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INTRODUCTION

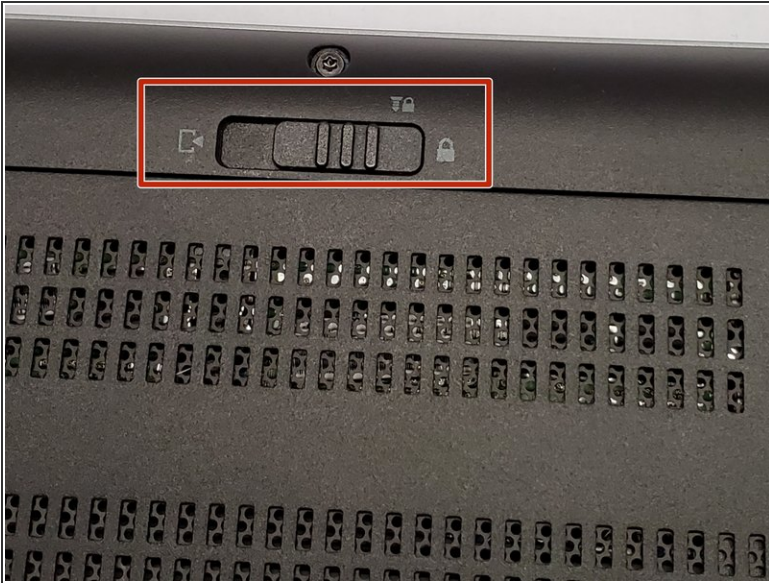
The RAM, also known as the Random Access Memory, is a hardware memory built into computers for short-term memory. If you are experiencing difficulties with web pages, folders, or programs loading extremely slow then here is the step-by-step guide to replacing the RAM storage within your HP Elitebook 820 G2. Ensure that you proceed with caution when moving the fragile chips to the side when accessing the RAM during disassembly.



TOOLS:

- [Spudger](#) (1)
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Step 1 — Back Panel



- Slide the lever firmly to the left on the back panel.
- i** Once the back panel is unlocked, there should be red showing to the right of the lever.

Step 2



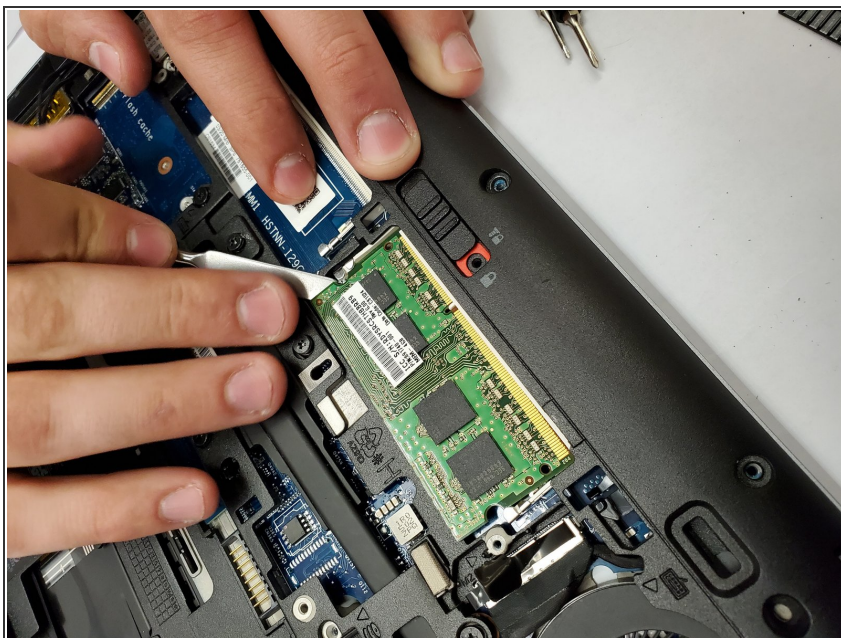
- Slide the back panel towards you.
- Lift the back panel to remove it.

Step 3 — RAM



- Undo the clips on the sides of the RAM chips by pushing them away from the RAM.
- ⚠ Too much pressure might snap the clips.

Step 4



- Once the clips are unfastened, use a plastic spudger to lightly pry up the RAM chips.
- Grab the RAM chips, remove them, and set them aside.

To reassemble your device, follow these instructions in reverse order.