



# HP Envy x360 15m-bq021dx RAM Replacement

This guide will show in detail how to replace the RAM in your HP Envy x360 15m-bq021dx.

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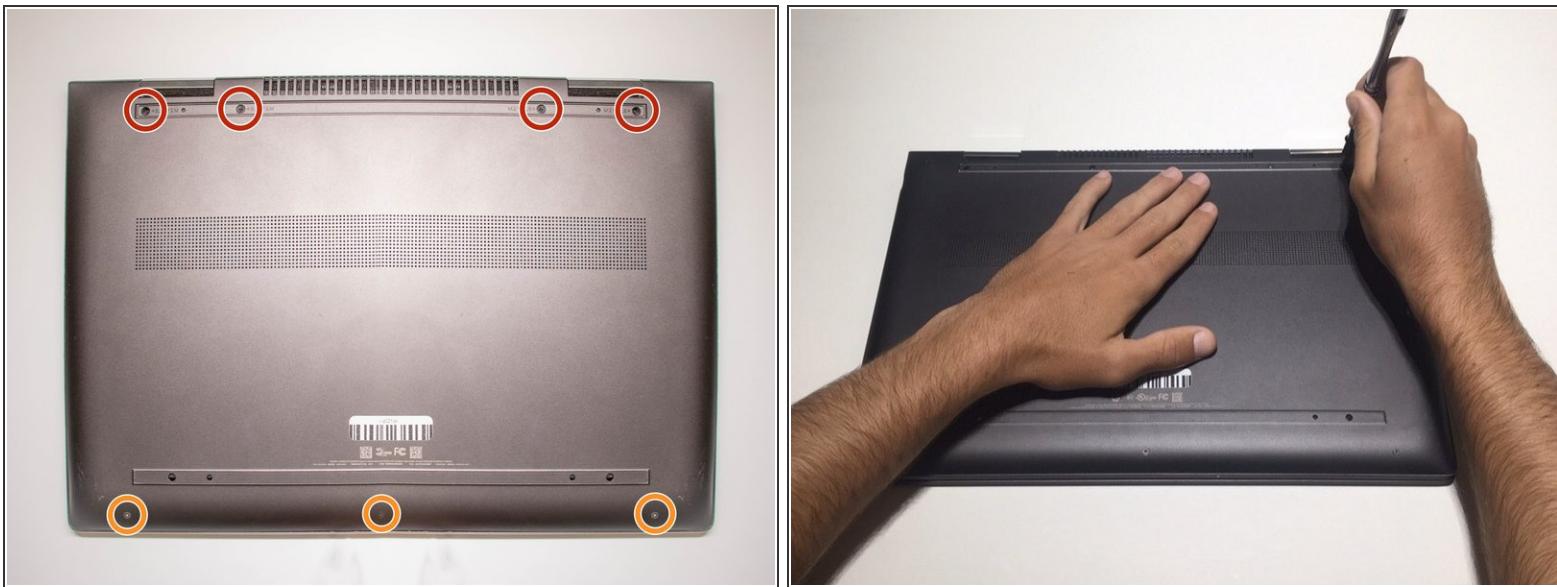
## INTRODUCTION

This guide shows how to successfully replace the RAM in a HP Envy x360 15m-bq021dx laptop.

### TOOLS:

- [Phillips #0 Screwdriver](#) (1)
- [T5 Torx Screwdriver](#) (1)
- [Spudger](#) (1)
- [Suction Handle](#) (1)

## Step 1 — Battery



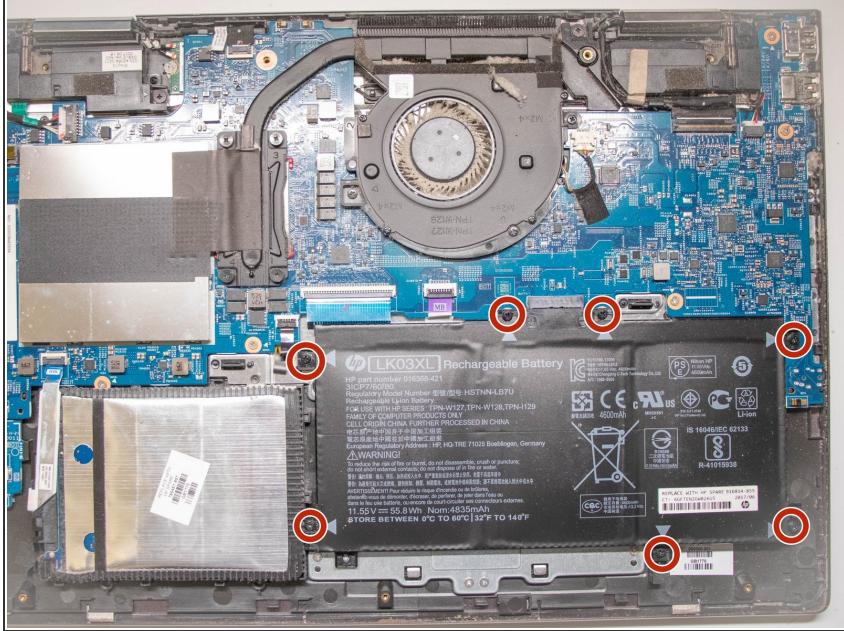
- On the back panel of the device, remove the four (4) M2.5xL6 screws at the top of the photo using a Phillips #0 screwdriver.
- Unscrew the three (3) screws at the bottom of the photo using a T5 Torx screwdriver.

## Step 2



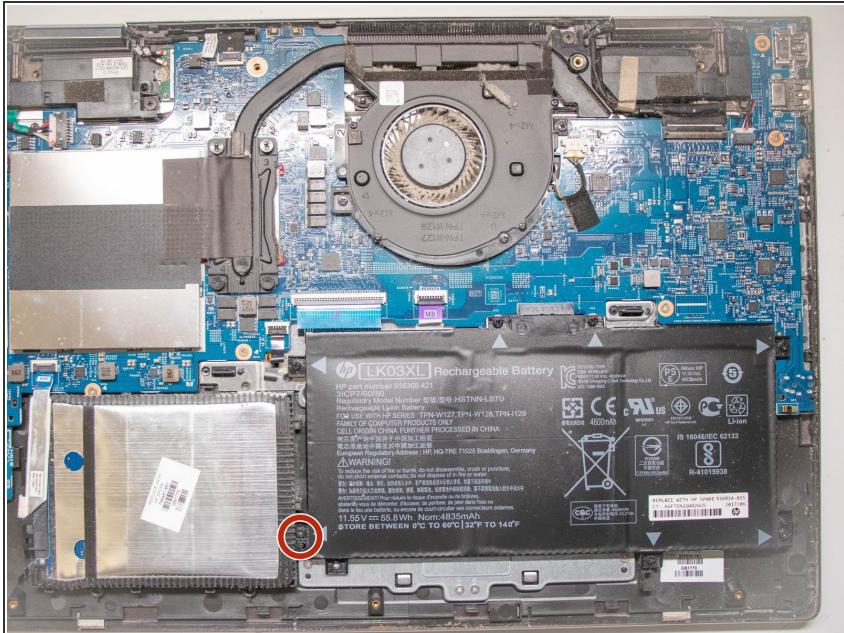
- To remove the back cover, use the black spudger to lift up on the edges of the cover.
- Use a suction cup to assist in lifting the back cover

## Step 3



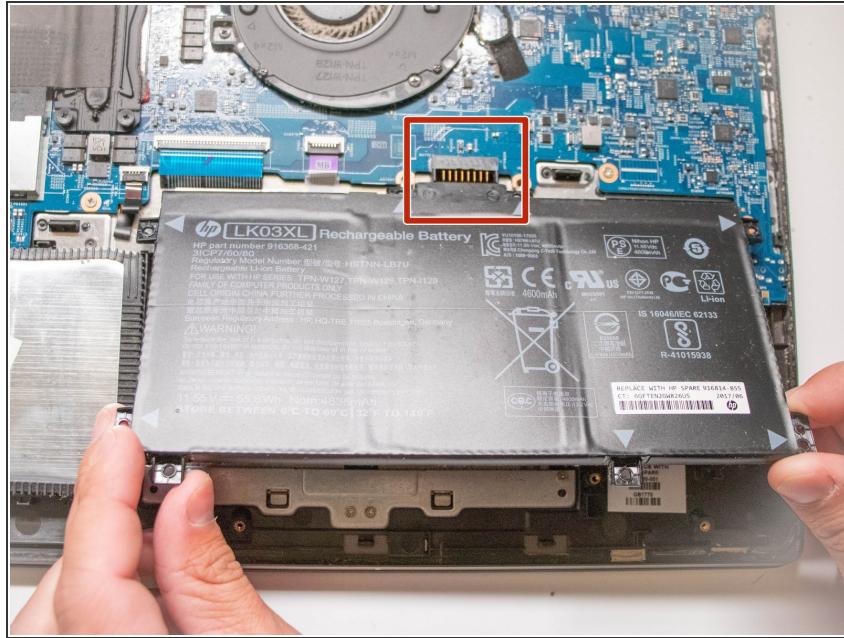
- Use the Philips #0 screwdriver to remove six (6) M2.0x3.2 screws from battery.

## Step 4



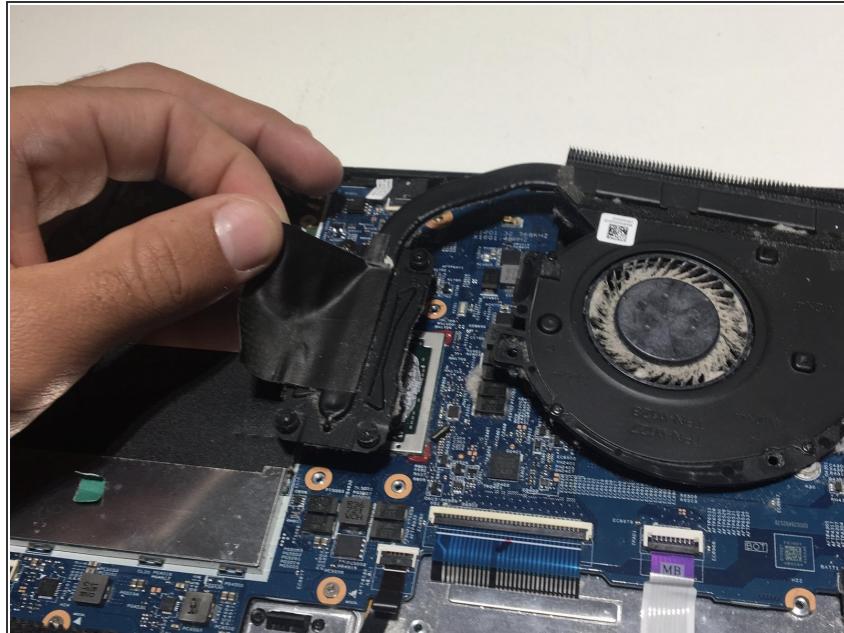
- Using the Philips #0 screwdriver, remove the final screw from the battery connected to the SSD storage unit.

## Step 5



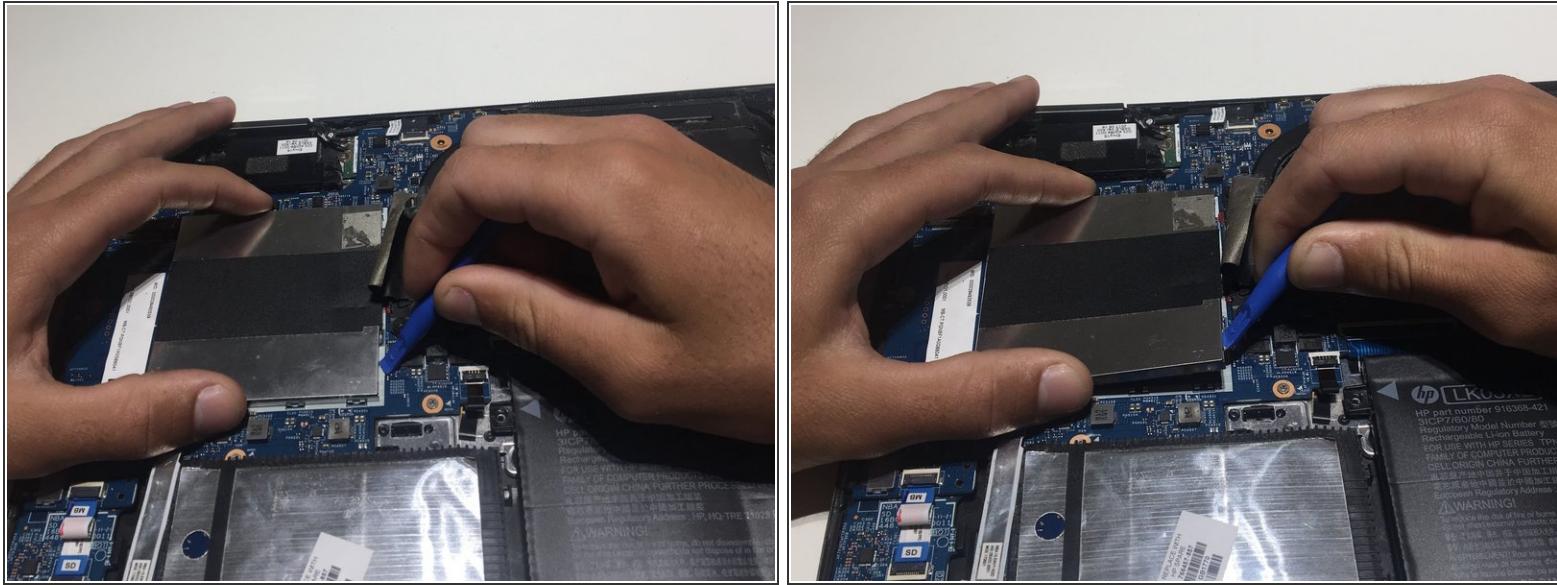
- Lift and pull the front of the battery up and out (away from the connector) to remove.

## Step 6 — RAM



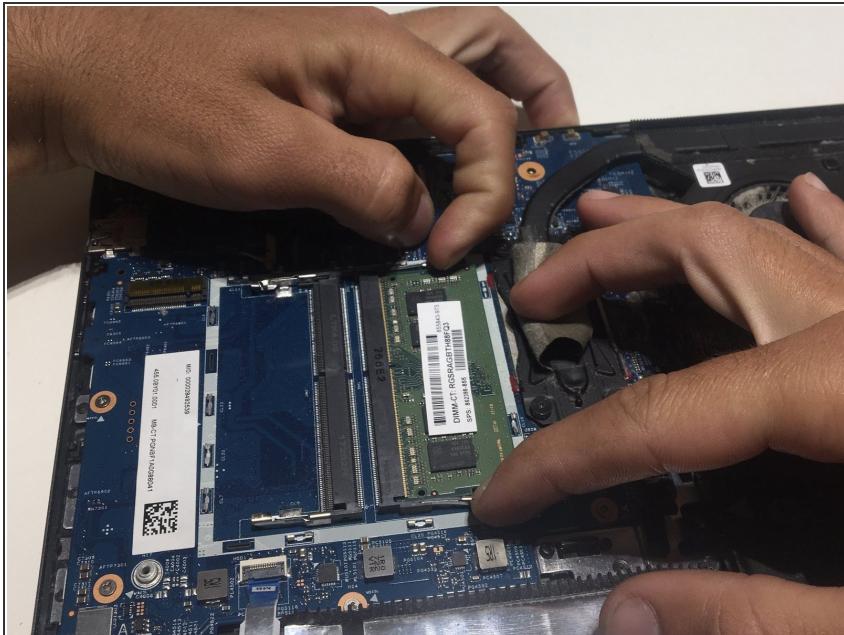
- Remove the tape near the RAM storage.

## Step 7



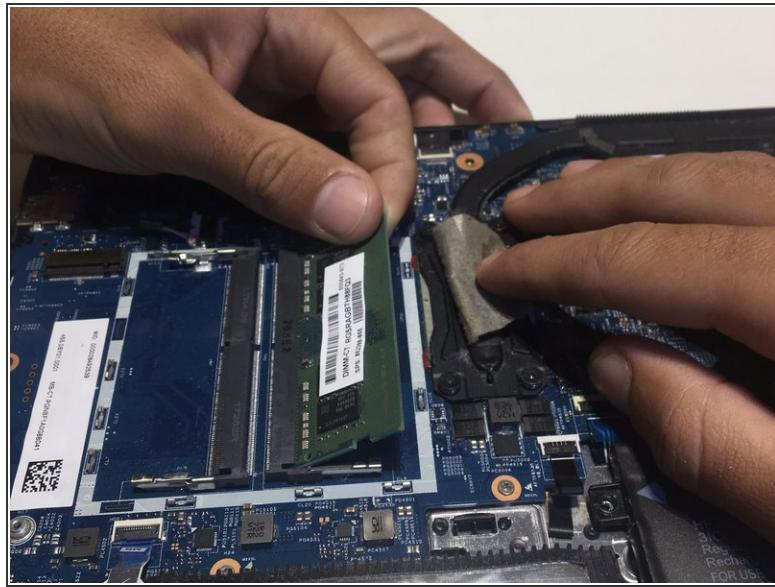
- Use a small blue opening tool to pry open the protective metal cover.

## Step 8



- Pull on the silver pins away from the RAM on both sides.

## Step 9



- Pull the RAM up and out to remove.

To reassemble your device, follow these instructions in reverse order.