



# HP G72 Memory Module Replacement

Straight forward task with no surprises. Only requires a single tool, the screws on the cover are captive screws, meaning they will only loosen but not come out of the cover.

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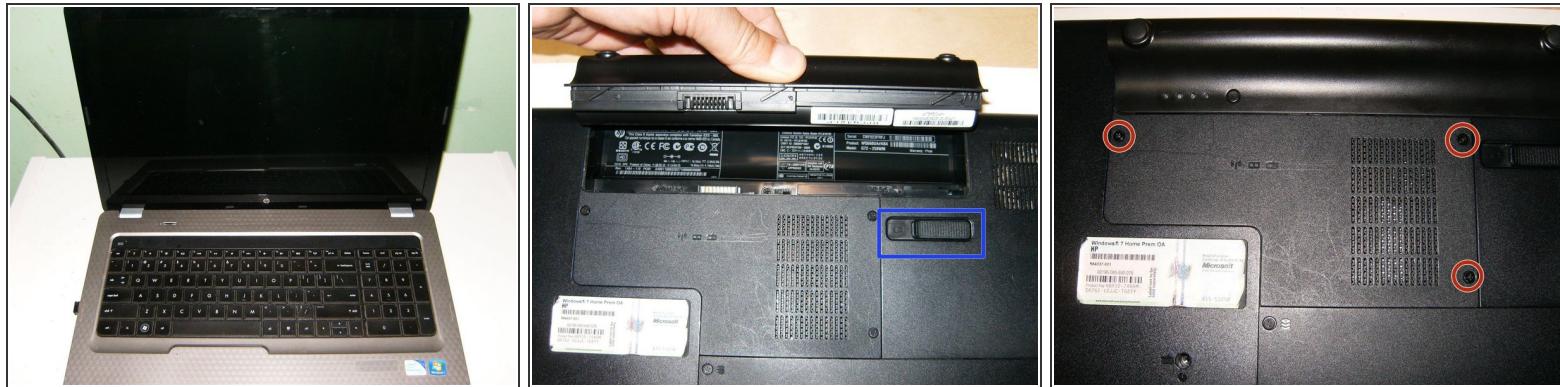
## INTRODUCTION

To work on this laptop, or any other device, it is important to shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn on the computer, and then shut it down through the operating system. Disconnect all external devices connected to the computer. Disconnect the power from the computer by first disconnecting the power cord from the AC outlet and then disconnecting the AC adapter from the computer. Memory module had failed and needed to be replaced.

### TOOLS:

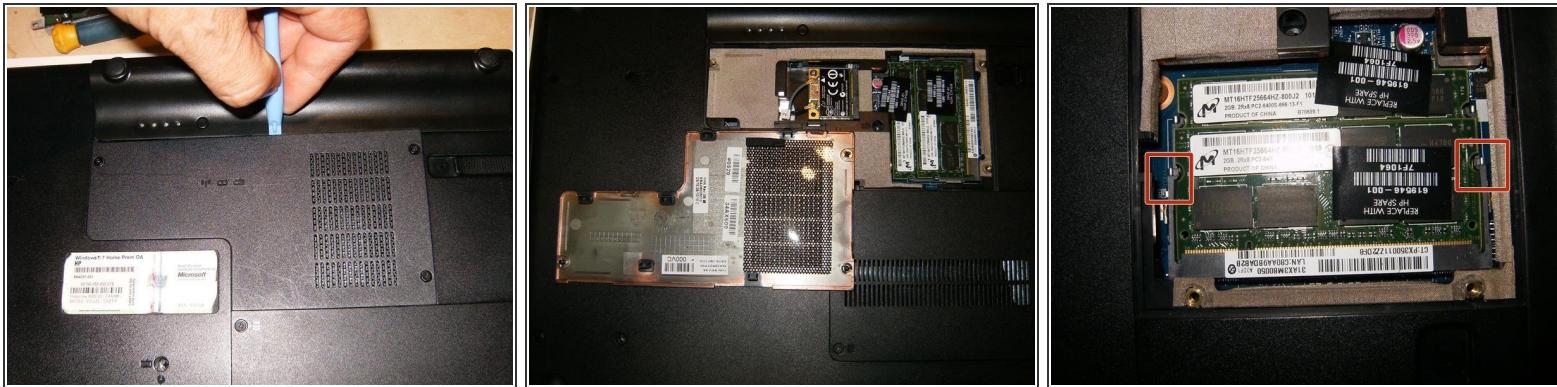
- Phillips #0 Screwdriver (1)

## Step 1 — Memory Module



- Shut down the computer. Disconnect all external devices connected to the computer. Disconnect the power from the computer by first disconnecting the power cord from the AC outlet and then disconnecting the AC adapter from the computer.
- Turn the computer so that it faces upside down. Position the computer with the front toward you.
- Slide the battery release latch to release the battery. Pivot the battery to remove it.
- Loosen the three Phillips M2.5×6.0 captive screws that secure the memory module compartment cover.

## Step 2



- Use a plastic opening tool (or equivalent) to lift the back side of the cover. Small tabs hold the cover in place. Firmly pull up on the cover to release the tabs.
- Remove the cover
- Spread the retaining tabs on each side of the memory module slot to release the memory module. Remove the module as needed

To reassemble your device, follow these instructions in reverse order.