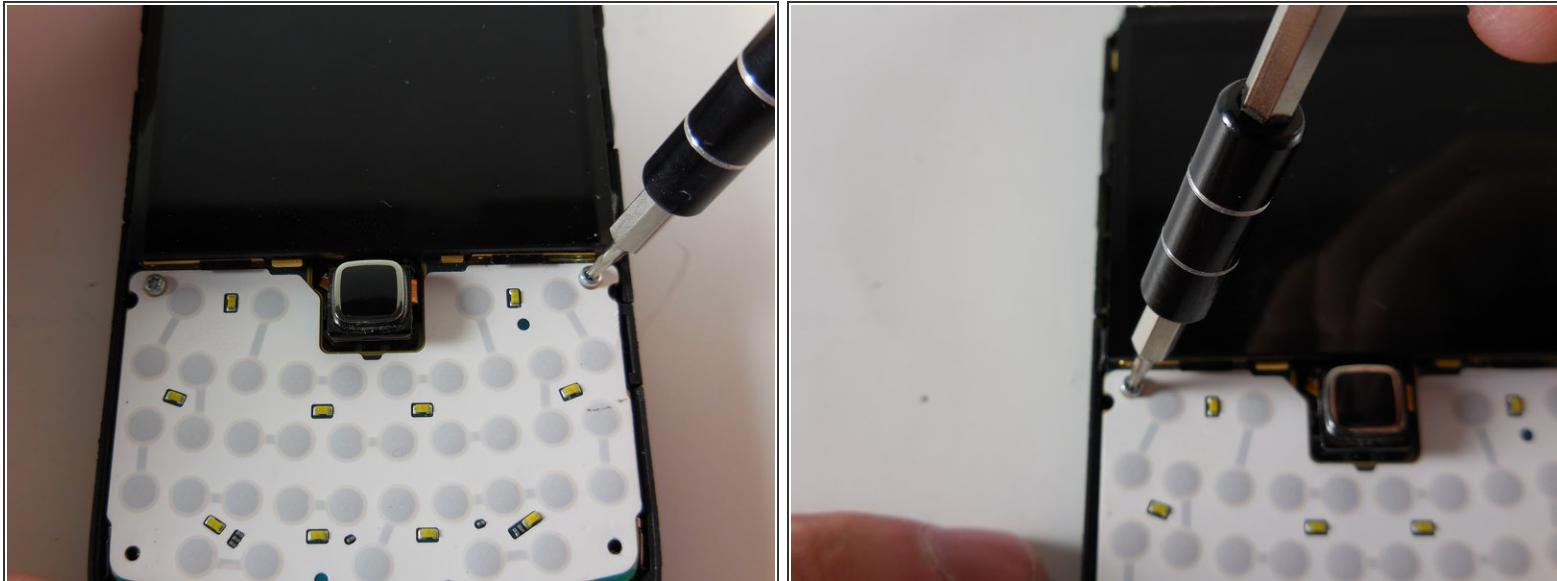
- Use the plastic opening tool to remove the frame of your device.
- You will hear a snapping sound as the tabs pop out.
- Once the case is loosened from the device, slide the case away from the top of the phone.

Step 6



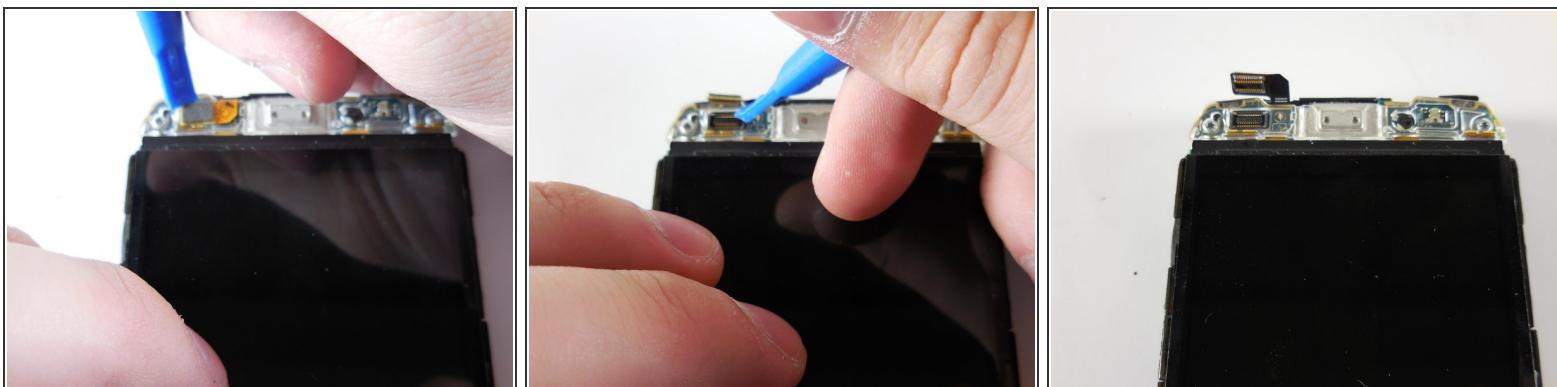
- Gently lift the bottom of the keyboard upward.
- Pull the keyboard away from the bottom of the LCD display and lift upward.

Step 7



- Remove the two Torx head 4.13mm steel screws with your T5 Torx screwdriver.

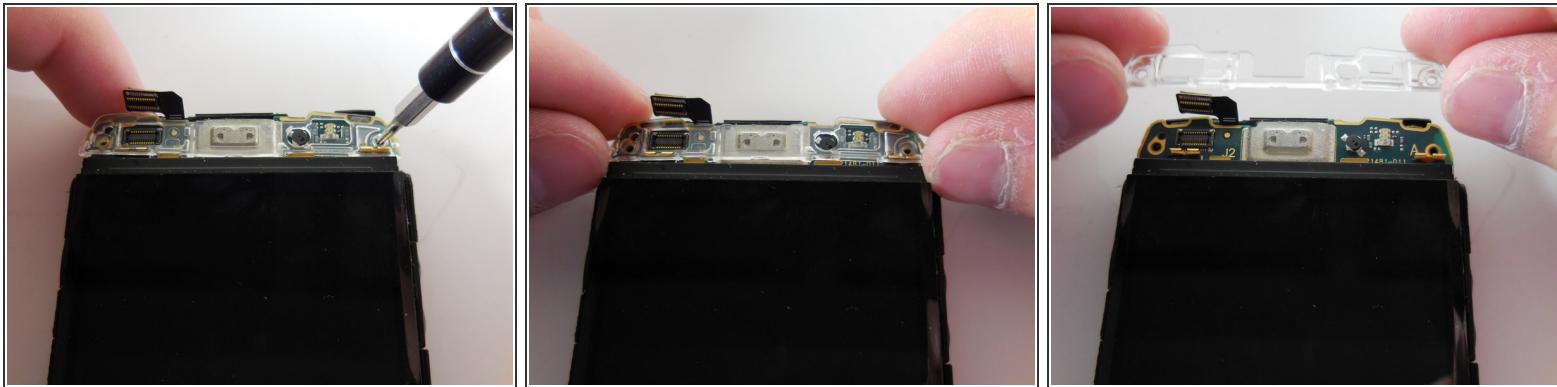
Step 8



- Gently pry up the ribbon connector at the top of the phone with a plastic opening tool.

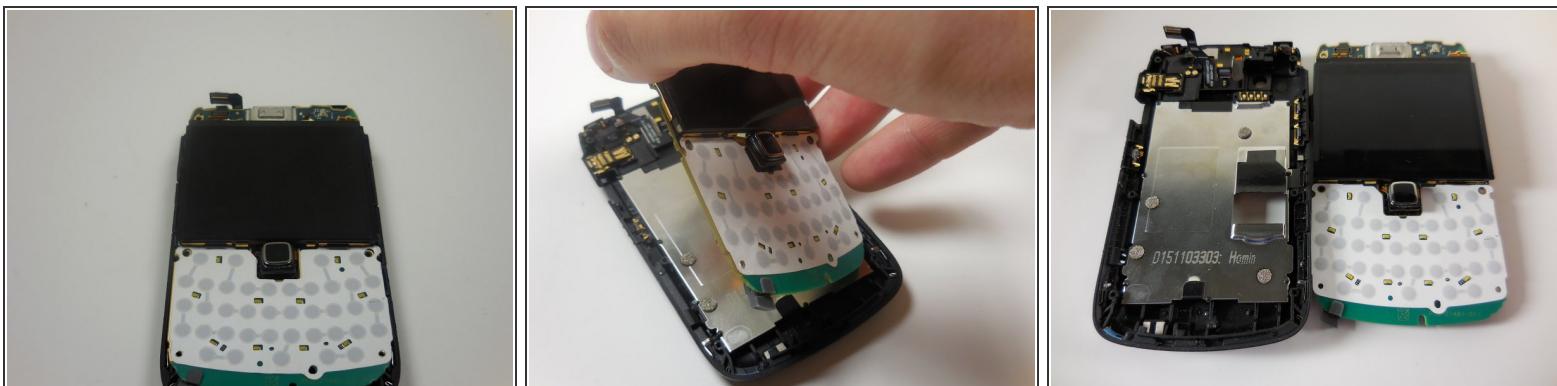
⚠ Ribbon connectors are fragile. Too much force in the wrong place will damage the ribbon and may force you to replace an entire assembly.

Step 9



- Remove the top two Torx head 4.13mm steel screws with your T5 Torx screwdriver.
- ☒ You should now have two 5.57mm black torx head screws and four 4.13mm steel Torx head screws off to the side. Do not lose them.
- Lift the clear plastic cover directly upward.

Step 10



- Grip the motherboard by the screen
- Lift the board away from the base of the housing and vertically up.

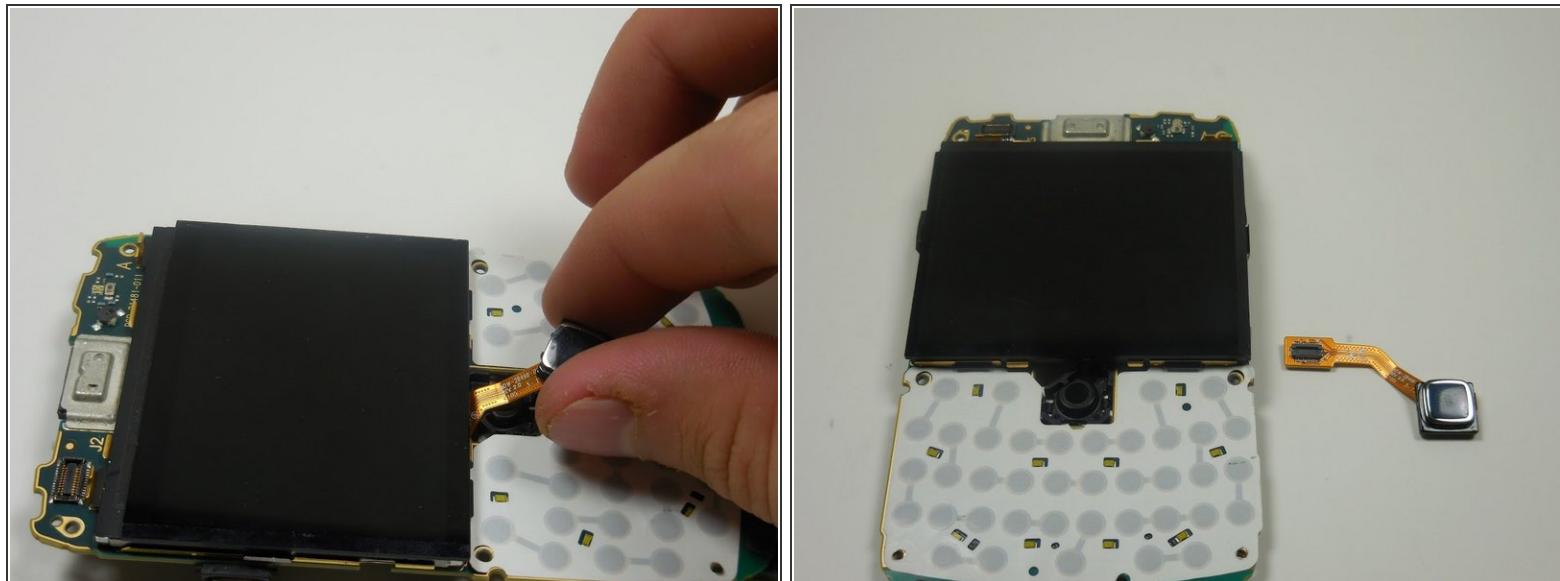
Step 11 — Trackpad



- Flip the board over so that the LCD display is against the the surface of your work space.
- Use a plastic opening tool to gently remove the ribbon connector located on the right-hand side of the board.

 Ribbon cables are fragile. Be gentle when working with ribbon cables.

Step 12



- Gently grip the trackpad.
- Pull the ribbon cable through the slot in the board.

Step 13



- Insert the ribbon connector of your new trackpad through the slot in the board.
- Align the ribbon connector with the connection point.
- Gently press the ribbon connector into place.

To reassemble your device, follow these instructions in reverse order.