



Dyson DC39 Origin Ball Wheels Replacement

Replace damaged ball wheels to keep your Dyson DC39 Origin vacuum mobile.

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INTRODUCTION

This guide shows how to replace the ball wheels of the Dyson DC39 Origin to fix a stuck wheel or vacuum that is not moving. It is a simple process that only requires a few steps.



TOOLS:

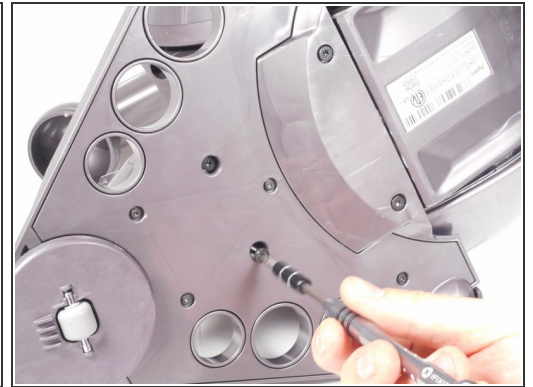
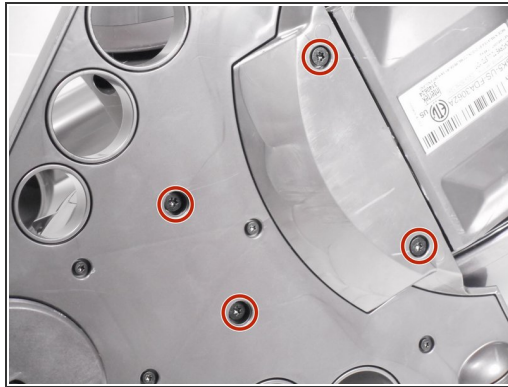
- [T15 Torx Screwdriver](#) (1)
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Step 1 — Bin



- Push down on the gray button located next to the power button to release the bin from the ball housing.
 - Pull the bin away, then up from the ball housing to remove it.
- ☒ If the bin won't fit back into place during re-assembly, you may need to push the grey button again.

Step 2 — Steering Assembly



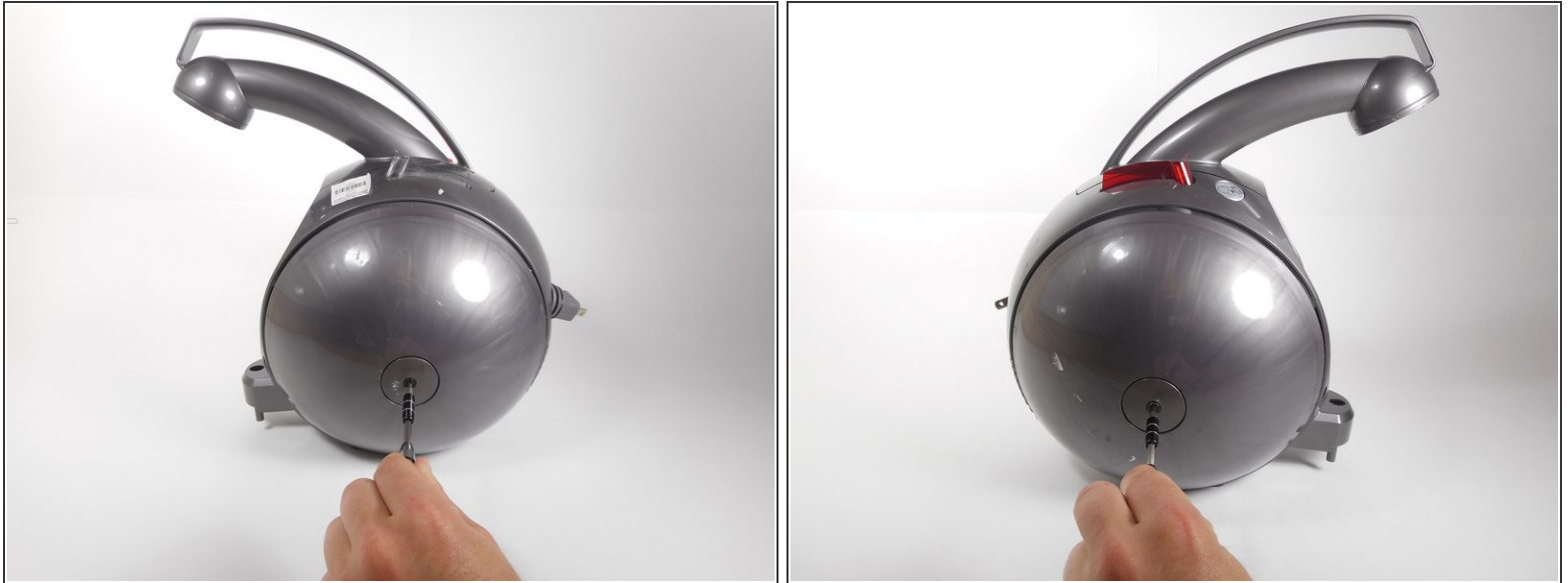
- Place the ball housing on its side and orient it so that the underside of the steering assembly is facing you.
- Remove the four 18.0 mm Torx 15 screws.

Step 3



- Using two hands, hold the ball housing with the handle in one hand and the steering assembly base in the other.
- ⓘ Hold the steering assembly base near one of the wheels.
- Pull the steering assembly base directly away from the ball housing. You should notice a pin release.
- Push up on the steering assembly to remove it completely from the ball housing.
- ☑ During reassembly, slide the steering assembly in first, then push the pin back into its locking position.

Step 4 — Ball Wheels



- Remove the 21.4 mm Torx 15 screw located at the center of the ball wheel.

ⓘ There is one screw located at the center of each wheel.

Step 5



- Pull the wheel away from the main body of the device.

ⓘ This may require a lot of force. The plastic wheel may bend slightly.

To reassemble your device, follow these instructions in reverse order.