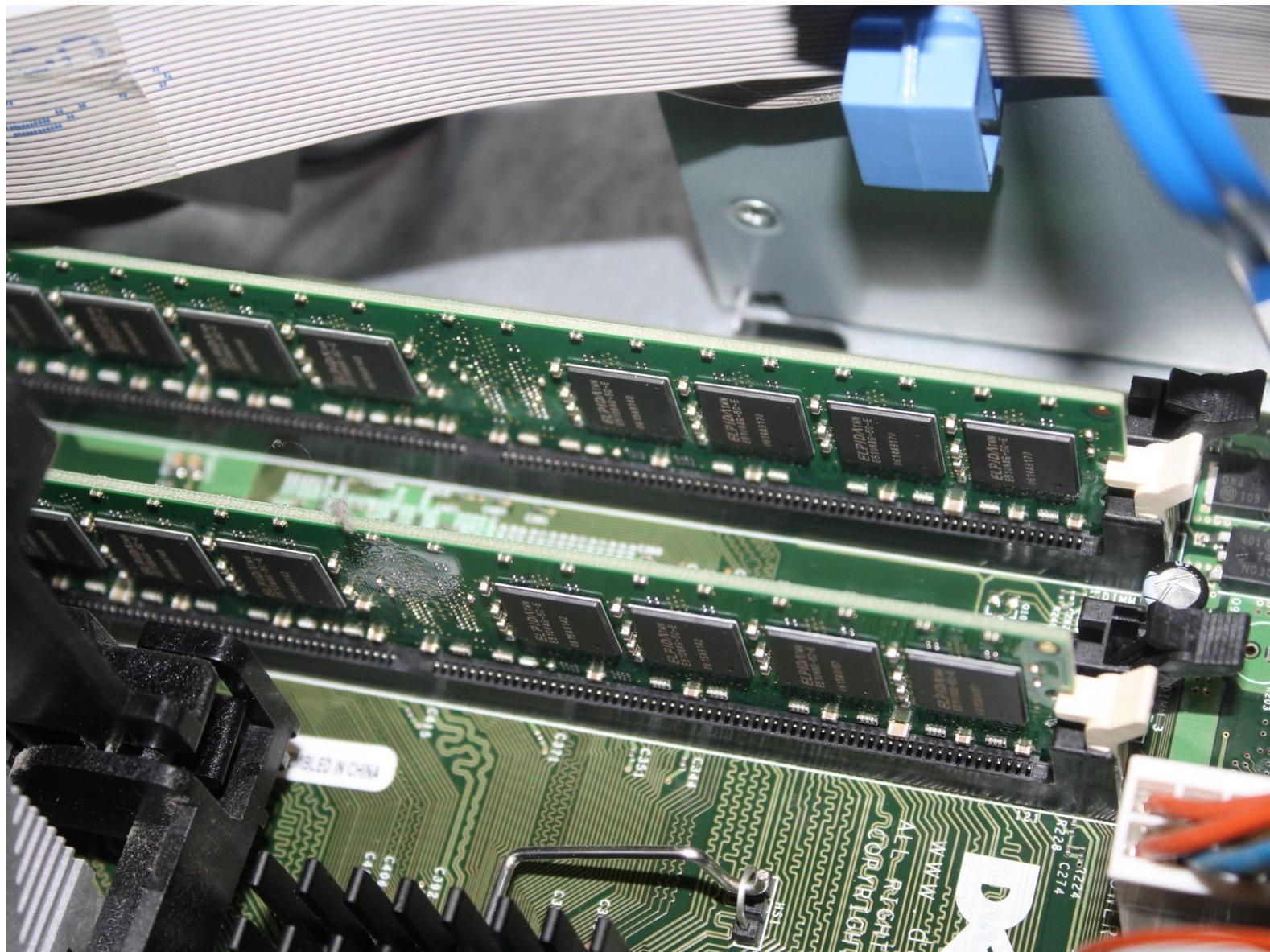




Dell Optiplex GX620 RAM Replacement

This guide will show you how to remove the memory modules from a Dell Optiplex GX620.

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INTRODUCTION

RAM should be replaced if the computer has memory issues. This is sometimes the case when the computer won't boot, or simply runs too slow for comfort.

TOOLS:

- [Anti-Static Wrist Strap \(1\)](#)

Step 1 — How to unplug and discharge before repair



- Power down your PC and remove the power cord from the back.

Step 2



- Press and hold the power button for about 10 seconds, then release.
- *(i)* This helps drain any remaining power stored in the capacitors, so that you can safely work on the internal components.

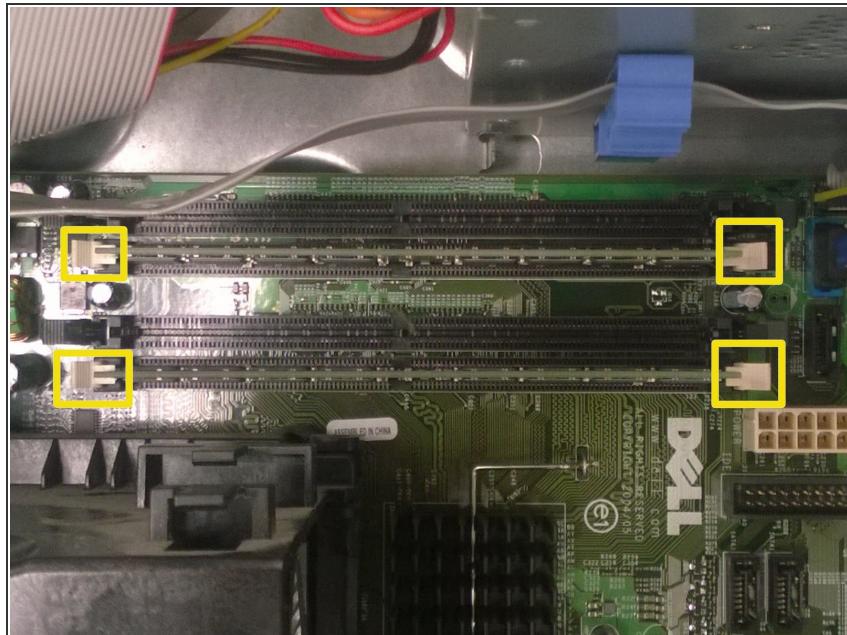
Step 3 — Dell Optiplex GX620 Side Panel Disassembly



- With the computer standing upright, firmly pull on the tab at the back of the computer.
- When the side panel pops free, gently pull the panel away from the computer.

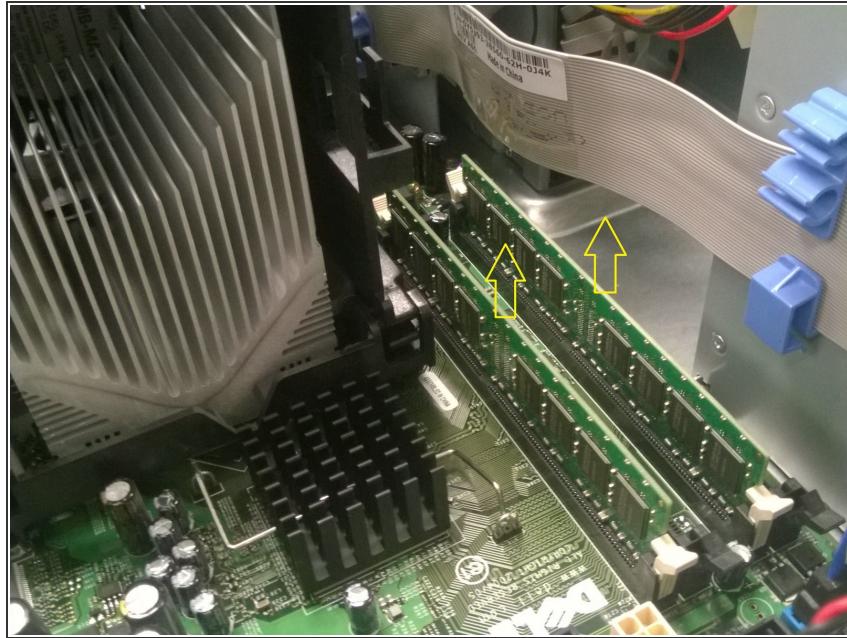
i If you have trouble freeing the side panel from the case, you may need to pull the tab a bit harder.

Step 4 — Press the clips



- Using the tips of your fingers, press out the securing clips on both sides of the memory modules.

Step 5 — Remove the memory



- To remove the memory, pull straight up on the module.

To reassemble your device, follow these instructions in reverse order.