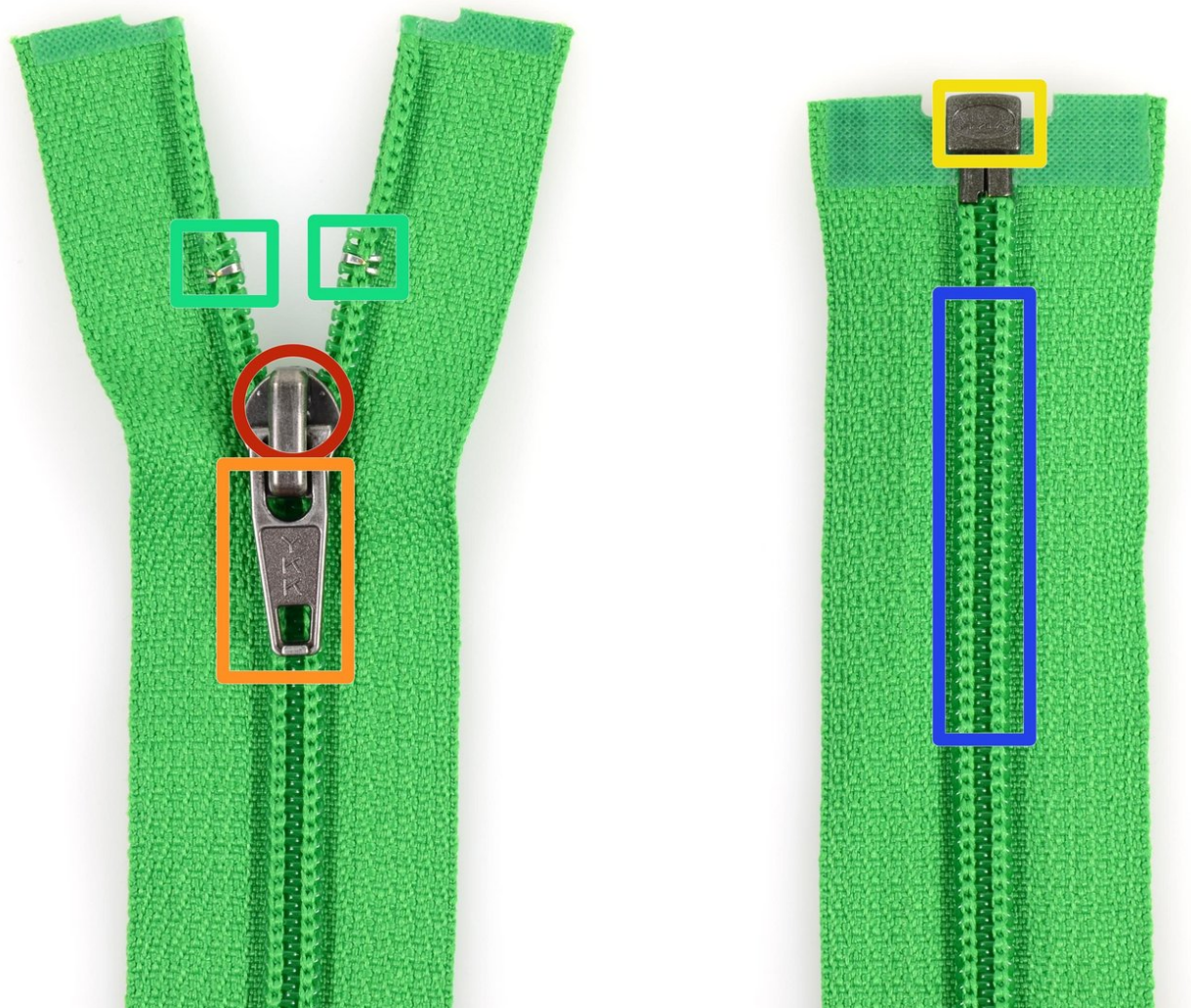




Coil Zipper Diagnosis

Diagnose your coil zipper.

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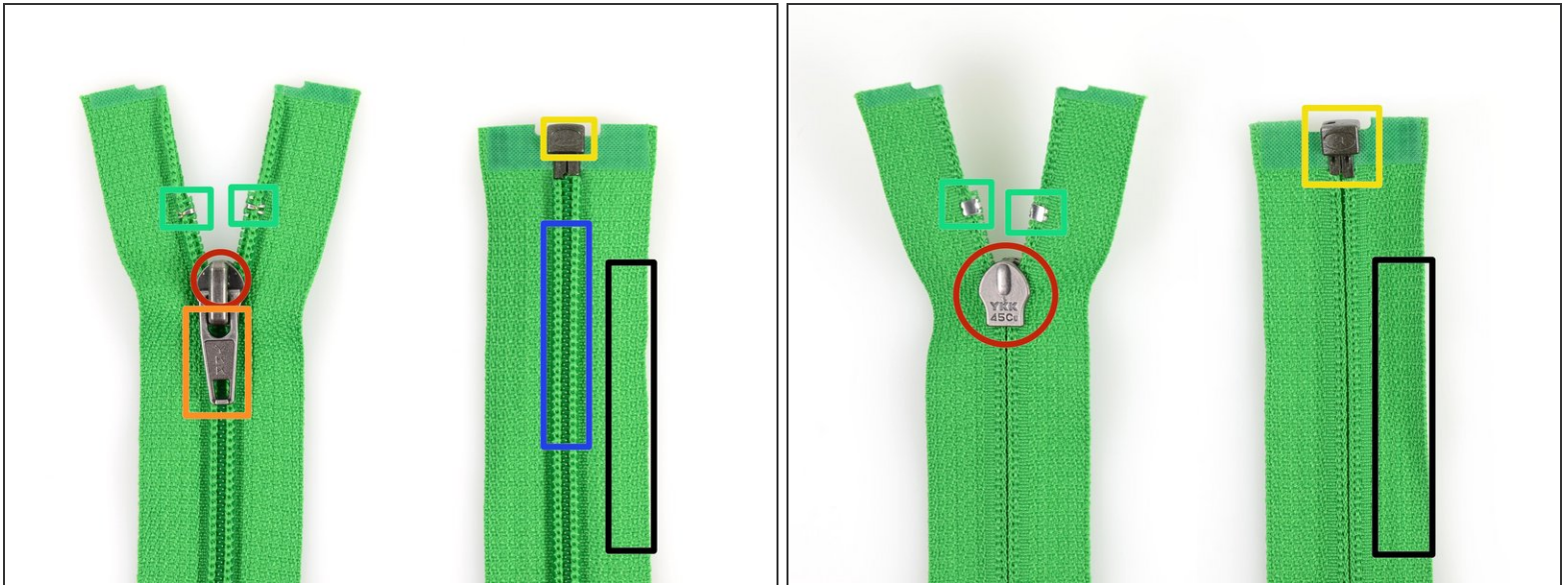
INTRODUCTION

This guide illustrates common problems you may experience with the coil zippers in your life, and provides general information on how to best repair the zippers on your Patagonia jacket, pants or pack. If you're not sure what type of zipper you have, check out our [Zipper Identification Tool](#).

For replacement parts or further assistance, contact [Patagonia Customer Service](#).

[video: <https://vimeo.com/200851884>]

Step 1 — Coil Zipper Diagnosis



- Before we get started, let's identify the basic parts of a nylon coil zipper:

- Slider
- Pull
- Box
- Stop
- Coil
- Zipper Tape

Step 2



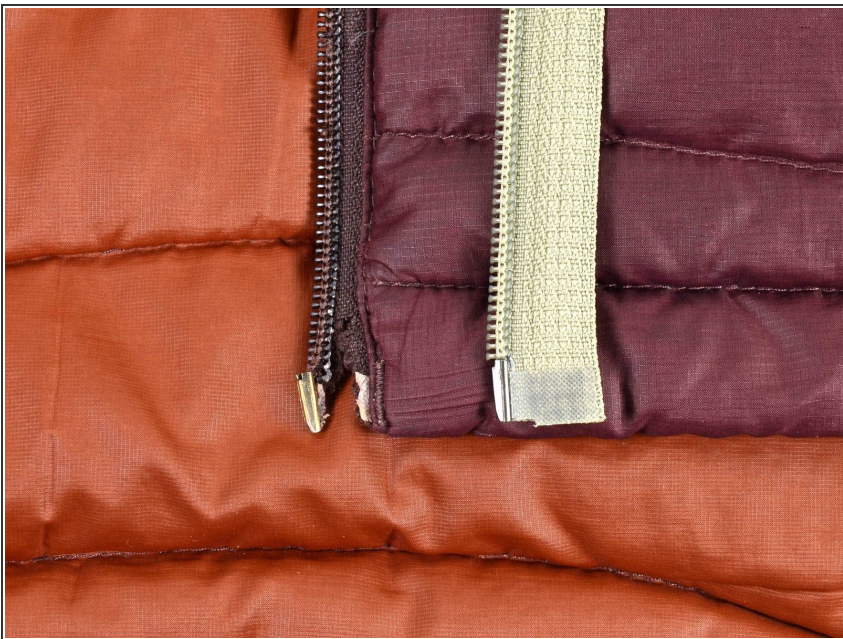
- This zipper came open from the bottom after the zipper slider has been moved.
 - To fix this:
 - Carefully unzip the zipper, separating the halves.
 - Reinsert the plastic piece into the zipper box, ensuring that it is in as far as possible.
 - Rezip the zipper.
 - If this method doesn't work, check for debris in the zipper box, or damage on the zipper slider.
- ⓘ If the zipper continues to come open from the bottom when zipping, and all the coil teeth are in good condition, you probably need to replace the zipper slider.

Step 3



- This zipper is missing the zipper box.
- The only way to fix this is to replace the zipper.

Step 4



- This zipper has a severed plastic piece (the piece that gets inserted into the zipper box).
- The only way to fix this is to replace the zipper.

Step 5



- This zipper has a damaged coil.
- The only way to fix this is to replace the zipper.