



Dyson DC39 Origin Ball Wheels Replacement

Replace damaged ball wheels to keep your Dyson DC39 Origin vacuum mobile.

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INTRODUCTION

This guide shows how to replace the ball wheels of the Dyson DC39 Origin to fix a stuck wheel or vacuum that is not moving. It is a simple process that only requires a few steps.

TOOLS:

- [T15 Torx Screwdriver \(1\)](#)

Step 1 — Bin



- Push down on the gray button located next to the power button to release the bin from the ball housing.
- Pull the bin away, then up from the ball housing to remove it.

 If the bin won't fit back into place during re-assembly, you may need to push the grey button again.

Step 2 — Steering Assembly



- Place the ball housing on its side and orient it so that the underside of the steering assembly is facing you.
- Remove the four 18.0 mm Torx 15 screws.

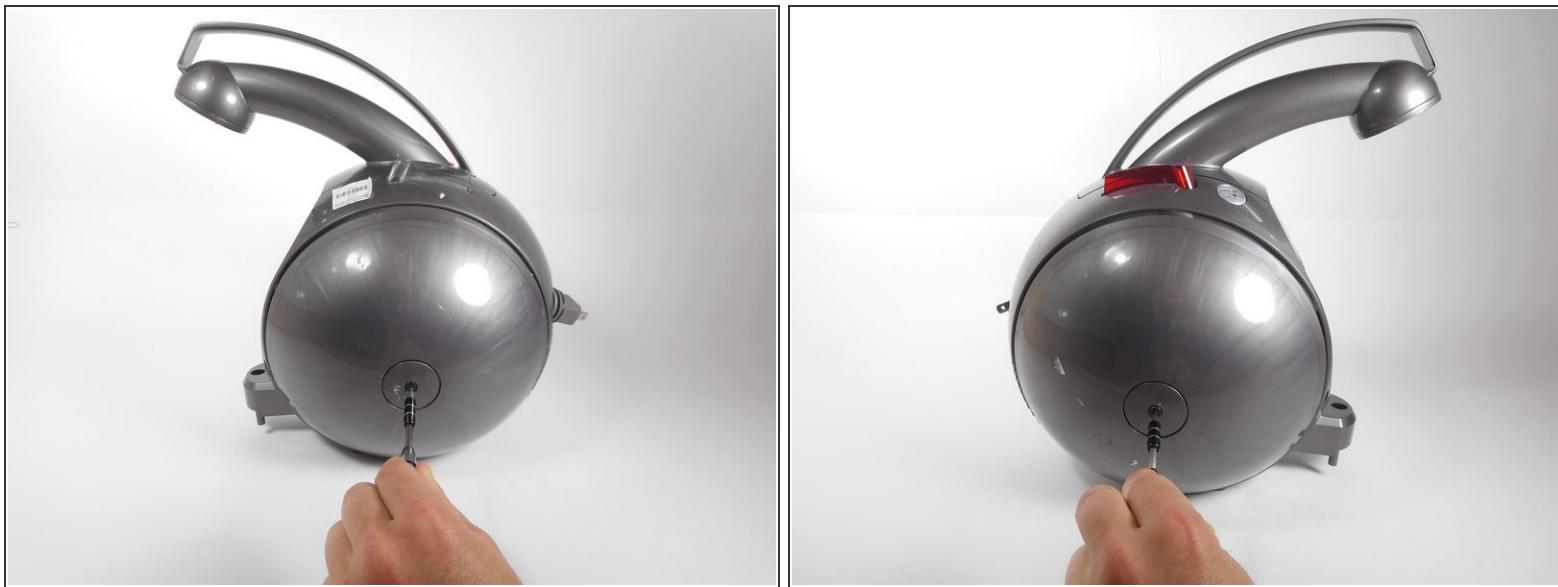
Step 3



- Using two hands, hold the ball housing with the handle in one hand and the steering assembly base in the other.
-  Hold the steering assembly base near one of the wheels.
- Pull the steering assembly base directly away from the ball housing. You should notice a pin release.
- Push up on the steering assembly to remove it completely from the ball housing.

 During reassembly, slide the steering assembly in first, then push the pin back into its locking position.

Step 4 — Ball Wheels



- Remove the 21.4 mm Torx 15 screw located at the center of the ball wheel.
- *(i)* There is one screw located at the center of each wheel.

Step 5



- Pull the wheel away from the main body of the device.
- *(i)* This may require a lot of force. The plastic wheel may bend slightly.

To reassemble your device, follow these instructions in reverse order.