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Disassembling General Electric Telephone 2-9710A Handset

Open the telephone's handset to allow access to logic board and other internal components

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This document was generated on 2019-10-17 08:15:14 AM (MST).

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INTRODUCTION

Use this guide to remove the shell of the handset

🔧 TOOLS:

- Phillips #1 Screwdriver (1)
- iFixit Opening Tools (1)

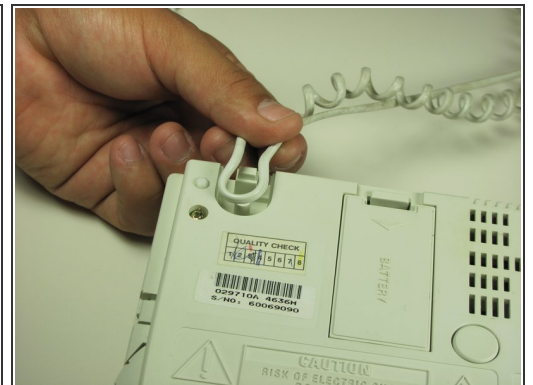This document was generated on 2019-10-17 08:15:14 AM (MST).

Step 1 — Phone Cord

⚠️ Unplug the device before proceeding.

- Using a plastic opening tool, remove the phone cord from the phone jack from the base of the headset.

Step 2

- Remove the phone cord screw cap.
  - Unscrew the 7.5mm screw.
  - Remove the screw cap.
- Remove the cord from the phone base.

Step 3 — Disassembling General Electric Telephone 2-9710A Handset

- Remove the plastic cover with a Plastic Opening Tool by gently sliding the tool underneath the plastic and pry the cover off.

Step 4

- Remove the paper with a Plastic Opening Tool by gently sliding the tool underneath and prying the paper away from the phone.

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Step 5

- Remove the rubber stopper with a Plastic Opening Tool by gently sliding the tool underneath and pry away from the phone.
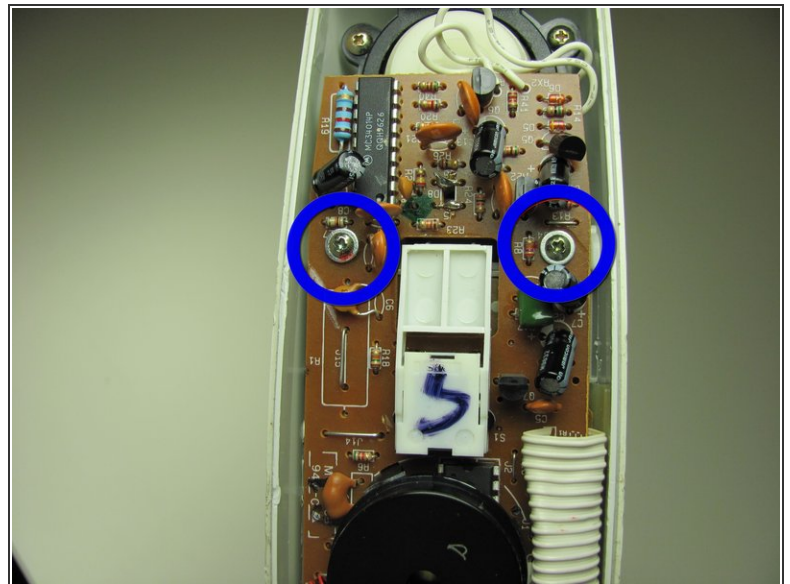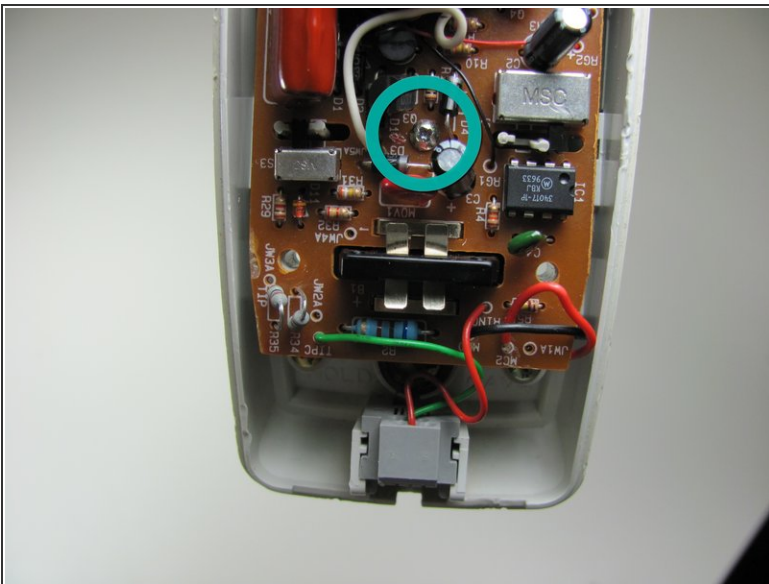
Step 6

- Remove the two screws.
  - Remove the 2 21mm screws by using a Philips #1 screwdriver.

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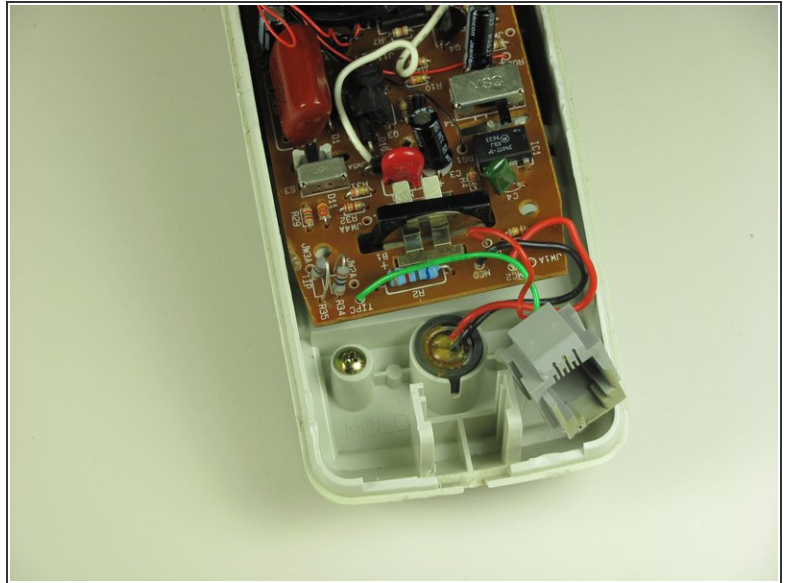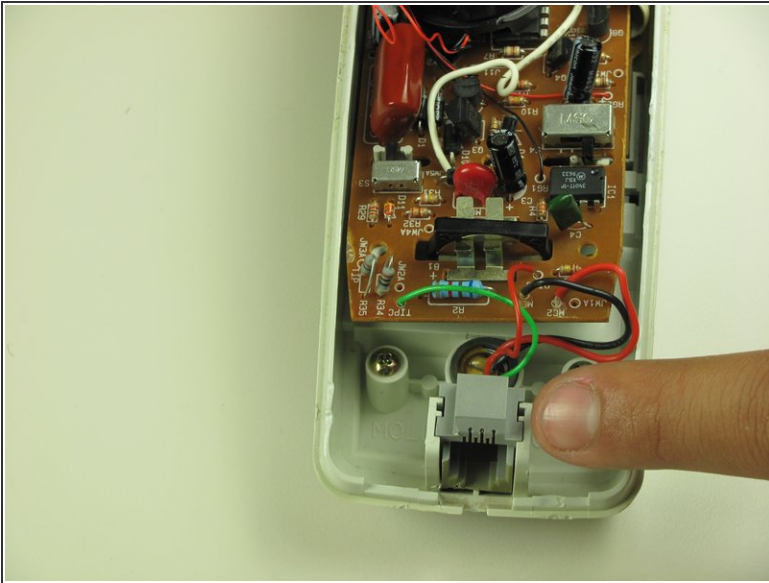
Step 7

- Pull apart the handset by pulling the shell away from the other half of the phone.
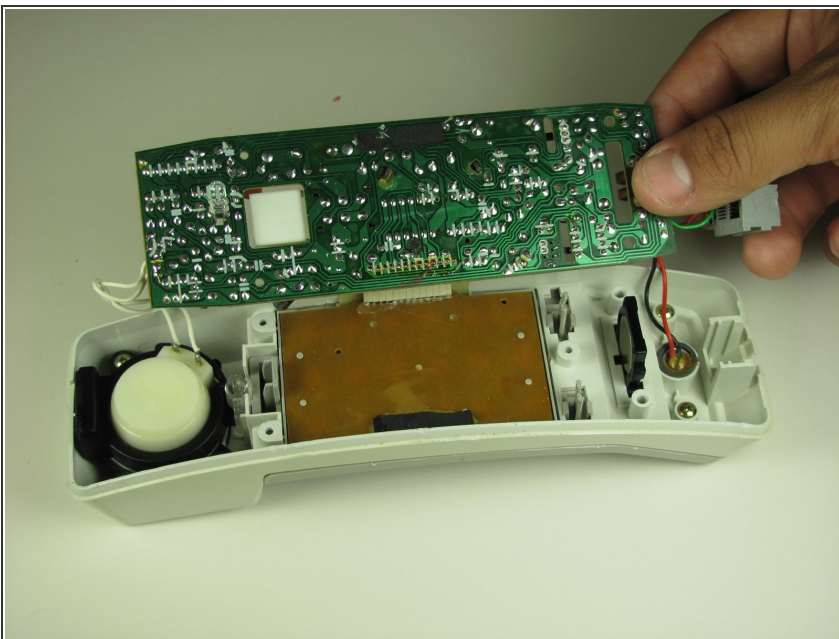
Step 8

- Remove 3 screws attaching the logic board to shell.
  - Remove the 13mm screw with a Philips #1 screwdriver.
  - Remove the 2 13mm screws with washers with a Philips #1 screwdriver.

Step 9

- Slide out the phone jack from the shell by gently lifting up the phone jack.

Step 10

- Without removing the logic board completely, pivot the logic board out of shell.

To reassemble your device, follow these instructions in reverse order.

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