



# HP 15-ac121dx RAM Replacement

This guide provides a step-by-step process for the replacement of the RAM Card on the HP 15-ac121dx.

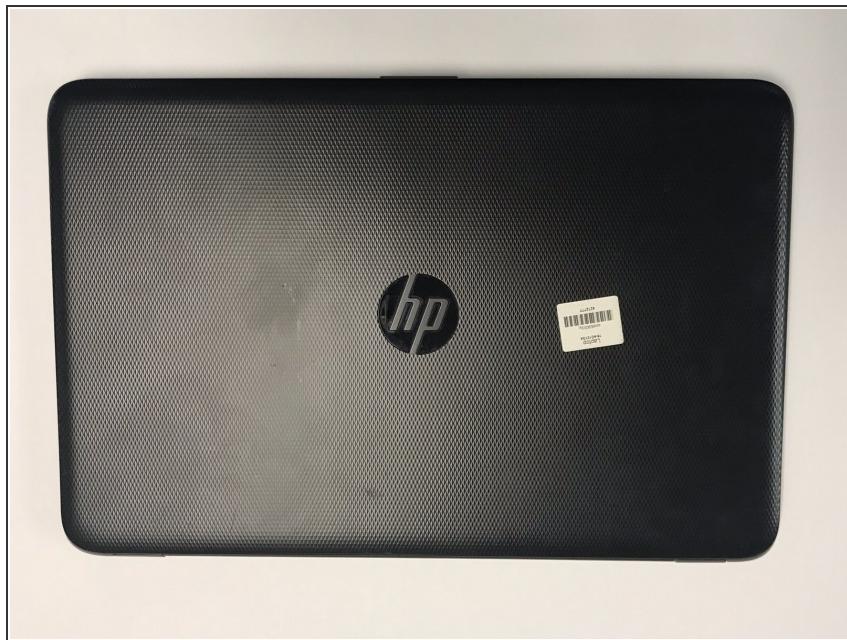
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 **TOOLS:**

- [iFixit Opening Tools \(1\)](#)
- [Phillips #000 Screwdriver \(1\)](#)
- [Metal Spudger \(1\)](#)

## Step 1 — Battery



- Remove all external devices from the computer.
- Remove the charging cord from the computer.

## Step 2



- Turn off the computer by holding the power button.

## Step 3



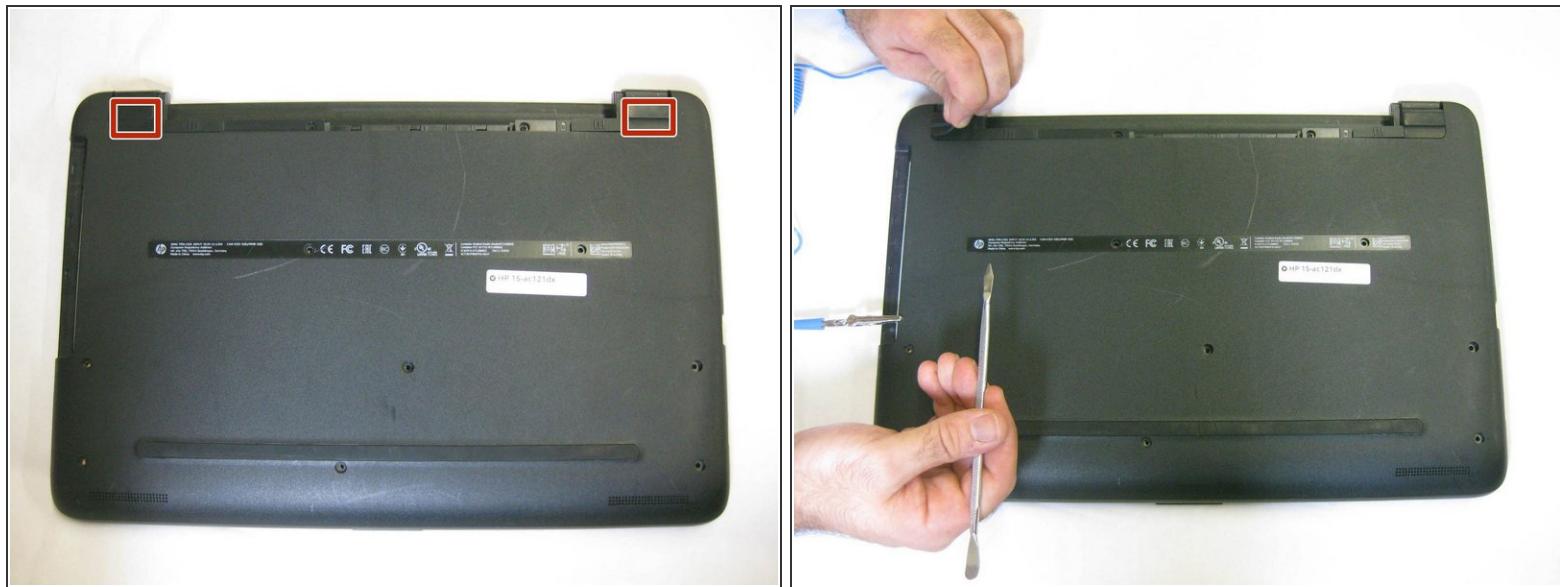
- To remove the battery, slide the left slider on the back to the unlocked position.

## Step 4



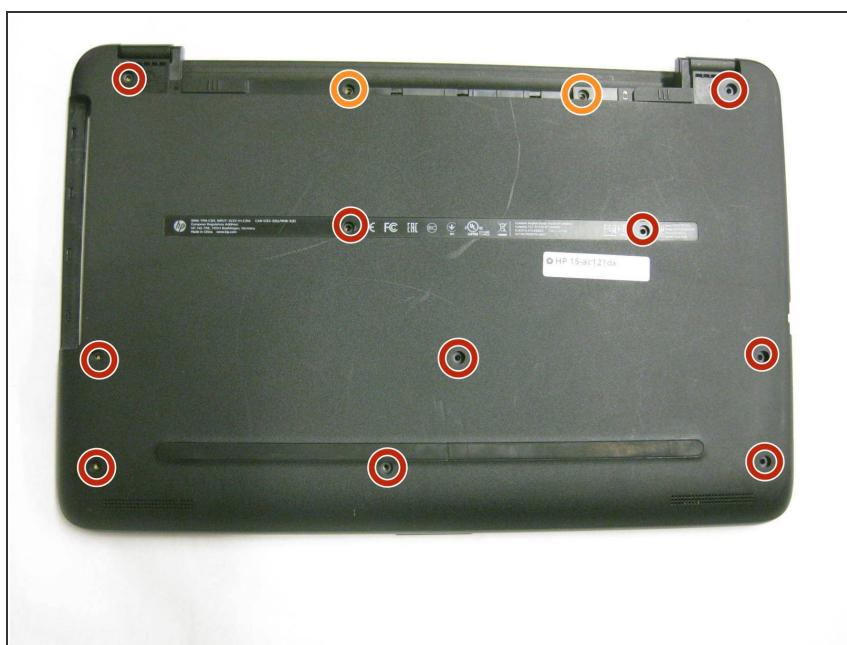
- Push the right slider inwards.
- Remove the battery out by pulling straight out and to the right.

## Step 5 — Back Panel



- Place the laptop with the back panel facing up and the battery compartment facing away from you.
- Using a spudger, carefully remove the rubber feet on both sides of the battery compartment.

## Step 6



- Using a Phillips #000 screwdriver, remove the ten 7mm screws on the back panel.
- Using the same screwdriver, remove the two 5mm Phillips #000 screws on both sides of the battery compartment.

## Step 7



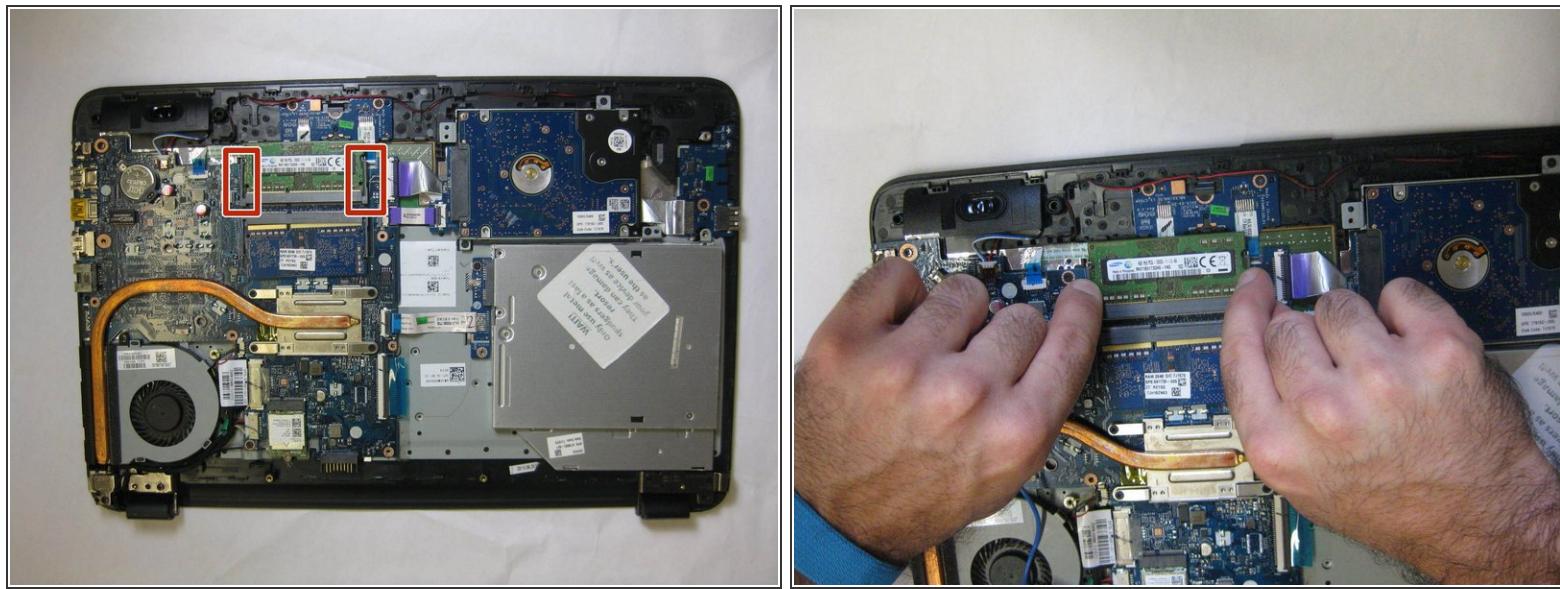
- With the same orientation as the previous step, locate the bottom left corner.
- Using a plastic opening tool, carefully pry off and remove the back panel.

## Step 8 — RAM



- With the back panel removed, orient the laptop with the fan located in the bottom left corner.
- Locate the RAM card.

## Step 9



- Using your fingers, carefully release the locking devices on both sides of the RAM card by moving them away from each other.
- *(i)* The RAM card will pop up to sit at an angle.
- Carefully remove the RAM card with the same orientation which it sits.

To reassemble your device, follow these instructions in reverse order.