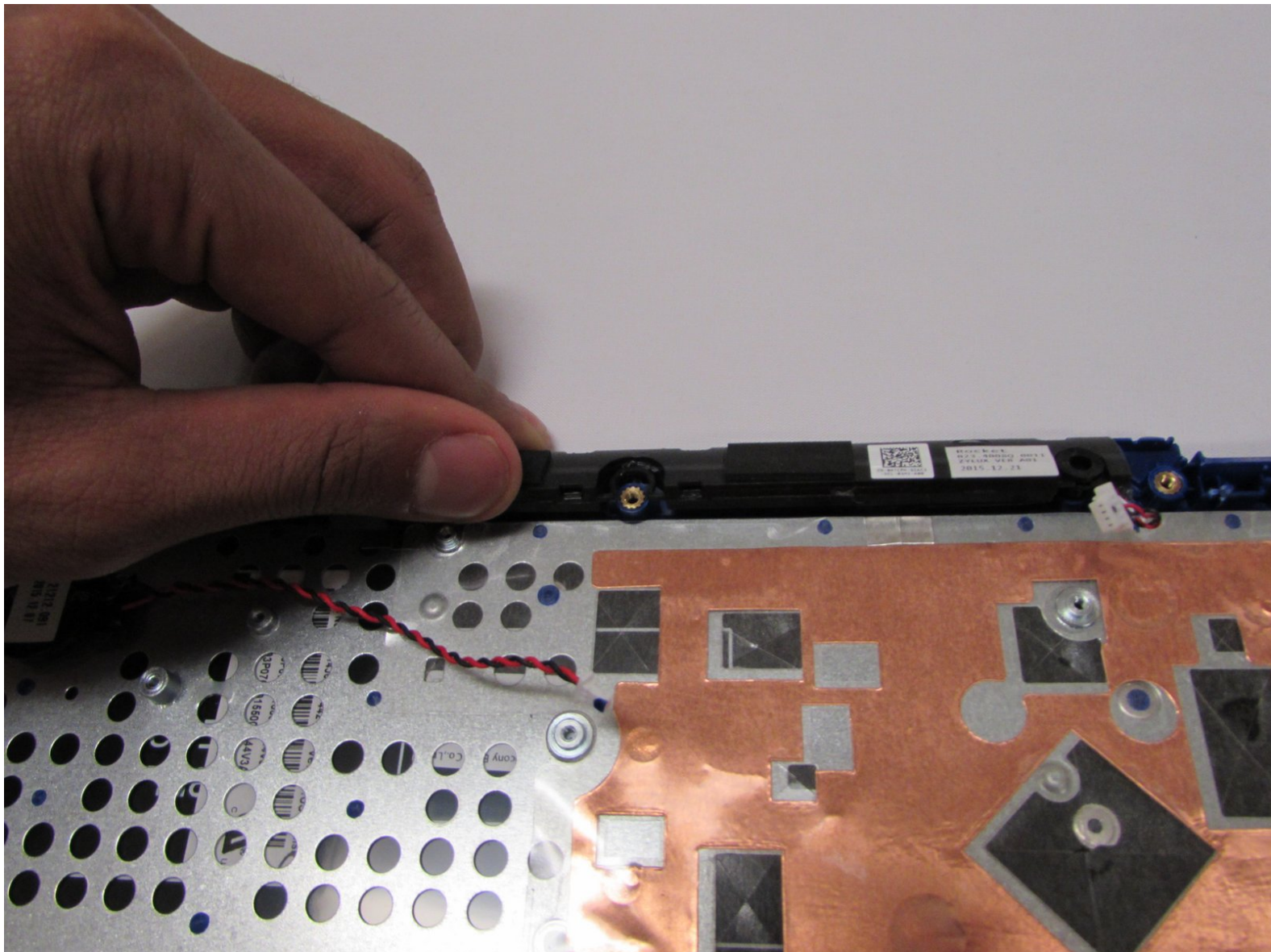




Dell Inspiron 11-3162 Palmrest Keyboard Replacement

This guide will show you how to replace your keyboard & touchpad combo.

Written By: Jared Johnson



INTRODUCTION

You'd want to follow this guide if you've attempted to troubleshoot your device following our steps. The Palmrest unit is a combined keyboard and touchpad, which makes it easy for us to replace!

TOOLS:

- [Tweezers](#) (1)
 - [Heavy-Duty Spudger](#) (1)
 - [Phillips #00 Screwdriver](#) (1)
 - [Phillips #000 Screwdriver](#) (1)
 - [Phillips #0 Screwdriver](#) (1)
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Step 1 — Back Cover Removal



- Remove the screw cover by using tweezers.

Step 2



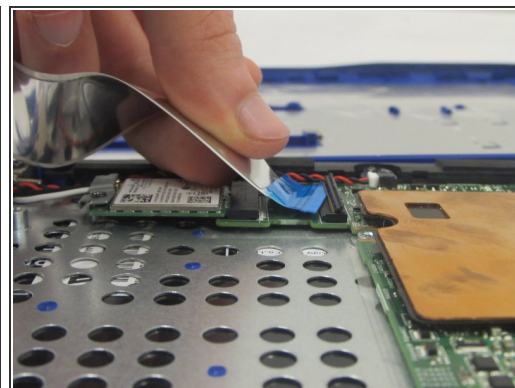
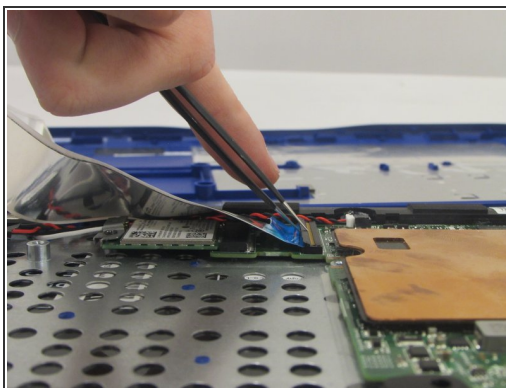
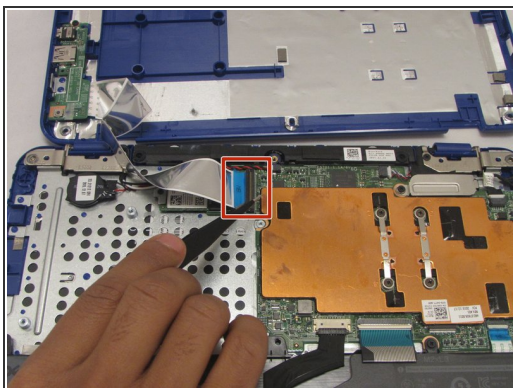
- Using the phillips screw head (PH00), unscrew the 9 6.8mm philip screws.

Step 3



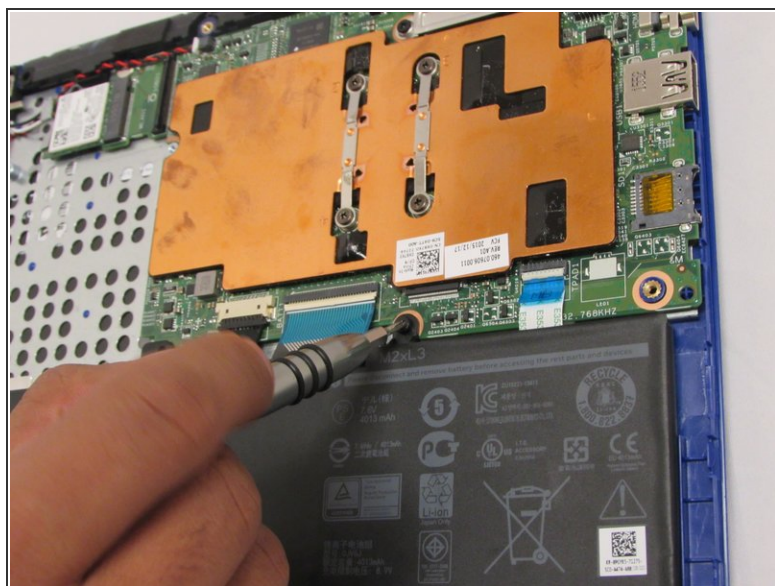
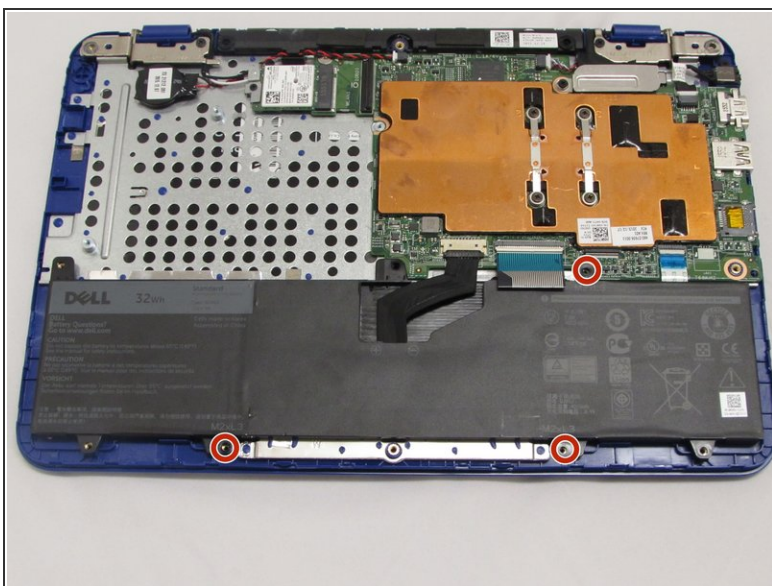
- Use the regular black nylon spudger tool to pry around the base edges of the back cover and remove it.

Step 4



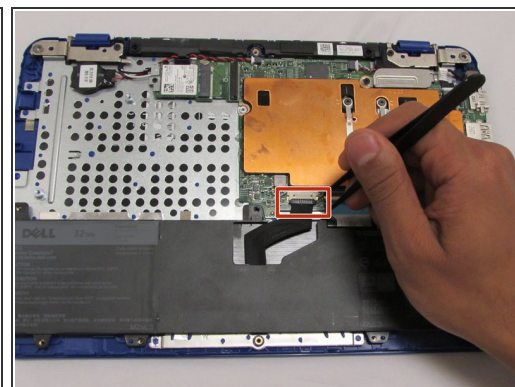
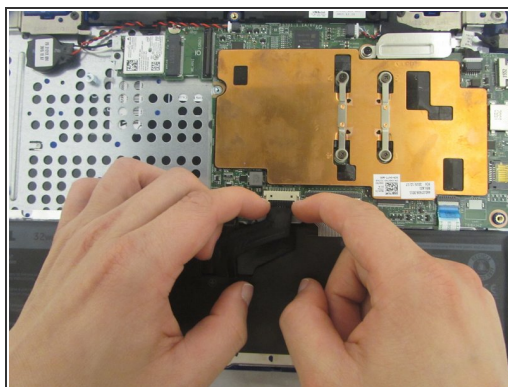
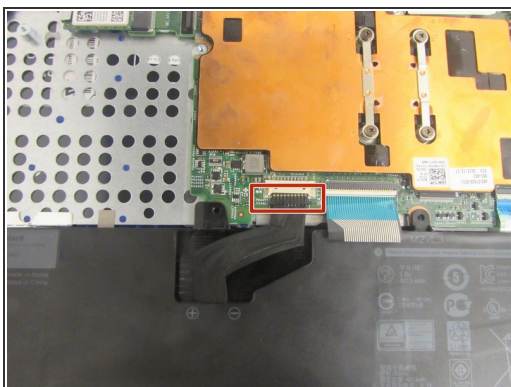
- Gently pull upwards on the latch with tweezers
- When you've flipped the latch open, pull the ribbon cable outwards to disconnect the back cover from the motherboard.

Step 5 — Battery



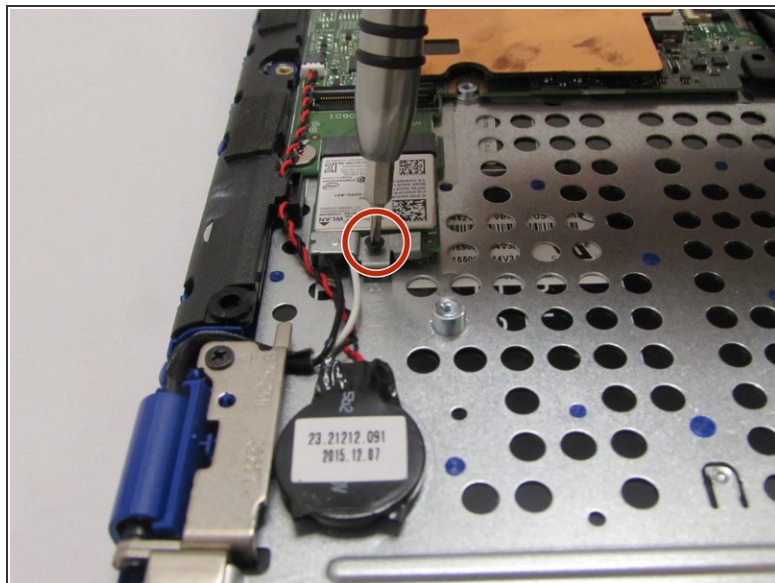
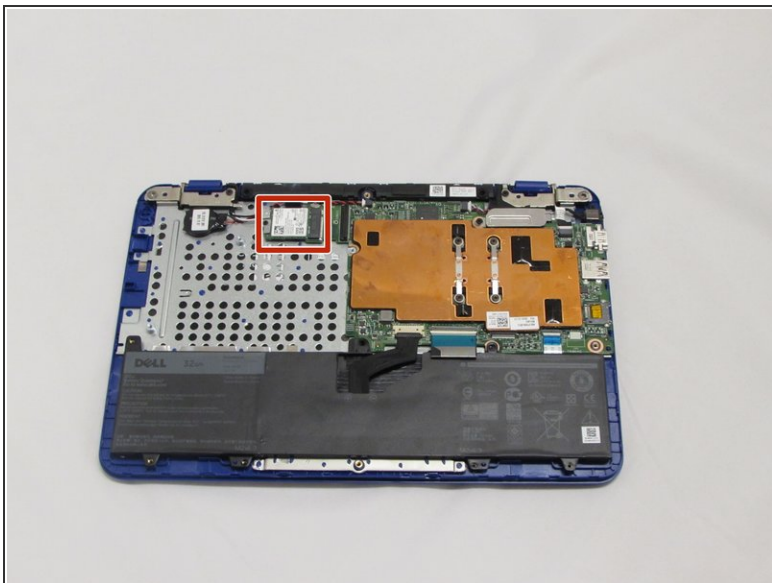
- Using the phillips head (PH0) screwdriver, unscrew the 3 4mm screws.

Step 6



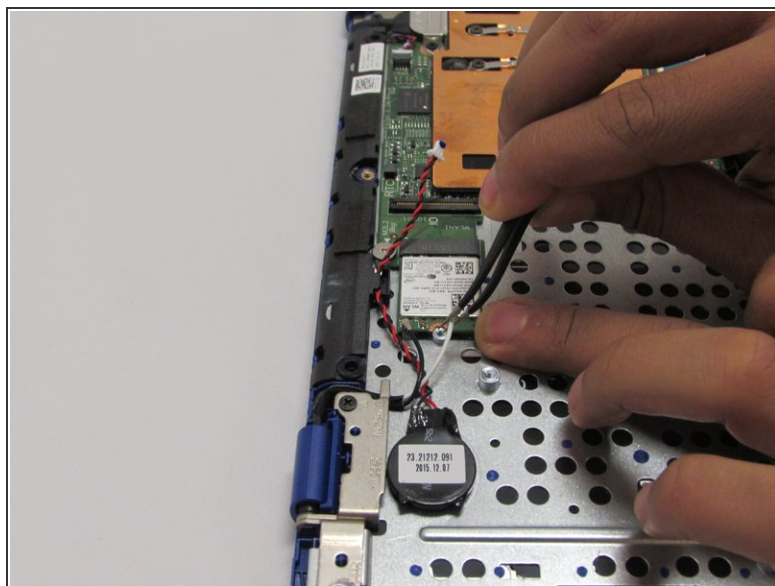
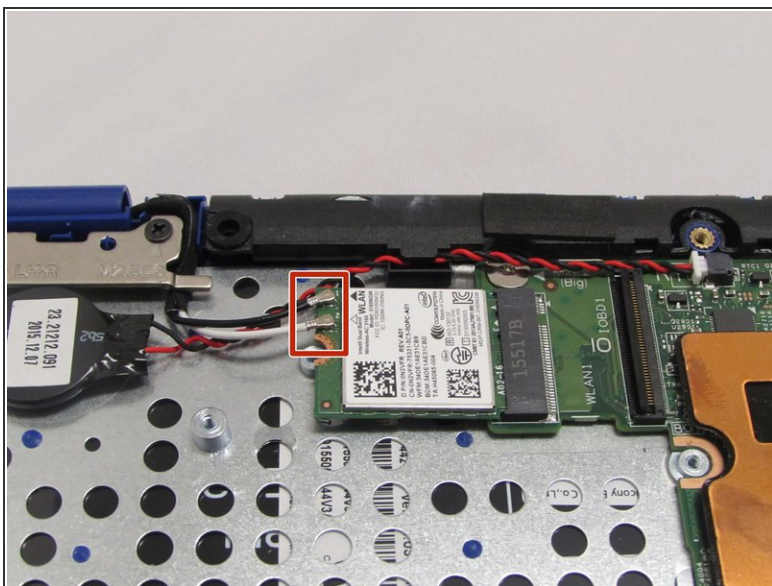
- Use your fingers (or a set of tweezers) to remove the battery cable, pulling gently from the sides of the connector.

Step 7 — Wireless WLAN Card



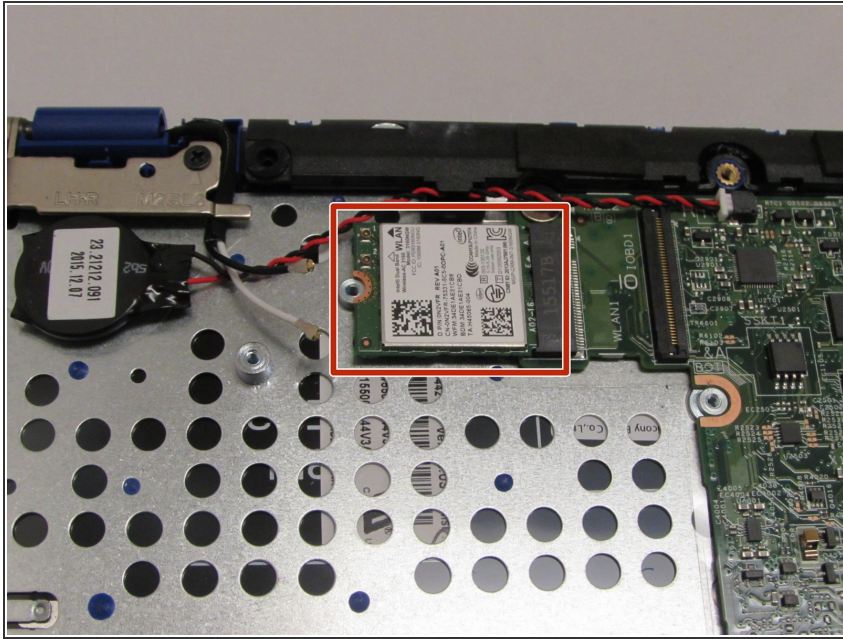
- Use the Phillips screwdriver with the PH000 head to unscrew the 3.8mm screw.

Step 8



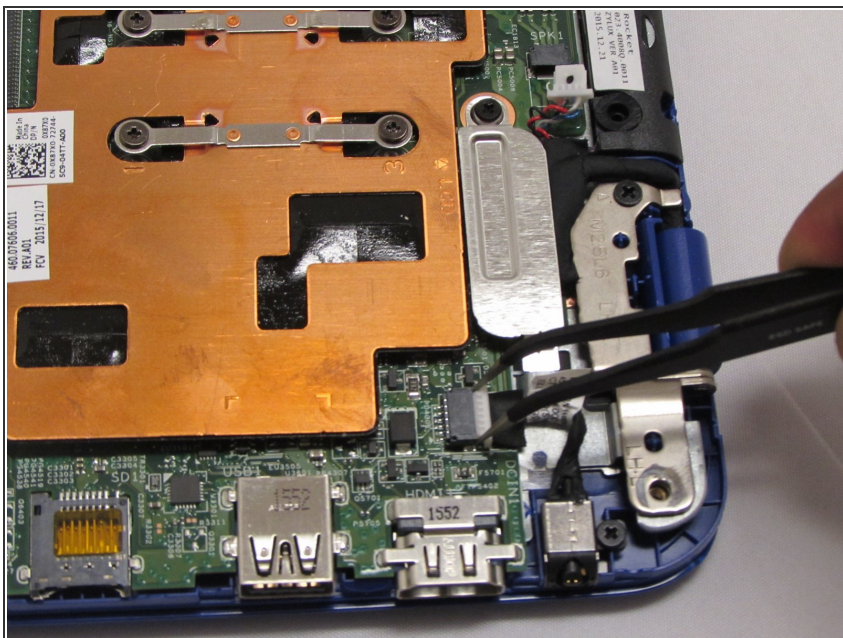
- Using the tweezers, pull the white and black wires off of the WiFi Chip.

Step 9



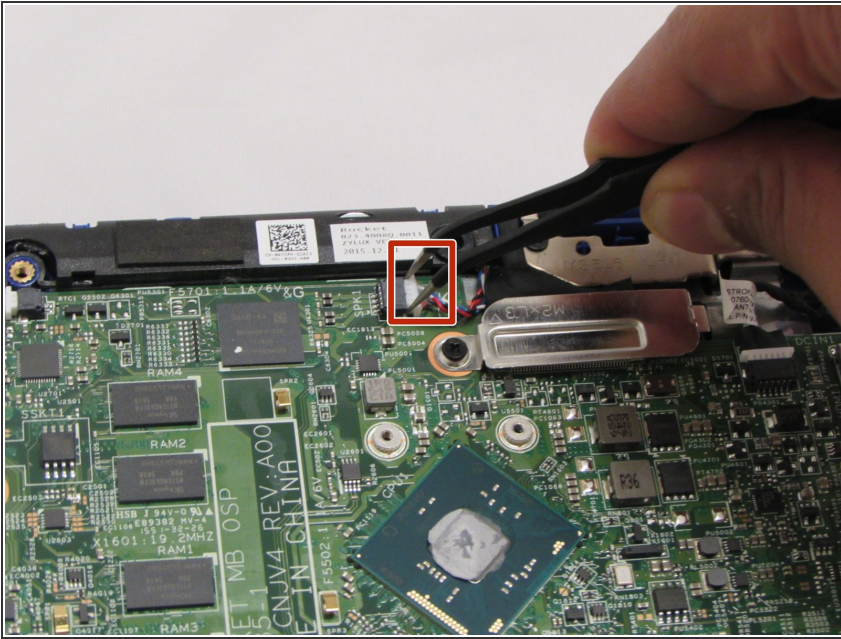
- Pull out the WiFi Chip.

Step 10 — Motherboard



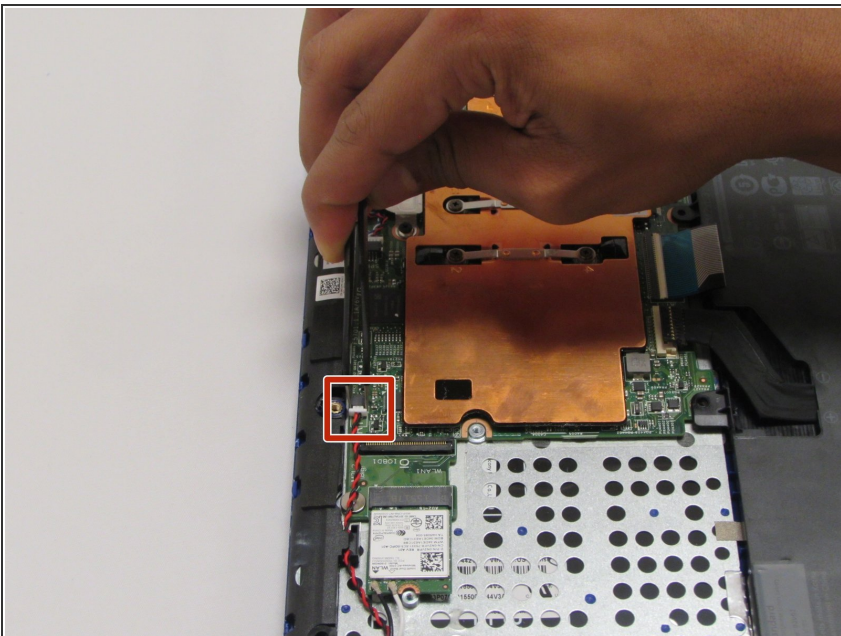
- Use the tweezers to unplug the DC Jack.

Step 11



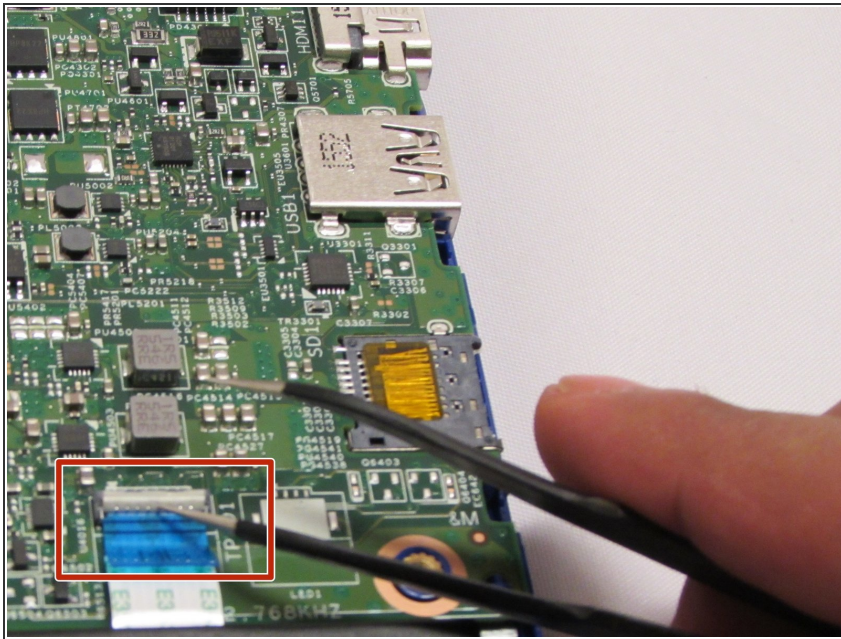
- Use the tweezers unplug the Speaker Cable.

Step 12



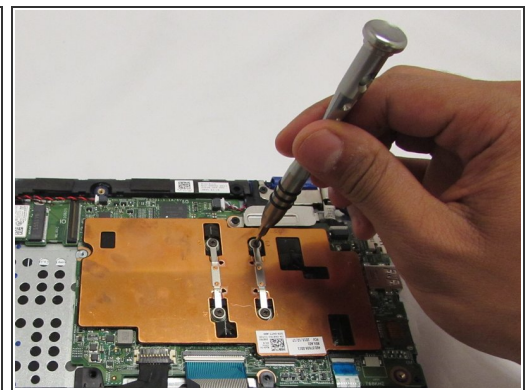
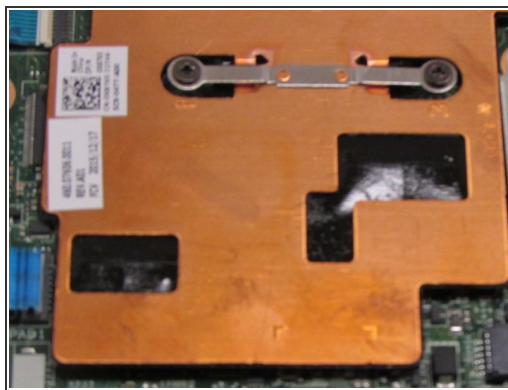
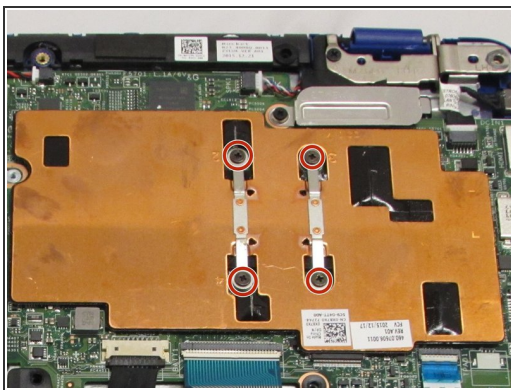
- Use the tweezers to remove the CMOS Cable.

Step 13



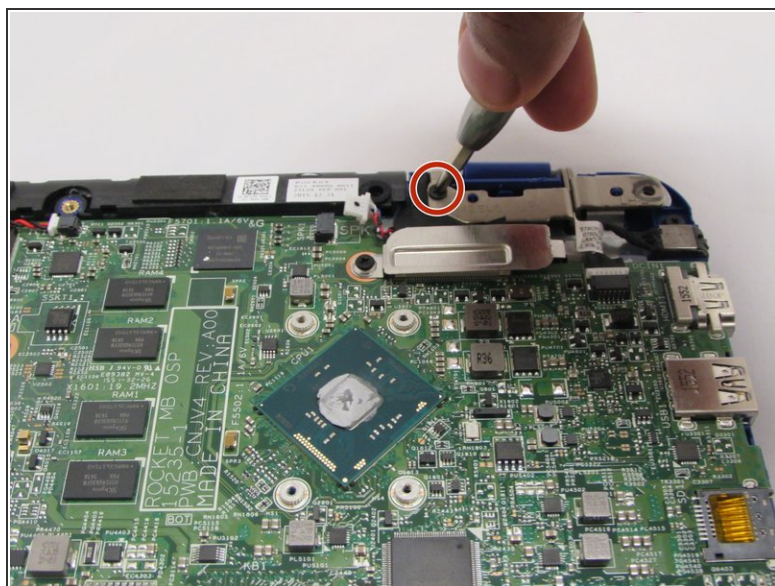
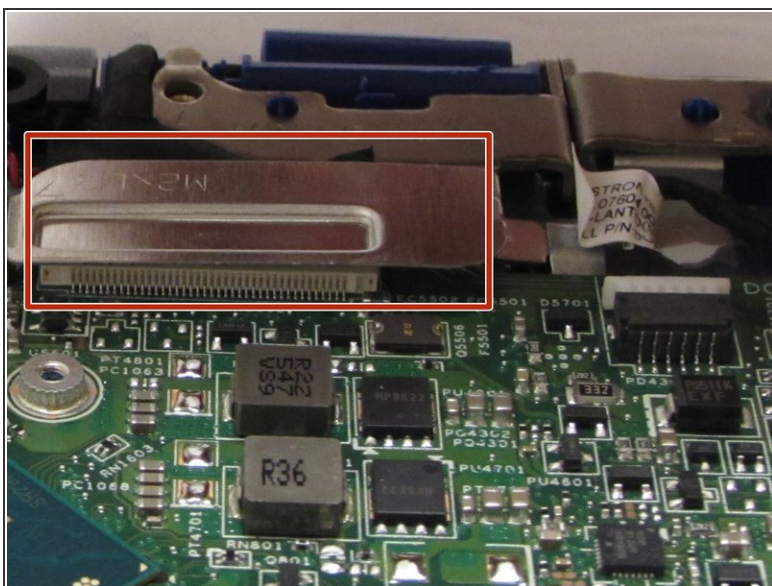
- Use the tweezers to remove the Touchpad Cable.

Step 14



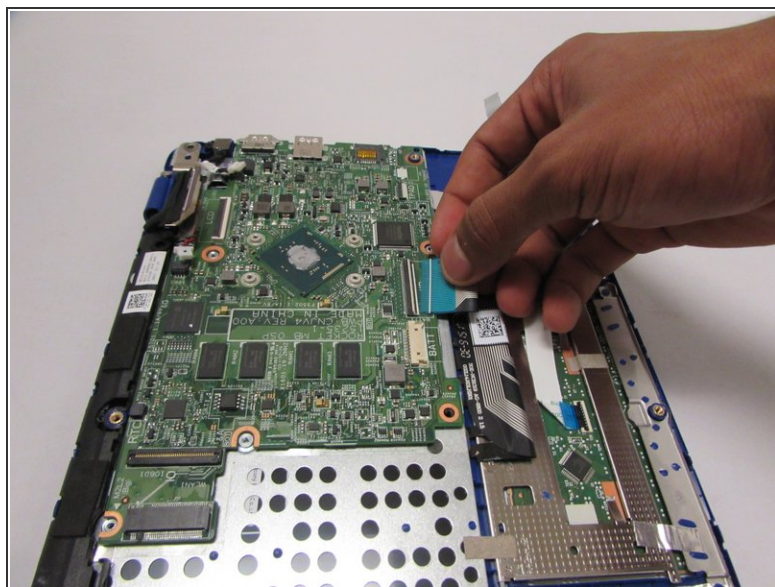
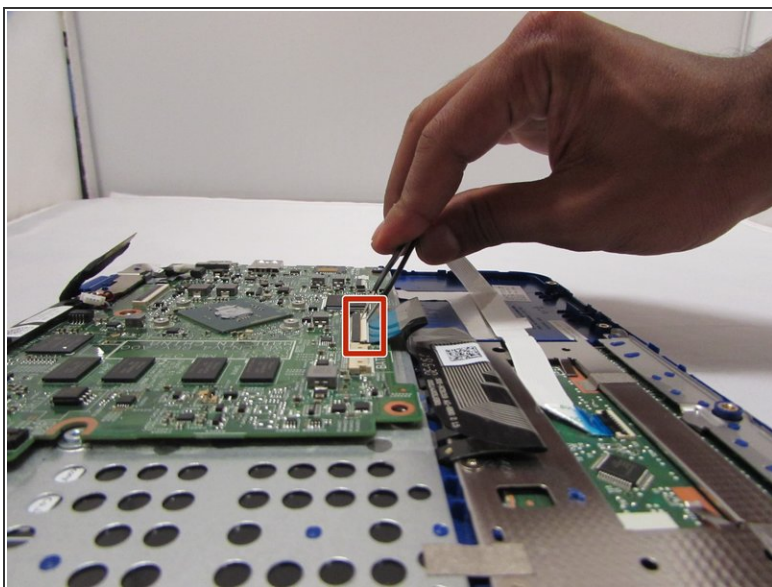
- Use the phillips screwdriver with the PH0 to loosen the 4 screws and remove the orange plate.

Step 15



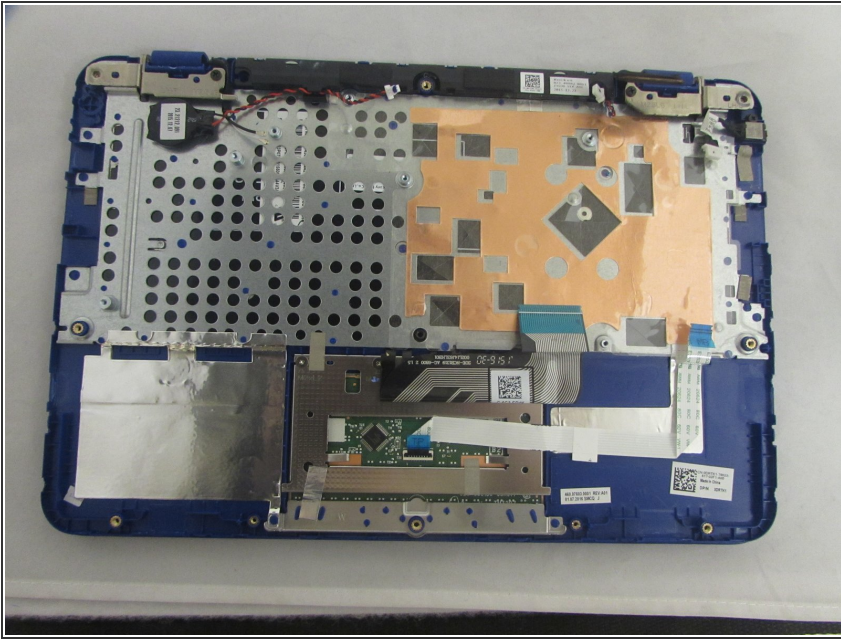
- Use the phillips screwdriver with the PH00 head to unscrew the one 3mm screw. Then, remove the bracket.

Step 16



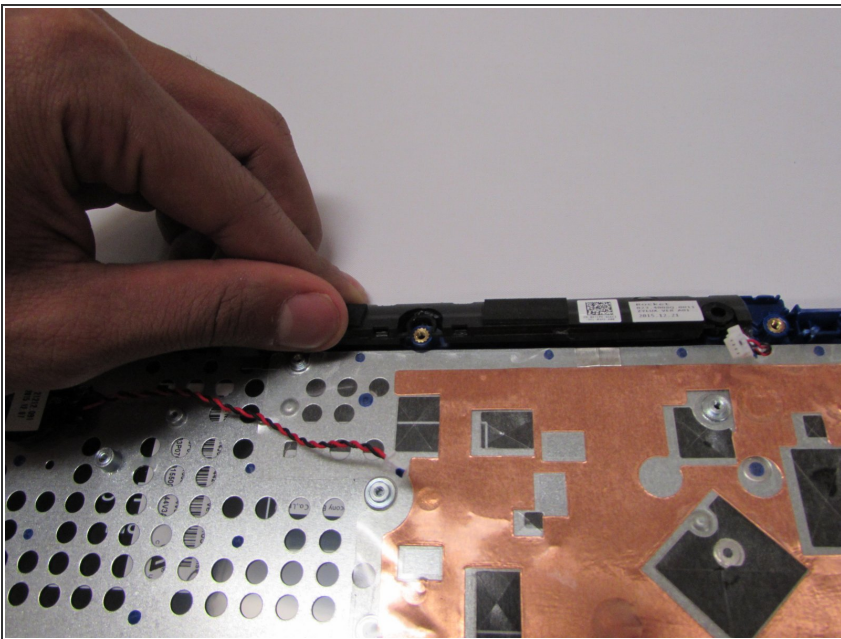
- Remove the keyboard cable.

Step 17



- Remove the motherboard by gently lifting upwards from the edges.

Step 18 — Palmrest Keyboard



- Gently grip and pull the speaker to remove it.
- Now you've removed the Palmrest keyboard!

To reassemble your device, follow these instructions in reverse order.