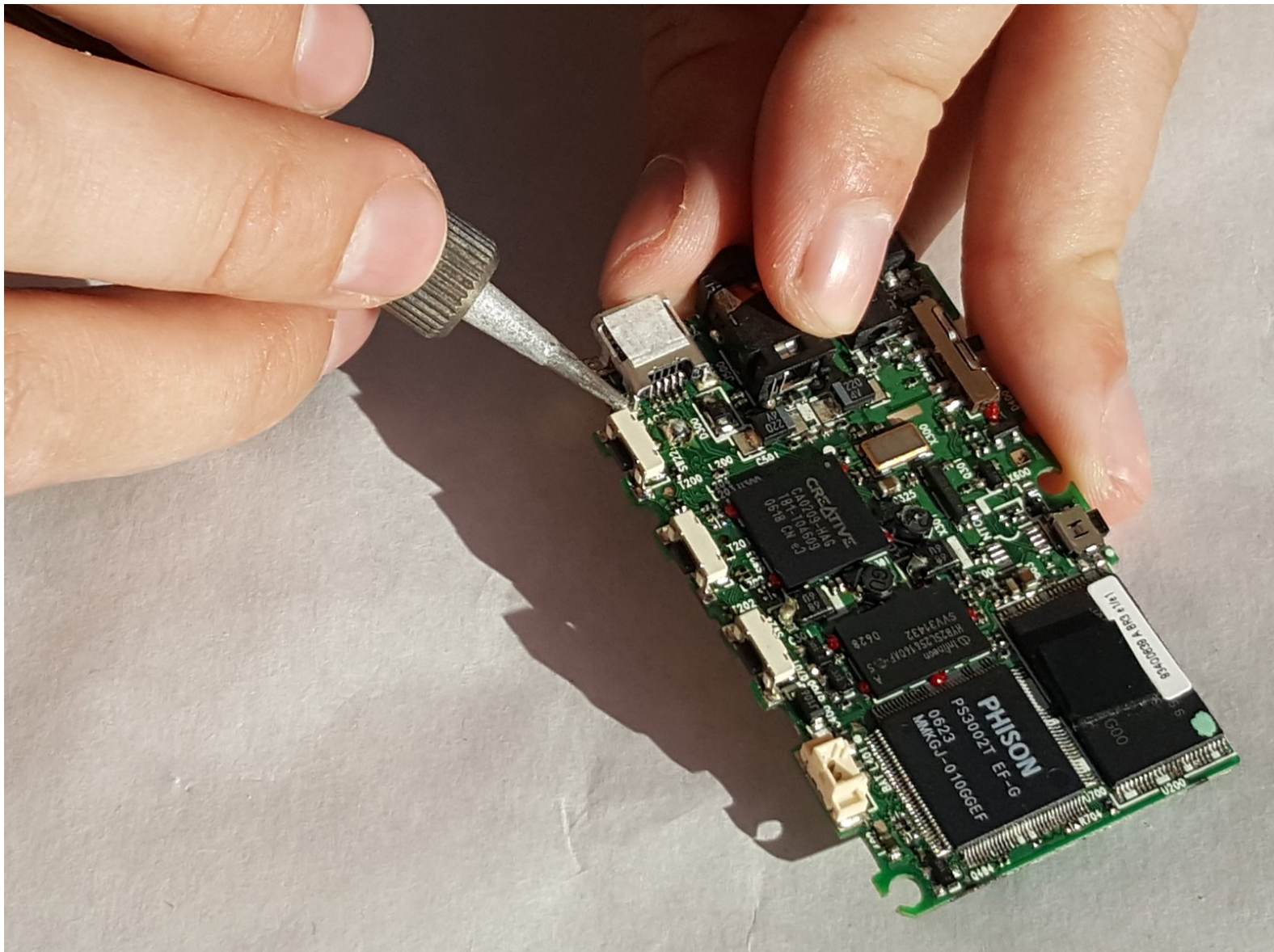




Creative Zen V Plus Charging Port Replacement

This guide shows how to replace the a faulty charging port.

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INTRODUCTION

In this guide the charging port is replaced. It is recommended that you see the troubleshooting guide before attempting these repairs, as an easier solution may be found there.



TOOLS:

- [Phillips #00 Screwdriver](#) (1)
- [iFixit Opening Tools](#) (1)
- [Soldering Iron](#) (1)



PARTS:

- [Creative Zen V Plus Charging Port](#) (1)

Step 1 — Prerequisite Only



- Find the grooves around the buttons on the front and carefully remove the panel. This can be done without the use of any tools.

Step 2



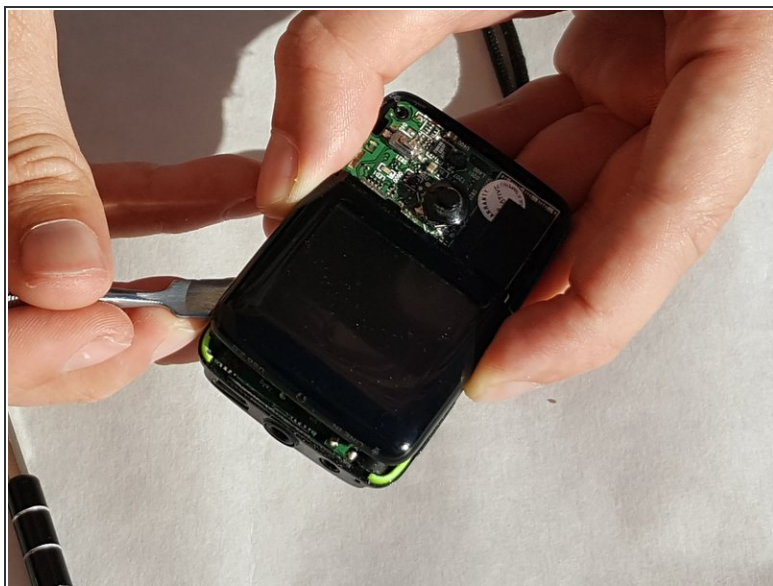
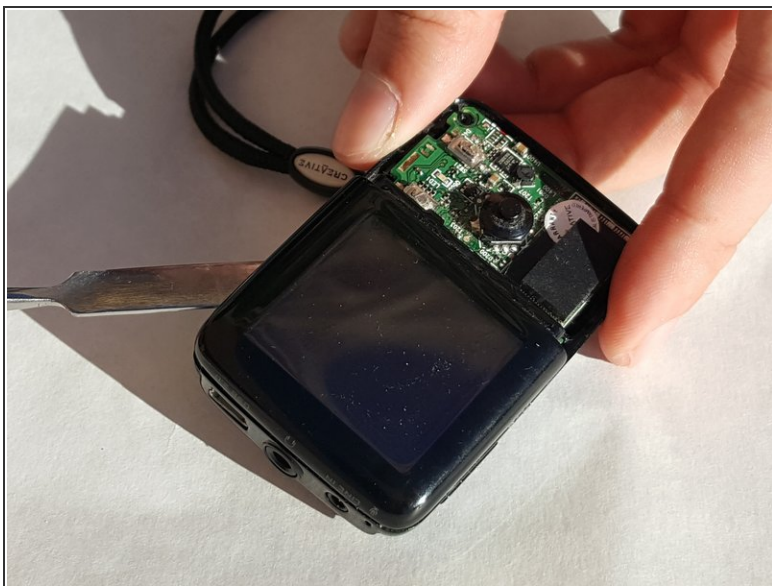
- Using a plastic opening tool, place the skinny flat end between the groove running along side of the device.
- Using a twisting motion, detach the control panel from the device

Step 3



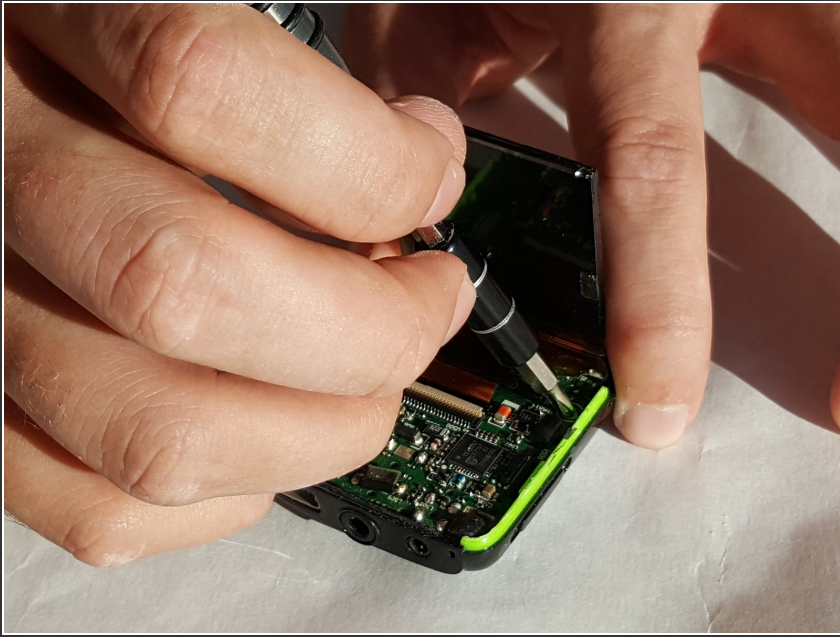
- Find the groove around the outside of the green section. Use an **ESD safe** spudger to slowly lift the plastic panel up.

Step 4



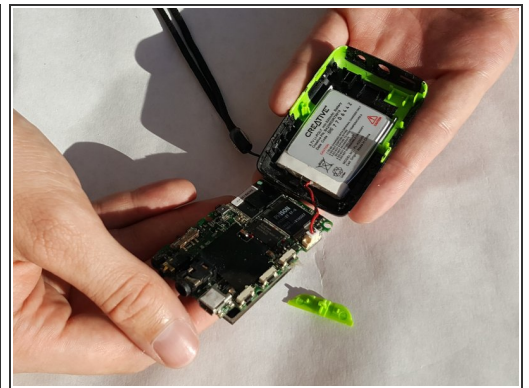
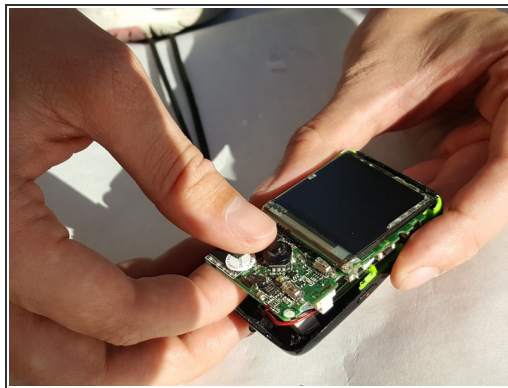
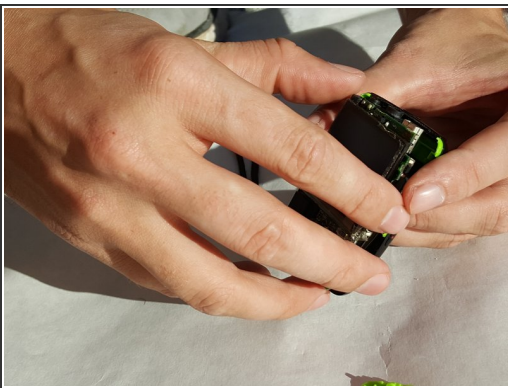
- After removing the green section, find the groove around the display. Insert a **ESD safe** spudger and carefully lift the display.

Step 5



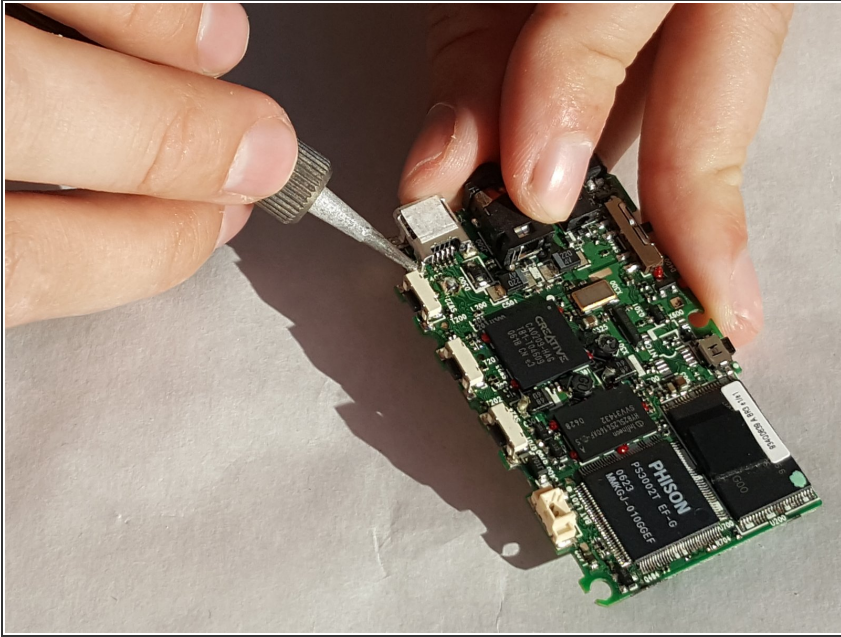
- The display can lift up the display but be sure not to damage any of the cables connecting it to the mother board.
- Remove the screw located under the display using the 00 Phillips head screwdriver.

Step 6



- Pull up on the motherboard and display. It is glued to the base so it will require a little force. Be careful though, as the board is fragile.

Step 7 — Charging Port



- Locate the charging port on the logic board. Around the base of the rectangular port you will find the circles of metal that were used to solder the port to the board. Desolder these circles and remove the port.
- ⓘ Learn how to solder and desolder components with [this guide!](#)

To reassemble your device, follow these instructions in reverse order.