



HP 15-bs168cl RAM Replacement

Use this guide to replace/upgrade the RAM on an HP 15-bs168cl laptop. This repair may be needed if your RAM is corrupted.

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INTRODUCTION

This guide will show you how to find your RAM and how to remove it properly. To determine that the RAM is the source of your issue, make sure to troubleshoot first by following the steps listed [here](#) and [here](#). To replace faulty or corrupt RAM or upgrade the RAM capacity on your laptop, follow this guide.

TOOLS:

- [Fingers](#) (1)
- [Phillips #0 Screwdriver](#) (1)
- [iFixit Opening Tools](#) (1)
- [Spudger](#) (1)

Step 1 — Battery



- Unplug your laptop from its power adapter.
- Turn the laptop over.

Step 2



- Slide the Battery lock slider to the right until you see the “Unlocked” lock symbol.

Step 3



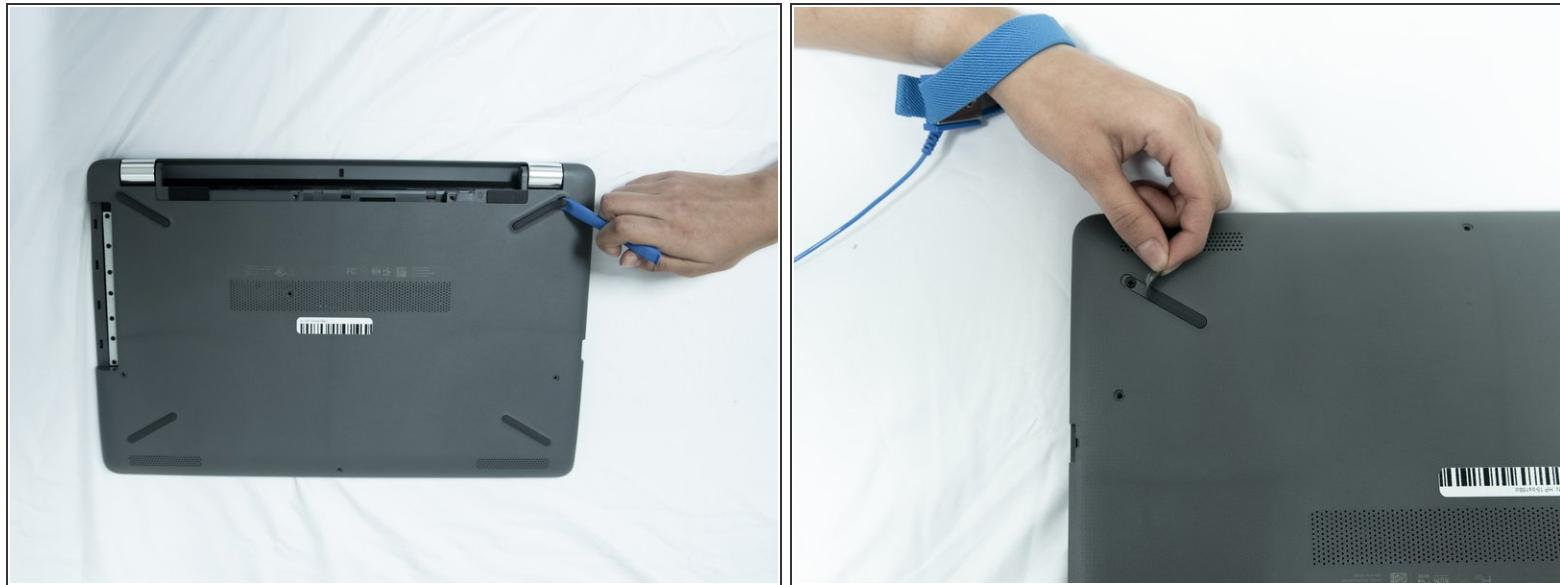
- Slide the Battery release slider towards the battery while pulling the battery out.

Step 4 — RAM



- Use a Phillips #0 screwdriver to remove the six 10.5 mm screws visible on the bottom of the laptop.

Step 5



- Carefully peel the four rubber feet off the bottom to reveal the four hidden screws.
- Use a Phillips #0 screwdriver to remove the four 10.5 mm screws.

Step 6



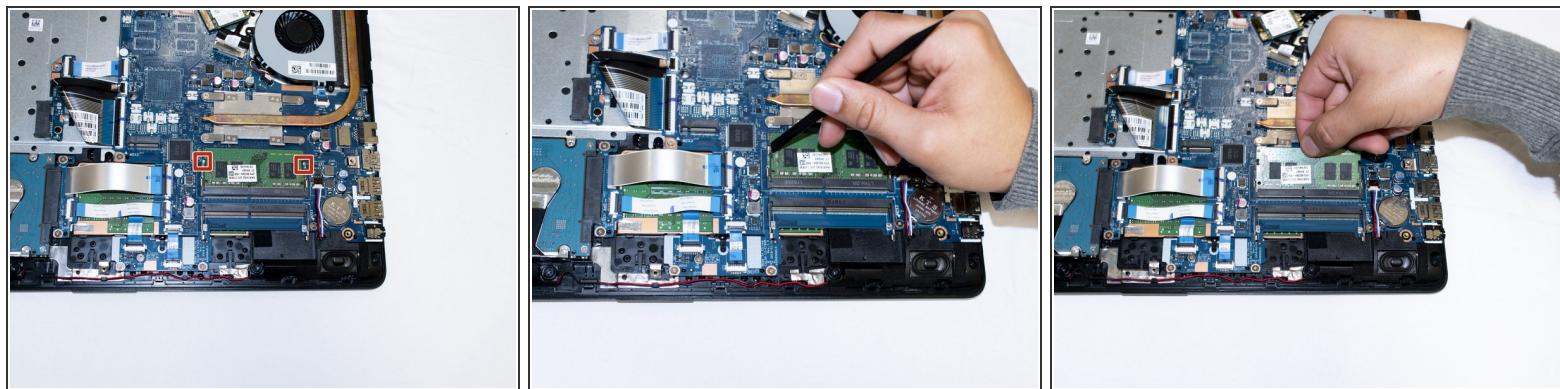
- Remove the DVD drive by carefully sliding it out.

Step 7



- Flip the laptop over and open the screen.
- Carefully use a flat plastic card to separate the bottom plastic shell from the main body of the computer. Slowly slide the plastic card around the computer in between the two halves of its casing.
- Flip the computer back over and remove the bottom plastic shell.

Step 8



- Pop out the clips on the RAM stick using a plastic spudger.
- Remove the RAM stick.

(i) To reinsert ensure the RAM stick is aligned correctly with the notch. Push down until it clicks.

To reassemble your device, follow these instructions in reverse order.

