



FINDING INK ABSORPTION PADS and RESETTING "Contact Service Provider" (COUNTER ABSORBER) for the MX432

Resetting Canon Printer Ink Absorber for the MX432 Printer, and locating the INK ABSORPTION PADS. This gets rid of the "Contact Service Provider" warning .

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INTRODUCTION

MX432 -

That PRO TECH TOOLKIT someone attached to my article IS NOT MINE.

My article here is so YOU CAN CLEAN AND RESET FOR FREE.

I have no idea what that tool kit is — or why some one attached it to my article.

Read it at your own discretion.

MY PRINTER IS STILL WORKING PERFECTLY !!!! The sentences above and this paragraph are typed-in AUGUST 2019; I have now used of my MX432 printer since 2015 when it was purchased, and 2017 when this article was written.. 4 years with no servicing thanks to this printer cleaning discovery of mine. FOR FREE.

This is to help you locate where the INK ABSORPTION PADS are specifically for the MX432 if you're having a tough time finding them.. THROUGH PICTURES.. AND THEN - after you replace/clean the ink pads a detailed explanation via the ATTACHED PDF on how to reset the "Contact Service Provider" (aka the "Counter Absorber") warning ...

REGARDING THE ATTACHED PDF AT THE BOTTOM OF THIS PAGE :

The MX432's printer warning will continue even after ink well/pads are cleaned unless you trigger the printer's command center to "reset".

START ON PAGE 3 OF PDF to get rid of "contact service provider" message on your printer, if you don't want backstory.

As you've perhaps discovered from a lot of googling -- resetting the MX432's "Contact Service Provider" doesn't follow the rules outlined by most all online. None of the suggestions online worked for me on the MX432. I had to combine a couple of people's directions in order to get rid of this warning message//yellow light//beeping for the MX432 printer, post-ink well cleaning. Pages 1-2 explain these steps I went through (exact references where no one else is correctly listing), and PAGE 3 is the actual "how to" I resolved in resetting the MX432's "contact service provider" message.

So after cleaning Ink Pads - reference PDF at the bottom of this page for RESETTING MX432's "CONTACT SERVICE PROVIDER" (aka Counter Absorber) warning message.

TOOLS:

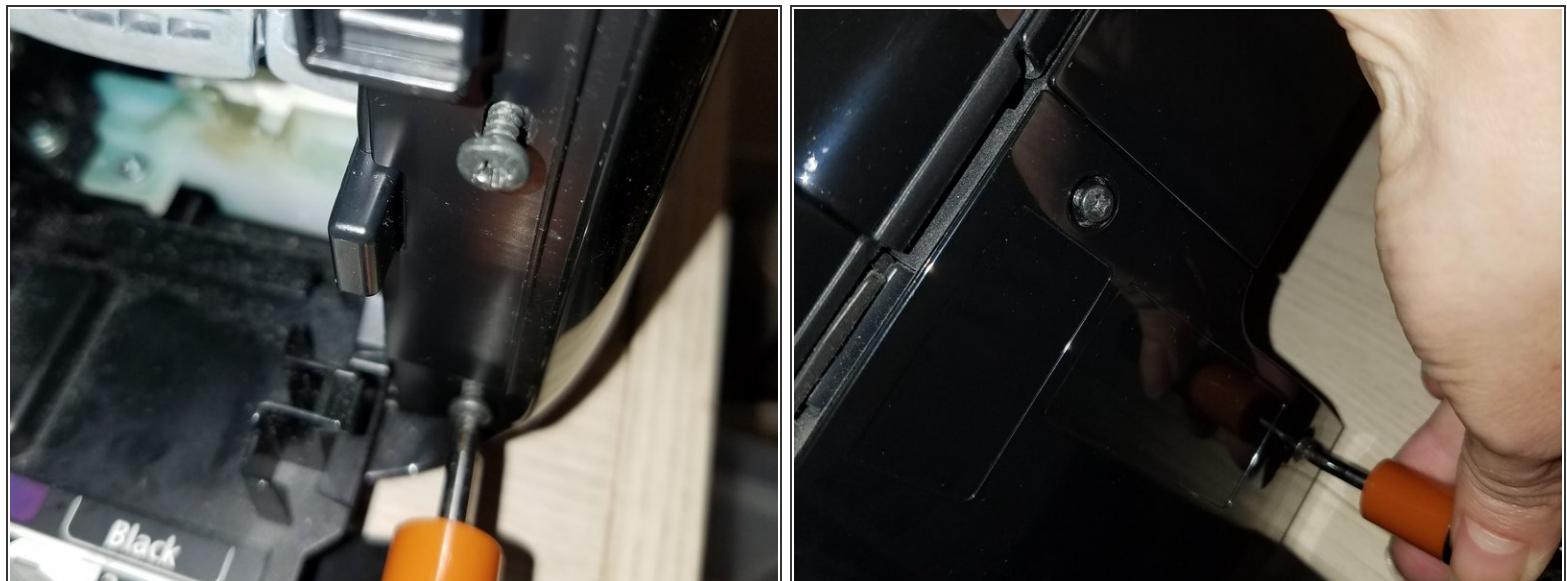
- [Pro Tech Toolkit \(1\)](#)

Step 1 — FINDING INK ABSORPTION PADS for the MX432



- OPEN PRINTER as if you're going to change the ink cartridges, and leave open.

Step 2



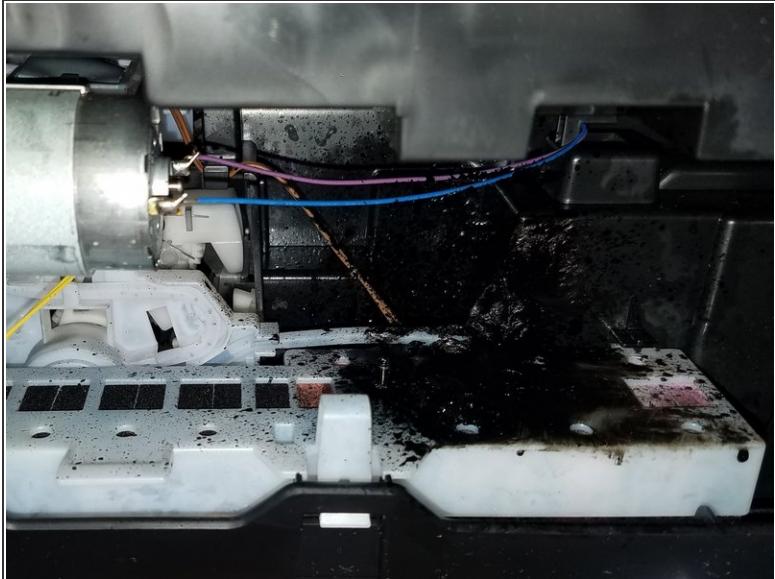
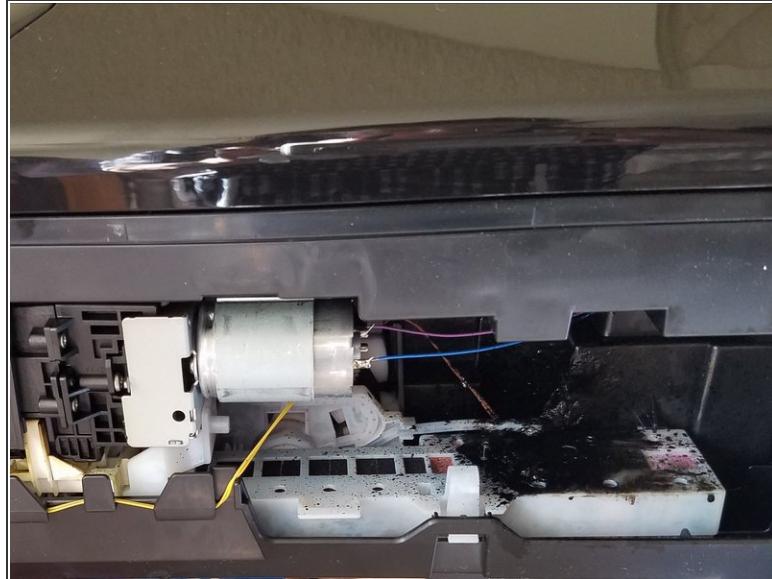
- THEN UNSCREW THE 2 VERTICAL SCREWS on the right side -- AND THEN the 2 vertical screws at the exact opposite side (THE BACK) of that same panel which encloses the right side of the printer. There are no other screws than those 4.

Step 3



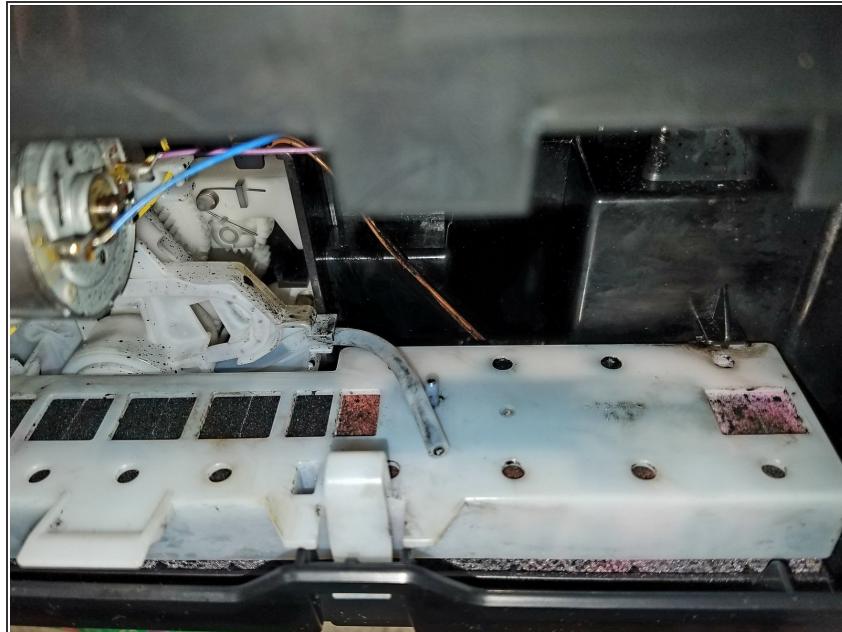
- PULL / JIGGLE RIGHT PANEL OFF
! It's going to take a good, gentle, hard pulling-without-breaking jiggle to get it off.

Step 4



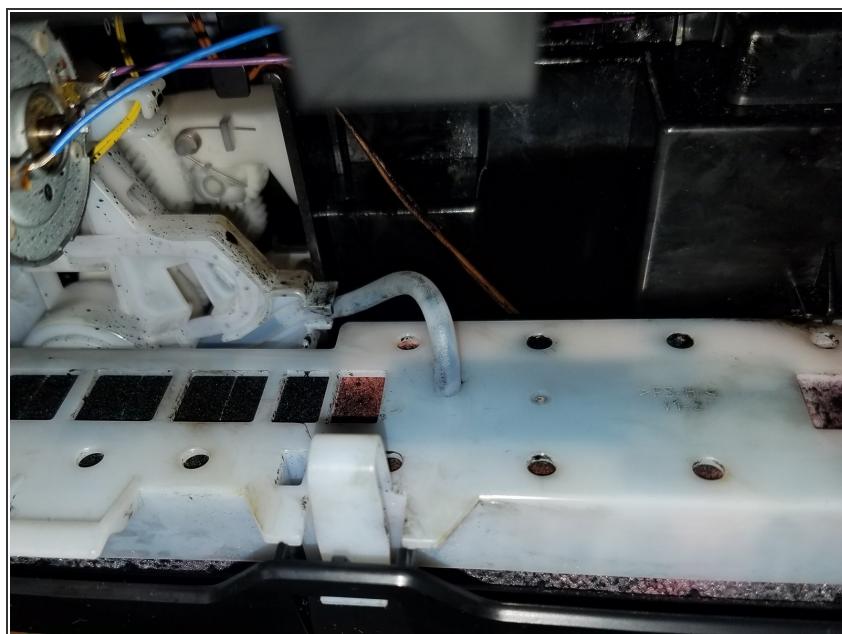
- GOOGLE 2C HOW OTHER PEOPLE CLEANED. I personally could not find anyone selling new pads.. some cleaned in sink..
- The reason my printer here is so messy inside --- if you look closely you'll see that tube which leads to the ink pads was somehow disconnected. It's that white tube just sticking straight-out to the right toward the middle of both pictures.
- I'm guessing it must have popped-off during shipment when I bought the printer 2 years ago. So while the ink's all over the place in one big, oily mountain --- you'll see that **MY INK PADS ARE PERFECTLY CLEAN (!?!!!)**

Step 5



- Here's what it should look like, cleaned. NOTE THAT THE TUBE TO THE PADS IS STILL DISCONNECTED. I left it there so you can see what that looks like.

Step 6



- Connecting the ink TUBE to the newly cleaned/replaced ink pads.

Step 7



- AND IF YOU WANT TO BE CRAZY LIKE ME : and save your ink pad even longer ... I got a small plastic bag (came in hair coloring - held the gloves) --- filled it with cotton (that came in my vitamin bottles) --- and stuck the TUBE inside --- placing tape at top to seal.
- IN THE LAST PIX you'll be able to see the little NUB / CONNECTOR TO THE INK PAD --- it's sitting there unconnected, because my tube is enclosed in the self-made bag. (yes i did not use gloves .. bad lainey)
- IF YOU LEAVE THE TUBE FREE AND UNCONNECTED -- W/O EVEN A BAG TO CATCH THE INK -- YOU'RE GOING TO HAVE A NASTY INK MOUNTAIN LIKE MY FIRST PIX THERE inside your printer

After cleaning -- please see the attached PDF document at the bottom of this article for **RESETTING THE CONTACT SERVICE PROVIDER** warning message. START AT #3 ON PAGE 2 OF PDF DOCUMENT--- IF YOU WANT TO SKIP ALL EXPLANATORY. Hope this is all of great use to you!!! It was to me --- got my printer to stop beeping at me --- YIPEEEE !!