



HP Chromebook 11 G3 Keyboard Mount Replacement

How to remove the HP Chromebook 11 G3's keyboard mount.

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INTRODUCTION

This guide walks through removing the upper case and keyboard mount. This guide requires a Phillips screwdriver, a plastic opening tool, a spudger, and tweezers.



TOOLS:

- [iFixit Opening Tools](#) (1)
- [Tweezers](#) (1)
- [Phillips #00 Screwdriver](#) (1)
- [Spudger](#) (1)



PARTS:

- [HP Chromebook 11 G3/G4 Palmrest Keyboard Assembly](#) (1)

Step 1 — Keyboard Mount



- Flip the laptop upside down so that the lid lies flat on the table.
- Remove the nine 6mm Phillips #00 screws that line the border.

Step 2



- Remove the two rubber feet closest to the hinge using tweezers.
- Remove the two 6mm Phillips #00 screws revealed under these rubber feet.
- i* The rubber feet may tear while removal; preventing this can be difficult, but it won't harm the laptop. If desired, replace these rubber feet during reassembly.

Step 3



- Flip the laptop so it is in the upright position.
- Open the lid.
- Unsnap the keyboard mount along the border of the laptop using a plastic opening tool.
- i* This may require more force than expected. Hearing loud clicks as the plastic opening tool slides along the seam is normal.

Step 4



- Tilt the keyboard mount up.
- Use a spudger to flip up the two ZIF connector retaining flaps for the ribbon cables that connect the keyboard mount to the motherboard.
- Gently remove both ribbon cables.

Step 5



- Lift the keyboard mount out of the laptop.

To reassemble your device, follow these instructions in reverse order.