



HP Envy x360 m6-aq103dx RAM Replacement

How to replace the RAM in the HP Envy x360 m6-aq103dx.

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INTRODUCTION

This is a guide to replace the RAM in the laptop. You will only need the anti-static wristband for this guide.

TOOLS:

- [Spudger](#) (1)
- [Phillips #1 Screwdriver](#) (1)
- [iFixit Opening Tools](#) (1)
- [T5 Torx Screwdriver](#) (1)

Step 1 — Bottom Cover



- Flip the laptop over to expose the underside.
- Remove the two grip pads with blue plastic opening tool by inserting the tool between the laptop and the pads and slowly lifting up.

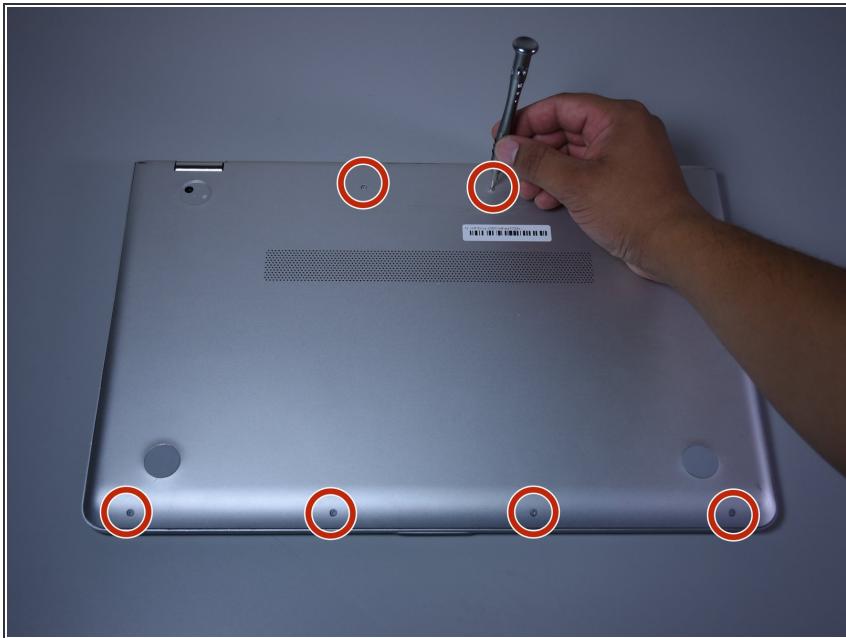
(i) The grip pads are tacky, remove slowly to avoid separating the adhesive.

Step 2



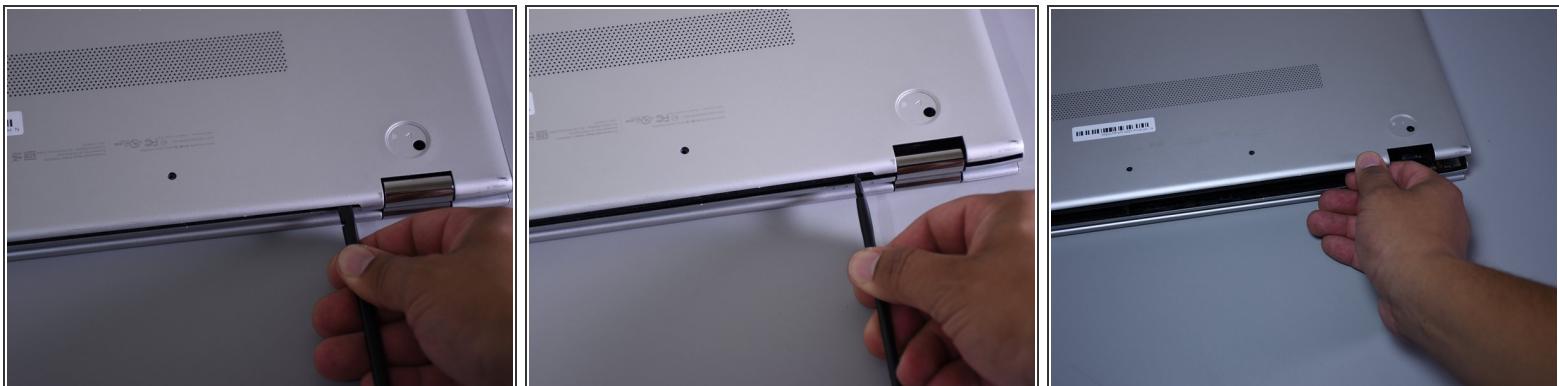
- Remove the two 8 mm Phillips Head screws that were under the grip pads using a Phillip's Head 1 Screwdriver.

Step 3



- Remove the six 5 mm Torx screws using a T5 Torx Screwdriver.

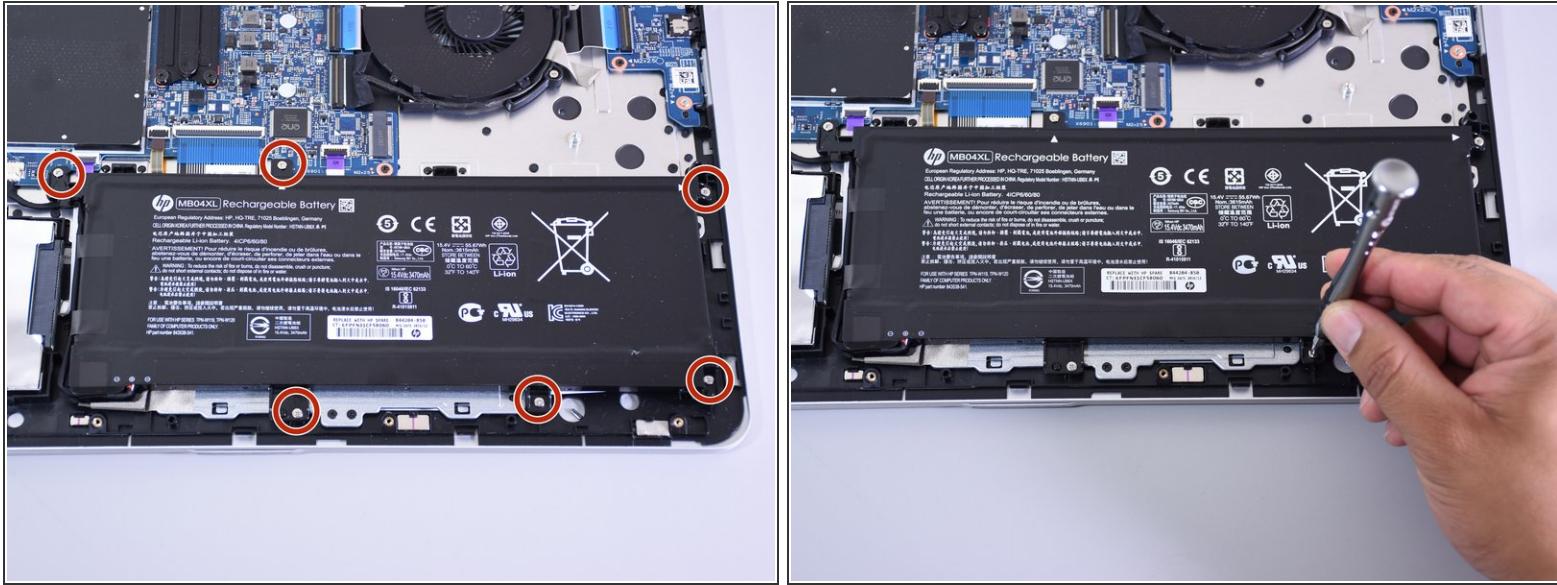
Step 4



- Use the nylon spudger to pop off the bottom cover by inserting it into the heat vent and twisting to the left or right.

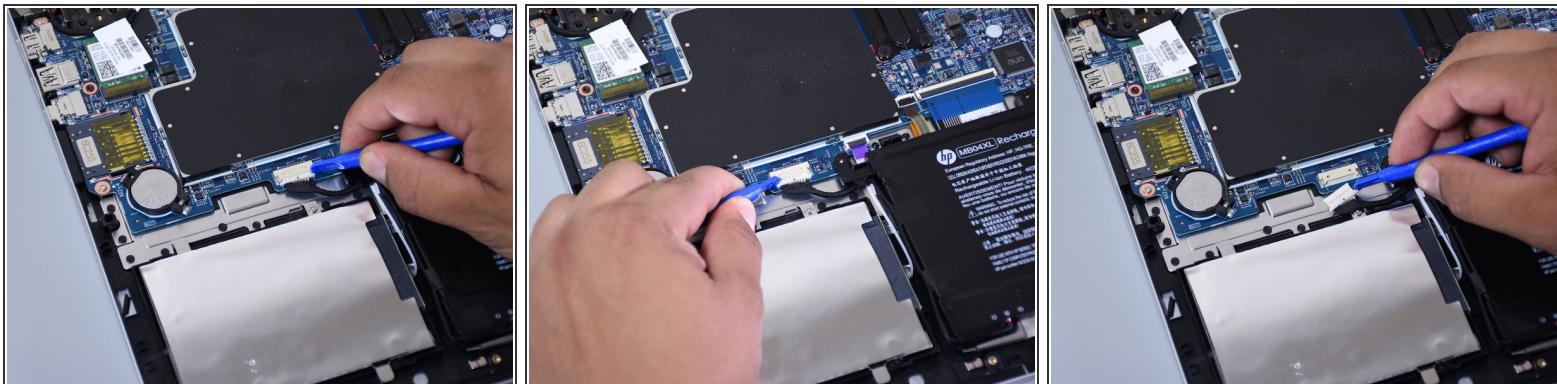
(i) You may hear a slight clicking or popping, but that is normal.

Step 5 — Battery



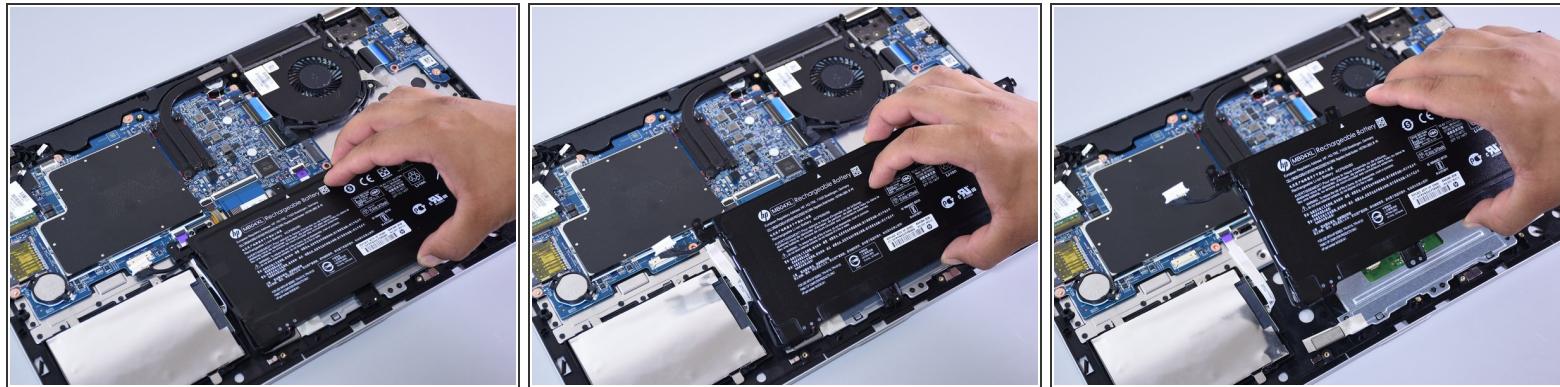
- Use the Phillips Head 1 Screwdriver to remove the six 4 mm screws.

Step 6



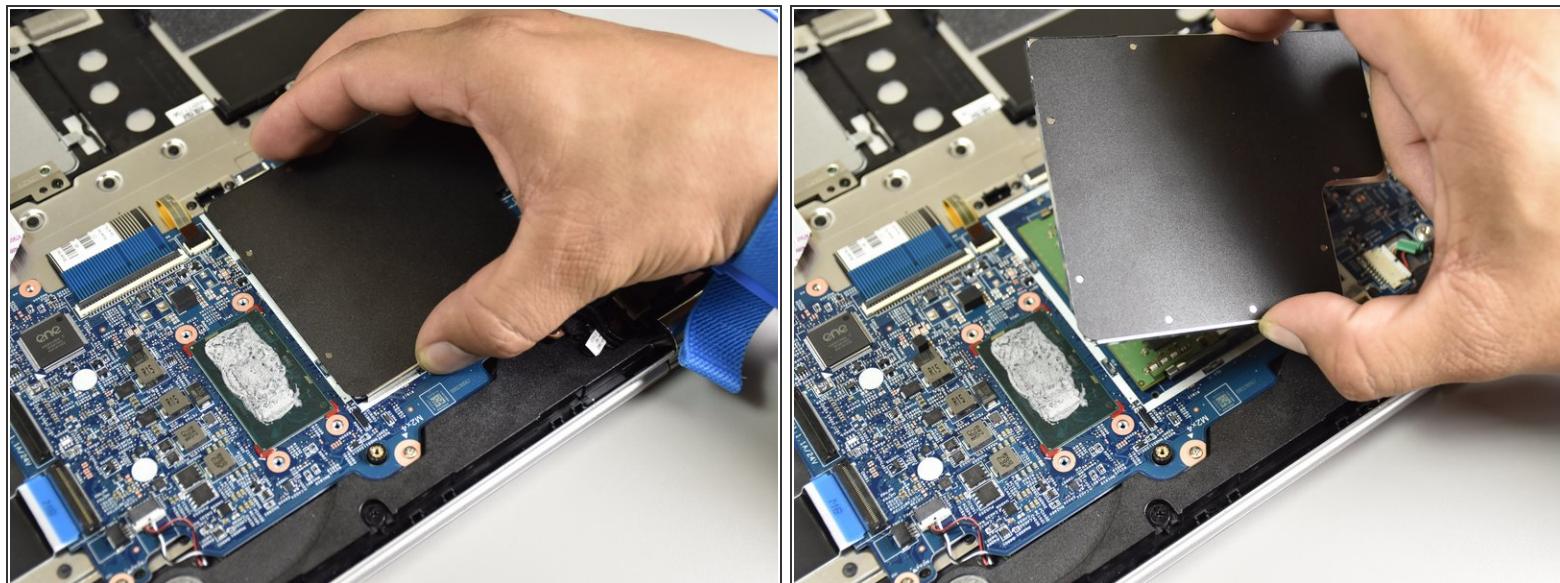
- Disconnect the battery port from the motherboard by gently lifting it on both sides with the plastic opening tool.
- Lift up the port with the tool.

Step 7



- Lift the battery out of the laptop with your hands.

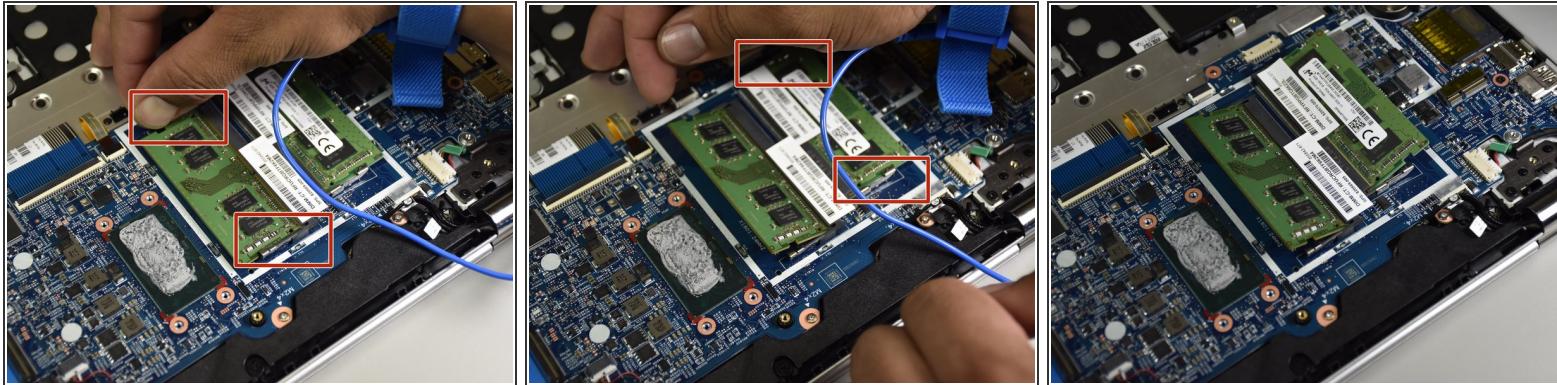
Step 8 — RAM



i Make sure you are wearing an anti-static wrist strap.

- Remove the ram's metal cover with your hand.

Step 9



- Pull the two outer pins on either side of the ram chip outward with your hands.
- *(i)* The ram chips should pop up.
- Do this for both chips.

Step 10



- Remove the chips one at a time, by sliding them towards the side of the computer they are pointing towards.

To reassemble your device, follow these instructions in reverse order.