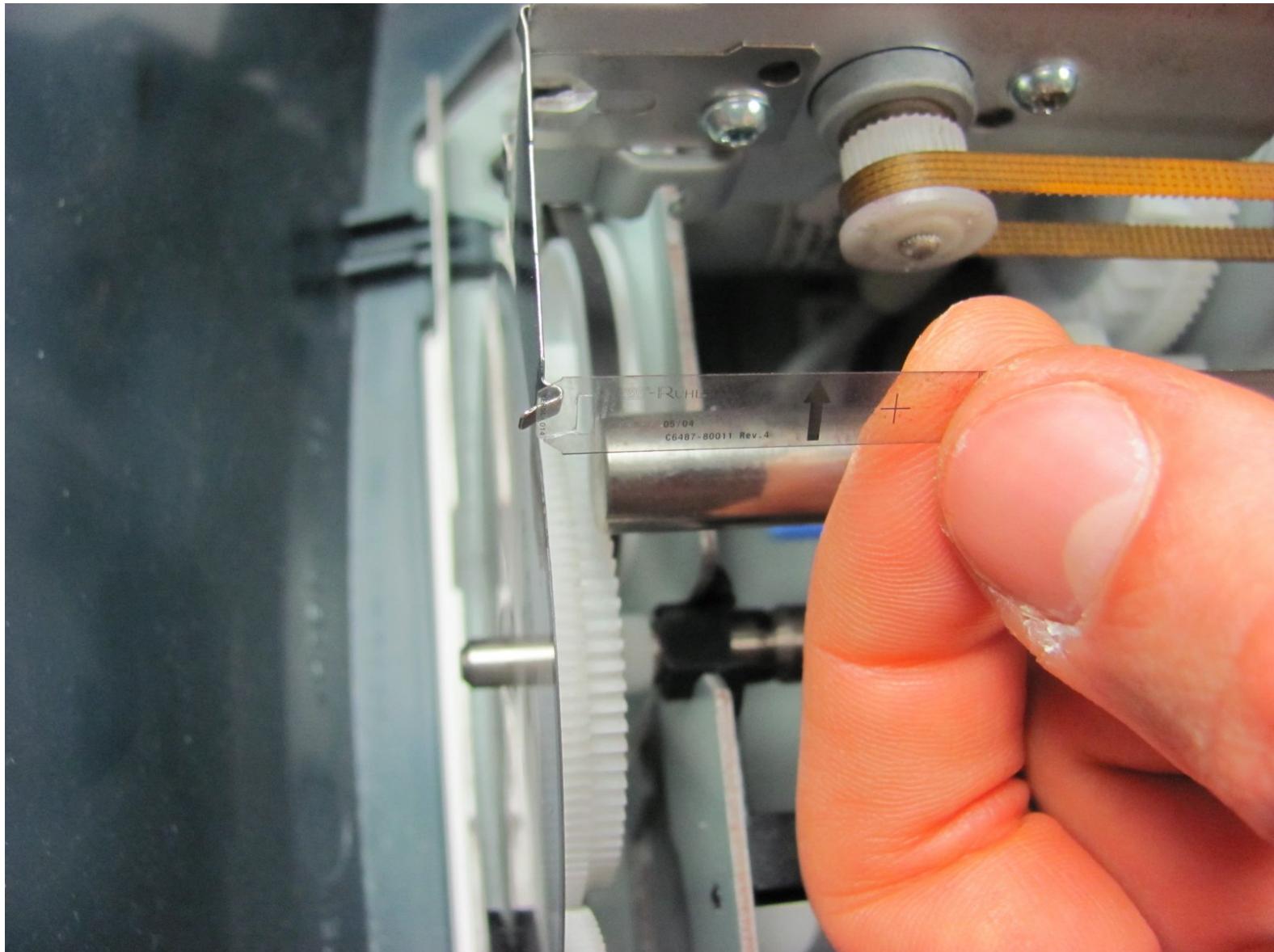




Encoder Strip Replacement

Replace the encoder strip.

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INTRODUCTION

Replace the encoder strip.

TOOLS:

- [T10 Torx Security Bit Screwdriver \(1\)](#)

Step 1 — Remove Back Panel



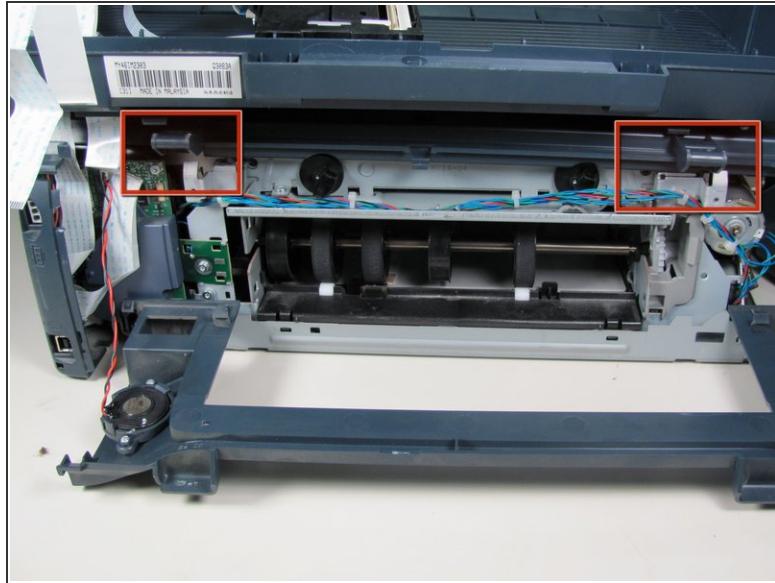
- Remove the back panel by inserting your fingers into the indentations next to the tabs. Press the tabs inward towards each other while pulling the back panel toward you.

Step 2 — Remove Inner Back Panel



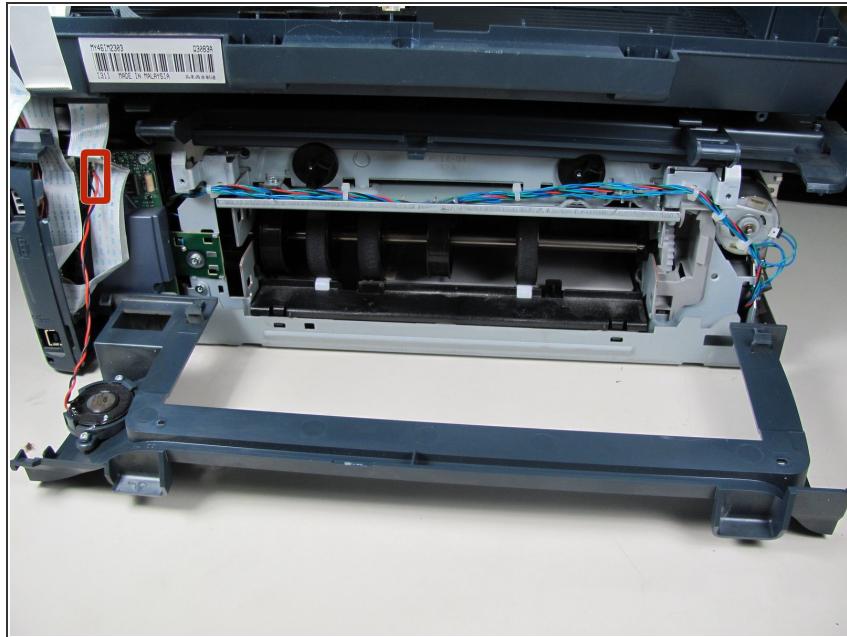
- Using the T10 Torx Security Bit Screwdriver, unscrew the screws on the upper left and right corners of the inner panel to remove the inner back panel.

Step 3 — Remove Upper Portion



- Press down on the two plastic hinges to remove the upper portion of printer.

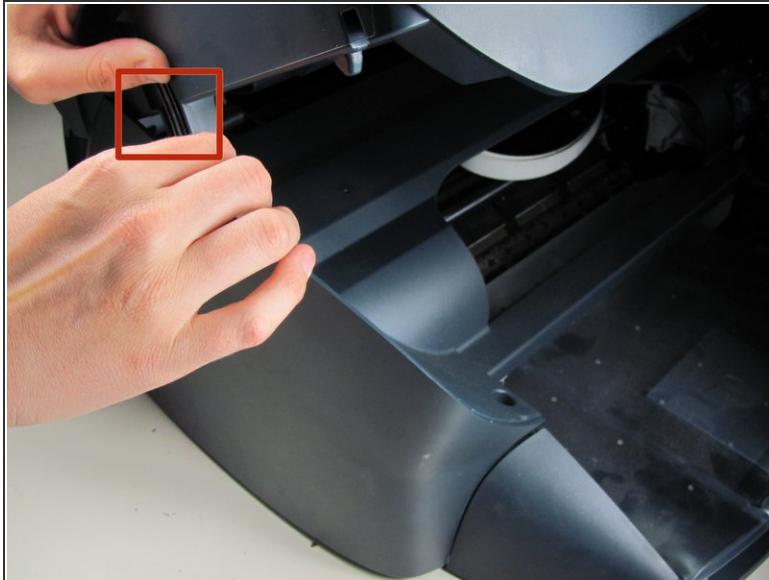
Step 4 — Unplug Speaker Wire



- To unplug the speaker wire, grasp the plastic plug on the end of the speaker wire then gently pull the

plug away from the printer until removed.

Step 5 — Removing Scanner Tray



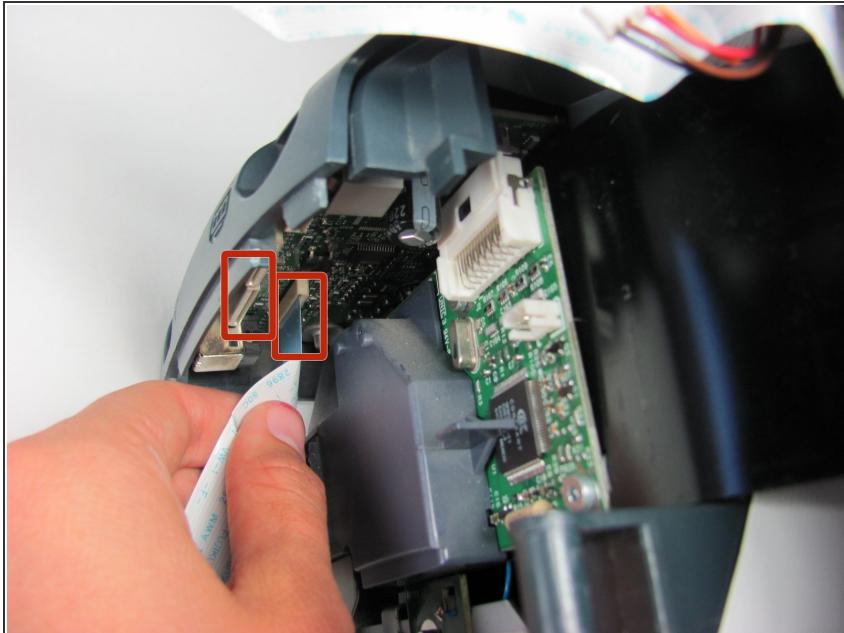
- Rotate the printer so the paper tray is facing towards you.
- Gently lift the scanner tray up and away from the printer.
- Press the gray plastic tabs inward toward to release the tabs from the printer.

Step 6 — Removing Scanner Tray - cont.



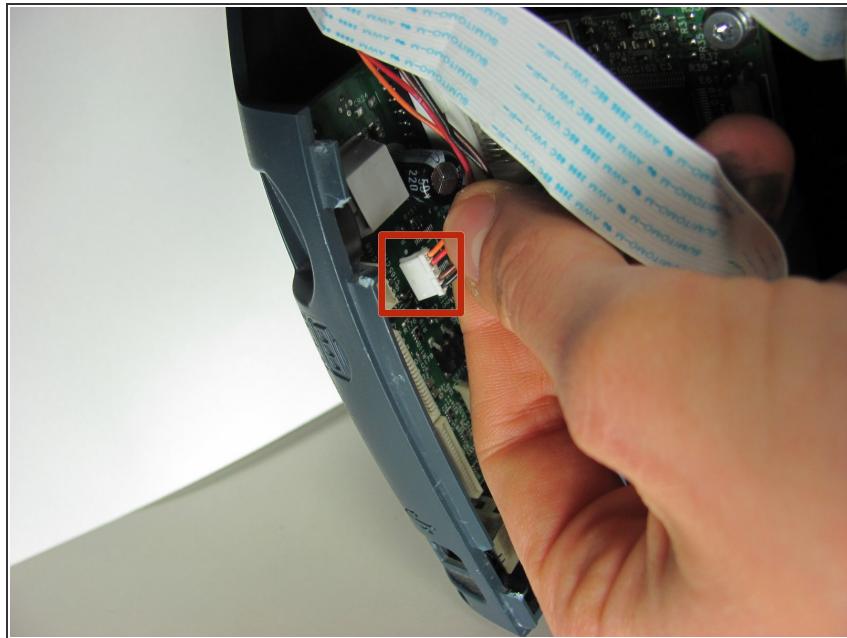
- Returning to the back of the printer, remove the scanner from the back hinges.
(i) With pressure applied, the scanner will detach easily.

Step 7



- Gently grasp and unplug the two white ribbon cables from the printer body.
(i) Be sure to grasp the cable at the connector and not to pull on the wires themselves.

Step 8



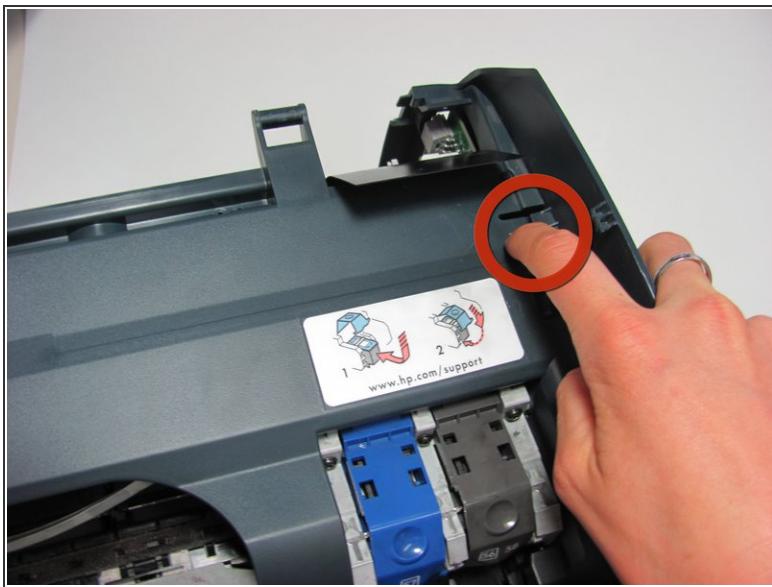
- Unplug the white plastic multi-wire connector with the orange, black, red, and brown wires from its port.
 - i* Be sure to grasp the white connector and not to pull on the wires themselves.

Step 9 — Detaching the Scanner Tray



- Detach the scanner tray from the printer by lifting the scanner tray off the printer body.

Step 10 — Encoder Strip



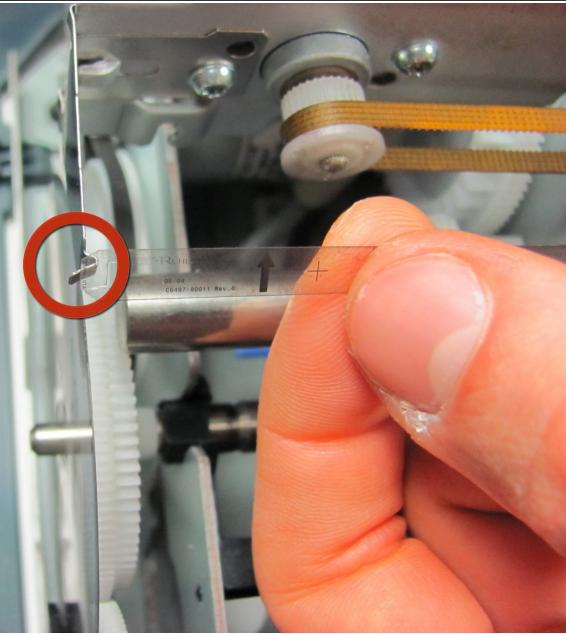
- Locate the panel labeled with a HP support link sticker.
- Release the tab by the support link sticker.
- Remove the black screw below the tab.

Step 11



- Remove the two black screws closest to the printer tray.

Step 12



- Unhook the encoder strip from its small silver hooks and remove it from the printer.
- To replace, feed the new encoder strip through the silver hooks.

To reassemble your device, follow these instructions in reverse order.