



Creative Zen Vision W Hard Drive Replacement

This guide will show you how to replace the hard drive in your device.

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INTRODUCTION

This guide will show you how to replace the hard drive in your device. Use this guide if your hard drive is broken and in need of replacement.

TOOLS:

- [Phillips #000 Screwdriver](#) (1)
- [Flashlight](#) (1)
- [Phillips #0 Screwdriver](#) (1)

Step 1 — Battery Removal



- Push the black button and slide the battery casing to the left simultaneously, until the battery is completely separated from the device.

Step 2 — Back Cover



- Remove the 2 screws (3.5 mm) on the Compact Flash insert, located on the left hand side, with a Phillips #000 screwdriver.

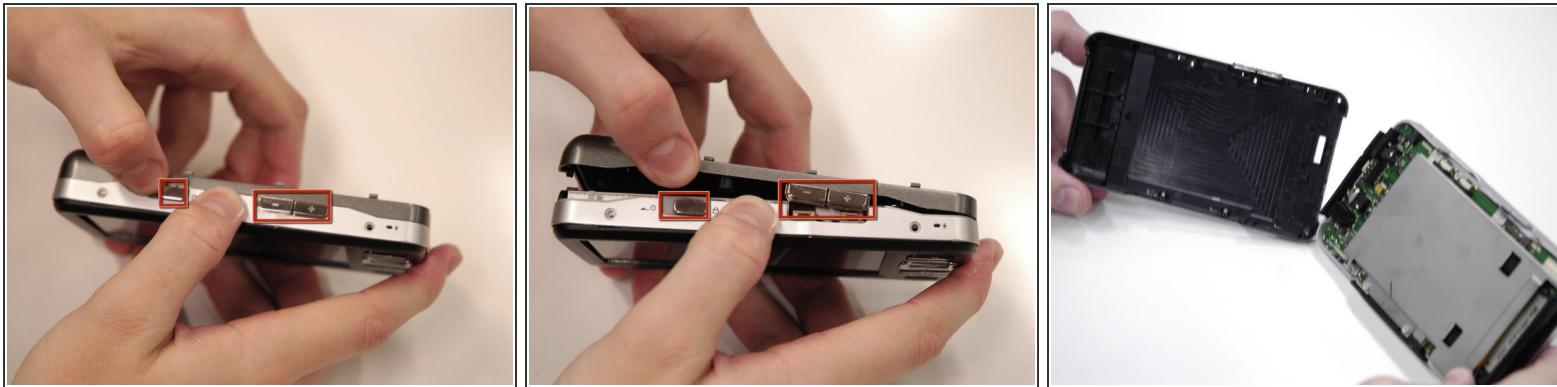
Step 3



- Remove the 5 screws (5.5 mm), circled in red, using a Phillips #0. Use a flashlight if necessary.
- Peel off the sticker that says "Creative warranty void if broken" and remove the screw (5.5 mm) underneath with a Phillips #0.

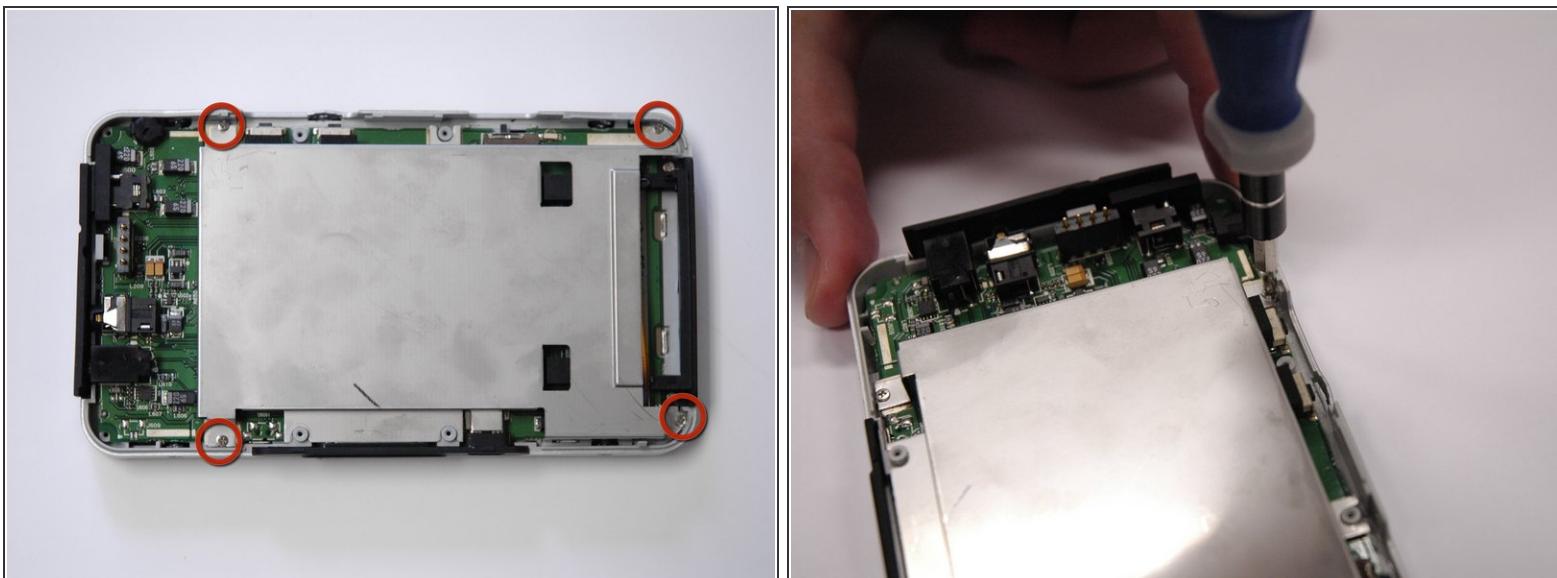
 Be careful, some of the screws are difficult to see and can be easily stripped.

Step 4



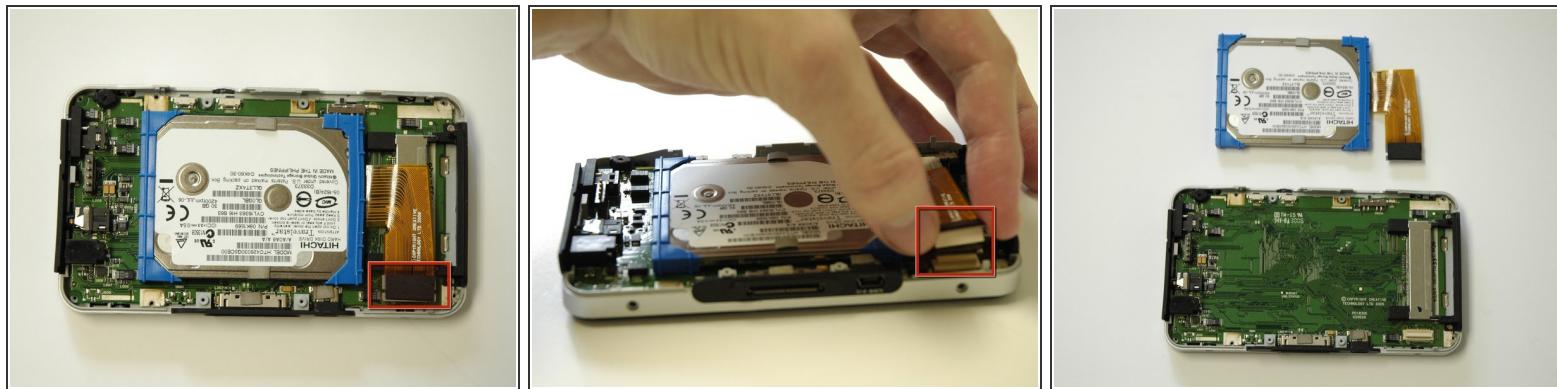
- Carefully pull the back cover off of the rest of the device.
- The volume control buttons and power slider may fall off when removing the cover, do not lose these small pieces.
- The USB input cover on the bottom of the device may also fall off.

Step 5 — Hard Drive



- Remove 4 screws (3.5 mm) on the metal cover with a Phillips #0.
- Lift the metal cover off.

Step 6



- Lift the white and black ribbon connection off of the motherboard.
- The hard drive can now be removed.

To reassemble your device, follow these instructions in reverse order.