HP 15-da0012dx RAM Replacement

How to replace the RAM in a HP 15-da0012dx.

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INTRODUCTION

If your computer experiences choppy video playback, slow boot-ups, low memory messages, or beeps and fails to boot, use this guide to remove and replace the RAM module(s). You will need a plastic opening tool and a Phillips #1 screwdriver head.

🔧 TOOLS:

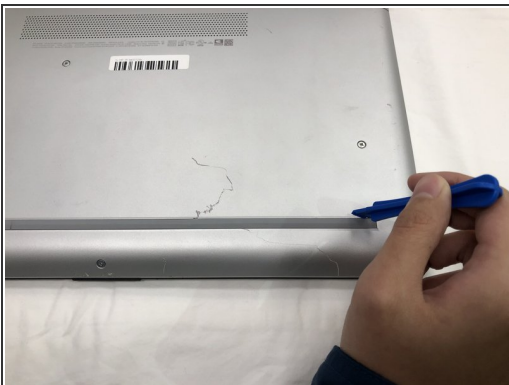- iFixit Opening Tools (1)
- Phillips #1 Screwdriver (1)

Step 1 — Battery

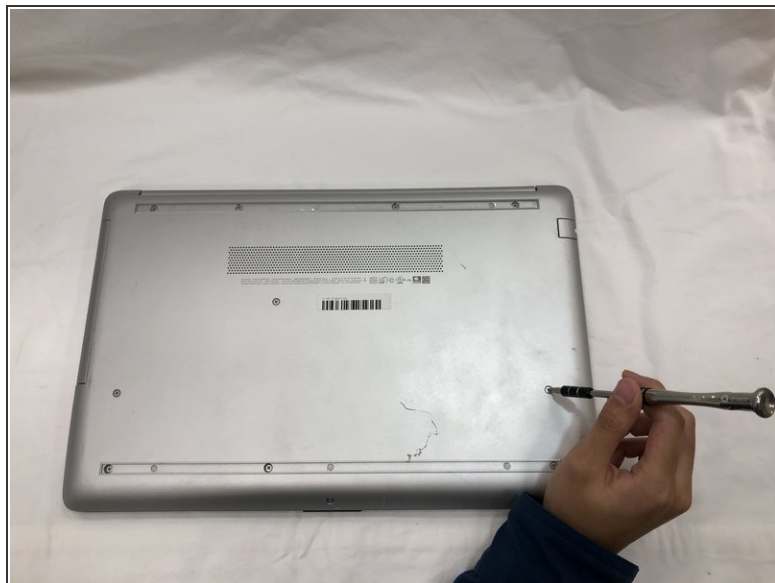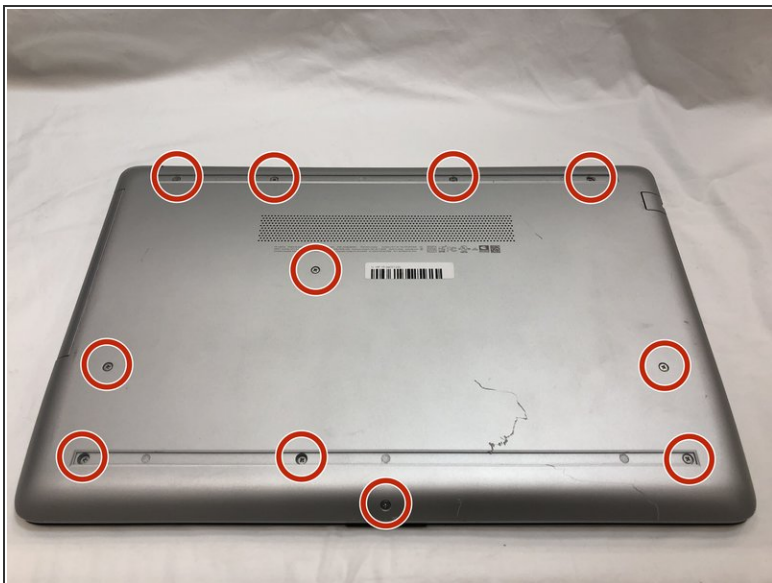⚠️ Power down your laptop before proceeding.

- Turn your laptop over so that the Laptop Identification Tag on the underside of the laptop faces the ceiling.

Step 2

- Using the plastic opening tools, peel back the plastic feet from the underside of the laptop.

Step 3

- Using a Phillips #1 screwdriver, remove the eleven 9.0 mm screws holding the back cover in place.

Step 4

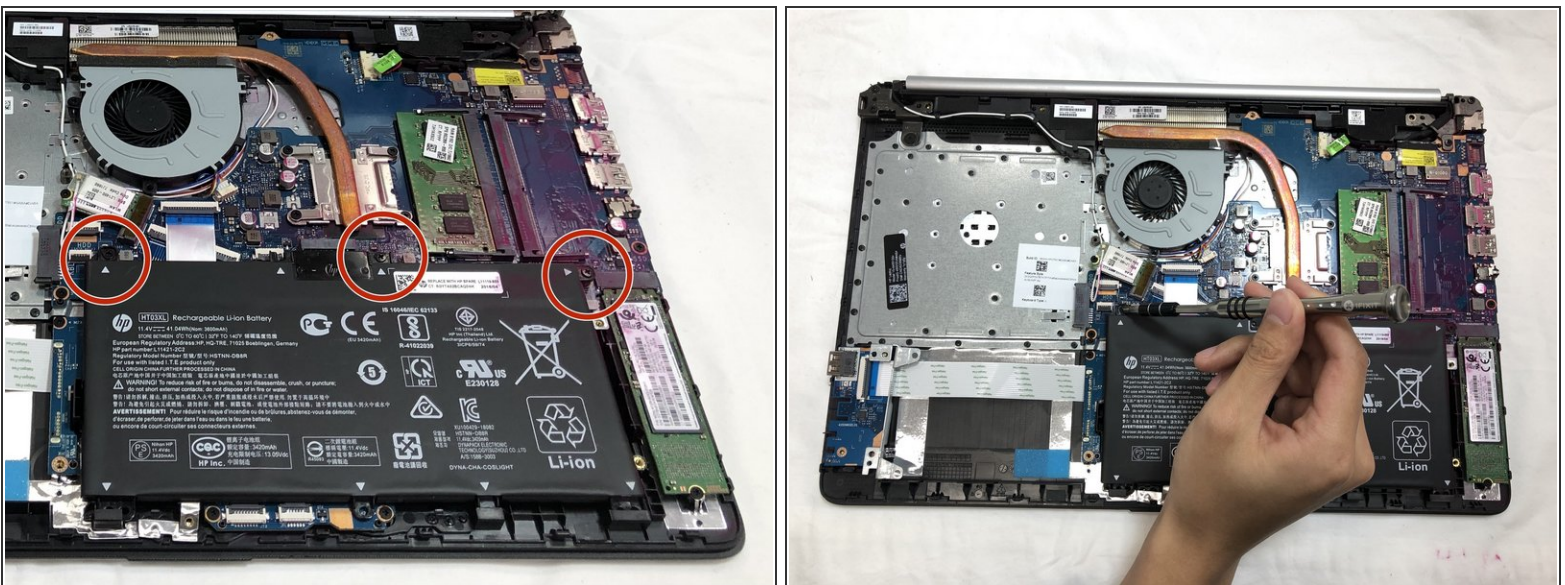- Slide the optical drive out of the computer.

Step 5

- Flip the computer over and open the screen.

- Start from a corner and run the plastic opening tools along the edge of the back cover.

- After the cover has been completely loosened around the entire perimeter, close the screen and flip the computer over.

- Gently pry back the cover starting from the middle, bottom edge.
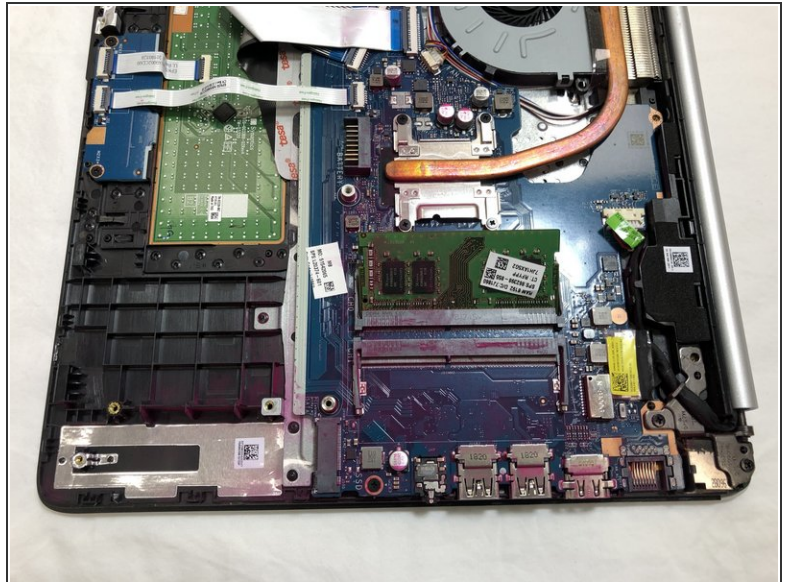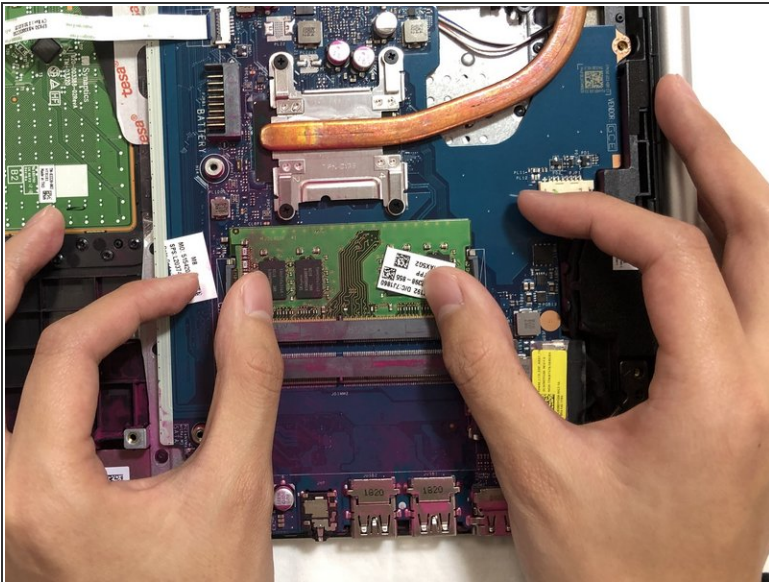
⚠ Make sure not to bend or crack the plastic cover.

Step 6

- Using the Phillips #1 screwdriver, remove the three 8.0 mm screws holding the battery in place.

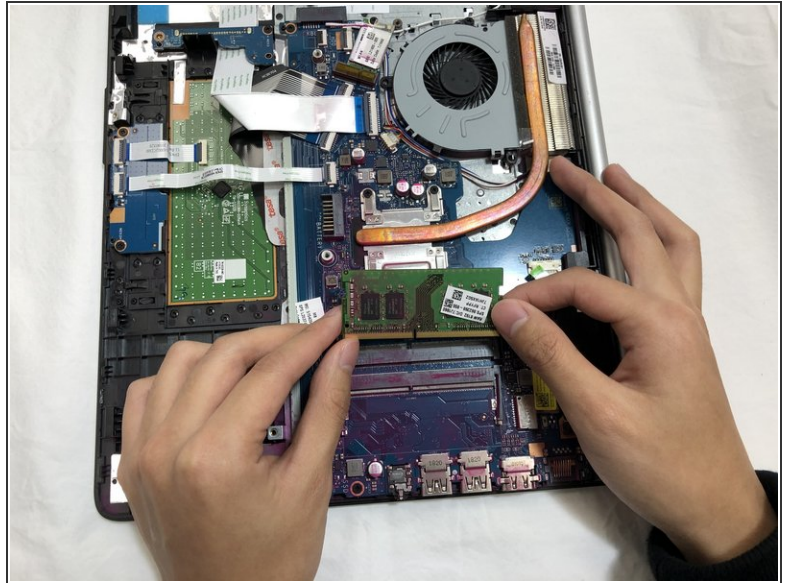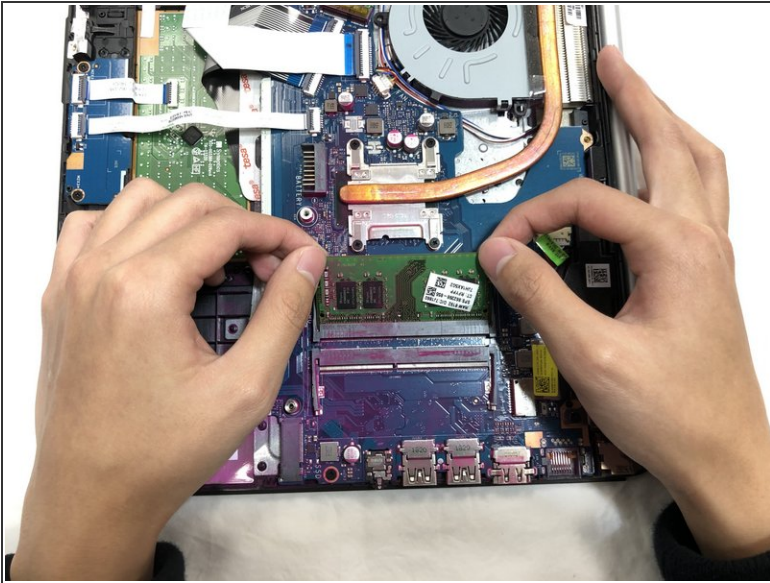This document was generated on 2019-10-10 07:38:30 PM (MST).

Step 7

- Remove the battery by tilting the top of the battery towards you and pulling the battery away from the mounting tabs.

Step 8 — RAM

- Spread the retention clips on either side of the RAM module outward until you hear a click sound.

- ⓘ The RAM module should tilt up at a 45 degree angle.

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Step 9

- Grasp the edge of the RAM module and pull it away from the slot.

- Follow Steps 8 and 9 to remove both RAM modules.

To reassemble your device, follow these instructions in reverse order.