



# HP Pavilion 11 x360 Keyboard Replacement

If your keyboard is not responding, use this guide to replace it.

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# INTRODUCTION

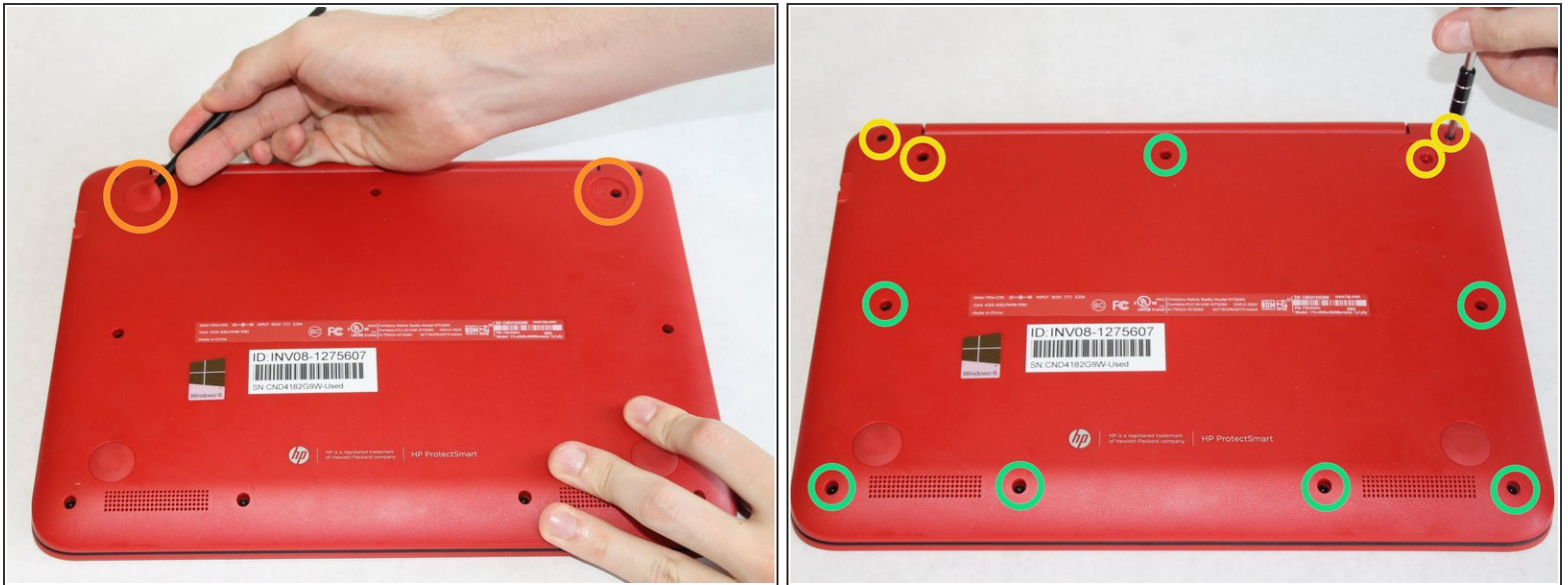
Make sure your device is completely powered off and unplugged from any power source before beginning.



## TOOLS:

- [Phillips #0 Screwdriver](#) (1)
  - [iFixit Opening Tools](#) (1)
  - [Spudger](#) (1)
-

## Step 1 — Remove Screws



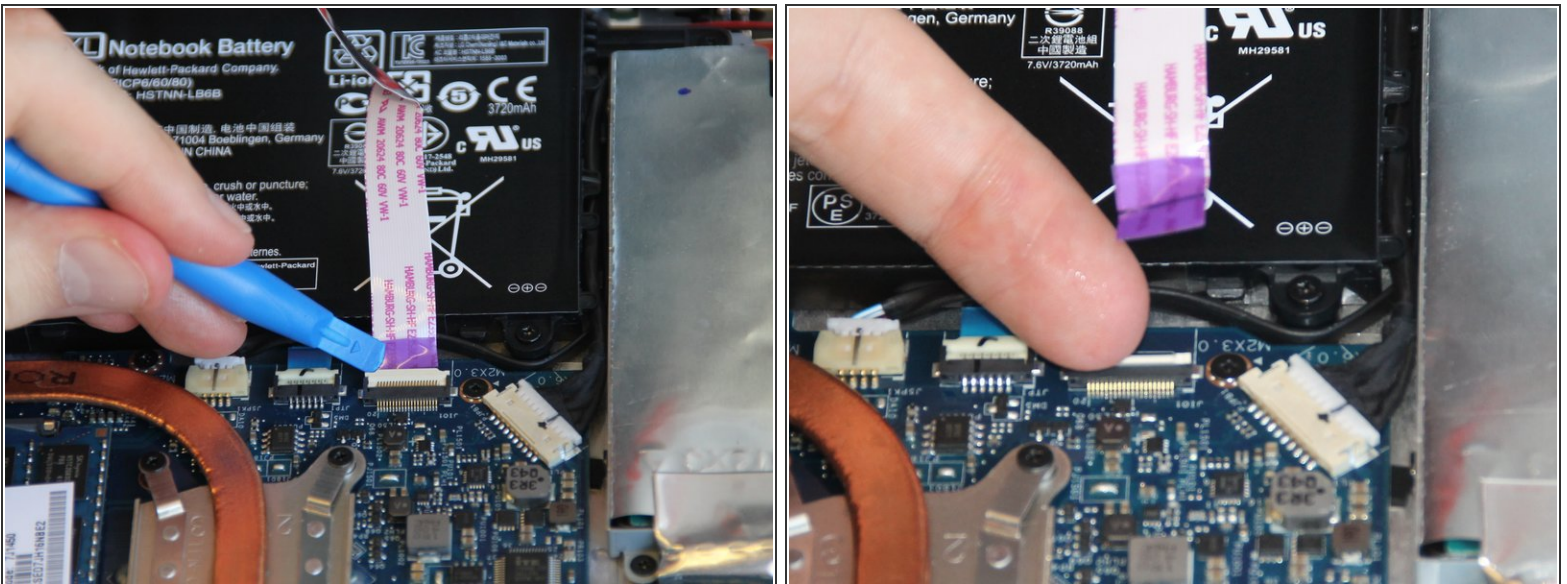
- Use the spudger to pry off the two rubber feet near the hinge of the laptop. This will reveal two hidden 9mm screws.
- You must remove eleven screws.
  - Four 9mm screws with the PH0 screwdriver.
  - Seven 6mm screws with the PH0 screwdriver.

## Step 2 — Remove Backing



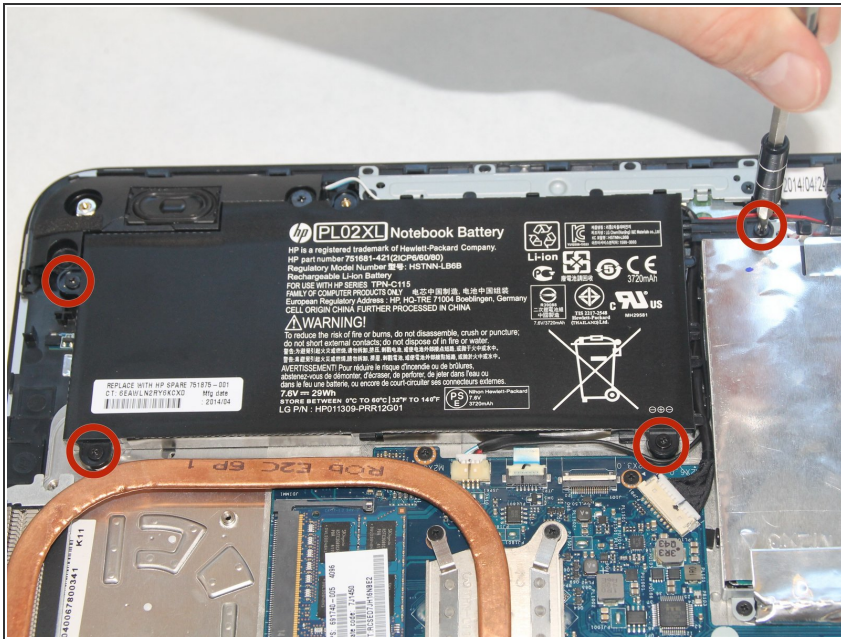
- Use the spudger to pry the corners of the laptop near the display hinges.
  - Pry around the seam of the laptop with the plastic opening tool until the backing begins to pull apart.
- ⚠ When you lift the bottom cover, there is a cable connected between the motherboard and the bottom cover. Be careful not to pull the cable loose!

## Step 3 — Detach Cable



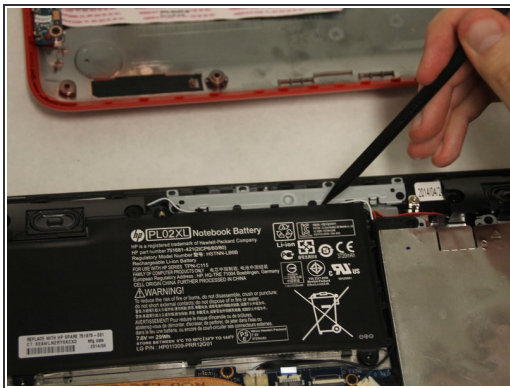
- Use the plastic opening tool to lift the white tab up at the connection.
- Pull the cable outwards.

## Step 4 — Battery



- Remove the four 6mm screws from the battery with the PH0 screwdriver.

## Step 5



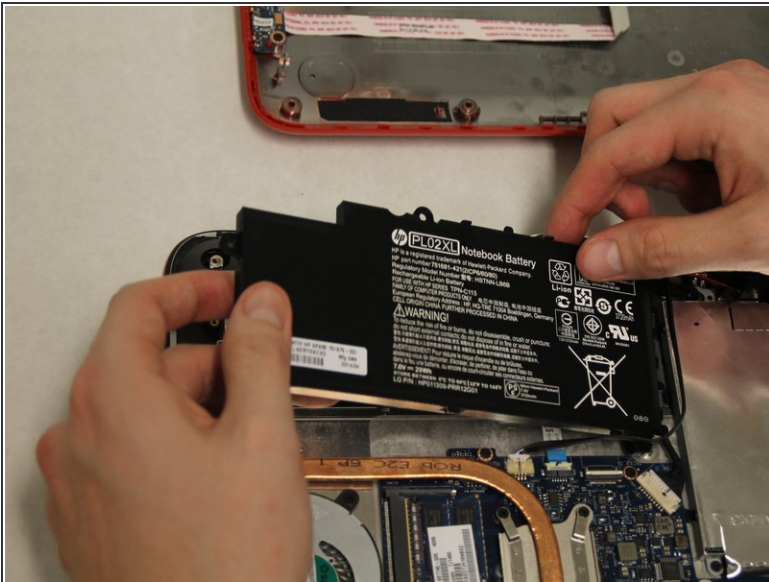
- Use the spudger to pry up the blue/white speaker wires that are routed beside the battery.

## Step 6



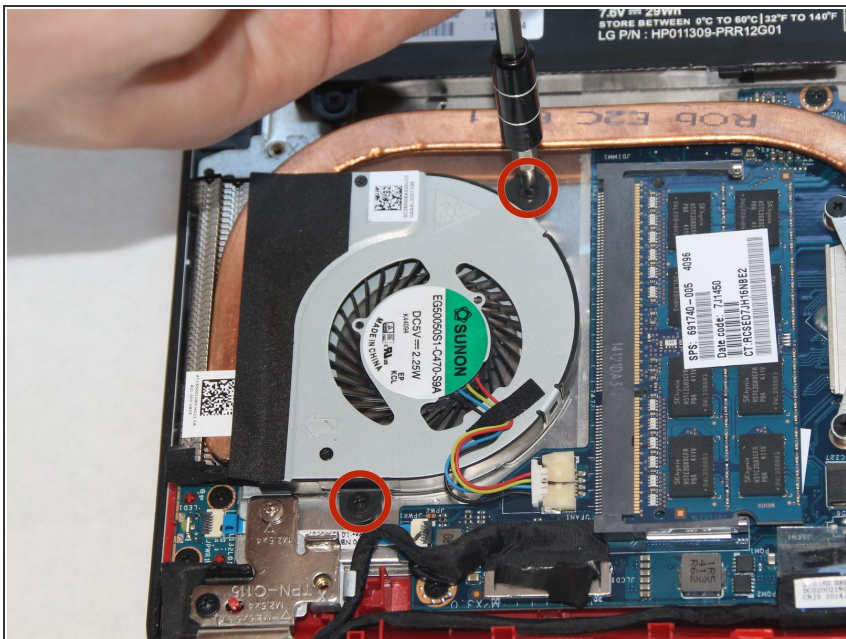
- Remove the battery cable from the motherboard by gently pulling out on the black part of the cable closest to the white tab.

## Step 7



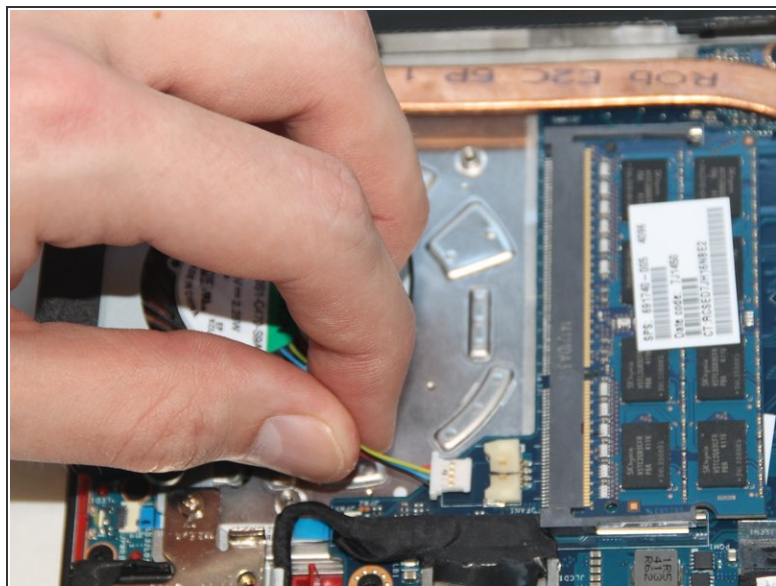
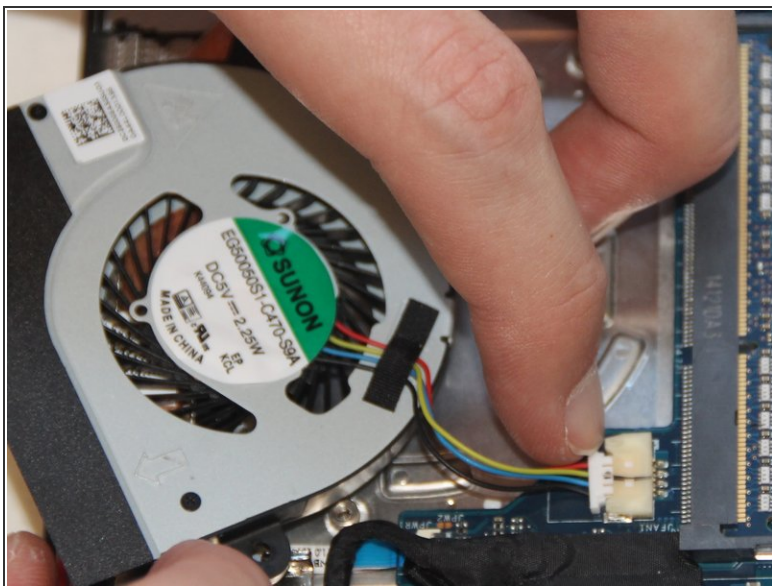
- Remove the battery.

## Step 8 — Remove Screws



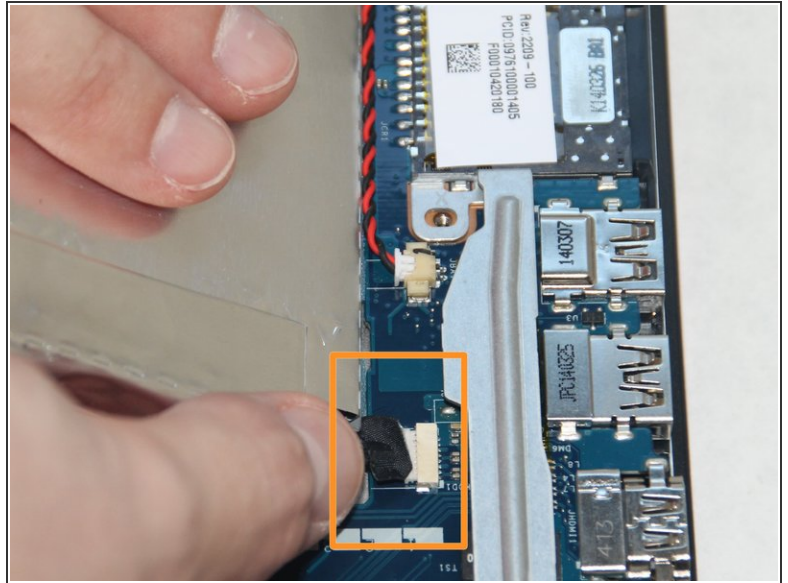
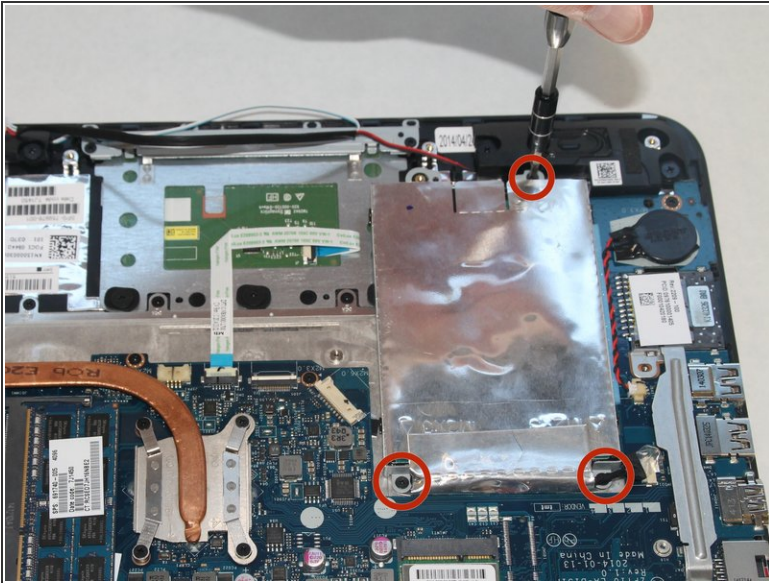
- Remove the two 3mm screws with the PH0 screwdriver.

## Step 9 — Disconnect Cable



- Use your fingernails to slowly loosen the fan connection cable.
- After the cable is slightly pulled from the connection, grab the cable and pull it outwards.

## Step 10 — Remove Hard Drive



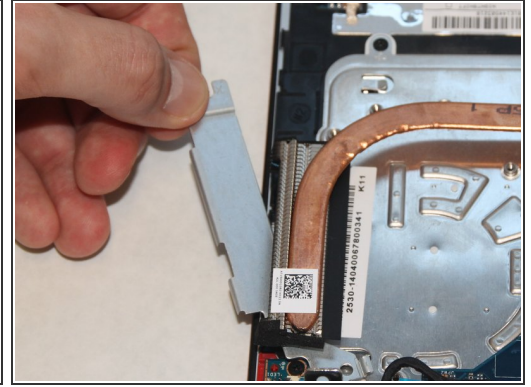
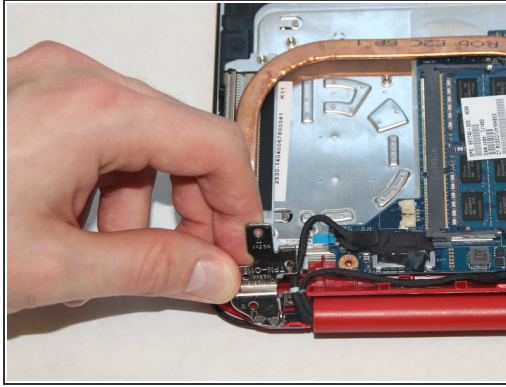
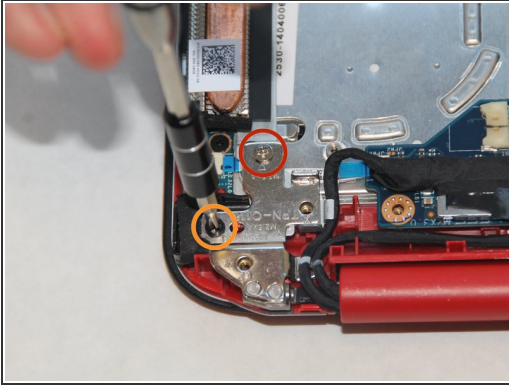
- Remove the three 3mm screws using the PH0 screwdriver.
- Pull the hard drive slightly away from the connection to easily disconnect the hard drive cable from the motherboard.
- Remove the hard drive.

## Step 11



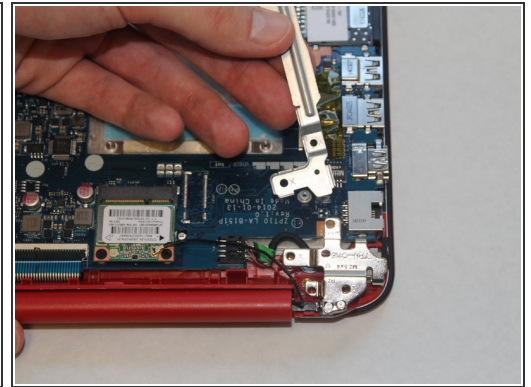
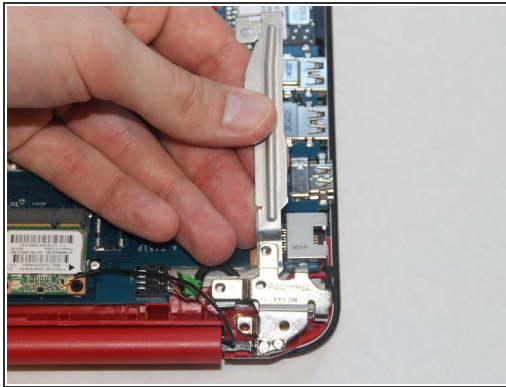
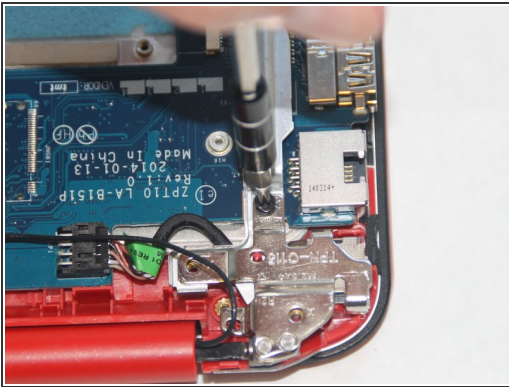
- Remove the four 3mm screws using the PH0 screwdriver.

## Step 12



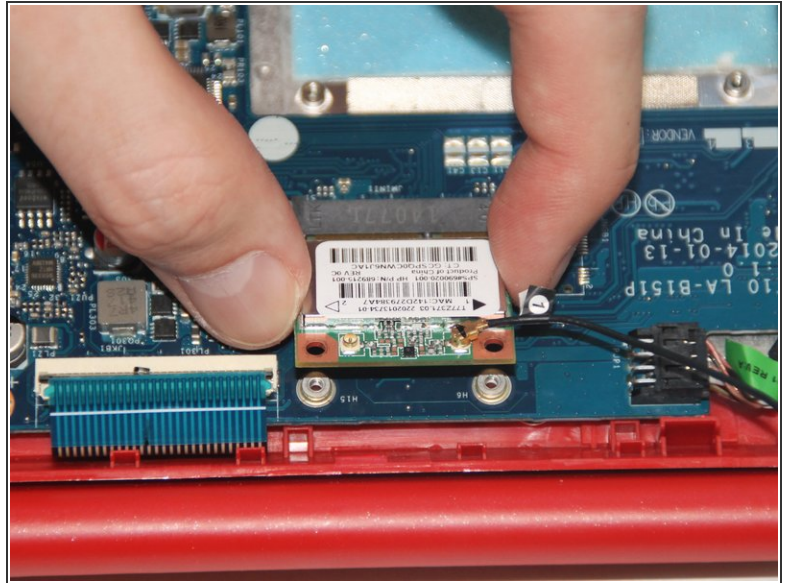
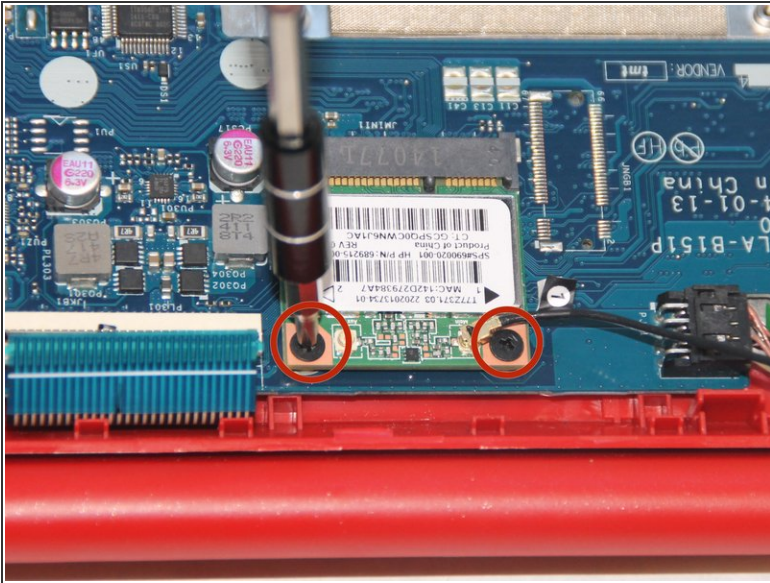
- Remove the two screws from the metal hinge on the power button side using the PH0 screwdriver.
  - One silver 4mm screw
  - One black 5mm screw
- Lift up the hinge to remove the metal bracket underneath.

## Step 13



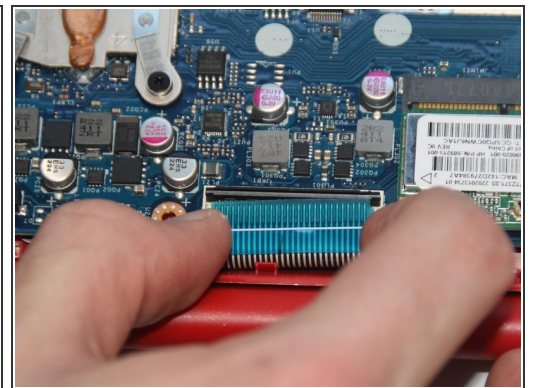
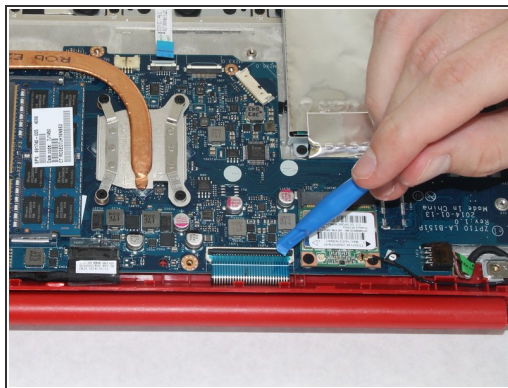
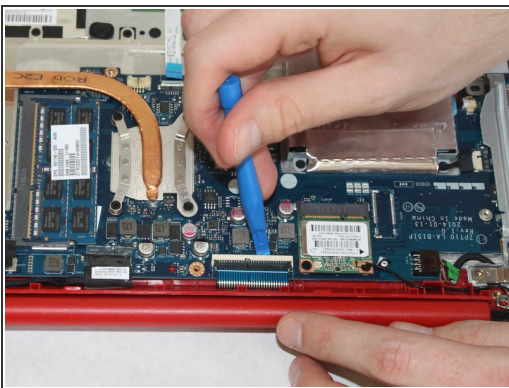
- Remove one 3mm screw using the PH0 screwdriver from the metal hinge located on the power connector side of the computer.
- Lift up the hinge with some force to remove the metal bracket underneath.

## Step 14 — Disconnect the Wireless Card



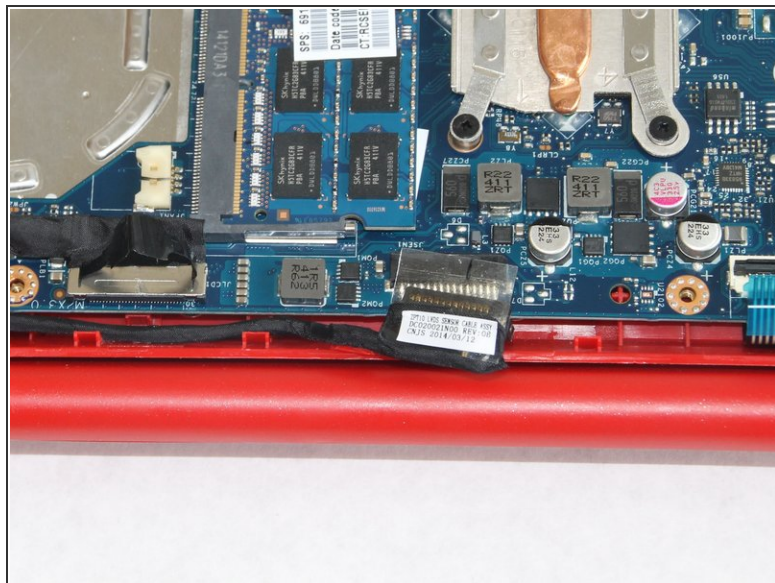
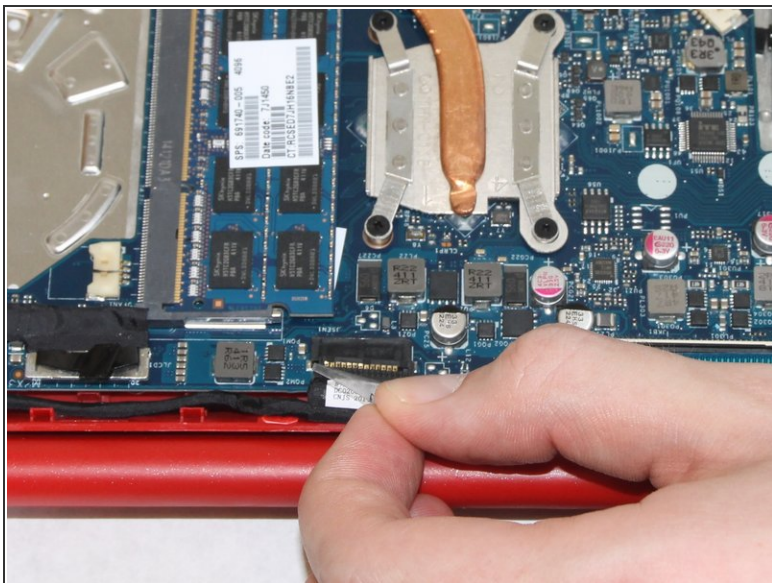
- Unscrew the two 3mm screws with the PH0 screwdriver.
- Pull the wireless card out of its port to disconnect it from the motherboard.

## Step 15 — Disconnect Keyboard Cable



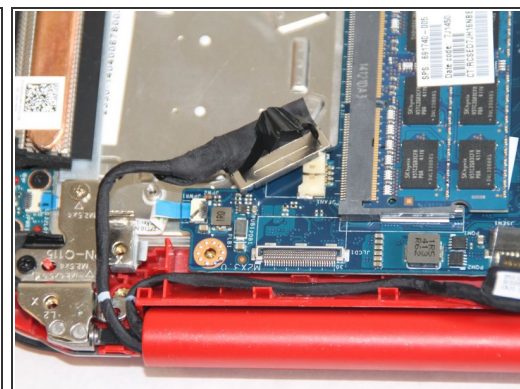
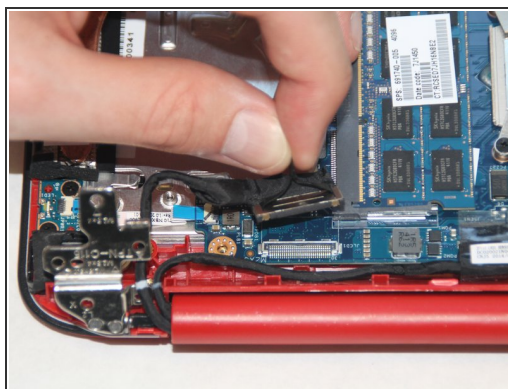
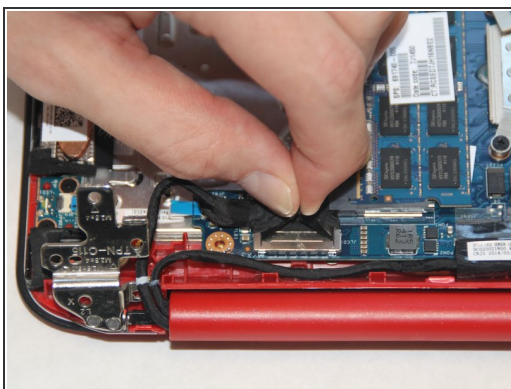
- Push the black tab away from the hinge of the laptop.
- After the black tab has been flipped, pull out the blue cable to disconnect the keyboard cable.

## Step 16 — Disconnect the Webcam Cable



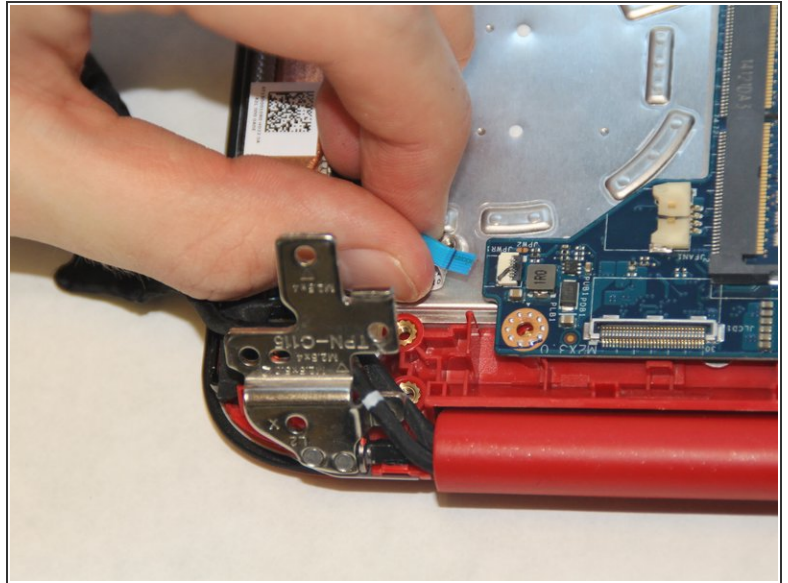
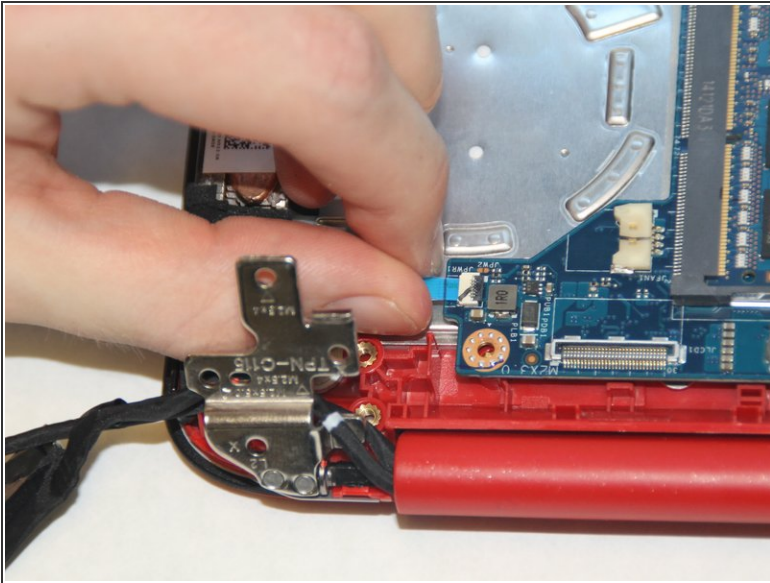
- Pull horizontally toward the hinge of the laptop to disconnect the webcam cable.

## Step 17 — Disconnect Display Cable



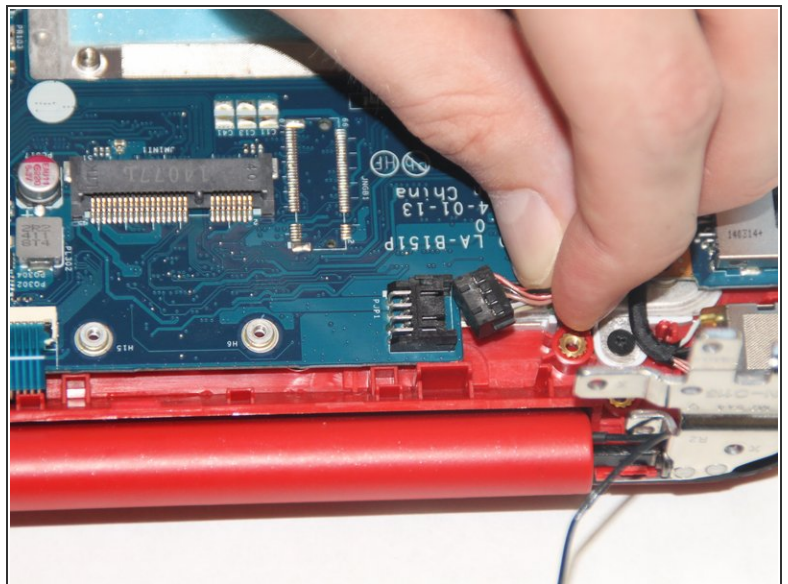
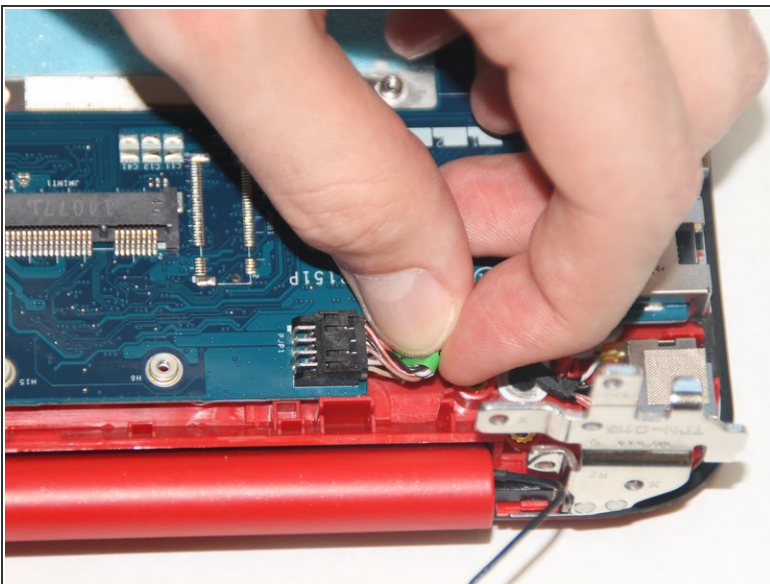
- Pull up on the black tabs to disconnect the display cable.

## Step 18 — Disconnect Power Button Board



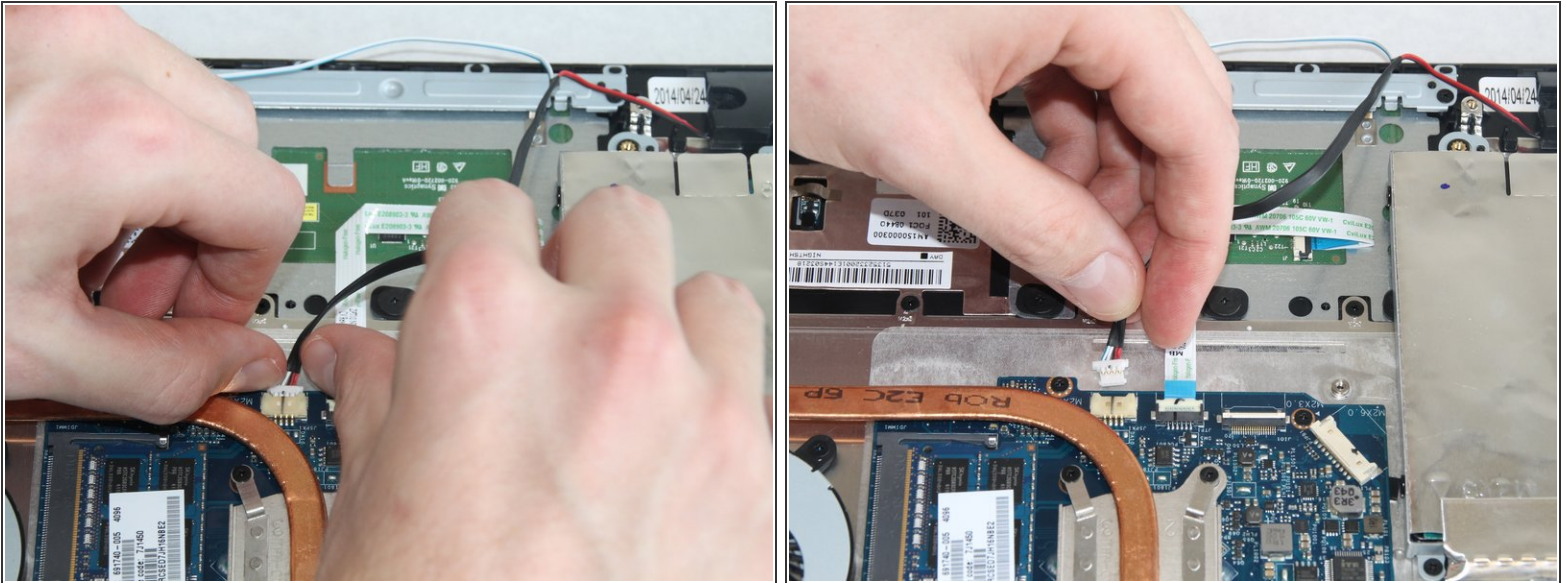
- Pull the cable horizontally away from the motherboard to disconnect the power button board cable.

## Step 19 — Disconnect the Power Connector Cable



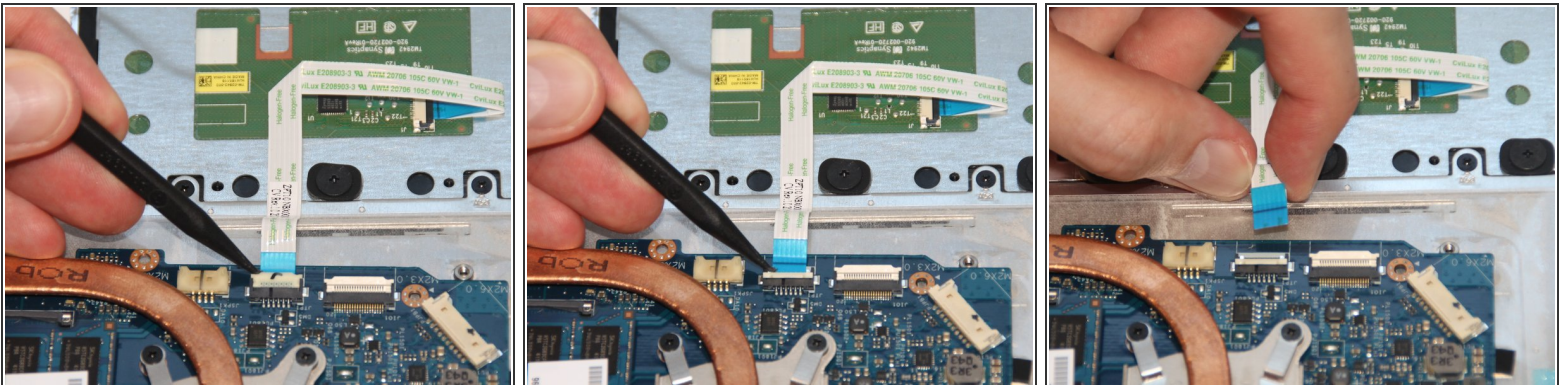
- Pull the cable horizontally away from the motherboard to disconnect the power connector cable.

## Step 20 — Disconnect Speaker Cable



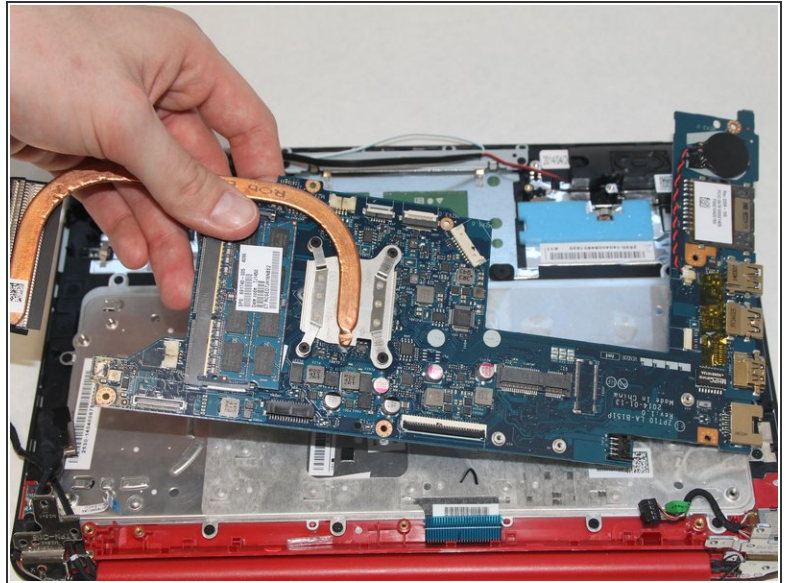
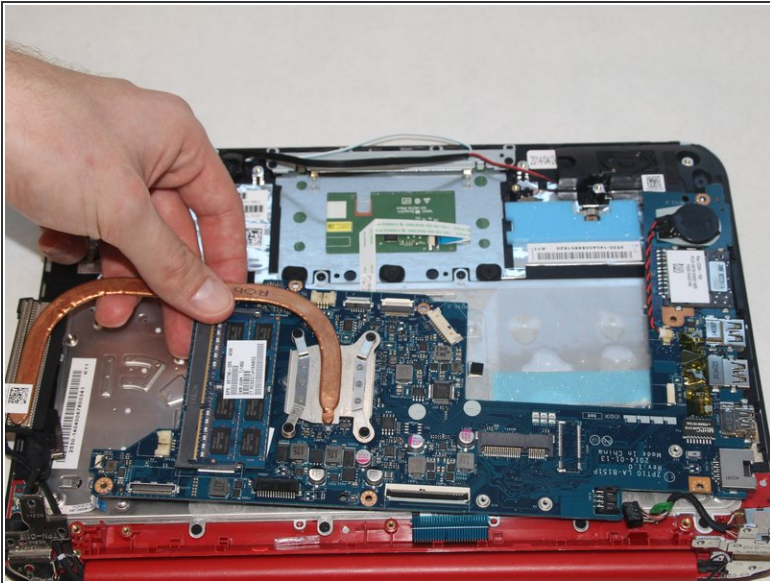
- Pull the cable horizontally away from the motherboard to disconnect the speaker cable.

## Step 21 — Remove Touch Pad Cable



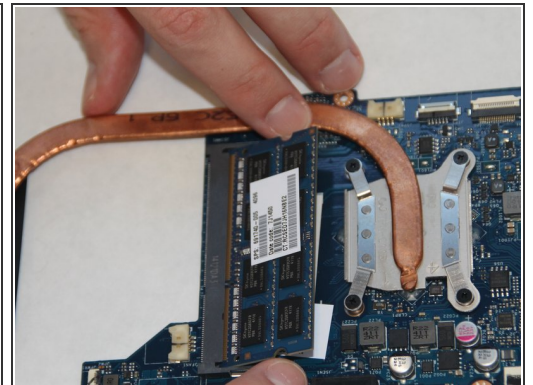
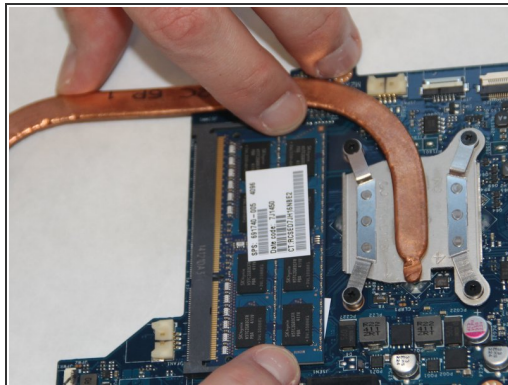
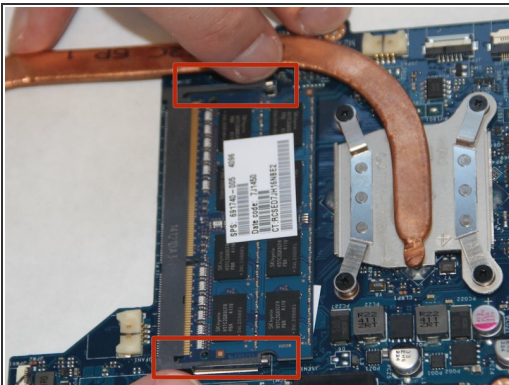
- Push the white tab up toward the hinge of the laptop.
- Disconnect touch pad cable by pulling up and away from the motherboard.

## Step 22



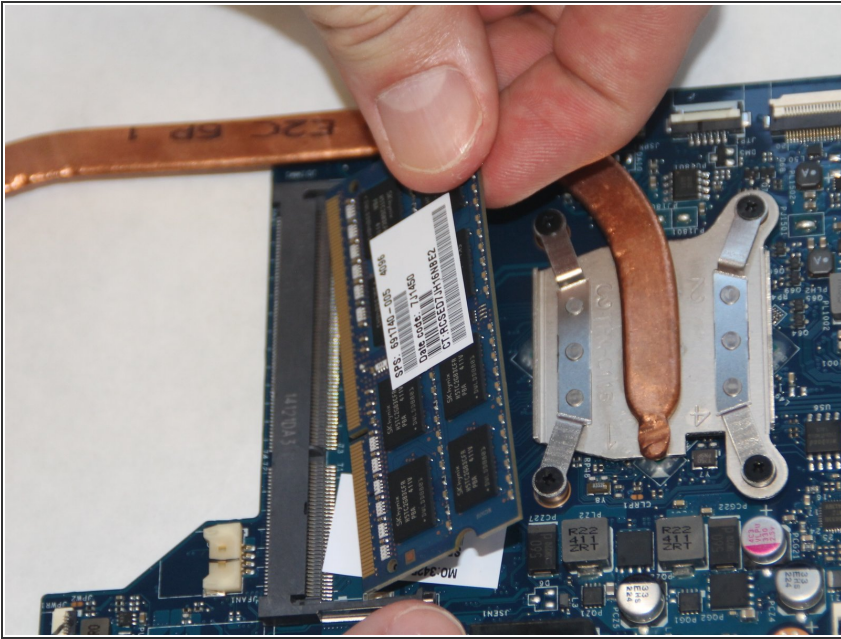
- Lift up to remove the motherboard.

## Step 23



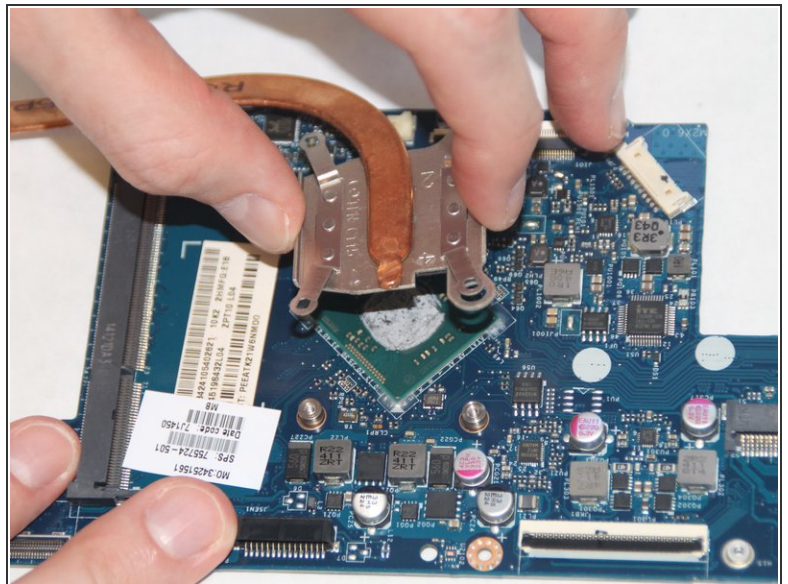
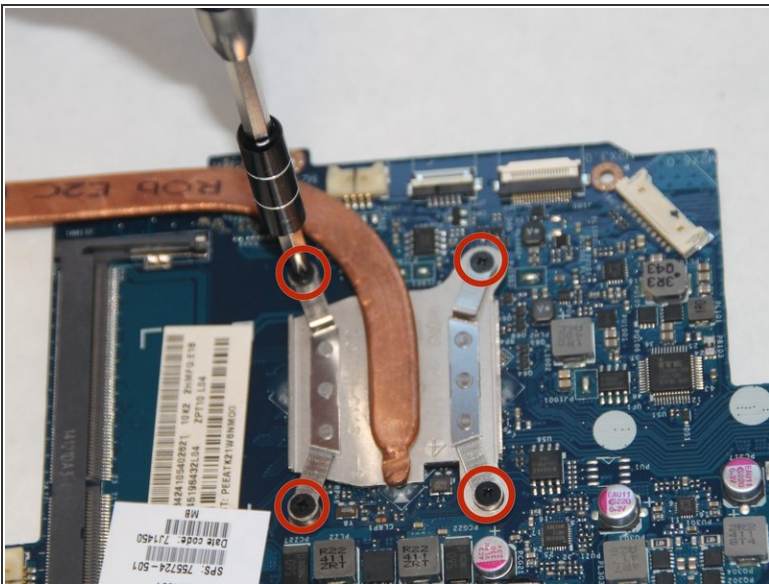
- Push outwards on the two black tabs to pop the RAM up.

## Step 24



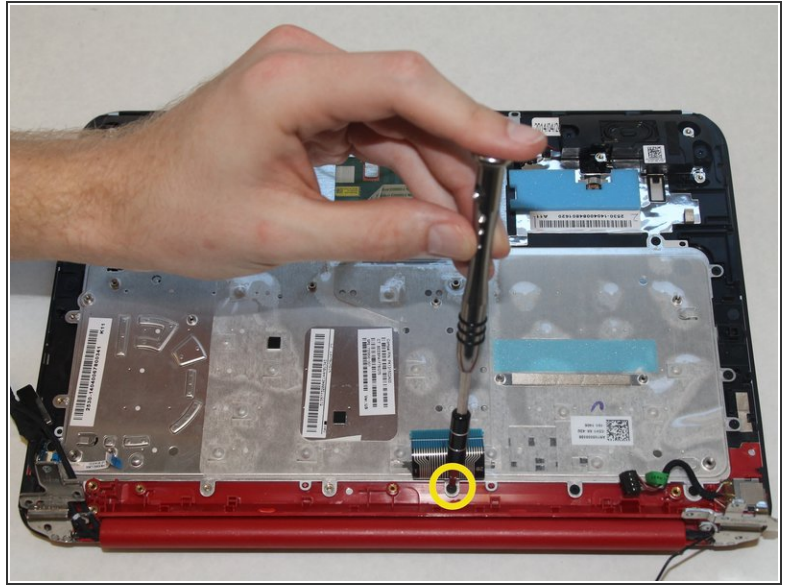
- Remove the RAM.

## Step 25



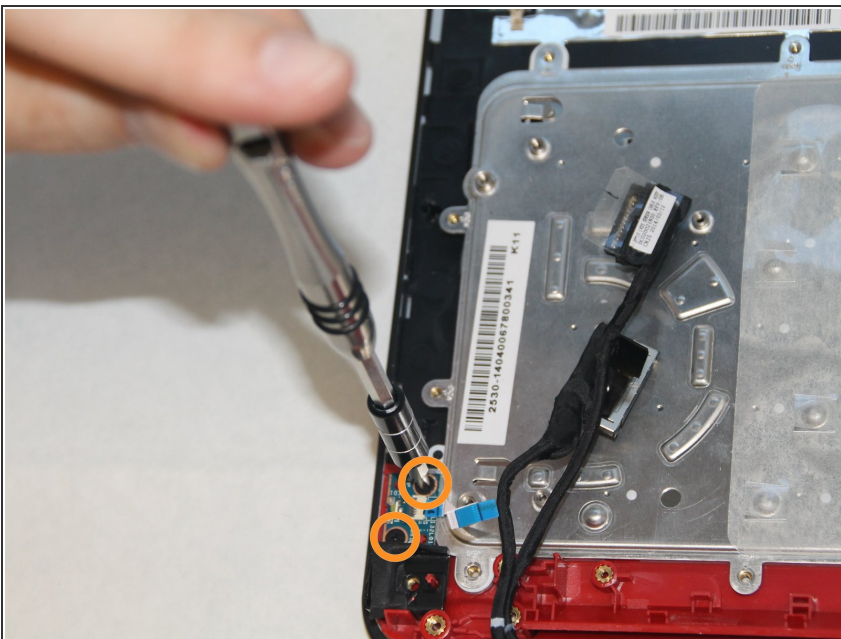
- Remove the four 3mm screws using the PH0 screwdriver.
- Lift up the heat sink to remove it from the motherboard.

## Step 26 — Detach Keyboard



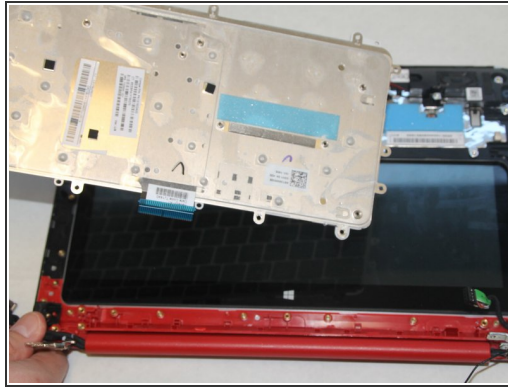
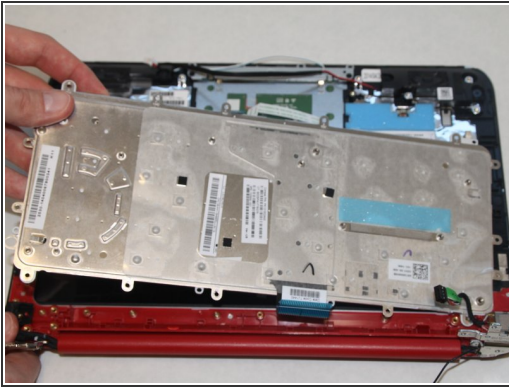
- Remove the fifteen 3mm screws connected directly to the keyboard using the PH0 screwdriver.
- Remove the 3mm screw under the keyboard cable using the PH0 screwdriver.

## Step 27 — Remove Power Button Board



- Remove the two 3mm screws attached to the power button board.
- Lift out power button board.

## Step 28



- Lift keyboard out.

To reassemble your device, follow these instructions in reverse order.