



Creative Zen Vision W Keypad Replacement

This guide will show you how to remove and install the keypad for your device.

Written By: Tim Wilson



INTRODUCTION

This guide will show you how to remove and install the keypad for your device. Use this guide if your buttons stop working because the keypad is broken.



TOOLS:

- [Spudger](#) (1)
 - [1.5 mm Flathead Screwdriver](#) (1)
 - [Tweezers](#) (1)
 - [iFixit Opening Tools](#) (1)
 - [Phillips #0 Screwdriver](#) (1)
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Step 1 — Front Cover



- Remove 2 screws (2.5 mm) on the top of the device using Phillips #0.

Step 2



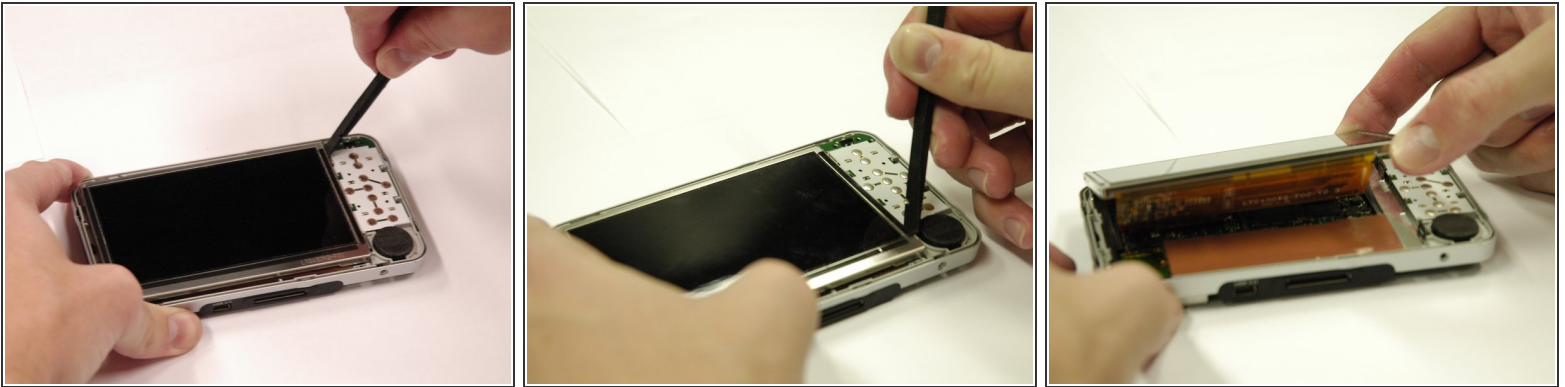
- Remove 2 screws (2.5 mm) on the bottom of the device using a Phillips #0.

Step 3



- Use a spudger to get between the cover and the screen. Carefully lift the cover off of the screen without putting too much pressure on the screen.
- When the cover has been lifted off the screen, use your hands to remove it from the device.
- The button pad may fall off when the cover is removed.

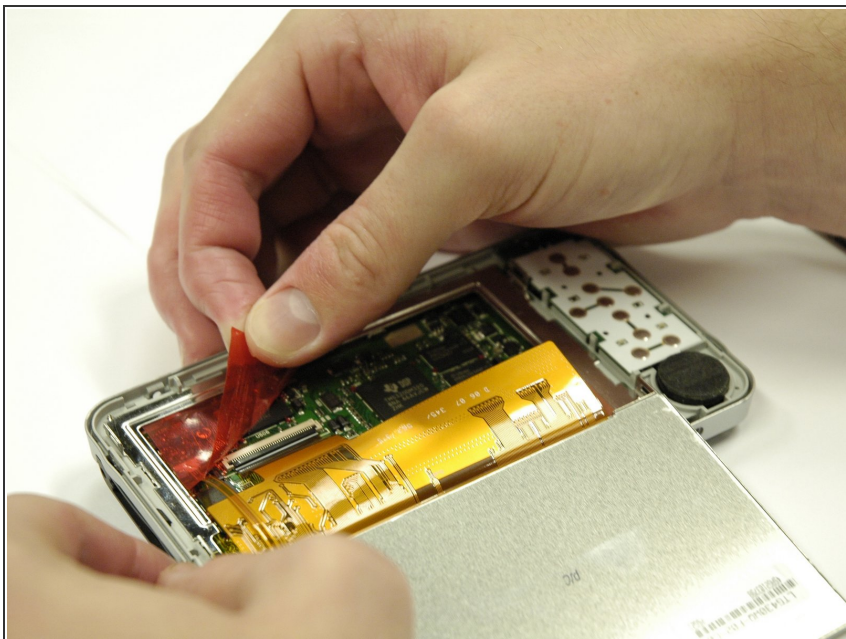
Step 4 — LCD Screen



- Use a spudger to separate the metal tabs that hold the screen in place on the right side.

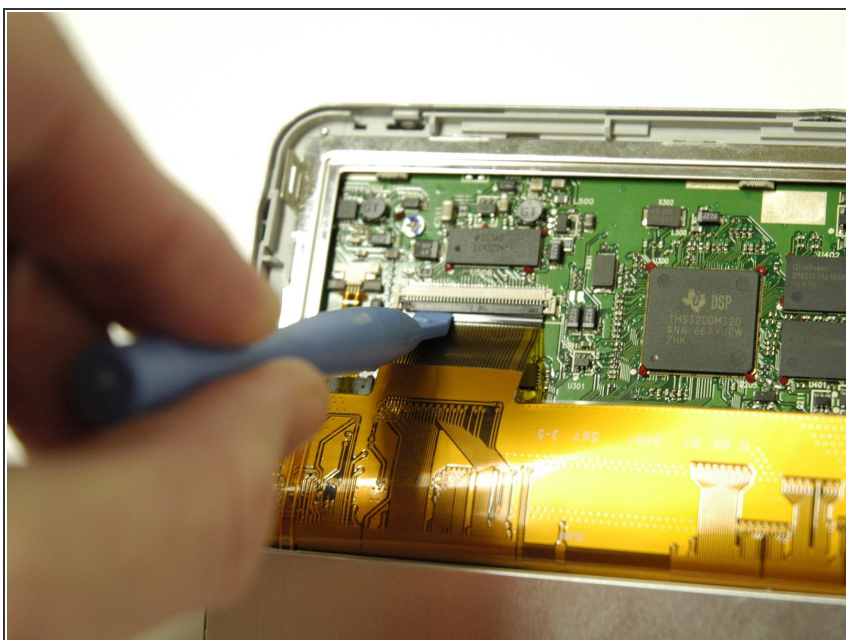
⚠ The screen is still attached underneath with two ribbon cables. Lift it very carefully.

Step 5



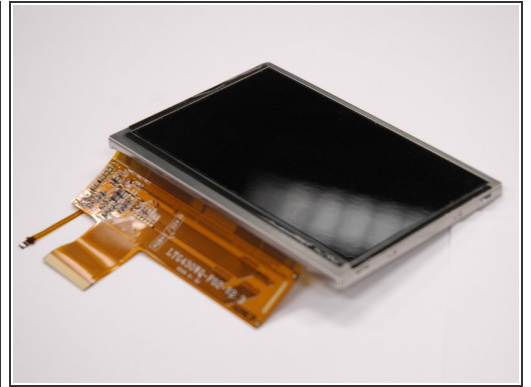
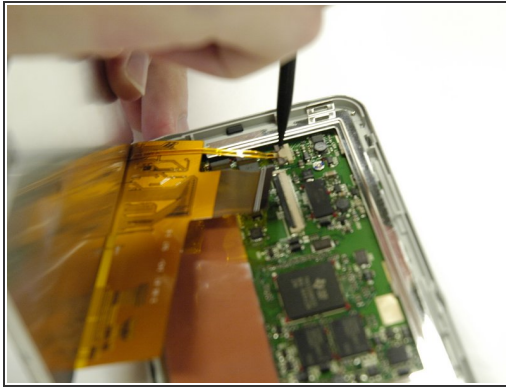
- Put the screen face down so you can see where the ribbon cables are attached.
- Remove the red sticker that covers the ribbon cable connections.

Step 6



- Use a plastic opening tool to get underneath the black flap on the larger ribbon cable connection and lift it.

Step 7



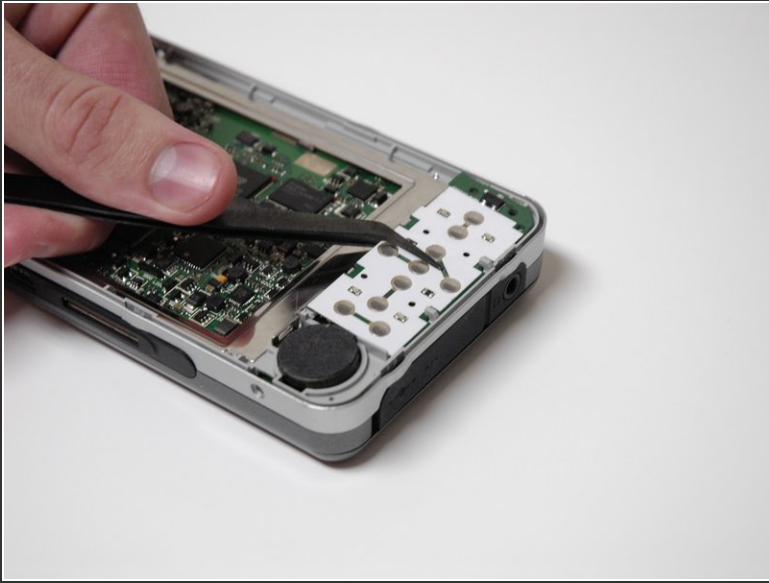
- Use a spudger to slide the two small gray tabs away from the ribbon cable connection.
- Remove the screen from the device.

Step 8 — Keypad



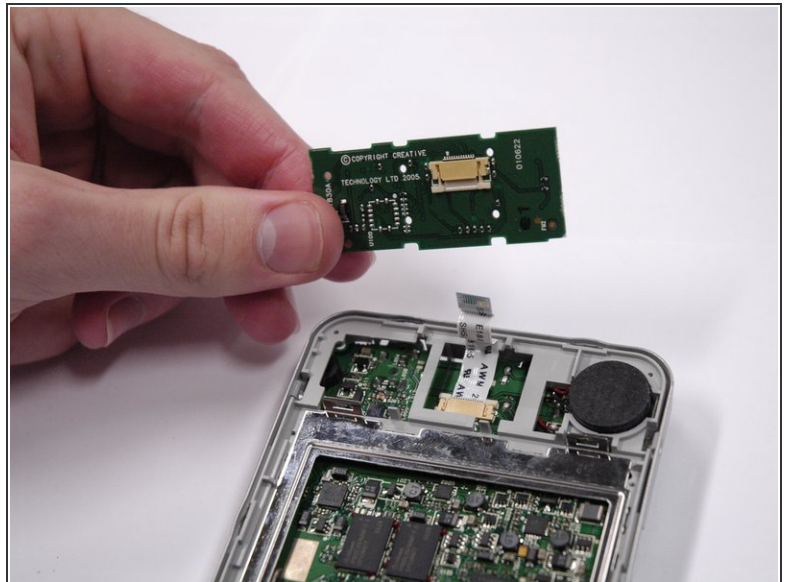
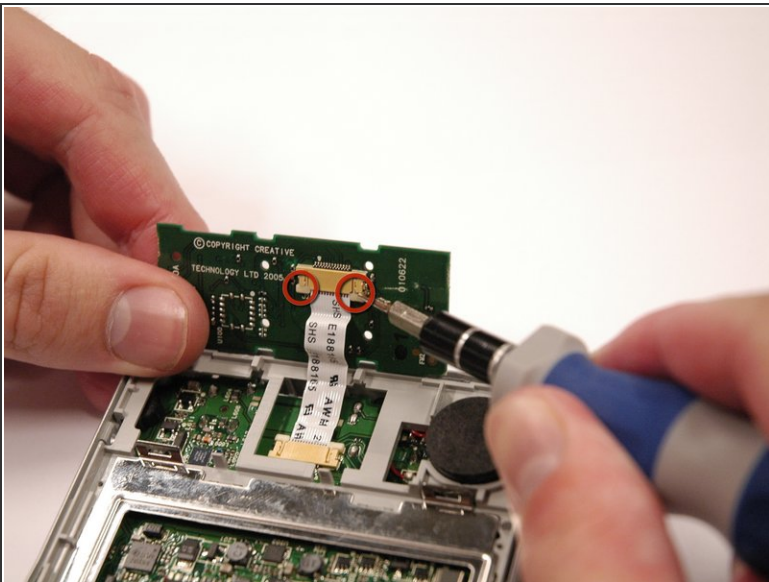
- Peel the orange sticker off of the motherboard.

Step 9



- Lift the keypad from the left side and use tweezers to slide it out to the left.

Step 10



- Use a small flat head screw driver to slide the white tabs away from the ribbon cable connection.
- Remove the ribbon cable from the keypad.

To reassemble your device, follow these instructions in reverse order.